



# Getting to Know Your **2014 Encore**



Review this Quick Reference Guide for an overview of some important features in your Buick Encore. More detailed information can be found in your Owner Manual. Some optional equipment described in this guide may not be included in your vehicle. For easy reference, keep this guide with your Owner Manual in your glove box.

## Instrument Panel

Cruise Control/  
Forward Collision  
Alert Buttons

Driver Information  
Center Controls  
(on lever)

Driver  
Information  
Center

Audio Steering  
Wheel Controls

Windshield  
Wipers Lever



Power Mirrors  
Control



















Exterior Lamps  
Control

Instrument Panel  
Illumination  
Control

Storage  
Compartment

Tilt/Telescope  
Steering Wheel  
Lever

### Instrument Cluster Symbols

|   |  |   |
|---|--|---|
|  Power Steering             |  Low Tire Pressure  |  Charging System             |
|  Traction Control Off       |  StabiliTrak Active |  Safety Belt Reminder        |
|  Engine Coolant Temperature |  StabiliTrak Off    |  Airbag Readiness            |
|  BRAKE Brake System         |  Security           |  (ABS) Antilock Brake System |
|  Cruise Control Set         |  Check Engine       |  Lane Departure Warning      |
|   |  Oil Pressure       |  Lights On                   |
|   |  |  Forward Collision Alert     |



Infotainment  
Display

StabiliTrak  
Button

Hazard  
Warning  
Flashers  
Button

Audio System/  
Navigation  
System Controls

Climate  
Controls

Driver's  
Heated Seat  
Button

Accessory  
Power Outlet/  
USB Port/  
Auxiliary Input  
Jack

Lane Departure  
Warning/  
Ultrasonic  
Park Assist  
Buttons

Rear Doors  
Safety Lock  
Button

Heated  
Steering  
Wheel  
Button

Passenger's  
Heated Seat  
Button

*Refer to your Owner Manual to learn about the information being relayed by the lights, gauges and indicators on the instrument cluster.*

**See In Brief in your Owner Manual.**

## Remote Keyless Entry Transmitter

### Unlock

Press to unlock the driver's door. Press again to unlock all doors and liftgate.

### Lock

Press to lock all doors and liftgate.



### Vehicle Locator/ Panic Alarm


Press and release to locate your vehicle. The turn signal lamps will flash and the horn will sound.

Press and hold to activate the alarm. The turn signal lamps will flash and the horn will sound for 30 seconds, or until the button is pressed again or the ignition is turned on.



### Remote Vehicle Start<sup>◆</sup>

Press and release the  Lock button and then press and hold the  button until the turn signal lamps flash to start the engine from outside the vehicle. After entering the vehicle, turn the ignition to the On position.

- During a remote start, the engine will run for 10 minutes.
- Press and hold the  button until the parking lamps turn off to cancel a remote start.

**Note:** To change the remote lock, unlock, and remote start settings, go to Remote Lock, Unlock, Start in the Vehicle Settings menu.

See *Keys, Doors and Windows in your Owner Manual.*

## Express Power Windows

- ▶ All windows have an express-down feature. Fully press the desired window switch for the window to open completely.
- ▶ The driver's window has an express-up feature. Fully pull the driver's window switch for the window to close completely.

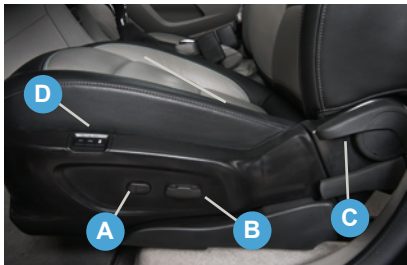
See *Keys, Doors and Windows in your Owner Manual.*

## Tilt/Telescope Steering Wheel

- ▶ With the vehicle parked, push down the lever on the left side of the steering column to adjust the steering wheel. The steering wheel can then be moved up or down and in or out. Pull up the lever to lock the steering wheel in place.

See *Instruments and Controls in your Owner Manual.*

## Power Driver's Seat



### A. Lumbar Adjustment

Press the small control to adjust the lumbar support.

