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## Introduction



The names, logos, emblems, slogans, vehicle model names, and vehicle body designs appearing in this manual including, but not limited to, GM, the GM logo, BUICK, the BUICK Emblem, and CASCADA are trademarks and/or service marks of General Motors LLC, its subsidiaries, affiliates, or licensors.

For vehicles first sold in Canada, substitute the name "General Motors of Canada Company" for Buick Motor Division wherever it appears in this manual.

This manual describes features that may or may not be on the vehicle because of optional equipment that was not purchased on the vehicle, model variants, country specifications, features/applications that may not be available in your region, or changes subsequent to the printing of this owner manual.

Refer to the purchase documentation relating to your specific vehicle to confirm the features.

Keep this manual in the vehicle for quick reference.

## **Canadian Vehicle Owners**

A French language manual can be obtained from your dealer, at www.helminc.com, or from:

# **Propriétaires Canadiens**

On peut obtenir un exemplaire de ce guide en français auprès du concessionnaire ou à l'adresse suivante: Helm, Incorporated Attention: Customer Service 47911 Halyard Drive Plymouth, MI 48170 USA

# **Using this Manual**

To quickly locate information about the vehicle, use the Index in the back of the manual. It is an alphabetical list of what is in the manual and the page number where it can be found.

# Danger, Warning, and Caution

Warning messages found on vehicle labels and in this manual describe hazards and what to do to avoid or reduce them.

Litho in U.S.A. Part No. 84147569 C Third Printing

# **⚠** Danger

Danger indicates a hazard with a high level of risk which will result in serious injury or death.

# **⚠** Warning

Warning indicates a hazard that could result in injury or death.

#### Caution

Caution indicates a hazard that could result in property or vehicle damage.



A circle with a slash through it is a safety symbol which means "Do Not," "Do not do this," or "Do not let this happen."

## **Symbols**

The vehicle has components and labels that use symbols instead of text. Symbols are shown along with the text describing the operation or information relating to a specific component, control, message, gauge, or indicator.

: Shown when the owner manual has additional instructions or information.

: Shown when the service manual has additional instructions or information.

## **Vehicle Symbol Chart**

Here are some additional symbols that may be found on the vehicle and what they mean. For more information on the symbol, refer to the Index

☆: Airbag Readiness Light

☆: Air Conditioning

(ABS): Antilock Brake System (ABS)

ર્ષ્ટ : Audio Steering Wheel Controls or OnStar®

(I): Brake System Warning Light

: Charging System
: Cruise Control

②: Do Not Service

: Engine Coolant Temperature

-Ö-: Exterior Lamps

Do Not Puncture

: Flame/Fire Prohibited

᠄ Fog Lamps : Fuel Gauge

🗗: Fuses

ED: Headlamp High/Low-Beam Changer

: Heated Steering Wheel

: LATCH System Child Restraints

には : Malfunction Indicator Lamp

° : Oil Pressure

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① : Power

**\Omega**: Remote Vehicle Start

A: Safety Belt Reminders

(!): Tire Pressure Monitor

☐: Traction Control/StabiliTrak®

. Under Pressure

: Windshield Washer Fluid

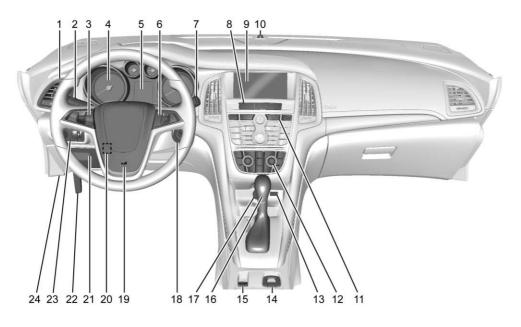
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# **Instrument Panel**

# **Instrument Panel Overview**



- 5. Driver Information Center (DIC) ⇒ 110.

9. Infotainment. See Overview 

⇒ 127.

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- USB ⇒ 158.
   Input Jack. See Auxiliary Devices ⇒ 164.
- 14. Convertible Top 

  37 (If Equipped).

Central Power Window Switch. See *Power Windows* \$\displays 34.

- 17. Power Outlets ⇒ 96.
- 19. *Horn* \$ 94.

- 23. Exterior Lamp Controls 

  119. Fog Lamps 

  122. Instrument Panel Illumination Control 

  123.
- Data Link Connector (DLC)
   (Out of View). See Malfunction
   Indicator Lamp (Check Engine
   Light) 

   102.

# Initial Drive Information

This section provides a brief overview about some of the important features that may or may not be on your specific vehicle.

For more detailed information, refer to each of the features which can be found later in this owner manual.

# Remote Keyless Entry (RKE) System

The Remote Keyless Entry (RKE) transmitter may work up to 60 m (197 ft) away from the vehicle.



#### With Remote Start Shown

Press the button to extend the key. The key can be used for the driver side lock and the ignition.

☐: Press to unlock both doors, trunk and fuel door. Press and hold ☐ to open all windows. See Vehicle Personalization \$\dip\$ 113. Some vehicles may have a feature that also allows the convertible top to open. SeePower Windows \$\dip\$ 34.

: Press to lock all doors. Press and hold the lock button to close all windows.

: Press and hold to release the trunk.

➤: Press and release to initiate vehicle locator. Press and hold for at least three seconds to sound the panic alarm. Press again to cancel the panic alarm.

#### Remote Vehicle Start

If equipped, the engine can be started from outside of the vehicle.

### Starting the Vehicle

- 1. Press and release on the RKE transmitter.
- Immediately press and hold for at least four seconds or until the turn signal lamps flash.

Start the vehicle normally after entering.

When the vehicle starts, the parking lamps will turn on.

Remote start can be extended.

### **Canceling a Remote Start**

To cancel a remote start, do one of the following:

- Turn on the hazard warning flashers.
- Turn the vehicle on and then off.

#### **Door Locks**

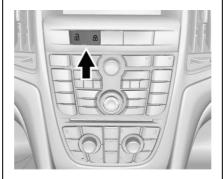
To lock or unlock the doors from outside the vehicle:

- Press or on the Remote Keyless Entry (RKE) transmitter.
- Use the key in the driver door.

To lock or unlock the doors from inside the vehicle:

- Press or or on the power door lock switch.
- Pulling an interior door handle will unlock the door. Pulling the door handle again unlatches it.

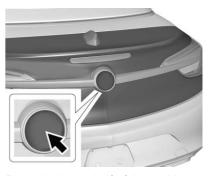
#### **Power Door Locks**



: Press to unlock.

: Press to lock.

## **Trunk Release**



Press the lower half of the emblem to open the trunk. See  $Trunk \Rightarrow 29$ .

### **Windows**



The driver power window switches control all windows. Each passenger door has a switch that controls only that window.

Press the switch to the first detent to lower the window. Pull the switch up to the first detent to raise it.

# Seat Adjustment Power Driver Seat Adjustment



To adjust a power driver seat, if equipped:

- Move the seat forward or rearward by sliding the control forward or rearward.
- Raise or lower the front part of the seat cushion by moving the front of the control up or down.
- Raise or lower the entire seat by moving the rear of the control up or down.



To adjust the power seatback:

- Tilt the top of the control rearward to recline.
- Tilt the top of the control forward to raise.

#### **Power Lumbar**



If equipped, press and hold the front of the switch to increase lumbar support, or the rear of the switch to decrease lumbar support.

To adjust the height of the support, press and hold the top or bottom of the switch. Release the switch when the seatback reaches the desired level of lumbar support.

#### Seatback Latches



To fold the seatback, lift the release lever and fold the seatback forward. The seat will slide forward.

To raise, lift the seatback to its upright position until the seat locks. The seat will slide back to the original position.

#### **Rear Seats**

The rear seatbacks can be folded.

For detailed instructions, see *Rear* Seats ⇒ 50.

#### **Heated Seats**



If available, the controls are on the climate control panel. The engine must be running to operate the heated seats.

Press ₩ or ₩ to heat the driver or passenger seat cushion and seatback.

Press the control once for the highest setting. With each press of the control, the heated seat will change to the next lower setting, and then the off setting. Three lights indicate the highest setting and one light the lowest.

# Head Restraint Adjustment

Do not drive until the head restraints for all occupants are installed and adjusted properly.

To achieve a comfortable seating position, change the seatback recline angle as little as necessary while keeping the seat and the head restraint height in the proper position.

# **Safety Belts**



Refer to the following sections for important information on how to use safety belts properly:

# Passenger Sensing System



The passenger sensing system turns off the front outboard passenger frontal airbag and knee airbag under certain conditions. No other airbag is affected by the passenger sensing system. See Passenger Sensing System ⇒ 63 for important information.

The passenger airbag status indicator will be visible on the center stack when the vehicle is started. See Passenger Airbag Status Indicator \$\phi\$ 101.

# **Mirror Adjustment**

#### Interior Mirrors

Adjust the rearview mirror for a clear view of the area behind your vehicle.

# Automatic Dimming Rearview Mirror

Automatic dimming reduces the glare of headlamps from behind. The dimming feature comes on when the vehicle is started.

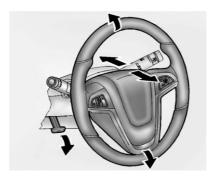
#### **Exterior Mirrors**



- Turn the selector switch to L (Left) or R (Right) to choose the driver or passenger mirror.
- 2. Move the control to adjust the mirror.

3. Turn the selector switch to O

# Steering Wheel Adjustment



To adjust the steering wheel:

- 1. Pull the lever down.
- Move the steering wheel up or down.
- 3. Pull or push the steering wheel closer or away from you.

4. Lift the lever up to lock the steering wheel in place.

Do not adjust the steering wheel while driving.

# **Interior Lighting**

#### **Dome Lamps**



The interior lamps control in the overhead console controls both the front and rear interior lamps.

★: Press to turn the lamps off, even when a door is open.

: Press to turn the lamps on automatically when a door is opened.

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#### **Reading Lamps**



The front reading lamps are in the overhead console.

 $\stackrel{\sim}{\sim}$  **or**  $\stackrel{\sim}{\sim}$ : Press the button near each lamp to turn it on or off.

# **Exterior Lighting**



The exterior lamp control is to the left of the steering column on the instrument panel.

ப் : Briefly turn to this position to turn the automatic lamp control off or on again.

**AUTO:** Turns the headlamps on automatically at normal brightness, together with the parking lamps, taillamps, license plate lamps, instrument panel lights, and sidemarker lamps.

रे0र्ट : Turns on the parking lamps including all lamps, except the headlamps.

○: Turns on the headlamps together with the parking lamps and instrument panel lights. A warning chime sounds if the driver door is opened when the ignition switch is off and the headlamps are on.

‡D: If equipped with fog lamps, press to turn the lamps on or off.

#### See:

# Windshield Wiper/Washer



With the ignition in ACC/ ACCESSORY, ON/RUN, or START, move the lever to select the wiper speed.

**HI**: Use for fast wipes.

LO: Use for slow wipes.



INT: Move the lever up to INT, then turn the <sup>◄</sup>♥ INT band up or down for more or less sensitivity to moisture.

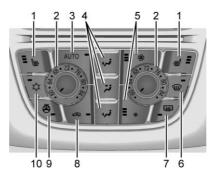
**OFF**: Use to turn the wipers off.

**1X**: For a single wipe, briefly move the lever down. For several wipes, hold the lever down.

↓ ₩ : Pull the lever toward you to spray windshield washer fluid and activate the wipers.

#### **Climate Controls**

The heating, cooling, defrosting, and ventilation for the vehicle can be controlled with this system.



- Driver and Passenger Heated Seats (If Equipped)
- 2. Driver and Passenger Temperature Controls
- 3. AUTO (Automatic Operation)
- 4. Air Delivery Modes
- 5. Fan Controls
- Defrost
- 7. Rear Window Defogger
- 8. Recirculation
- Heated Steering Wheel (If Equipped)
- 10. Air Conditioning

#### **Transmission**

## **Driver Shift Control (DSC)**

DSC allows you to shift an automatic transmission similar to a manual transmission. To use the DSC feature:

- Move the shift lever from D (Drive) to the left into the (+) or (-) manual position.
- Press the shift lever forward (+) to upshift or rearward (-) to downshift. An M and the current gear will be displayed in the Driver Information Center (DIC).

While using the DSC feature, the vehicle will have firmer, quicker shifting. You can use this for sport driving or when climbing or descending hills, to stay in gear longer, or to downshift for more power or engine braking.

# **Vehicle Features**

# **Steering Wheel Controls**

Depending on the vehicle options, some audio functions can be controlled through the steering wheel controls.



infotainment system. Press again to turn the sound on. Press to cancel voice recognition.

 $\triangle$  **SRC**  $\nabla$  : Press to select an audio source.

Use the thumbwheel to select the next or previous favorite radio station, CD, MP3 track, USB, and Bluetooth Audio.

Use ∆ SRC to skip to the next song or show using Pandora or Stitcher. See Pandora Internet Radio ⇒ 146 or Stitcher Internet Radio ⇒ 150.

+ □ -: Press + to increase the volume. Press - to decrease.

## **Cruise Control**



ਨ: Press to turn the cruise control system on or off. A white indicator comes on in the instrument cluster when cruise is turned on.

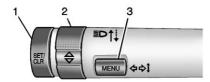
RES/+: If there is a set speed in memory, move the thumbwheel up briefly to resume to that speed or hold upward to accelerate. If cruise control is already active, use to increase vehicle speed.

**SET/-**: Move the thumbwheel down briefly to set the speed and activate cruise control. If cruise control is already active, use to decrease speed.

: Press to disengage cruise control without erasing the set speed from memory.

# Driver Information Center (DIC)

The DIC display is in the center of the instrument cluster. It shows the status of many vehicle systems. The controls for the DIC are on the turn signal lever.



 SET/CLR: Press to set, or press and hold to clear, the menu item displayed.

- △ I ▽: Use the band to scroll through the items in each menu.
- MENU: Press to display the DIC menus. This button is also used to return to or exit the last screen displayed on the DIC.

See *Driver Information Center* (*DIC*) ⇒ 110.

# Forward Collision Alert (FCA) System

If equipped, FCA may help avoid or reduce the harm caused by front-end crashes. FCA provides a green indicator, , when a vehicle is detected ahead. When approaching a vehicle ahead too quickly, FCA provides a visual alert and rapidly beeps.

# Lane Departure Warning (LDW)

If equipped, LDW may help avoid unintentional lane departures at speeds of 56 km/h (35 mph) or greater. LDW uses a camera sensor to detect the lane markings. The LDW light,  $\frac{1}{3}$ , is green if a lane marking is detected. If the vehicle departs the lane without using a turn signal in that direction, the light will change to amber and flash. In addition, beeps will sound.

# Rear Vision Camera (RVC)

If equipped, RVC displays a view of the area behind the vehicle on the infotainment display when the vehicle is shifted into R (Reverse) to aid with parking and low-speed backing maneuvers.

# **Parking Assist**

If equipped, Rear Parking Assist (RPA) uses sensors on the rear bumper to assist with parking and avoiding objects while in R (Reverse). It operates at speeds less than 8 km/h (5 mph). RPA may display a warning triangle on the RVC screen and a graphic on the instrument cluster to provide the object distance. In addition, multiple beeps may occur if very close to an object.

The vehicle may also have the Front Parking Assist system.

### **Power Outlets**

The accessory power outlets can be used to plug in electrical equipment, such as a cell phone or MP3 player.

There is one accessory power outlet on the center stack below the climate controls and one on the rear of the center floor console. These outlets are powered when the key is in ON/RUN or ACC/ACCESSORY, or until the driver door is opened within 10 minutes of turning off the vehicle. See Retained Accessory Power (RAP) ⇒ 230.

See Power Outlets \$ 96.

### Convertible

The convertible top can be automatically opened and closed. For step-by-step instructions, see Convertible Top ⇒ 37.

# Performance and Maintenance

# Traction Control/ Electronic Stability Control

The Traction Control System (TCS) limits wheel spin. The system is on when the vehicle is started.

The StabiliTrak system assists with directional control of the vehicle in difficult driving conditions. The system is on when the vehicle is started.

- To turn off TCS, press and release on the center stack.
   The appropriate DIC message is displayed.
- Press and release A again to turn TCS back on. The appropriate DIC message is displayed.
- To turn off both TCS and StabiliTrak, press and hold ♣ until ♣ comes on in the

instrument cluster and the appropriate DIC message is displayed.

 Press again to turn on both systems. The appropriate DIC message is displayed.

#### **Tire Pressure Monitor**

This vehicle may have a Tire Pressure Monitor System (TPMS).



The low tire pressure warning light alerts to a significant loss in pressure of one of the vehicle's tires. If the warning light comes on, stop as soon as possible and inflate the tires to the recommended pressure shown on the Tire and

Loading Information label. See Vehicle Load Limits \$ 223. The warning light will remain on until the tire pressure is corrected.

The low tire pressure warning light may come on in cool weather when the vehicle is first started, and then turn off as the vehicle is driven. This may be an early indicator that the tire pressures are getting low and the tires need to be inflated to the proper pressure.

The TPMS does not replace normal monthly tire maintenance. Maintain the correct tire pressures.

See *Tire Pressure Monitor System ⇒* 296.

# **Engine Oil Life System**

The engine oil life system calculates engine oil life based on vehicle use and displays the CHANGE ENGINE OIL SOON message when it is time to change the engine oil and filter. The oil life system should be reset to 100% only following an oil change.

#### Resetting the Oil Life System

- 1. Turn the ignition to ON/RUN with the engine off.
- Press the DIC MENU button on the turn signal lever to enter the Vehicle Information Menu. Use the thumbwheel to scroll through the menu items until you reach REMAINING OIL LIFE.
- 3. Press SET/CLR to reset the oil life at 100%.
- 4. Turn the ignition to LOCK/OFF.

See Engine Oil Life System  $\Rightarrow$  262.

# Driving for Better Fuel Economy

Driving habits can affect fuel mileage. Here are some driving tips to get the best fuel economy possible.

- Avoid fast starts and accelerate smoothly.
- Brake gradually and avoid abrupt stops.

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- Avoid idling the engine for long periods of time.
- When road and weather conditions are appropriate, use cruise control.
- Always follow posted speed limits or drive more slowly when conditions require.
- Keep vehicle tires properly inflated.
- Combine several trips into a single trip.
- Replace the vehicle's tires with the same TPC Spec number molded into the tire's sidewall near the size.
- Follow recommended scheduled maintenance.

# Roadside Assistance Program

U.S.: 1-800-252-1112

TTY Users (U.S. Only): 1-888-889-2438

1-000-003-2-30

Canada: 1-800-268-6800

New Buick owners are automatically enrolled in the Roadside Assistance Program.

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# **Keys and Locks**

# Keys

# **⚠** Warning

Leaving children in a vehicle with an ignition key or Remote Keyless Entry (RKE) transmitter is dangerous and children or others could be seriously injured or killed. They could operate the power window or other controls or make the vehicle move. The windows will function with the key in the ignition or with the RKE transmitter in the vehicle, and children or others could be caught in the path of a closing window. Do not leave children in a vehicle with the ignition key or an RKE transmitter.



# **Marning**

If the key is unintentionally rotated while the vehicle is running, the ignition could be moved out of the RUN position. This could be caused by heavy items hanging from the key ring, or by large or long items attached to the key ring that could be contacted by the driver or steering wheel. If the ignition moves out of the RUN position, the engine will shut off, braking and steering power assist may be (Continued)

## Warning (Continued)

impacted, and airbags may not deploy. To reduce the risk of unintentional rotation of the ignition key, do not change the way the ignition key and Remote Keyless Entry (RKE) transmitter, if equipped, are connected to the provided key rings.

The ignition key, key rings, and RKE transmitter, if equipped, are designed to work together. As a system, it reduces the risk of unintentionally moving the key out of the RUN position. If replacements or additions are required, see your dealer. Limit added items to a few essential keys or small, light items no larger than an RKE transmitter.



Interference from radio-frequency identification (RFID) tags may prevent the key from starting the vehicle. Keep RFID tags away from the key when starting the vehicle.

The key that is part of the RKE transmitter can be used for the ignition and driver side lock.



Press the button on the RKE transmitter to extend the key. Press the button and the key blade to retract the key.

If it becomes difficult to turn the key, inspect the key blade for debris. Periodically clean with a brush or pick.

See your dealer if a new key is needed.

With an active OnStar subscription, an OnStar Advisor may remotely unlock the vehicle. See *OnStar Overview* \$ 360.

# Remote Keyless Entry (RKE) System

See Radio Frequency Statement \$ 356.

If there is a decrease in the Remote Keyless Entry (RKE) operating range:

- Check the distance. The transmitter may be too far from the vehicle.
- Check the location. Other vehicles or objects may be blocking the signal.
- Check the transmitter's battery.
   See "Battery Replacement" later in this section.
- If the transmitter is still not working correctly, see your dealer or a qualified technician for service.

# Remote Keyless Entry (RKE) System Operation

The transmitter functions may work up to 60 m (197 ft) away from the vehicle.

Keep in mind that other conditions, such as those previously stated, can impact the performance of the transmitter.



#### With Remote Start Shown

Press to unlock both doors, trunk and fuel door. Press and hold the to open all windows. See Vehicle Personalization 
 113.

Some vehicles may have a feature that also allows the convertible top to open. See *Power Windows* ⇒ 34.

Pressing will disarm the alarm system. See *Vehicle Alarm* System 31.

**a**: Press to lock all doors. Press and hold the lock button to close all windows.

The turn signal indicators may flash and/or the horn may sound to indicate locking.

If the driver door is open when is pressed, all doors lock and the driver door will immediately unlock, if enabled through vehicle personalization. See Vehicle Personalization 13.

If the passenger door is open when a is pressed, all doors lock.

Pressing may also arm the alarm system. See *Vehicle Alarm* System 31.

: Press and hold to release the trunk.

⇒ : Press and release one time to initiate vehicle locator. The exterior lamps flash and the horn chirps three times.

Press and hold for at least three seconds to sound the panic alarm. The horn sounds and the turn signals flash for 30 seconds, or until is pressed again or the vehicle is started.

**Q**: If equipped, press to operate the remote start feature. See *Remote Vehicle Start* ⇒ 26.

The buttons on the transmitter are disabled when there is a key in the ignition.

# Programming Transmitters to the Vehicle

Only RKE transmitters programmed to the vehicle will work. If a transmitter is lost or stolen, a replacement can be purchased and programmed through your dealer. The vehicle can be reprogrammed so that lost or stolen transmitters no

longer work. Any remaining transmitters will need to be reprogrammed. Each vehicle can have up to eight transmitters matched to it.

# Programming with a Recognized Transmitter

To program a new key:

- Insert the original, already programmed key in the ignition and turn the key to the ON/ RUN position.
- 2. Turn the key to LOCK/OFF, and remove the key.
- Insert the new key to be programmed and turn it to the ON/RUN position within five seconds.
  - The security light will turn off once the key has been programmed.
- 4. Repeat Steps 1–3 if additional keys are to be programmed.

If a key is lost or damaged, see your dealer to have a new key made.

# Programming without a Recognized Transmitter

Program a new key to the vehicle when a recognized key is not available. Canadian regulations require that owners see their dealer.

If there are no currently recognized keys available, follow this procedure to program the first key.

This procedure will take approximately 30 minutes to complete for the first key. The vehicle must be off and all of the keys you wish to program must be with you.

- Insert the new vehicle key into the ignition.
- 2. Turn to ON/RUN. The security light will come on.
- Wait 10 minutes until the security light turns off.
- 4. Turn the ignition to LOCK/OFF.
- Repeat Steps 2–4 two more times. After the third time, turn to ON/RUN; the key is learned

and all previously known keys will no longer work with the vehicle.

Remaining keys can be learned by following the procedure in "Programming with a Recognized Transmitter."

### **Battery Replacement**

#### Caution

When replacing the battery, do not touch any of the circuitry on the transmitter. Static from your body could damage the transmitter.

The battery is not rechargeable. To replace the battery:

Press the button on the transmitter to extend the key.



- 2. Remove the battery cover by prying it with a finger.
- Remove the battery by pushing on the battery and sliding it toward the key blade.
- Insert the new battery, positive side facing up. Push the battery down until it is held in place. Replace with a CR 2032 or equivalent battery.
- 5. Snap the battery cover back on to the transmitter.

### **Remote Vehicle Start**

If equipped, this feature allows the engine to be started from outside the vehicle.

**Q**: This button will be on the RKE transmitter if the vehicle has remote start.

Laws in some local communities may restrict the use of remote starters. For example, some laws require a person using remote start to have the vehicle in view. Check local regulations for any requirements.

If the vehicle is low on fuel, do not use the remote start feature. The vehicle may run out of fuel.

#### Starting the Vehicle

To start the engine using the remote start feature:

- 1. Press and release 1.
- Immediately after completing
   Step 1, press and hold for at least four seconds or until the turn signal lamps flash. The turn signal lamps flashing confirms the request to remote start the vehicle has been received.

When the vehicle starts, the parking lamps will turn on and remain on as long as the engine is running. The doors will be locked and the climate control system may come on.

The engine will continue to run for 10 minutes unless a time extension is done or the ignition is turned on. After 30 seconds, repeat the steps if

a 10-minute extension is desired. Remote start can be extended only once.

The key must be turned to ON/RUN before driving.

#### **Extending Engine Run Time**

For a 10-minute extension, repeat Steps 1 and 2 while the engine is still running. An extension can be requested 30 seconds after starting.

The remote start can be extended once.

When the remote start is extended, the second 10 minutes will start immediately.

For example, if the engine has been running for five minutes, and 10 minutes are added, the engine will run for a total of 15 minutes.

A maximum of two remote starts, or a single start with an extension, is allowed between ignition cycles.

The vehicle's ignition must be turned on and then back off before the remote start procedure can be used again.

#### Canceling a Remote Start

To cancel a remote start, do one of the following:

- Turn on the hazard warning flashers.
- Turn the vehicle on and then off.

# Conditions in Which Remote Start Will Not Work

The remote vehicle start feature will not operate if:

- The key is in the ignition.
- The hood is not closed.
- The hazard warning flashers are on.
- The malfunction indicator lamp is on.
- The engine coolant temperature is too high.
- The oil pressure is low.
- Two remote vehicle starts, or a single remote start with an extension, have already been used.

• The vehicle is not in P (Park).

#### **Door Locks**

# **⚠** Warning

Unlocked doors can be dangerous.

- Passengers, especially children, can easily open the doors and fall out of a moving vehicle. The chance of being thrown out of the vehicle in a crash is increased if the doors are not locked. So, all passengers should wear safety belts properly and the doors should be locked whenever the vehicle is driven.
- Young children who get into unlocked vehicles may be unable to get out. A child can be overcome by extreme heat and can suffer permanent injuries or even (Continued)

### Warning (Continued)

death from heat stroke. Always lock the vehicle whenever leaving it.

 Outsiders can easily enter through an unlocked door when slowing or stopping the vehicle. Lock the doors to help prevent this from happening.

To lock or unlock the doors from outside the vehicle:

- Press or on the Remote Keyless Entry (RKE) transmitter.
- Use the key in the driver door.

To lock or unlock the doors from inside the vehicle:

- Press or on the power door lock switch.
- Pulling an interior door handle will unlock the door. Pulling the door handle again unlatches it.

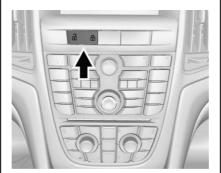
#### Free-Turning Locks

The door lock cylinder turns freely when either the wrong key is used, or the correct key is not fully inserted. The free-turning door lock feature prevents the lock from being forced open.

To reset the lock, turn it to the vertical position with the correct key fully inserted. Remove the key and insert it again.

If this does not reset the lock, turn the key halfway around in the cylinder and repeat the reset procedure.

### **Power Door Locks**



The central locking switch locks and unlocks both doors, the trunk, and the fuel door.

: Press to unlock.

: Press to lock.