### B. 6-way Seat Adjustment

Move the large control to move the seat forward or rearward and to tilt, raise or lower the seat.

### C. Seatback Recline Adjustment

Lift the lever to adjust the seatback position.

### D. Memory Seat Controls

## Memory Seat

### Set Memory Positions

1. Adjust the driver's seat and power outside mirrors to the desired positions.
2. Press and hold the Memory button and button 1 (D) on the outboard side of the driver's seat until a beep sounds.
3. Repeat these steps using button 2 for a second driver.

### Recall Memory Positions

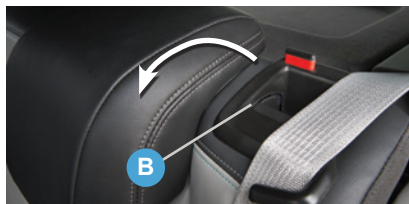
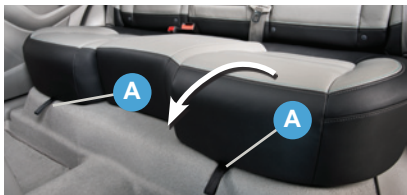
- Press and hold button 1 or 2 until the stored position is reached.

**Note:** To change the memory recall settings, go to *Comfort and Convenience in the Vehicle Settings menu*.

## Folding Front Passenger Seat

- With the head restraint lowered and the seat moved as far back as possible, pull the recline lever on the outboard side of the front passenger seat to fold the seat flat.

## Folding Rear Seats



1. Unbuckle the safety belts and return them to their normal stowed position.
2. Lower the head restraints.
3. Pull up the tab (A) located at the center front of the seat cushion.
4. Pull up the rear edge of the seat cushion and tilt it forward.
5. Pull the lever (B) on top of the seatback. When the red marking is visible, the seatback is unlatched.
6. Fold down the seatback.
7. When unfolding the seats, make sure the safety belt buckles are accessible above the seat cushions.

## Lighting

### Exterior Lamps

Rotate the knob to activate the exterior lamps.



### Instrument Panel Lighting

### Dome Lamp

The controls are above the rear seat.

 **Off/On**

### AUTO Automatic Headlamp System

Automatically activates the Daytime Running Lamps (DRLs) or the headlamps and other exterior lamps depending on outside light conditions.

 **Parking Lamps**

 **Headlamps**

 **Fog Lamps**

Press to turn the fog lamps on or off.

 **Instrument Brightness Control**

Rotate and hold the thumbwheel to brighten or dim the instrument panel lighting.

 **Dome Lamp Override/Off**

 **Door Open (Lamp On)**

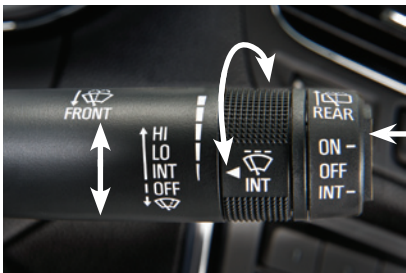
 **On**

See *Lighting in your Owner Manual.*

## Windshield Wipers

### Windshield Wipers and Washer

Raise or lower the lever to activate the wipers.



**HI Fast Wipes**

**LO Slow Wipes**

**INT Intermittent or Rainsense™**

Rotate the band to adjust the delay between wipes or the Rainsense system sensitivity. The wipers activate more often as the band is rotated upward.

**OFF**

 **Mist**

 **Washer Fluid**

Pull the lever toward you to spray washer fluid on the windshield.

### Rear Wiper and Washer

Press the switch on the end of the lever to operate the rear wiper.

Push the lever away from you to spray washer fluid on the rear window.

**ON Slow Wipes**

**OFF**




**INT Intermittent Wipes**

 **Washer Fluid**

See *Instruments and Controls in your Owner Manual.*



### Setting Cruise Control

1. Press the  **On/Off** button. The  **Cruise Control** symbol will illuminate in white on the instrument cluster.
2. When traveling at the desired speed, rotate the thumbwheel down to the **SET** position to set the speed. The  symbol will illuminate in green on the instrument cluster.