# **Delayed Locking**

This feature delays the locking of the doors until five seconds after all doors are closed. When is pressed on the power door lock switch while the door is open, a chime will sound three times indicating delayed locking is active.

The doors will lock automatically five seconds after all doors are closed. If a door is reopened before that time, the five-second timer will reset when all doors are closed again.

Press on the door lock switch again or press on the RKE transmitter to lock the doors immediately.

### **Automatic Door Locks**

The doors will lock automatically when all doors are closed, the ignition is on, and the vehicle is shifted out of P (Park).

To unlock the doors:

 Press a on the power door lock switch.  Shift the transmission into P (Park).

Automatic door locking cannot be disabled. Automatic door unlocking can be programmed. See *Vehicle Personalization* \$\dip 113.

### **Lockout Protection**

When locking is requested with the driver door open and the key in the ignition, all the doors will lock and then the driver door will unlock. This can be manually overridden by pressing and holding an on the power door lock switch.

If Open Door Anti-Lockout is turned on, the vehicle is off with the driver door open, and door locking is requested, all the doors will lock and only the driver door will unlock. The Open Door Anti-Lockout feature can be turned on or off. See *Vehicle Personalization* 

113.

#### **Doors**

#### Trunk

# **⚠** Warning

Exhaust gases can enter the vehicle if it is driven with the liftgate or trunk/hatch open, or with any objects that pass through the seal between the body and the trunk/hatch or liftgate. Engine exhaust contains carbon monoxide (CO) which cannot be seen or smelled. It can cause unconsciousness and even death.

If the vehicle must be driven with the liftgate or trunk/hatch open:

- · Close all of the windows.
- Fully open the air outlets on or under the instrument panel.
- Adjust the climate control system to a setting that brings in only outside air

(Continued)

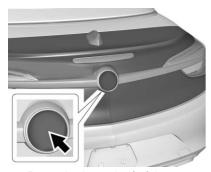
### Warning (Continued)

and set the fan speed to the highest setting. See "Climate Control Systems" in the Index.

 If the vehicle is equipped with a power liftgate, disable the power liftgate function.

#### **Trunk Release**

To open the trunk, the vehicle must be off or the shift lever must be in P (Park).



- Press the lower half of the emblem on the trunk lid.
- Press and hold on the Remote Keyless Entry (RKE) transmitter.

# **Emergency Trunk Release** Handle



#### Caution

Do not use the emergency trunk release handle as a tie-down or anchor point when securing items in the trunk as it could damage the handle.

There is a glow-in-the-dark emergency trunk release handle on the trunk lid. This handle will glow following exposure to light. Pull the release handle to open the trunk from the inside.

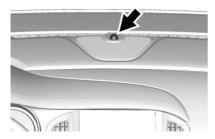
After use, return to the stored position.

# **Vehicle Security**

This vehicle has theft-deterrent features; however, they do not make the vehicle impossible to steal.

# **Vehicle Alarm System**

This vehicle has an anti-theft alarm system.



The indicator light, on the instrument panel near the windshield, indicates the status of the system:

Off: Alarm system is disarmed.

On Solid: Vehicle is secured during the delay to arm the system.

**Fast Flash**: Vehicle is unsecured. A door, the hood, convertible top, or the trunk is open.

**Slow Flash**: Alarm system is armed.

### **Arming the Alarm System**

- 1. Close the trunk and the hood. Turn off the vehicle.
- 2. Lock the vehicle in one of two ways:
  - Use the RKE transmitter.
  - With a door open, press the inside .
- After 30 seconds the alarm system will arm, and the indicator light will begin to slowly flash indicating the alarm system is operating.
   Pressing on the RKE transmitter a second time will bypass the 30-second delay and immediately arm the alarm system.

The vehicle alarm system will not arm if the doors are locked with the key.

If the driver door is opened without first unlocking with the RKE transmitter, the horn will chirp and the turn signal lights will flash to indicate pre-alarm. If the vehicle is not started, or the door is not unlocked by pressing and on the RKE transmitter during the 10-second pre-alarm, the alarm will be activated.

If a door, the hood, or the trunk is opened without first disarming the system, the turn signals will flash and the horn will sound for about 30 seconds. The alarm system will then re-arm to monitor for the next unauthorized event.

### Disarming the Alarm System

Do one of the following to disarm the alarm system or turn off the alarm if it has been activated:

- Press and on the RKE transmitter.
- Start the vehicle.

To avoid setting off the alarm by accident:

- Lock the vehicle after all occupants have left the vehicle and all doors are closed.
- Always unlock a door with the RKE transmitter.

Unlocking the driver door with the key will not disarm the system or turn off the alarm.

# How to Detect a Tamper Condition

If  $\widehat{\mathbf{n}}$  is pressed on the RKE transmitter and the horn chirps and the turn signal lights flash three times, an alarm occurred previously while the alarm system was armed.

If the alarm has been activated, a message will appear on the DIC.

#### **Immobilizer**

# Immobilizer Operation

This vehicle has a passive theft-deterrent system.

The system does not have to be manually armed or disarmed.

The vehicle is automatically immobilized when the key is removed from the ignition.

The system is automatically disarmed when the vehicle is started with the correct key. The key uses a transponder that matches an immobilizer control unit in the vehicle and automatically disarms the system. Only the correct key starts the vehicle. The vehicle may not start if the key is damaged.



The security light in the instrument cluster comes on if there is a problem with arming or disarming the theft-deterrent system.

When trying to start the vehicle, the security light comes on briefly when the ignition is turned on.

If the engine does not start and the security light stays on, there is a problem with the system. Turn the ignition off and try again.

If the engine still does not start, and the key appears to be undamaged or the light continues to stay on, try another ignition key.

If the engine still does not start with the other key, the vehicle needs service. If the vehicle does start, the first key may be damaged. See your dealer who can service the theft-deterrent system and have a new key made.

Do not leave the key or device that disarms or deactivates the theft-deterrent system in the vehicle.

## **Exterior Mirrors**

#### **Convex Mirrors**

# **Marning**

A convex mirror can make things, like other vehicles, look farther away than they really are. If you cut too sharply into the right lane, you could hit a vehicle on the right. Check the inside mirror or glance over your shoulder before changing lanes.

The passenger side mirror is convex shaped. A convex mirror's surface is curved so more can be seen from the driver seat.

## **Power Mirrors**



- Turn the selector switch to L (Left) or R (Right) to choose the driver or passenger mirror.
- 2. Move the control to adjust the mirror.
- 3. Turn the selector switch to O to deselect the mirror.

# **Folding Mirrors**

### **Manual Folding Mirrors**

The vehicle has manual folding mirrors. These mirrors can be folded inward to prevent damage when

going through an automatic car wash. To fold, pull the mirror toward the vehicle. Push the mirror outward to return it to the original position.

### **Heated Mirrors**

If equipped with heated mirrors:

: The rear window defogger also heats the outside mirrors.

## **Interior Mirrors**

## **Interior Rearview Mirrors**

Adjust the rearview mirror for a clear view of the area behind the vehicle.

Do not spray glass cleaner directly on the mirror. Use a soft towel dampened with water.

# Automatic Dimming Rearview Mirror

The rearview mirror automatically dims to reduce the glare of the headlamps from behind. This feature comes on when the vehicle is started.

# **Windows**

# **⚠** Warning

Never leave a child, a helpless adult, or a pet alone in a vehicle, especially with the windows closed in warm or hot weather. They can be overcome by the extreme heat and suffer permanent injuries or even death from heat stroke.



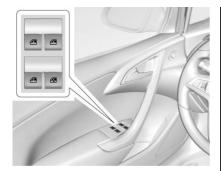
The vehicle aerodynamics are designed to improve fuel economy performance. This may result in a

pulsing sound when either rear window is down and the front windows are up. To reduce the sound, open either a front window or the sunroof, if equipped.

### **Power Windows**

# ⚠ Warning

Children could be seriously injured or killed if caught in the path of a closing window. Never leave keys in a vehicle with children. When there are children in the rear seat, use the window lockout button to prevent operation of the windows. See *Keys* ⇒ 21.



The power window switches on the driver door control all four windows. Each passenger door has a switch that controls only that window.

Press the switch to the first detent to lower the window. Pull the switch up to the first detent to raise it.

The switches work when the ignition is in ON/RUN or ACC/
ACCESSORY, or in Retained
Accessory Power (RAP). See
Retained Accessory Power
(RAP) ⇒ 230.

### **Express Window Operation**

Windows with an express-down or up feature allow the windows to be lowered or raised without holding the switch. All door windows have the express-down feature. Front door windows may also have the express-up feature. Pull a window switch up or push it down all the way, release it, and the window goes up or down automatically. Stop the window by pushing or pulling the switch.

#### **Central Power Window Switch**



The central power window switch will express-open all windows when pressed. Pull to express-close.

# Express Window Anti-Pinch Feature

If any object is in the path of the window when the express-up is active, the window will stop at the obstruction and auto-reverse to a preset factory position. Weather conditions such as severe icing may also cause the window to auto-reverse. The window will return to normal operation after the obstruction or condition is removed.

# Express Window Anti-Pinch Override

# **Marning**

If express override is activated, the window will not reverse automatically. You or others could be injured and the window could be damaged. Before you use express override, make sure that all people and obstructions are clear of the window path.

To override the anti-pinch feature, hold the window switch all the way up to the second position. The window will raise for as long as the switch is held. Once the switch is released, the express mode is reactivated.

In this mode, the window can close on an object in its path. Use care when using the override mode.

### Window Indexing

Indexing lowers the window a small amount when the door is opened. When the door is closed, the window will raise fully. If the vehicle loses power, you may need to reprogram the windows.

### **Comfort Open**

To open the windows remotely, press and hold an on the RKE transmitter until the windows fully open.

### Programming the Power Windows

If the battery on the vehicle has been recharged or disconnected, or is not working, the windows with the express-up feature will need to be reprogrammed for the feature to work. If power is lost, the rear windows must be reprogrammed first. Before reprogramming, replace or recharge the vehicle's battery.

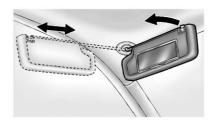
To program a window:

- With the ignition in ON/RUN or ACC/ACCESSORY, or when Retained Accessory Power (RAP) is active, close all doors.
- Pull and hold the power window switch until the window is fully closed. Continue holding the switch up for approximately five seconds after the window is completely closed.
- Press the power window switch down until the window is fully open. Continue holding the

switch down for approximately five seconds after the window is completely open.

The window is now reprogrammed. Repeat the process for the other windows.

### **Sun Visors**



Pull the sun visor down to block glare. Detach the sun visor from the center mount to pivot to the side window or, if equipped, extend along the rod.

### Roof

### **Convertible Top**

Review the following before operating:

### **⚠** Warning

While opening or closing the convertible top, people can be injured by the moving parts of the tonneau cover or convertible top. Maintain visual contact with the top while it is being operated.

#### Caution

Follow these guidelines when operating the convertible top or damage can occur:

 Remove all items from the roof, trunk lid, or tonneau cover before operating.

(Continued)

### Caution (Continued)

- Remove all objects from the trunk that may contact the convertible top when it is operated.
- Do not leave the vehicle with the convertible top open.
- Do not exceed 50 km/h
  (31 mph) until the top has
  completely closed or
  opened.
- Do not open or close the top while driving in high wind conditions.
- Do not operate the convertible top multiple times in a short period of time without starting the engine to avoid draining the vehicle battery.

(Continued)

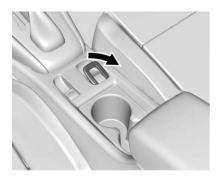
### Caution (Continued)

- Do not open or store the convertible top when it is dirty or wet. This could result in stains, mildew, or other damage.
- Only store the vehicle with the top fully closed.

### Opening the Convertible Top

- 2. Close the trunk.
- Start the vehicle or place it in ACC/ACCESSORY.
- 4. When possible, operate the convertible top when the vehicle is stopped. The top can be operated while driving below 50 km/h (31 mph) and will stop if that speed is exceeded. The top operation will take approximately

25 seconds. Make sure the top operation can be completed before that speed is reached.

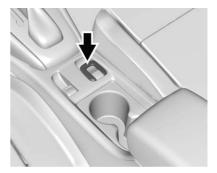


- Pull and hold the front of the convertible switch. The windows will automatically lower.
- Continue holding until the convertible top is completely open. A chime will sound. Release the switch.
- Briefly pull the front of the central power window switch to close all windows.

If the radio is on, the sound may be muted for a brief time due to a new audio system equalization being loaded.

### **Closing the Convertible Top**

- Make sure the sun visor mirror covers are closed and the sun visors are stored in the center mount position.
- Close the trunk.
- 3. Start the vehicle or place it in ACC/ACCESSORY.
- 4. When possible, operate the convertible top when the vehicle is stopped. The top can be operated while driving below 50 km/h (31 mph) and will stop if that speed is exceeded. The top operation will take approximately 25 seconds. Make sure the top operation can be completed before that speed is reached.



- Press and hold the front of the convertible top switch. The windows will automatically lower.
- After the convertible top is completely closed, a chime will sound. Release the switch.
- Briefly pull the front of the central power window switch to close all windows.

If the radio is on, the sound may be muted for a brief time due to a new audio system equalization being loaded

### Opening Convertible Top with RKE Transmitter

If equipped, press and hold the on the RKE transmitter until the convertible top is completely open and the tonneau cover is closed. All windows will be opened during this operation. The exterior lamps will flash when operation is completed.

#### **Troubleshooting**

Check the following if the convertible top switch is not operating:

- The ignition should be in ACC/ ACCESSORY or ON/RUN, or Retained Accessory Power (RAP) should be active.
- The trunk lid should be closed and the trunk partition in place.
   A DIC message will display.
- If the ONLY MANUAL OPERATION OF TOP POSSIBLE message is displayed on the DIC, see "Manual Movement of Top" later in this section.

- At cooler outside temperatures, the convertible top may not open. It is possible to close the top down to temperatures of about −20 °C (−4 °F). A DIC message will display if the top will not open due to low temperature. If necessary, move the vehicle to a heated indoor area to operate the top.
- If the top has recently been cycled repeatedly or left in an intermediate state, it will be temporarily disabled. A DIC message displays. Normal operation will be restored within 10 minutes after the system has cooled.
- If the vehicle battery is low, the power top operation may be disabled. Try to start the vehicle.
   A DIC message displays.
- If the battery has recently been reconnected or if the vehicle has been jump started, the top may not operate until the power windows have been indexed.

Other features may be affected while operating the convertible top:

- The trunk can only be opened with the key until the convertible top is completely opened or closed.
- The windows cannot close while the top is moving.
- When driving with the top not fully secured, chimes can be heard above 80 km/h (50 mph).

If the vehicle battery has been disconnected and reconnected, the fuses were pulled or replaced, or a jump start was performed, the TOP NOT SECURE message may display. Press and hold the convertible top switch to open/close the top until this message is cleared.

### **Partial Top Cycling**

If the convertible top operation is stopped before completion, the top will temporarily hold its position. If the ignition is in ACC/ ACCESSORY or ON/RUN, the top will be held for up to 10 minutes. If the vehicle is moving or off, the amount of time will vary from a few seconds to about a minute.

Chimes and DIC messages will be displayed before the top will move. When this occurs, immediately finish the convertible top operation by pressing the button again until it completes.

If the top cannot be secured, keep clear of the top components. In some conditions the top may move quickly.

Do not drive with the convertible top in an unsecured position. The top components may move unexpectedly. In some cases the top may not be able to be power operated. If this occurs, follow the DIC messages displayed.

If the tonneau cover is not secured and latched, and the vehicle is moving above 10 km/h (6 mph), the tonneau cover may automatically move to a stable position.

### **Manual Closing of Top**

If the DIC displays the ONLY MANUAL OPERATION OF TOP POSSIBLE message:

- Press and hold or pull and hold the convertible top switch to either open or close the top. Press or pull the switch in the opposite direction if one does not work.
- If the top moves, continue holding the switch in that direction for at least five seconds. The top should then work normally.

If the top does not respond in either direction, use the following procedure to manually close the convertible top and tonneau cover before servicing if needed. This requires more than one person.

There is a hex wrench in the glovebox. There is also string in the glovebox for your dealer to manually secure the top completely if needed.

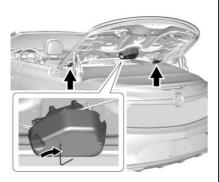
1. Place the ignition switch in OFF.



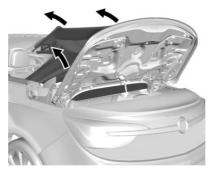
- Open the trunk and pull the tonneau cover release lever downward.
- Close the trunk. The trunk cannot be opened from this step forward.



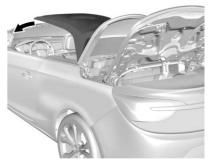
 With an additional person, lift the tonneau cover from both sides to approximately the half raised position.



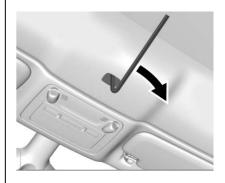
- With the tonneau cover being held in the half raised position, insert the hex wrench into the marked position of the flap drive unit. Turn the wrench clockwise to the stop. The sideways flaps will turn inward.
- 6. With an additional person, raise tonneau cover to the fully open position.



Lift the convertible top by pulling up on both sides of the front bow and tension bow.

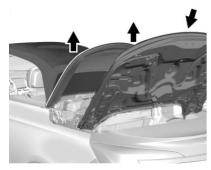


Move the front bow to the windshield frame.



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9. Remove the cap covering the manual closure opening. There is a recess in the cap to snap it off using a tool. Insert the hex wrench into the opening and then turn the wrench clockwise until it stops. The convertible top is now locked.



- 10. Lift up the tension bow on both sides and raise the tonneau cover to approximately the half raised position and then allow it to slide into the closed position.
- 11. Lower the tension bow.

At this time the vehicle can be driven, however the convertible top is not latched at the rear and will not be completely waterproof. See your dealer to service the convertible top system.

### Cleaning the Convertible Top

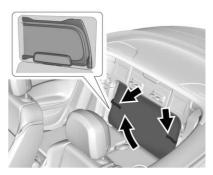
The convertible top should be cleaned often. Do not use high-pressure car washes as these may cause water to enter the vehicle.

Hand wash the convertible top in partial shade. Use mild soap, lukewarm water, and a soft sponge. A chamois or cloth may leave lint on the top, and a brush can chafe the threads in the top fabric. Do not use detergents, harsh cleaners, solvents, or bleaching agents.

Wet the entire top and let the soap remain on the fabric for a few minutes. Wash evenly to avoid spots or rings. When the top is very dirty, use a mild foam-type cleaner. Thoroughly rinse the entire vehicle, then let the top dry in direct sunlight. To protect the convertible top:

- Make sure the convertible top is completely dry before lowering it.
- Do not get any cleaner on the vehicle's painted finish; it could leave streaks.

#### Wind Deflector



There are two wind deflectors in a stowage bag behind the rear seat 

- The small wind deflector can be placed between the rear head restraints.
- The large wind deflector can be placed behind the front seats.

Do not place any objects on the wind deflectors.

#### **Small Wind Deflector**



 Remove the cover from the mount between the rear head restraints by sliding it to the left vehicle side.

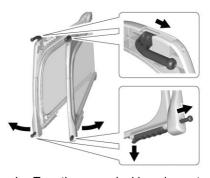


- 2. Insert the deflector into the deflector mount.
- 3. Slide the deflector to the right side of the vehicle until it locks.
- 4. Raise the rear seatbacks.

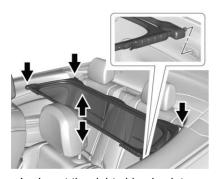
Reverse steps to remove the small wind deflector.

### **Large Wind Deflector**

The rear seat cannot be occupied when the large wind deflector is in use.



- Turn the upper locking pins out of the brackets on the wind deflector.
- 2. Lift the tabs to open the lower locking pins.
- Open the wind deflector.



- 4. Insert the right side pins into the trim recesses.
- Slightly fold the deflector at the center hinge and insert the left pins into the trim recesses.
- 6. Push center of the deflector down to fully engage the pins.

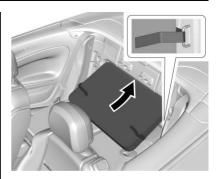


7. Fold the front half of the deflector to the vertical position.

Reverse steps 1–7 to remove the large wind deflector.

### **Stowing the Wind Deflectors**

 After stowing both deflectors in the stowage bag, lower rear seatbacks.



Insert top of bag in the stowage compartment, align remainder of bag to fit and secure with straps.

# Seats and Restraints

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### **Head Restraints**

### **⚠** Warning

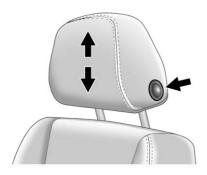
With head restraints that are not installed and adjusted properly, there is a greater chance that occupants will suffer a neck/ spinal injury in a crash. Do not drive until the head restraints for all occupants are installed and adjusted properly.



Adjust the head restraint so that the top of the restraint is at the same height as the top of the occupant's head. This position reduces the chance of a neck injury in a crash.

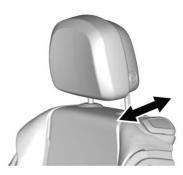
#### **Front Seats**

The vehicle's front seats have adjustable head restraints in the outboard seating positions.



To raise or lower the head restraint, press the button on the side of the head restraint, and pull up or push the head restraint down, and release the button. Pull and push on

the head restraint after the button is released to make sure that it is locked in place.



To adjust the head restraint forward, grasp the head restraint and pull forward to the desired locked position. To adjust the head restraint rearward, grasp the head restraint and pull forward fully, until the mechanism releases and allows the head restraint to return to the full rear position.

#### **Active Head Restraints**

Your vehicle has an Active Head Restraint System in the front outboard seating positions. These automatically activate to reduce the risk of neck injury if the vehicle is hit from behind.

### **⚠** Warning

If your head restraint has been activated due to a rear collision, you must return the vehicle to the dealer for inspection and re-setting or replacement of the system.

#### **Rear Seats**

The vehicle's rear seats have non-adjustable head restraints in the outboard seating positions.

If you are installing a child restraint in the rear seat, see "Securing a Child Restraint Designed for the LATCH System" under Lower Anchors and Tethers for Children (LATCH System) 

→ 76.

### **Front Seats**

## Power Seat Adjustment Power Driver Seat Adjustment



To adjust a power driver seat, if equipped:

- Move the seat forward or rearward by sliding the control forward or rearward.
- Raise or lower the front part of the seat cushion by moving the front of the control up or down.
- Raise or lower the entire seat by moving the control up or down.

## Lumbar Adjustment



If equipped, press and hold the front of the switch to increase lumbar support, or the rear of the switch to decrease lumbar support.

To adjust the height of the support, press and hold the top or bottom of the switch. Release the switch when the seatback reaches the desired level of lumbar support.

### **Reclining Seatbacks**

### **Marning**

If either seatback is not locked, it could move forward in a sudden stop or crash. That could cause injury to the person sitting there. Always push and pull on the seatbacks to be sure they are locked.



To adjust the power seatback:

 Tilt the top of the control rearward to recline. • Tilt the top of the control forward to raise.

### ⚠ Warning

Sitting in a reclined position when the vehicle is in motion can be dangerous. Even when buckled up, the safety belts cannot do their job.

The shoulder belt will not be against your body. Instead, it will be in front of you. In a crash, you could go into it, receiving neck or other injuries.

The lap belt could go up over your abdomen. The belt forces would be there, not at your pelvic bones. This could cause serious internal injuries.

For proper protection when the vehicle is in motion, have the seatback upright. Then sit well back in the seat and wear the safety belt properly.



Do not have a seatback reclined if the vehicle is moving.

### **Seatback Latches**



To fold the seatback, lift the release lever and fold the seatback forward. The seat will slide forward.

To raise, lift the seatback to its upright position until the seat locks. The seat will slide back to the original position.

In case the seatback cannot fold and is blocked by the head restraint, move the seat backward or downward slightly, or adjust the head restraint to a lower position. See *Power Seat Adjustment* \$\phi\$ 47 or *Head Restraints* \$\phi\$ 46.

### **Obstructions**

If the seat encounters an obstruction or resistance while sliding forward or backward, the action is stopped and the seat will move in the opposite direction.

### **Heated Front Seats**

### **⚠** Warning

If you cannot feel temperature change or pain to the skin, the seat heater may cause burns. To reduce the risk of burns, people with such a condition should use care when using the seat heater, especially for long periods of time. Do not place anything on the seat that insulates against heat, such as a blanket, cushion, cover, or similar item. This may cause the seat heater to overheat. An overheated seat heater may cause a burn or may damage the seat.



If equipped, the controls are on the climate control panel. The engine must be running to operate the heated seats.

Press the control once for the highest setting. With each press of the control, the heated seat will change to the next lower setting, and then the off setting. Three lights indicate the highest setting and one light the lowest.

The passenger seat may take longer to heat up.

#### **Remote Start Heated Seats**

When it is cold outside, the heated seats can be turned on automatically during a remote vehicle start. The heated seats will be canceled when the ignition is turned on. Press the heated seat controls to use the heated seats after the vehicle is started.

The heated seat indicator lights on the control do not turn on during a remote start.

The temperature performance of an unoccupied seat may be reduced. This is normal.

The heated seats will not turn on during a remote start unless the heated seat feature is enabled in the vehicle personalization menu. See Remote Vehicle Start ⇒ 26 and Vehicle Personalization ⇒ 113.

### **Rear Seats**

Either side of the rear seatback can be folded for more cargo space or to access the wind deflector bag.

### 🗥 Warning

Take care when operating the foldable rear seats. The rear seatback folds forward with considerable power which can cause injury, particularly to children. Ensure that nothing is attached to the rear seats or on the seat cushion.

#### Caution

Folding a rear seat with the safety belts still fastened may cause damage to the seat or the safety belts. Always unbuckle the safety belts and return them to their normal stowed position before folding a rear seat.

#### To fold the rear seatbacks:

- Remove the wind deflector if installed.
- 2. Move the front seats forward or remove the rear head restraints. See Power Seat Adjustment ⇒ 47 or Lower Anchors and Tethers for Children (LATCH System) ⇒ 76 for head restraint removal instructions. Store the head restraints in the cargo area.



- Pull the release switch in the trunk to fold the rear seatback down.
- 4. Fold the seatback forward.

5. Repeat Steps 1–4 for the other seatback, if necessary.

To raise the seatback:

### **Marning**

A safety belt that is improperly routed, not properly attached, or twisted will not provide the protection needed in a crash. The person wearing the belt could be seriously injured. After raising the rear seatback, always check to be sure that the safety belts are properly routed and attached, and are not twisted.

 Lift the seatback up and push it rearward until it latches into place. Keep the safety belts clear of the seatback and untwisted.

### **⚠** Warning

If the seatback is not locked, it could move forward in a sudden stop or crash. That could cause injury to the person sitting there. Always pull forward on the top of the seatback at the area of the latch to be sure it is locked.

- Push and pull on the seatback to make sure it is locked into position.
- Reinstall the head restraints, if necessary. See Lower Anchors and Tethers for Children (LATCH System) 

   <sup>↑</sup> 76 for head restraint reinstallation instructions.
- Repeat Steps 1–3 for the other seatback, if necessary

Keep the seat in the upright locked position when not in use.

### **Safety Belts**

This section of the manual describes how to use safety belts properly. It also describes some things not to do with safety belts.

### **⚠** Warning

Do not let anyone ride where a safety belt cannot be worn properly. In a crash, if you or your passenger(s) are not wearing safety belts, injuries can be much worse than if you are wearing safety belts. You can be seriously injured or killed by hitting things inside the vehicle harder or by being ejected from the vehicle. In addition, anyone who is not buckled up can strike other passengers in the vehicle.

It is extremely dangerous to ride in a cargo area, inside or outside of a vehicle. In a collision, passengers riding in these areas are more likely to be seriously injured or killed. Do not allow

(Continued)

### Warning (Continued)

passengers to ride in any area of the vehicle that is not equipped with seats and safety belts.