### Adjusting Cruise Control

#### RES/+ Resume/Accelerate

Rotate the thumbwheel up to resume a set speed. When the system is active, rotate the thumbwheel up to increase speed.

#### SET/- Set/Coast

When the system is active, rotate the thumbwheel down to decrease speed.

#### **Cancel**

Press to cancel the cruise control but retain the set speed in memory.

Pressing the brake pedal also will cancel the cruise control.

Turn off cruise control or the vehicle ignition to erase the cruise control set speed.

*See Driving and Operating in your Owner Manual.*


## Driver Information Center

The Driver Information Center (DIC) on the instrument cluster displays a variety of vehicle system information and warning messages.



### DIC Controls

#### A. MENU

Press to display the **Vehicle Information** menu (units, tire pressure, remaining oil life) or the **Trip/Fuel Information** menu (digital speedometer, trip odometers, fuel range, average fuel economy, instantaneous fuel economy, average vehicle speed, timer, OnStar Turn-by-Turn guidance navigation ).

#### B.

Rotate the switch to scroll through the items of each menu.

#### C. SET/CLR

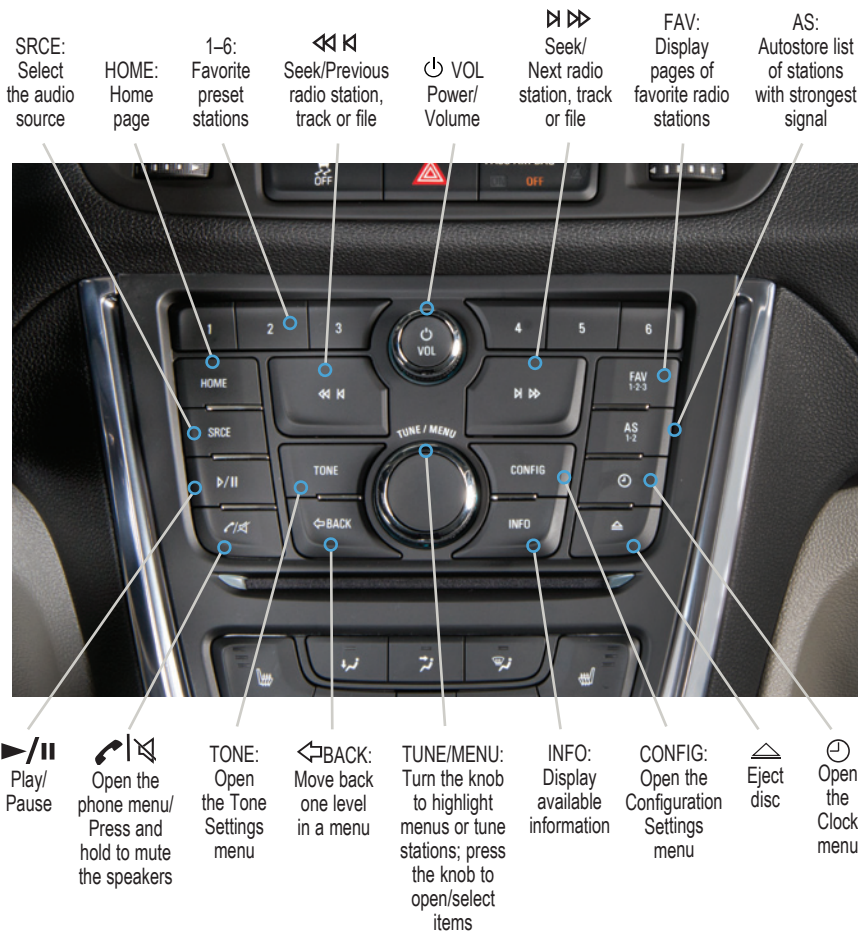
Press the button on the end of the lever to set a menu item or clear a message. Press and hold the button to reset a menu item.



## Infotainment System



Refer to your Owner Manual for important safety information about using the infotainment system while driving.