Always wear a safety belt, and check that all passenger(s) are restrained properly too.

### Why Safety Belts Work



When riding in a vehicle, you travel as fast as the vehicle does. If the vehicle stops suddenly, you keep going until something stops you. It could be the windshield, the instrument panel, or the safety belts!

When you wear a safety belt, you and the vehicle slow down together. There is more time to stop because you stop over a longer distance and, when worn properly, your strongest bones take the forces from the safety belts. That is why wearing safety belts makes such good sense.

### Questions and Answers About Safety Belts

- Q: Will I be trapped in the vehicle after a crash if I am wearing a safety belt?
- A: You could be whether you are wearing a safety belt or not. Your chance of being conscious during and after a crash, so you can unbuckle and get out, is much greater if you are belted.

#### Q: If my vehicle has airbags, why should I have to wear safety belts?

A: Airbags are supplemental systems only; so they work with safety belts — not instead of them. Whether or not an airbag is provided, all occupants still have to buckle up to get the most protection.

Also, in nearly all states and in all Canadian provinces, the law requires wearing safety belts.

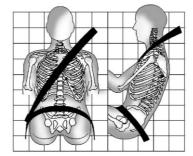
## How to Wear Safety Belts Properly

This section is only for people of adult size.

There are special things to know about safety belts and children, and there are different rules for smaller children and infants. If a child will be riding in the vehicle, see *Older Children* ⇔ 69 or *Infants and Young Children* ⇔ 71. Follow those rules for everyone's protection.

It is very important for all occupants to buckle up. Statistics show that unbelted people are hurt more often in crashes than those who are wearing safety belts.

There are important things to know about wearing a safety belt properly.



- Sit up straight and always keep your feet on the floor in front of you.
- Always use the correct buckle for your seating position.
- Wear the lap part of the belt low and snug on the hips, just touching the thighs. In a crash, this applies force to the strong

- pelvic bones and you would be less likely to slide under the lap belt. If you slid under it, the belt would apply force on your abdomen. This could cause serious or even fatal injuries.
- Wear the shoulder belt over the shoulder and across the chest.
   These parts of the body are best able to take belt restraining forces. The shoulder belt locks if there is a sudden stop or crash.

### **⚠** Warning

You can be seriously injured, or even killed, by not wearing your safety belt properly.

- Never allow the lap or shoulder belt to become loose or twisted.
- Never wear the shoulder belt under both arms or behind your back.
- Never route the lap or shoulder belt over an armrest.

### **Lap-Shoulder Belt**

All seating positions in the vehicle have a lap-shoulder belt.

The following instructions explain how to wear a lap-shoulder belt properly.

 Adjust the seat, if the seat is adjustable, so you can sit up straight. To see how, see "Seats" in the Index.



Pick up the latch plate and pull the belt across you. Do not let it get twisted. The lap-shoulder belt may lock if you pull the belt across you very quickly. If this happens, let the belt go back slightly to unlock it. Then pull the belt across you more slowly.

If the shoulder portion of a passenger belt is pulled out all the way, the child restraint locking feature may be engaged. If this happens, let the belt go back all the way and start again.



3. Push the latch plate into the buckle until it clicks.

Pull up on the latch plate to make sure it is secure. If the belt is not long enough, see Safety Belt Extender 

56.

Position the release button on the buckle so that the safety belt could be quickly unbuckled if necessary.



4. To make the lap part tight, pull up on the shoulder belt.



To unlatch the belt, push the button on the buckle. The belt should return to its stowed position.

Always stow the safety belt slowly. If the safety belt webbing returns quickly to the stowed position, the retractor may lock and cannot be pulled out. If this happens, pull the safety belt straight out firmly to unlock the webbing, and then release it. If the webbing is still locked in the retractor, see your dealer.

Before a door is closed, be sure the safety belt is out of the way. If a door is slammed against a safety belt, damage can occur to both the safety belt and the vehicle.

### Safety Belt Presenter

The safety belt presenters bring the front outboard safety belts to the front to help fasten them.



The presenter comes out when:

- The respective door is closed and the ignition is turned on.
- The ignition is on and the door is closed.

The presenter may automatically retract when any of the following occur:

- The respective door is opened again.
- The key is removed from ignition.
- The respective latch plate is inserted into the buckle.
- A time-out of 45 seconds elapsed.
- The vehicle is driven longer than 15 seconds with a speed of more than 3 mph.

If the safety belt presenter does not retract automatically, push it back slightly.

### **Safety Belt Pretensioners**

This vehicle has safety belt pretensioners for front and rear outboard occupants. Although the safety belt pretensioners cannot be seen, they are part of the safety belt assembly. They can help tighten the safety belts during the early stages of a moderate to severe frontal, near frontal, or rear crash if the

threshold conditions for pretensioner activation are met. Safety belt pretensioners can also help tighten the safety belts in a side crash or a rollover event.

Pretensioners work only once. If the pretensioners activate in a crash, the pretensioners and probably other parts of the vehicle's safety belt system will need to be replaced. See Replacing Safety Belt System Parts after a Crash ▷ 57.

Do not sit on the outboard safety belt while entering or exiting the vehicle or at any time while sitting in the seat. Sitting on the safety belt can damage the webbing and hardware.

### Rear Safety Belt Comfort Guides

Rear safety belt comfort guides may provide added safety belt comfort for older children who have outgrown booster seats and for some adults. When installed on a shoulder belt, the comfort guide positions the belt away from the neck and head.

Comfort guides are available through your dealer for the rear outboard seating positions. Instructions are included with the comfort guide.

## Safety Belt Use During Pregnancy

Safety belts work for everyone, including pregnant women. Like all occupants, they are more likely to be seriously injured if they do not wear safety belts.



A pregnant woman should wear a lap-shoulder belt, and the lap portion should be worn as low as possible, below the rounding, throughout the pregnancy.

The best way to protect the fetus is to protect the mother. When a safety belt is worn properly, it is more likely that the fetus will not be hurt in a crash. For pregnant women, as for anyone, the key to making safety belts effective is wearing them properly.

### Safety Belt Extender

If the vehicle's safety belt will fasten around you, you should use it.

But if a safety belt is not long enough, your dealer will order you an extender. When you go in to order it, take the heaviest coat you will wear, so the extender will be long enough for you. To help avoid personal injury, do not let someone else use it, and use it only for the seat it is made to fit. The extender has been designed for adults. Never use it for securing child restraints. To wear it, attach it to the regular

safety belt. For more information, see the instruction sheet that comes with the extender.

### **Safety System Check**

Now and then, check that the safety belt reminder light, safety belts, buckles, latch plates, retractors, and anchorages are all working properly. Look for any other loose or damaged safety belt system parts that might keep a safety belt system from doing its job. See your dealer to have it repaired. Torn or frayed safety belts may not protect you in a crash. They can rip apart under impact forces. If a belt is torn or frayed, get a new one right away.

Keep safety belts clean and dry. See Safety Belt Care ⇒ 57.

### **Safety Belt Care**

Keep belts clean and dry.

### **⚠** Warning

Do not bleach or dye safety belt webbing. It may severely weaken the webbing. In a crash, they might not be able to provide adequate protection. Clean and rinse safety belt webbing only with mild soap and lukewarm water. Allow the webbing to dry.

Safety belts should be properly cared for and maintained.

Safety belt hardware should be kept dry and free of dust or debris. As necessary exterior hard surfaces and safety belt webbing may be lightly cleaned with mild soap and water. Ensure there is not excessive dust or debris in the mechanism. If dust or debris exists in the system please see the dealer. Parts may need to be replaced to ensure proper functionality of the system.

### Replacing Safety Belt System Parts after a Crash

### **⚠** Warning

A crash can damage the safety belt system in the vehicle. A damaged safety belt system may not properly protect the person using it, resulting in serious injury or even death in a crash. To help make sure the safety belt systems are working properly after a crash, have them inspected and any necessary replacements made as soon as possible.

After a minor crash, replacement of safety belts may not be necessary. But the safety belt assemblies that were used during any crash may have been stressed or damaged. See your dealer to have the safety belt assemblies inspected or replaced.

New parts and repairs may be necessary even if the safety belt system was not being used at the time of the crash.

Have the safety belt pretensioners checked if the vehicle has been in a crash, or if the airbag readiness light stays on after you start the vehicle or while you are driving. See *Airbag Readiness Light* ♀ 101.

### Airbag System

The vehicle has the following airbags:

- A frontal airbag for the driver.
- A frontal airbag for the front outboard passenger.
- A knee airbag for the driver.
- A knee airbag for the front outboard passenger.
- A seat-mounted side impact airbag for the driver.
- A seat-mounted side impact airbag for the front outboard passenger.

All vehicle airbags have the word AIRBAG on the trim or on a label near the deployment opening.

For frontal airbags, the word AIRBAG is on the center of the steering wheel for the driver and on the instrument panel for the front outboard passenger.

For knee airbags, the word AIRBAG is on the lower part of the instrument panel.

For seat-mounted side impact airbags, the word AIRBAG is on the side of the seatback closest to the door.

Airbags are designed to supplement the protection provided by safety belts. Even though today's airbags are also designed to help reduce the risk of injury from the force of an inflating bag, all airbags must inflate very quickly to do their job.

Here are the most important things to know about the airbag system:

### **⚠** Warning

You can be severely injured or killed in a crash if you are not wearing your safety belt, even with airbags. Airbags are designed to work with safety belts, not replace them. Also, airbags are not designed to inflate in every crash. In some crashes safety belts are the only restraint. See When Should an Airbag Inflate? ⇔ 60.

(Continued)

### Warning (Continued)

Wearing your safety belt during a crash helps reduce your chance of hitting things inside the vehicle or being ejected from it. Airbags are "supplemental restraints" to the safety belts. Everyone in the vehicle should wear a safety belt properly, whether or not there is an airbag for that person.

### **⚠** Warning

Because airbags inflate with great force and faster than the blink of an eye, anyone who is up against, or very close to, any airbag when it inflates can be seriously injured or killed. Do not sit unnecessarily close to any airbag, as you would be if sitting on the edge of the seat or leaning forward. Safety belts help keep you in position before and during a crash. Always wear the safety

(Continued)

### Warning (Continued)

belt, even with airbags. The driver should sit as far back as possible while still maintaining control of the vehicle. The safety belts and the front outboard passenger airbags are most effective when you are sitting well back and upright in the seat with both feet on the floor.

Occupants should not lean on or sleep against the door or side windows in seating positions with seat-mounted airbags.

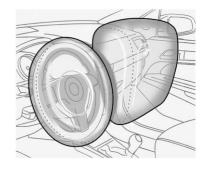
### **⚠** Warning

Children who are up against, or very close to, any airbag when it inflates can be seriously injured or killed. Always secure children properly in the vehicle. To read how, see Older Children ⇒ 69 or Infants and Young Children ⇒ 71.



There is an airbag readiness light on the instrument cluster, which shows the airbag symbol. The system checks the airbag electrical system for malfunctions. The light tells you if there is an electrical problem. See *Airbag Readiness Light* ⇔ 101.

### Where Are the Airbags?



The driver frontal airbag is in the center of the steering wheel.

The front outboard passenger frontal airbag is in the passenger side instrument panel.



The driver knee airbag is below the steering column. The front outboard passenger knee airbag is below the glove box.



Driver Side Shown, Passenger Side Similar

The driver and front outboard passenger seat-mounted side impact airbags are in the sides of the seatbacks closest to the door.

### **Marning**

If something is between an occupant and an airbag, the airbag might not inflate properly or it might force the object into that person causing severe injury or even death. The path of an inflating airbag must be kept

(Continued)

### Warning (Continued)

clear. Do not put anything between an occupant and an airbag, and do not attach or put anything on the steering wheel hub or on or near any other airbag covering.

Do not use seat accessories that block the inflation path of a seat-mounted side impact airbag.

### When Should an Airbag Inflate?

This vehicle is equipped with airbags. See Airbag System ⇒ 58. Airbags are designed to inflate if the impact exceeds the specific airbag system's deployment threshold. Deployment thresholds are used to predict how severe a crash is likely to be in time for the airbags to inflate and help restrain the occupants. The vehicle has electronic sensors that help the airbag system determine the

severity of the impact. Deployment thresholds can vary with specific vehicle design.

Frontal airbags are designed to inflate in moderate to severe frontal or near frontal crashes to help reduce the potential for severe injuries, mainly to the driver's or front outboard passenger's head and chest.

Whether the frontal airbags will or should inflate is not based primarily on how fast the vehicle is traveling. It depends on what is hit, the direction of the impact, and how quickly the vehicle slows down.

Frontal airbags may inflate at different crash speeds depending on whether the vehicle hits an object straight on or at an angle, and whether the object is fixed or moving, rigid or deformable, narrow or wide.

Frontal airbags are not intended to inflate during vehicle rollovers, in rear impacts, or in many side impacts.

In addition, the vehicle has advanced technology frontal airbags. Advanced technology frontal airbags adjust the restraint according to crash severity.

Knee airbags are designed to inflate in moderate to severe frontal or near frontal impacts. Knee airbags are not designed to inflate during vehicle rollovers, in rear impacts, or in many side impacts.

Seat-mounted side impact airbags are designed to inflate in moderate to severe side crashes depending on the location of the impact.

Seat-mounted side impact airbags are not designed to inflate in frontal impacts, near frontal impacts, rollovers, or rear impacts.

A seat-mounted side impact airbag is designed to inflate on the side of

the vehicle that is struck.

In any particular crash, no one can

In any particular crash, no one can say whether an airbag should have inflated simply because of the vehicle damage or repair costs.

### What Makes an Airbag Inflate?

In a deployment event, the sensing system sends an electrical signal triggering a release of gas from the inflator. Gas from the inflator fills the airbag causing the bag to break out of the cover. The inflator, the airbag, and related hardware are all part of the airbag module.

For airbag locations, see *Where Are the Airbags? ⇒* 59.

### How Does an Airbag Restrain?

In moderate to severe frontal or near frontal collisions, even belted occupants can contact the steering wheel or the instrument panel. In moderate to severe side collisions, even belted occupants can contact the inside of the vehicle.

Airbags supplement the protection provided by safety belts by distributing the force of the impact more evenly over the occupant's body.