The infotainment system is controlled using the radio buttons and knobs, voice recognition and audio steering wheel controls.





## Setting the Time

1. Turn on the infotainment system.
2. Press the  **Clock** button.
3. Turn the **MENU** knob to highlight Set Time; press the knob to select it.
4. Turn the **MENU** knob to change the value; press the knob to confirm the set value.
5. Press the  **BACK** button to exit the menu.

## Storing Favorite Stations

Radio stations from all bands (AM, FM or XM<sup>◆</sup>) can be stored, in any order, on up to six pages of favorites.

1. Tune in the desired radio station.
2. Press the **FAV** button to display page where the station is to be stored.
3. Press and hold one of the six numeric pushbuttons until a beep is heard.
4. Repeat the steps for each desired station.

## Portable Audio Devices

A USB port, auxiliary input jack and an accessory power outlet are located in the lower center instrument panel storage area. A 120V power outlet<sup>◆</sup> is located on the rear of the center console.



- An iPod®, iPhone®, MP3 Player, a USB flash drive or a USB mass storage device can be connected to the USB port. Compatible devices connected to the USB port can be controlled by the audio system. Not all devices may be supported. Use the audio controls and audio steering wheel controls to access various functions.


**Note:** Connect an iPod/iPhone USB cord after starting the vehicle for optimum performance.

See *Infotainment System* in your Owner Manual.

# Vehicle Personalization

Some vehicle features can be customized using the audio controls and menus. Vehicle Settings menus may include Climate and Air Quality, Comfort and Convenience, Lighting, Power Door Locks, Remote Lock/Unlock/Start, and Return to Factory Settings.

## Customize Settings

1. Press the **CONFIG** button.
2. Turn the **MENU** knob to highlight Vehicle Settings; press the knob to select it.
3. Turn the **MENU** knob to highlight the desired menus and settings; press the knob to select the highlighted item.
4. Press the  **BACK** button to exit each menu.

## Audio Steering Wheel Controls

### + ▸ - Volume

Press + or - to adjust the volume.

### SRC Source

Press to select an audio source.



### △▽ Next/Previous

Rotate the switch up or down to go to the next or previous favorite radio station, track, or file.

### ☎ Push to Talk

Press to answer an incoming call or to interact with the audio, OnStar®, Bluetooth or navigation system.

### 📞 End Call/Mute


Press to end or reject a call.  
Press to mute the vehicle speakers.

*See Instruments and Controls in your Owner Manual.*

## Bluetooth® System

Before using a Bluetooth-enabled device in the vehicle, it must be paired with the in-vehicle Bluetooth system. The pairing process is disabled when the vehicle is moving. Not all devices will support all functions. For more information, visit [www.gmttotalconnect.com](http://www.gmttotalconnect.com).

### Pair a Phone

1. Press the  **Push to Talk** button; after the beep, say "Pair." The system will search for your phone.
2. Start the pairing process on the phone. Locate your vehicle name or IntelliLink on the phone.
3. Enter the four-digit code that appears on the infotainment screen into the phone or confirm the six-digit code on the phone.
4. If your phone prompts you to accept the connection or phone book download, select "yes" and always allow.



### Streaming Audio

With a paired device connected via Bluetooth, select Bluetooth Audio on the home screen to stream audio from the device. Control audio operation using the device controls.


*See Infotainment System in your Owner Manual.*

IntelliLink uses a Bluetooth or USB connection to link a smartphone, cell phone, USB flash drive or portable audio player/iPod® to the infotainment display. It offers a variety of entertainment options, including streaming audio from the Internet through a smartphone, and features enhanced hands-free voice control, music information and the ability to play music files from a USB flash drive.

For assistance with Bluetooth pairing, application downloading and installation, mobile device compatibility, and operation of the IntelliLink system, contact Customer Assistance at 1-855-4-SUPPORT (855-478-7767) or visit [www.buick.com/intellilink](http://www.buick.com/intellilink).

### Voice Recognition

Control the music source and make phone calls hands-free (after pairing your Bluetooth-enabled phone) using the enhanced voice recognition system.