But airbags would not help in many types of collisions, primarily because the occupant's motion is not toward those airbags. See When Should an Airbag Inflate? \$\dip 60\$.

Airbags should never be regarded as anything more than a supplement to safety belts.

## What Will You See after an Airbag Inflates?

After the frontal and seat-mounted side impact airbags inflate, they quickly deflate, so quickly that some people may not even realize the airbags inflated. Some components of the airbag module may be hot for several minutes. For location of the airbags, see *Where Are the Airbags?* \$ 59.

The parts of the airbag that come into contact with you may be warm, but not too hot to touch. There may be some smoke and dust coming from the vents in the deflated airbags. Airbag inflation does not prevent the driver from seeing out of

the windshield or being able to steer the vehicle, nor does it prevent people from leaving the vehicle.

### **⚠** Warning

When an airbag inflates, there may be dust in the air. This dust could cause breathing problems for people with a history of asthma or other breathing trouble. To avoid this, everyone in the vehicle should get out as soon as it is safe to do so. If you have breathing problems but cannot get out of the vehicle after an airbag inflates, then get fresh air by opening a window or a door. If you experience breathing problems following an airbag deployment, you should seek medical attention.

The vehicle has a feature that may automatically unlock the doors, turn on the interior lamps and hazard warning flashers, and shut off the fuel system after the airbags inflate. The feature may also activate,

without airbag inflation, after an event that exceeds a predetermined threshold. You can lock the doors, and turn off the interior lamps and hazard warning flashers by using the controls for those features. Turning off the hazard warning flasher requires an ignition cycle first.

### **⚠** Warning

A crash severe enough to inflate the airbags may have also damaged important functions in the vehicle, such as the fuel system, brake and steering systems, etc. Even if the vehicle appears to be drivable after a moderate crash, there may be concealed damage that could make it difficult to safely operate the vehicle

Use caution if you should attempt to restart the engine after a crash has occurred.

In many crashes severe enough to inflate the airbag, windshields are broken by vehicle deformation. Additional windshield breakage may also occur from the front outboard passenger airbag.

- Airbags are designed to inflate only once. After an airbag inflates, you will need some new parts for the airbag system.
   If you do not get them, the airbag system will not be there to help protect you in another crash. A new system will include airbag modules and possibly other parts. The service manual for the vehicle covers the need to replace other parts.
- The vehicle has a crash sensing and diagnostic module which records information after a crash. See Vehicle Data Recording and Privacy 

   357 and Event Data Recorders 

   358
- Let only qualified technicians work on the airbag system.
   Improper service can mean that

the airbag system will not work properly. See your dealer for service.

### **Roll Bars**

### **⚠** Warning

Vehicle rollovers are unpredictable and dangerous events that may result in injury or death regardless of the roll bar or any other feature. No feature can fully protect an occupant in every crash, including a rollover.

The roll bars are under covers behind the rear head restraints. The roll bars are designed to deploy if the sensing system predicts that the vehicle is about to roll over on its side. In addition, the roll bars are designed to deploy in moderate to severe side crashes depending on the location of the impact, as well as in a severe frontal impact. Roll bars are not designed to deploy in rear impacts.

The roll bars deploy with the convertible top open or closed. If the roll bars deploy, do not operate the convertible top.

Do not place any objects on the covers of the roll bars behind the head restraints.

Have the roll bars checked if the vehicle has been in a crash, or if the airbag readiness light stays on after starting or driving the vehicle. See Airbag Readiness Light 

↑ 101.

## Passenger Sensing System

The vehicle has a passenger sensing system for the front outboard passenger position. The passenger airbag status indicator will light on the center stack when the vehicle is started.



The words ON and OFF will be visible during the system check. When the system check is complete, either the word ON or the word OFF will be visible. See Passenger Airbag Status Indicator \$\phi\$ 101.

The passenger sensing system turns off the front outboard passenger frontal airbag and knee airbag under certain conditions. No other airbag is affected by the passenger sensing system.

The passenger sensing system works with sensors that are part of the front outboard passenger seat. The sensors are designed to detect the presence of a properly seated occupant and determine if the front outboard passenger frontal airbag and knee airbag should be allowed to inflate or not.

According to accident statistics, children are safer when properly secured in a rear seat in the correct child restraint for their weight and size.

Whenever possible, children age 12 and under should be secured in a rear seating position.

Never put a rear-facing child seat in the front. This is because the risk to the rear-facing child is so great, if the airbag inflates.

### **Marning**

A child in a rear-facing child restraint can be seriously injured or killed if the passenger frontal airbag inflates. This is because the back of the rear-facing child restraint would be very close to the inflating airbag. A child in a forward-facing child restraint can be seriously injured or killed if the passenger frontal airbag inflates and the passenger seat is in a forward position.

Even if the passenger sensing system has turned off the front outboard passenger airbag(s), no system is fail-safe. No one can guarantee that an airbag will not (Continued)

### Warning (Continued)

deploy under some unusual circumstance, even though the airbag(s) are off.

Never put a rear-facing child restraint in the front seat, even if the airbag is off. If securing a forward-facing child restraint in the front outboard passenger seat, always move the seat as far back as it will go. It is better to secure child restraints in the rear seat. Consider using another vehicle to transport the child when a rear seat is not available.

The passenger sensing system is designed to turn off the front outboard passenger frontal airbag and knee airbag if:

- The front outboard passenger seat is unoccupied.
- The system determines that an infant is present in a child restraint.

- A front outboard passenger takes his/her weight off of the seat for a period of time.
- There is a critical problem with the airbag system or the passenger sensing system.

When the passenger sensing system has turned off the front outboard passenger frontal airbag and knee airbag, the off indicator will light and stay lit as a reminder that the airbags are off. See Passenger Airbag Status Indicator \$\times\$ 101.

The passenger sensing system is designed to turn on the front outboard passenger frontal airbag and knee airbag anytime the system senses that a person of adult size is sitting properly in the front outboard passenger seat. When the passenger sensing system has allowed the airbags to be enabled, the on indicator will light and stay lit as a reminder that the airbags are active.

For some children, including children in child restraints and for very small adults, the passenger

sensing system may or may not turn off the front outboard passenger frontal airbag and knee airbag, depending upon the person's seating posture and body build. Everyone in the vehicle who has outgrown child restraints should wear a safety belt properly — whether or not there is an airbag for that person.

### **⚠** Warning

If the airbag readiness light ever comes on and stays on, it means that something may be wrong with the airbag system. To help avoid injury to yourself or others, have the vehicle serviced right away. See *Airbag Readiness Light* ⇔ 101 for more information, including important safety information.

### If the On Indicator Is Lit for a Child Restraint

The passenger sensing system is designed to turn off the front outboard passenger frontal airbag

and knee airbag if the system determines that an infant is present in a child restraint. If a child restraint has been installed and the on indicator is lit:

- 1. Turn the vehicle off.
- 2. Remove the child restraint from the vehicle.
- Remove any additional items from the seat such as blankets, cushions, seat covers, seat heaters, or seat massagers.
- 4. Reinstall the child restraint following the directions provided by the child restraint manufacturer and refer to Securing Child Restraints (Rear Seat) 

  ⇔ 83 or Securing Child Restraints (Front Passenger Seat) 

  ⇔ 86.
- If, after reinstalling the child restraint and restarting the vehicle, the on indicator is still lit, turn the vehicle off. Then slightly recline the vehicle seatback and adjust the seat cushion, if adjustable, to make

sure that the vehicle seatback is not pushing the child restraint into the seat cushion.

Also make sure the child restraint is not trapped under the vehicle head restraint. If this happens, adjust the head restraint. See *Head Restraints* ♀ 46.

Restart the vehicle.

The passenger sensing system may or may not turn off the airbag(s) for a child in a child restraint depending upon the child's size. It is better to secure the child restraint in a rear seat. Never put a rear-facing child restraint in the front seat, even if the on indicator is not lit.

### If the Off Indicator Is Lit for an Adult-Sized Occupant



If a person of adult size is sitting in the front outboard passenger seat, but the off indicator is lit, it could be because that person is not sitting properly in the seat. Use the following steps to allow the system to detect that person and enable the front outboard passenger frontal airbag and knee airbag:

- 1. Turn the vehicle off.
- 2. Remove any additional material from the seat, such as blankets, cushions, seat covers, seat heaters, or seat

- massagers. Also, remove laptops, or other electronic devices
- 3. Place the seatback in the fully upright position.
- Have the person sit upright in the seat, centered on the seat cushion, with legs comfortably extended.
- Restart the vehicle and have the person remain in this position for two to three minutes after the on indicator is lit.

### **Marning**

If the front outboard passenger airbag is turned off for an adult-sized occupant, the airbag will not be able to inflate and help protect that person in a crash, resulting in an increased risk of serious injury or even death. An adult-sized occupant should not ride in the front outboard passenger seat, if the passenger airbag off indicator is lit.

### Additional Factors Affecting System Operation

Safety belts help keep the passenger in position on the seat during vehicle maneuvers and braking, which helps the passenger sensing system maintain the passenger airbag status. See "Safety Belts" and "Child Restraints" in the Index for additional information about the importance of proper restraint use.

A thick layer of additional material, such as a blanket or cushion, or aftermarket equipment such as seat covers, seat heaters, and seat massagers can affect how well the passenger sensing system operates. We recommend that you not use seat covers or other aftermarket equipment except when approved by GM for your specific vehicle. See Adding Equipment to the Airbag-Equipped Vehicle \$68 for more information about modifications that can affect how the system operates.

A wet seat can affect the performance of the passenger sensing system. Here is how:

- The passenger sensing system may turn off the passenger airbag(s) when liquid is soaked into the seat. If this happens, the off indicator will be lit, and the airbag readiness light on the instrument panel will also be lit.
- Liquid pooled on the seat that has not soaked in may make it more likely that the passenger sensing system will turn on the passenger airbag(s) while a child restraint or child occupant is on the seat. If the passenger airbag(s) are turned on, the on indicator will be lit.

If the passenger seat gets wet, dry the seat immediately. If the airbag readiness light is lit, do not install a child restraint or allow anyone to occupy the seat. See *Airbag Readiness Light* \$\phi\$ 101 for important safety information.

The on indicator may be lit if an object, such as a briefcase, handbag, grocery bag, laptop,

or other electronic device is put on an unoccupied seat. If this is not desired remove the object from the seat.

### **⚠** Warning

Stowing of articles under the passenger seat or between the passenger seat cushion and seatback may interfere with the proper operation of the passenger sensing system.

## Servicing the Airbag-Equipped Vehicle

Airbags affect how the vehicle should be serviced. There are parts of the airbag system in several places around the vehicle. Your dealer and the service manual have information about servicing the vehicle and the airbag system. To purchase a service manual, see Service Publications Ordering Information \$\phi\$ 355.

### **Marning**

For up to 10 seconds after the vehicle is turned off and the battery is disconnected, an airbag can still inflate during improper service. You can be injured if you are close to an airbag when it inflates. Avoid yellow connectors. They are probably part of the airbag system. Be sure to follow proper service procedures, and make sure the person performing work for you is qualified to do so.

## Adding Equipment to the Airbag-Equipped Vehicle

Adding accessories that change the vehicle's frame, bumper system, height, front end, or side sheet metal, may keep the airbag system from working properly. The operation of the airbag system can also be affected by changing or moving any parts of the front seats, safety belts, the airbag sensing and diagnostic module, steering wheel, instrument panel, any of the airbag

modules, roll bars, front sensors, side impact sensors, or airbag wiring.

Your dealer and the service manual have information about the location of the airbag sensors, sensing and diagnostic module, and airbag wiring.

In addition, the vehicle has a passenger sensing system for the front outboard passenger position, which includes sensors that are part of the passenger seat. The passenger sensing system may not operate properly if the original seat trim is replaced with non-GM covers, upholstery, or trim; or with GM covers, upholstery, or trim designed for a different vehicle. Any object, such as an aftermarket seat heater or a comfort-enhancing pad or device, installed under or on top of the seat fabric, could also interfere with the operation of the passenger sensing system. This could either prevent proper deployment of the passenger airbag(s) or prevent the passenger sensing system from properly

turning off the passenger airbag(s). See Passenger Sensing System ⇒ 63.

If you have to modify your vehicle because you have a disability and you have questions about whether the modifications will affect the vehicle's airbag system, or if you have questions about whether the airbag system will be affected if the vehicle is modified for any other reason, call Customer Assistance. See Customer Assistance Offices \$\phi\$ 348.

### **Airbag System Check**

The airbag system does not need regularly scheduled maintenance or replacement. Make sure the airbag readiness light is working. See Airbag Readiness Light ❖ 101.

### Caution

If an airbag covering is damaged, opened, or broken, the airbag may not work properly. Do not open or break the airbag coverings. If there are any opened or broken airbag coverings, have the airbag covering and/or airbag module replaced. For the location of the airbags, see *Where Are the Airbags?* ⇒ 59. See your dealer for service.

### Replacing Airbag System Parts after a Crash

### ⚠ Warning

A crash can damage the airbag systems in the vehicle. A damaged airbag system may not properly protect you and your passenger(s) in a crash, resulting in serious injury or even death. To (Continued)

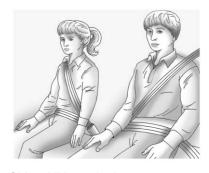
### Warning (Continued)

help make sure the airbag systems are working properly after a crash, have them inspected and any necessary replacements made as soon as possible.

If an airbag inflates, you will need to replace airbag system parts. See your dealer for service.

If the airbag readiness light stays on after the vehicle is started or comes on when you are driving, the airbag system may not work properly. Have the vehicle serviced right away. See Airbag Readiness Light ♀ 101.

# Child Restraints Older Children



Older children who have outgrown booster seats should wear the vehicle's safety belts.

The manufacturer instructions that come with the booster seat state the weight and height limitations for that booster. Use a booster seat with a lap-shoulder belt until the child passes the fit test below:

- Sit all the way back on the seat.
   Do the knees bend at the seat edge? If yes, continue. If no, return to the booster seat.
- Buckle the lap-shoulder belt.
   Does the shoulder belt rest on
   the shoulder? If yes, continue.
   If no, try using the rear safety
   belt comfort guide, if available.
   See "Rear Safety Belt Comfort
   Guides" under Lap-Shoulder Belt
   ⇒ 54. If a comfort guide is not
   available, or if the shoulder belt
   still does not rest on the
   shoulder, then return to the
   booster seat.
- Does the lap belt fit low and snug on the hips, touching the thighs? If yes, continue. If no, return to the booster seat.

- Can proper safety belt fit be maintained for the length of the trip? If yes, continue. If no, return to the booster seat.
- Q: What is the proper way to wear safety belts?
- A: An older child should wear a lap-shoulder belt and get the additional restraint a shoulder belt can provide. The shoulder belt should not cross the face or neck. The lap belt should fit snugly below the hips, just touching the top of the thighs. This applies belt force to the child's pelvic bones in a crash. It should never be worn over the abdomen, which could cause severe or even fatal internal injuries in a crash.

Also see "Rear Safety Belt Comfort Guides" under *Lap-Shoulder Belt*  $\Rightarrow$  *54*.

According to accident statistics, children are safer when properly restrained in a rear seating position.

In a crash, children who are not buckled up can strike other people who are buckled up, or can be thrown out of the vehicle. Older children need to use safety belts properly.

### **⚠** Warning

Never allow more than one child to wear the same safety belt. The safety belt cannot properly spread the impact forces. In a crash, they can be crushed together and seriously injured. A safety belt must be used by only one person at a time.



### **Marning**

Never allow a child to wear the safety belt with the shoulder belt behind their back. A child can be seriously injured by not wearing the lap-shoulder belt properly. In a crash, the child would not be restrained by the shoulder belt. The child could move too far forward increasing the chance of head and neck injury. The child might also slide under the lap belt. The belt force would then be applied right on the abdomen.

(Continued)

### Warning (Continued)

That could cause serious or fatal injuries. The shoulder belt should go over the shoulder and across the chest.



## Infants and Young Children

Everyone in a vehicle needs protection! This includes infants and all other children. Neither the distance traveled nor the age and size of the traveler changes the need, for everyone, to use safety

restraints. In fact, the law in every state in the United States and in every Canadian province says children up to some age must be restrained while in a vehicle.

### **⚠** Warning

Children can be seriously injured or strangled if a shoulder belt is wrapped around their neck. The shoulder belt can tighten but cannot be loosened if it is locked The shoulder belt locks when it is pulled all the way out of the retractor. It unlocks when the shoulder belt is allowed to go all the way back into the retractor. but it cannot do this if it is wrapped around a child's neck. If the shoulder belt is locked and tightened around a child's neck, the only way to loosen the belt is to cut it.

Never leave children unattended in a vehicle and never allow children to play with the safety belts. Every time infants and young children ride in vehicles, they should have the protection provided by appropriate child restraints. Neither the vehicle's safety belt system nor its airbag system is designed for them.

Children who are not restrained properly can strike other people, or can be thrown out of the vehicle.

## **⚠** Warning

Never hold an infant or a child while riding in a vehicle. Due to crash forces, an infant or a child will become so heavy it is not possible to hold it during a crash. For example, in a crash at only 40 km/h (25 mph), a 5.5 kg (12 lb) infant will suddenly become a 110 kg (240 lb) force on a person's arms. An infant or child should be secured in an appropriate restraint.



## **Marning**

Children who are up against, or very close to, any airbag when it inflates can be seriously injured or killed. Never put a rear-facing child restraint in the front outboard seat. Secure a rear-facing child restraint in a rear seat. It is also better to secure a forward-facing child restraint in a rear seat. If you must secure a forward-facing child restraint in the front outboard seat, always move the front passenger seat as far back as it will go.



## Q: What are the different types of add-on child restraints?

A: Add-on child restraints, which are purchased by the vehicle owner, are available in four basic types. Selection of a particular restraint should take into consideration not only the child's weight, height, and age but also whether or not the restraint will be compatible with the motor vehicle in which it will be used.

For most basic types of child restraints, there are many different models available. When purchasing a child restraint, be sure it is designed to be used in a motor vehicle. If it is, the

restraint will have a label saying that it meets federal motor vehicle safety standards.

The restraint manufacturer instructions that come with the restraint state the weight and height limitations for a particular child restraint. In addition, there are many kinds of restraints available for children with special needs.

## **Marning**

To reduce the risk of neck and head injury in a crash, infants and toddlers should be secured in a rear-facing child restraint until age two, or until they reach the maximum height and weight limits of their child restraint.

## **Marning**

A young child's hip bones are still so small that the vehicle's regular safety belt may not remain low on the hip bones, as it should. Instead, it may settle up around the child's abdomen. In a crash, the belt would apply force on a body area that is unprotected by any bony structure. This alone could cause serious or fatal injuries. To reduce the risk of serious or fatal injuries during a crash, young children should always be secured in appropriate child restraints.

## **Child Restraint Systems**



#### **Rear-Facing Infant Seat**

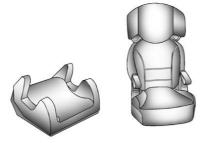
A rear-facing infant seat provides restraint with the seating surface against the back of the infant.

The harness system holds the infant in place and, in a crash, acts to keep the infant positioned in the restraint.



Forward-Facing Child Seat

A forward-facing child seat provides restraint for the child's body with the harness.



#### **Booster Seats**

A booster seat is a child restraint designed to improve the fit of the vehicle's safety belt system.

A booster seat can also help a child to see out the window.

## Securing an Add-On Child Restraint in the Vehicle

## **Marning**

A child can be seriously injured or killed in a crash if the child restraint is not properly secured in the vehicle. Secure the child

(Continued)

#### Warning (Continued)

restraint properly in the vehicle using the vehicle's safety belt or LATCH system, following the instructions that came with that child restraint and the instructions in this manual.

To help reduce the chance of injury, the child restraint must be secured in the vehicle. Child restraint systems must be secured in vehicle seats by lap belts or the lap belt portion of a lap-shoulder belt, or by the LATCH system. See Lower Anchors and Tethers for Children (LATCH System) ⇒ 76. Children can be endangered in a crash if the child restraint is not properly secured in the vehicle.

When securing an add-on child restraint, refer to the instructions that come with the restraint which may be on the restraint itself or in a booklet, or both, and to this manual. The child restraint instructions are

important, so if they are not available, obtain a replacement copy from the manufacturer.

Keep in mind that an unsecured child restraint can move around in a collision or sudden stop and injure people in the vehicle. Be sure to properly secure any child restraint in the vehicle — even when no child is in it.

In some areas of the United States and Canada, Certified Child Passenger Safety Technicians (CPSTs) are available to inspect and demonstrate how to correctly use and install child restraints. In the U.S., refer to the National Highway Traffic Safety Administration (NHTSA) website to locate the nearest child safety seat inspection station. For CPST availability in Canada, check with Transport Canada or the Provincial Ministry of Transportation office.

## Securing the Child Within the Child Restraint

## **⚠** Warning

A child can be seriously injured or killed in a crash if the child is not properly secured in the child restraint. Secure the child properly following the instructions that came with that child restraint.

## Where to Put the Restraint

According to accident statistics, children and infants are safer when properly restrained in an appropriate child restraint secured in a rear seating position.

Whenever possible, children aged 12 and under should be secured in a rear seating position.

Never put a rear-facing child restraint in the front. This is because the risk to the rear-facing child is so great if the airbag deploys.

## **⚠** Warning

A child in a rear-facing child restraint can be seriously injured or killed if the front passenger airbag inflates. This is because the back of the rear-facing child restraint would be very close to the inflating airbag. A child in a forward-facing child restraint can be seriously injured or killed if the front passenger airbag inflates and the passenger seat is in a forward position.

Even if the passenger sensing system has turned off the front passenger frontal airbag, no system is fail-safe. No one can guarantee that an airbag will not deploy under some unusual circumstance, even though it is turned off

Secure rear-facing child restraints in a rear seat, even if the airbag is off. If you secure a forward-facing child restraint in

(Continued)

#### Warning (Continued)

the front seat, always move the front passenger seat as far back as it will go. It is better to secure the child restraint in a rear seat.

When securing a child restraint in a rear seating position, study the instructions that came with the child restraint to make sure it is compatible with this vehicle.

Child restraints and booster seats vary considerably in size, and some may fit in certain seating positions better than others.

Depending on where you place the child restraint and the size of the child restraint, you may not be able to access adjacent safety belts or LATCH anchors for additional passengers or child restraints. Adjacent seating positions should not be used if the child restraint prevents access to or interferes with the routing of the safety belt.

Wherever a child restraint is installed, be sure to follow the instructions that came with the child restraint system and secure the child restraint system properly.

Keep in mind that an unsecured child restraint can move around in a collision or sudden stop and injure people in the vehicle. Be sure to properly secure any child restraint in the vehicle — even when no child is in it.

## Lower Anchors and Tethers for Children (LATCH System)

The LATCH system secures a child restraint during driving or in a crash. LATCH attachments on the child restraint are used to attach the child restraint to the anchors in the vehicle. This system is designed to make installation of a child restraint easier.

In order to use the LATCH system in your vehicle, you need a child restraint that has LATCH attachments. LATCH-compatible

rear-facing and forward-facing child seats can be properly installed using either the LATCH anchors or the vehicle's safety belts. Do not use both the safety belts and the LATCH anchorage system to secure a rear-facing or forward-facing child seat.

Booster seats use the vehicle's safety belts to secure the child in the booster seat. If the manufacturer recommends that the booster seat be secured with the LATCH system, this can be done as long as the booster seat can be positioned properly and there is no interference with the proper positioning of the lap-shoulder belt on the child.

Make sure to follow the instructions that came with the child restraint, and also the instructions in this manual.

When installing a child restraint with a top tether, you must also use either the lower anchors or the safety belts to properly secure the child restraint. A child restraint must never be attached using only the top tether.

The LATCH anchorage system can be used until the combined weight of the child plus the child restraint is 29.5 kg (65 lbs). Use the safety belt alone instead of the LATCH anchorage system once the combined weight is more than 29.5 kg (65 lbs).

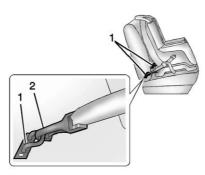
The following explains how to attach a child restraint with these attachments in the vehicle.

Not all vehicle seating positions or child restraints have lower anchors and attachments or top tether anchors and attachments. In this case, the safety belt must be used (with top tether where available) to secure the child restraint. See Securing Child Restraints (Rear Seat) 

83 or Securing Child Restraints (Front Passenger Seat) 

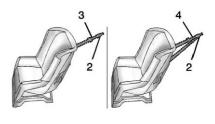
86.

#### **Lower Anchors**



Lower anchors (1) are metal bars built into the vehicle. There are two lower anchors for each LATCH seating position that will accommodate a child restraint with lower attachments (2).

#### **Top Tether Anchor**



A top tether (3, 4) anchors the top of the child restraint to the vehicle. A top tether anchor is built into the vehicle. The top tether attachment (2) on the child restraint connects to the top tether anchor in the vehicle in order to reduce the forward movement and rotation of the child restraint during driving or in a crash.

The child restraint may have a single tether (3) or a dual tether (4). Either will have a single attachment (2) to secure the top tether to the anchor.

Some child restraints that have a top tether are designed for use with or without the top tether being attached. Others require the top tether always to be attached. In Canada, the law requires that forward-facing child restraints have a top tether, and that the tether be attached. Be sure to read and follow the instructions for the child restraint.

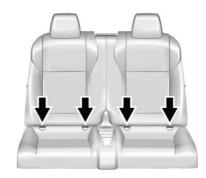
## Lower Anchor and Top Tether Anchor Locations



**Rear Seat** 

**Seating positions with top tether anchors.** 

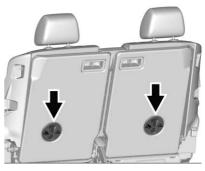
Seating positions with two lower anchors.



The rear outboard seating positions have exposed metal lower anchors in the openings below the crease between the seatback and the seat cushion.



There are top tether anchor symbols to assist you in locating the top tether anchors



The top tether anchors are located on the backside of the rear seatbacks. Be sure to use an anchor on the same side of the vehicle as the seating position where the child restraint will be placed.

Do not secure a child restraint in a position without a top tether anchor if a national or local law requires that the top tether be attached, or if the instructions that come with the child restraint say that the top tether must be attached

According to accident statistics, children and infants are safer when properly restrained in a child restraint system or infant restraint system secured in a rear seating position. See Where to Put the Restraint \$\phi\$ 75 for additional information.

#### Securing a Child Restraint Designed for the LATCH System

## **⚠** Warning

If a LATCH-type child restraint is not attached to anchors, the child restraint will not be able to protect the child correctly. In a crash, the child could be seriously injured or killed. Install a LATCH-type child restraint properly using the anchors, or use the vehicle's safety belts to secure the restraint, following the instructions that came with the child restraint and the instructions in this manual.

## **⚠** Warning

To reduce the risk of serious or fatal injuries during a crash, do not attach more than one child restraint to a single anchor.

Attaching more than one child restraint to a single anchor could cause the anchor or attachment to come loose or even break during a crash. A child or others could be injured.

## **⚠** Warning

Children can be seriously injured or strangled if a shoulder belt is wrapped around their neck. The shoulder belt can tighten but cannot be loosened if it is locked. The shoulder belt locks when it is pulled all the way out of the retractor. It unlocks when the shoulder belt is allowed to go all the way back into the retractor, but it cannot do this if it is

(Continued)

### Warning (Continued)

wrapped around a child's neck. If the shoulder belt is locked and tightened around a child's neck, the only way to loosen the belt is to cut it.

Buckle any unused safety belts behind the child restraint so children cannot reach them. Pull the shoulder belt all the way out of the retractor to set the lock, and tighten the belt behind the child restraint after the child restraint has been installed.

## **⚠** Warning

Take care when operating the foldable rear seats. The rear seatback folds forward with considerable power which can cause injury, particularly to children. Ensure that nothing is attached to the rear seats or on the seat cushion.