1. Press the  **Push to Talk** button on the steering wheel.
2. The radio will say "Please say a command," followed by a beep.
3. After the beep, say what you want it to do.

### Phone (Using your paired phone):

Example command: "Call Amanda" or "Dial 555-1212"

### Media Music Device Search (when connected to USB only):

Example command: "Play artist [name]" or "Play song [name]"

### Radio Control:

Example command: "Tune FM 104.3" or "Tune XM Classic Vinyl"

### PANDORA® Internet Radio

Listen to personalized radio stations based on favorite artists or genres.

- ▶ Download the Pandora app to your smartphone. Restart the smartphone and sign in to Pandora.
- ▶ Create a station on your phone to listen to a customized song list in the vehicle.
- ▶ Connect your smartphone/device to the system by Bluetooth or, for Apple devices, by a USB cable.
- ▶ Touch the Pandora icon on the touch screen to access Pandora. A slight delay may occur when loading a song or changing a station.

### Stitcher SmartRadio™

Stream favorite podcasts, radio shows and news to your vehicle.

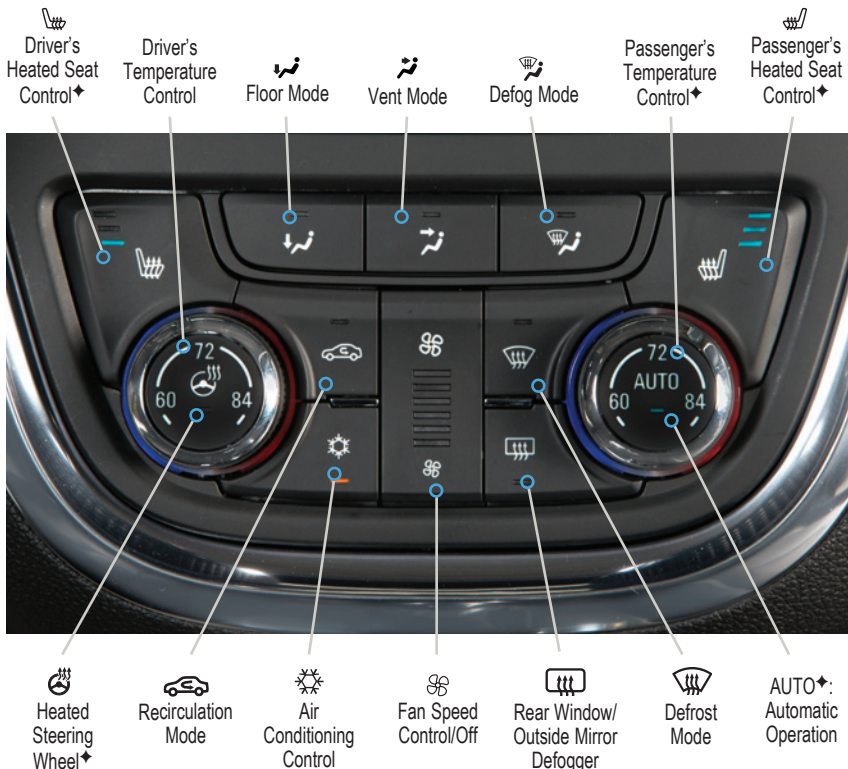
- ▶ Download the Stitcher app to your smartphone. Restart the smartphone and sign in to Stitcher.
- ▶ Select a category to listen to. A slight delay may occur when loading a station.

**Note:** Pandora and Stitcher can be played using the Bluetooth connection. However, the Pandora and Stitcher voice commands will be active only when connected to the USB port.

See Infotainment System in your Owner Manual.

## Climate Controls

Dual Automatic Climate Controls shown



### Automatic Dual Zone Operation

1. Press AUTO.
2. Set the temperature for the driver and front passenger. Allow time for the system to automatically reach the desired temperature.

If the air delivery mode or fan speed is adjusted manually, automatic operation is canceled.

- The three air delivery mode buttons can be selected in any combination.
- To turn off the system, continually press the Fan Speed Control until all lights are off.

### Recirculation Mode

The Recirculation Mode can help to quickly cool the air inside the vehicle or prevent outside odors from entering the vehicle. It is not available while the Defog or Defrost Mode is selected. When the Recirculation Mode is used without air conditioning, the air humidity increases and the windows may fog.

## Ultrasonic Parking Assist♦

Ultrasonic sensors in the front and rear bumpers help you avoid colliding with objects when parking. Detected objects are indicated by audible beeps, which become more frequent as the vehicle gets closer to an object. When the distance is less than 12 in. (30cm), the beeps are continuous. Both front and rear park assist operate when the vehicle is in Reverse.

- ▶ To turn the system Off or On, press the  **Parking Assist** button on the lower center of the instrument panel.

**Note:** The system operates only at speeds less than 5 mph. The system may not be available if dirt, snow or ice builds up on the sensors. Keep the vehicle clean for proper operation.

See *Driving and Operating in your Owner Manual.*

## Rear Vision Camera

When the vehicle is in Reverse, a view of the area behind the vehicle appears on the infotainment screen.

- ▶ To turn the system Off or On, press the **CONFIG** button on the infotainment system to open the Configure menu and select Display > Rear Camera Options > Camera. A checkmark indicates the system is On.

## Rear Cross Traffic Alert♦

The system warns of approaching traffic by displaying a visual alert on the infotainment screen and sounding three beeps.

See *Driving and Operating in your Owner Manual.*

## Lane Departure Warning♦


When crossing a detected lane marking without using a turn signal, a  visual alert is displayed on the instrument panel and audible beeps sound.

- ▶ To turn the system Off or On, press the  **Lane Departure Warning** button on the lower center of the instrument panel.

**Note:** The system operates only at speeds greater than 35 mph. The visual alert and display turn off at speeds below 35 mph.

See *Driving and Operating in your Owner Manual.*

## Forward Collision Alert♦

When the green  symbol is displayed on the instrument cluster, the system is tracking the vehicle ahead. When approaching a vehicle directly ahead too quickly, a visual alert is displayed on the Driver Information Center and audible beeps sound.

- ▶ Press the  **Forward Collision Alert** button on the steering wheel to select a follow gap setting of Far, Medium, Near, or Off.

See *Driving and Operating in your Owner Manual.*

## Automatic Transmission



### Manual Mode

Manual Mode allows the driver to manually select the range of gear positions. This feature can be used to drive the vehicle in a sportier manner or to downshift when driving on a downhill grade to provide engine braking.

1. Move the shift lever to the Manual (M) position.
2. Press the + (plus) or – (minus) button on the shift lever to upshift or downshift. The current gear will be displayed on the Driver Information Center.

If vehicle speed is too high or too low for the requested gear, the shift will not occur.

*See Driving and Operating in your Owner Manual.*

## Traction Control and StabiliTrak® Systems

The traction control system limits wheelspin and the StabiliTrak stability control system assists with directional control of the vehicle in difficult driving conditions. Both systems turn on automatically every time the vehicle is started.

### Turning Off Traction Control

Traction control should be turned off if the vehicle is stuck and rocking the vehicle is required.

- ▶ Press the  **StabiliTrak/Traction Control** button. The  **Traction Control Off** light will illuminate in the instrument cluster. Press the button again to turn on the system.

*See Driving and Operating in your Owner Manual.*

## Side Blind Zone Alert†

While driving, the Side Blind Zone Alert system displays a warning symbol on the left or right side mirror when a vehicle is detected in that side blind zone area. If the turn signal is activated when a vehicle has been detected, the warning symbol will flash.

- ▶ To turn the system Off or On, press the **CONFIG** button to access the Configure menu and select Vehicle > Collision/Detection Systems > Side Blind Zone Alert.

**Note:** The system may not be available in heavy rainstorms or if dirt or snow builds up on the corners of the rear bumper. Keep the vehicle clean for proper operation.

*See Driving and Operating in your Owner Manual.*



## Storage Features

### Cargo Shade

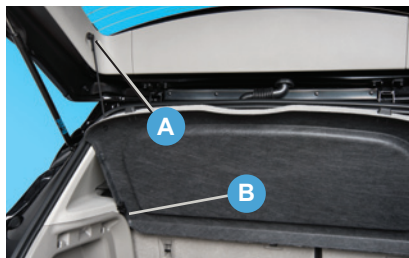
#### Remove the Shade

1. Unhook the cords (A) from the liftgate.
2. Lift the shade out of the rear hinges (B).
3. Slide the shade along the channels (C) to store it behind the rear seats.

#### Install the Shade

1. Insert the shade into the rear hinges.
2. Hook the cords to the liftgate.

*See Storage in your Owner Manual.*



## Tire Pressure Monitor

The **(!) Low Tire Pressure** warning light on the instrument cluster illuminates when one or more of the vehicle's tires is significantly underinflated. Fill the tires to the proper tire pressures. The proper tire pressures for the vehicle are listed on the Tire and Loading Information label located below the driver's door latch. Current tire pressures can be viewed in the Driver Information Center Vehicle Information menu.

Tire pressure is affected by cold weather and distance driven. If the low tire pressure warning light illuminates when the vehicle is first started and then turns off as the vehicle is driven, check for the proper tire pressures.

*Refer to your Owner Manual for information about normal monthly tire maintenance.*

*See Vehicle Care in your Owner Manual.*

## Engine Oil Life System

The Oil Life System calculates engine oil life based on vehicle use and displays Change Engine Oil Soon on the Driver Information Center (DIC) when it's necessary to change the engine oil and filter. The system should be reset to 100% only following an oil change.

*See Vehicle Care in your Owner Manual.*

## Hill Start Assist

When stopped on a steep hill, the Hill Start Assist feature prevents the vehicle from rolling before driving off, whether facing uphill or downhill. During the transition between when the driver releases the brake pedal and starts to accelerate, Hill Start Assist holds the brake pressure (for up to two seconds) to ensure the vehicle doesn't roll.

*See Driving and Operating in your Owner Manual.*

## Roadside Assistance

**1-800-252-1112**

**TTY Users: 1-888-889-2438**

As the owner of a new Buick, you are automatically enrolled in the Buick Roadside Assistance program for 6 years/70,000 miles, whichever occurs first, at no expense to you. This value-added service is intended to provide you with peace of mind as you drive across town or travel the open road.

Buick's Roadside Assistance toll-free number is staffed by a team of trained advisors who are available 24 hours a day, 365 days a year, to contact a service provider for light services (fuel delivery, jump-start, flat tire and lock-out) or make arrangements to tow your vehicle to the nearest Buick dealer.

### Roadside Assistance and OnStar

If you require roadside service and have a current OnStar subscription, press the OnStar button and the vehicle will send your current GPS location to an OnStar Advisor who will speak to you, assess your problem, contact Roadside Assistance and relay your exact location so you will get the help you need.

## myBuick and OnStar® Mobile Apps



The myBuick and OnStar mobile apps connect owners to a variety of vehicle information and services, such as a searchable Owner Manual, real-time fuel information and Roadside Assistance, as well as enabling users to perform Remote Keyless Entry transmitter commands, including locking and unlocking the doors and starting the vehicle.



An active OnStar account is required to use the OnStar mobile app.

Download the mobile apps from your iPhone® or Android™ device's app store. To learn more about OnStar services, press the OnStar button, refer to your Owner Manual, call 1-888-466-7827 or visit **OnStar.com**.

## Buick Owner Center

The Buick Owner Center, a complimentary service for Buick owners, is a one-stop resource designed to enhance your ownership experience. Exclusive member benefits include online service reminders, vehicle maintenance tips, online owner manual, special privileges and more.

Sign up today at **my.buick.com**.

**We recommend to always use ACDelco or genuine GM service parts.**

Certain restrictions, precautions and safety procedures apply to your vehicle. Please read your Owner Manual for complete instructions. All information contained herein is based on the latest information available at the time of printing and is subject to change without notice. Copyright 2013 General Motors. All rights reserved.



22933561 A