#### Caution

Do not let the LATCH attachments rub against the vehicle's safety belts. This may damage these parts. If necessary, move buckled safety belts to avoid rubbing the LATCH attachments.

Do not fold the rear seatback when the seat is occupied. Do not fold the empty rear seat with a safety belt buckled. This could damage the safety belt or the seat. Unbuckle and return the safety belt to its stowed position, before folding the seat.

If you need to secure more than one child restraint in the rear seat, see Where to Put the Restraint ⇒ 75.

This system is designed to make installation of child restraints easier. When using lower anchors, do not use the vehicle's safety belts. Instead use the vehicle's lower anchors and child restraint attachments to secure the restraints.

Some restraints also use another vehicle anchor to secure a top tether.

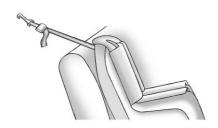
- For rear seating positions, if the head restraint interferes with the proper installation of the child restraint, the head restraint may be removed. See "Head Restraint Removal and Reinstallation" at the end of this section.
- If the child restraint manufacturer's instructions recommend that the top tether be attached, attach the top tether to the top tether anchor. Refer to the child restraint instructions and the following steps:



2.2. Adjust the top tether to its full length and route the top tether according to your child restraint instructions and the following instructions:



If you are using a single tether in a rear seating position, route the tether under the head restraint.



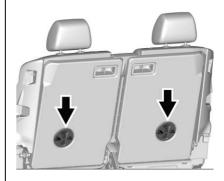
If you are using a single tether in a rear seating position and the head restraint has been removed, route the single tether over the seatback.



If you are using a dual tether in a rear seating position, route the tether around the sides of the head restraint.



If you are using a dual tether in a rear seating position and the head restraint has been removed, route the dual tether over the seatback.



- 2.3. Attach the top tether hook to the anchor on the backside of the rear seatback. Make sure that you secure the top tether to the top tether anchor and not to the seatback latch.
- 2.4. Push rearward on the seatback until it locks into its upright position. Push and pull on the seatback to make sure it is secured properly.
- 3. Put the child restraint on the seat. Attach and tighten the lower LATCH attachments on the child restraint to the lower anchors. If the child restraint does not have lower attachments or the desired seating position does not have lower anchors, secure the child restraint with the safety belts and the top tether. Refer to your child restraint

- manufacturer instructions and see Securing Child Restraints (Rear Seat) ⇒ 83 or Securing Child Restraints (Front
- 4. Tighten the top tether.
- Before placing a child in the child restraint, make sure it is securely held in place. To check, grasp the child restraint at the LATCH path and attempt to move it side to side and back and forth. There should be no more than 2.5 cm (1 in) of movement for proper installation.

#### Head Restraint Removal and Reinstallation

The rear outboard head restraints can be removed if they interfere with the proper installation of the child restraint.

To remove the head restraint:

 Pull the release switch in the trunk to fold the seatback forward. See Rear Seats \$ 50 for additional information.

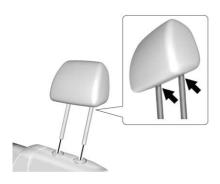


- 2. Press both buttons on the head restraint posts at the same time, and pull up on the head restraint.
- 3. Store the head restraint in the trunk of the vehicle.
- 4. When the child restraint is removed, reinstall the head restraint before the seating position is used.

## **⚠** Warning

With head restraints that are not installed and adjusted properly, there is a greater chance that occupants will suffer a neck/ spinal injury in a crash. Do not drive until the head restraints for all occupants are installed and adjusted properly.

To reinstall the head restraint:



- Insert the head restraint posts into the holes in the top of the seatback. The notches on the posts must face the driver side of the vehicle.
- 2. Push the head restraint down.
- Try to move the head restraint to make sure that it is locked in place.

## Replacing LATCH System Parts After a Crash

## **⚠** Warning

A crash can damage the LATCH system in the vehicle. A damaged LATCH system may not properly secure the child restraint, resulting in serious injury or even death in a crash. To help make sure the LATCH system is working properly after a crash, see your dealer to have the system inspected and any necessary replacements made as soon as possible.

If the vehicle has the LATCH system and it was being used during a crash, new LATCH system parts may be needed.

New parts and repairs may be necessary even if the LATCH system was not being used at the time of the crash.

# Securing Child Restraints (Rear Seat)

When securing a child restraint in a rear seating position, study the instructions that came with the child restraint to make sure it is compatible with this vehicle.

Do not secure a child seat in a position without a top tether anchor if a national or local law requires that the top tether be anchored, or if the instructions that come with the child restraint say that the top strap must be anchored.

In Canada, the law requires that forward-facing child restraints have a top tether, and that the tether be attached.

If the child restraint or vehicle seat position does not have the LATCH system, you will be using the safety belt to secure the child restraint. Be sure to follow the instructions that came with the child restraint.

 If the head restraint interferes with the proper installation of the child restraint, the head restraint may be removed. See "Head Restraint Removal and Reinstallation" under Lower Anchors and Tethers for Children (LATCH System) 

76.

- If the child restraint
  manufacturer recommends
  using a top tether, adjust the
  top tether to its full length and
  attach it to the top tether
  anchor. Refer to the
  instructions that came with the
  child restraint and see Lower
  Anchors and Tethers for
  Children (LATCH System) 

  76.
- 3. Put the child restraint on the seat.
- Pick up the latch plate, and run the lap and shoulder portions of the vehicle's safety belt through or around the restraint. The child restraint instructions will show you how.

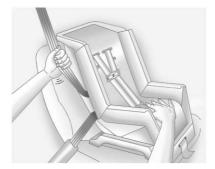


 Push the latch plate into the buckle until it clicks. If the latch plate will not go fully into the buckle, check if the correct buckle is being used.

> Position the release button on the buckle, away from the child restraint system, so that the safety belt could be quickly unbuckled if necessary.



 Pull the shoulder belt all the way out of the retractor to set the lock. When the retractor lock is set, the belt can be tightened but not pulled out of the retractor.



7. To tighten the belt, push down on the child restraint, pull the shoulder portion of the belt to tighten the lap portion of the belt, and feed the shoulder belt back into the retractor. When installing a forward-facing child restraint, it may be helpful to use your knee to push down on the child restraint as you tighten the belt.

Try to pull the belt out of the retractor to make sure the retractor is locked. If the retractor is not locked, repeat Steps 4 and 5.

- Before placing a child in the child restraint, make sure it is securely held in place. To check, grasp the child restraint at the safety belt path and attempt to move it side to side and back and forth. When the child restraint is properly installed, there should be no more than 2.5 cm (1 in) of movement.

To remove the child restraint, unbuckle the vehicle safety belt and let it return to the stowed position. If the top tether is attached to a top tether anchor, disconnect it. If the head restraint was removed, reinstall it before the seating position is used. See "Head Restraint Removal and Reinstallation" under Lower Anchors and Tethers for Children (LATCH System) 

76.

# Securing Child Restraints (Front Passenger Seat)

This vehicle has airbags. A rear seat is a safer place to secure a forward-facing child restraint. See Where to Put the Restraint ⇒ 75.

In addition, the vehicle has a passenger sensing system which is designed to turn off the front outboard passenger frontal airbag and knee airbag under certain conditions. See Passenger Sensing System ▷ 63 and Passenger Airbag Status Indicator ▷ 101 for more information, including important safety information.

Never put a rear-facing child seat in the front. This is because the risk to the rear-facing child is so great, if the airbag deploys.

## **⚠** Warning

A child in a rear-facing child restraint can be seriously injured or killed if the front outboard passenger frontal airbag inflates.

(Continued)

#### Warning (Continued)

This is because the back of the rear-facing child restraint would be very close to the inflating airbag. A child in a forward-facing child restraint can be seriously injured or killed if the front outboard passenger frontal airbag inflates and the passenger seat is in a forward position.

Even if the passenger sensing system has turned off the front outboard passenger airbag(s), no system is fail-safe. No one can guarantee that an airbag will not deploy under some unusual circumstance, even though the airbag(s) are off.

Secure rear-facing child restraints in a rear seat, even if the airbag(s) are off. If you secure a forward-facing child restraint in the front outboard passenger seat, always move the seat as far (Continued)

#### Warning (Continued)

back as it will go. It is better to secure the child restraint in a rear seat.

Do not secure a child seat in a position without a top tether anchor if a national or local law requires that the top tether be anchored, or if the instructions that come with the child restraint say that the top strap must be anchored.

In Canada, the law requires that forward-facing child restraints have a top tether, and that the tether be attached.

When using the lap-shoulder belt to secure the child restraint in this position, follow the instructions that came with the child restraint and the following instructions:

 Move the seat as far back as it will go before securing the forward-facing child restraint. Move the seat upward or the seatback to an upright position, if needed, to get a tight installation of the child restraint.

When the passenger sensing system has turned off the front outboard passenger frontal airbag and knee airbag, the off indicator on the passenger airbag status indicator should light and stay lit when you start the vehicle. See *Passenger Airbag Status Indicator* 

→ 101.

- 2. Put the child restraint on the seat.
- Pick up the latch plate, and run the lap and shoulder portions of the vehicle's safety belt

through or around the restraint. The child restraint instructions will show you how.

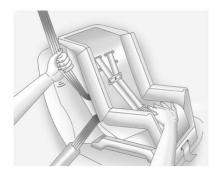


4. Push the latch plate into the buckle until it clicks.

Position the release button on the buckle, away from the child restraint system, so that the safety belt could be quickly unbuckled if necessary.



 Pull the shoulder belt all the way out of the retractor to set the lock. When the retractor lock is set, the belt can be tightened but not pulled out of the retractor.



6. To tighten the belt, push down on the child restraint, pull the shoulder portion of the belt to tighten the lap portion of the belt, and feed the shoulder belt back into the retractor. When installing a forward-facing child restraint, it may be helpful to use your knee to push down on the child restraint as you tighten the belt.

Try to pull the belt out of the retractor to make sure the retractor is locked. If the retractor is not locked, repeat Steps 5 and 6.

 Before placing a child in the child restraint, make sure it is securely held in place. To check, grasp the child restraint at the safety belt path and attempt to move it side-to-side and back-and-forth. When the child restraint is properly installed, there should be no more than 2.5 cm (1 in) of movement.

If the airbags are off, the off indicator in the passenger airbag status indicator will come on and stay on when the vehicle is started.

To remove the child restraint, unbuckle the vehicle safety belt and let it return to the stowed position.

## **Storage**

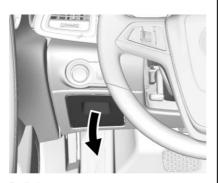
#### **Storage Compartments**

# Storage Compartments

## **Marning**

Do not store heavy or sharp objects in storage compartments. In a crash, these objects may cause the cover to open and could result in injury.

## **Instrument Panel Storage**



Pull down to open.

#### **Glove Box**

Lift up on the lever to open the glove box.

The glove box features a pen holder.

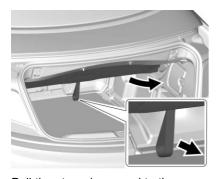
The intermediate shelf can be removed by pulling on the front edge.

To reinstall the shelf, slide it into the side guides and push back until it engages into the rear panel.

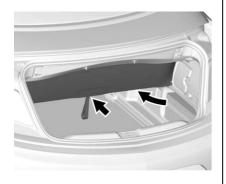
## Rear Storage

#### **Rear Trunk Partition**

The rear trunk partition must be folded out for the convertible top to move. If the partition is not completely folded out, including the pass-through flap behind the rear seats, a warning chime will sound and a DIC message will display. See *Rear Seats* ⋄ 50.

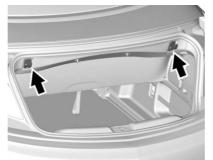


Pull the strap downward to the rear. The pass-through flap must be closed in the vertical position.



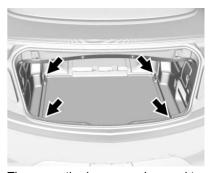
To enlarge the rear storage compartment when the convertible top is closed, the rear storage partition can be folded in. Push upward on the partition near the loop area.

#### **Shopping Bag Hooks**



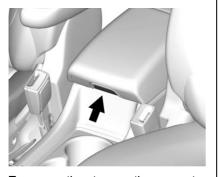
The hooks along the upper edge of the trunk can be used for hanging up to 5 kg (11 lb).

#### **Cargo Tie-Downs**

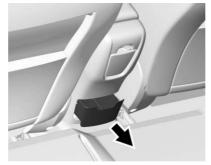


The cargo tie-downs can be used to secure small loads.

## **Center Console Storage**



To access the storage, the armrest must be in the rearward position. Press the button and lift.



There may be a small storage drawer on the rear of the console.

**Controls** 

# Instruments and Controls

Steering Wheel Adjustment .... 93

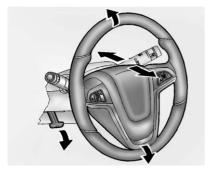
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#### **Controls**

# Steering Wheel Adjustment



To adjust the steering wheel:

- 1. Pull the lever down.
- 2. Move the steering wheel up or down.
- 3. Pull or push the steering wheel closer or away from you.
- 4. Lift the lever up to lock the steering wheel in place.

Do not adjust the steering wheel while driving.

## **Steering Wheel Controls**

Depending on the vehicle options, some audio functions can be controlled through the steering wheel controls.



© I №: Press to interact with Bluetooth or voice recognition. See Bluetooth ⇒ 197 or Voice Recognition ⇒ 191.

infotainment system. Press again to turn the sound on. Press to cancel voice recognition.

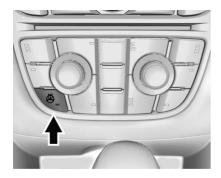
 $\triangle$  **SRC**  $\nabla$ : Press to select an audio source.

Use the thumbwheel to select the next or previous favorite radio station, CD, MP3 track, USB, and Bluetooth Audio.

Use ∆ SRC to skip to the next song or show using Pandora or Stitcher. See Pandora Internet Radio ⇒ 146 or Stitcher Internet Radio ⇒ 150.

+ □ -: Press + to increase the volume. Press - to decrease.

### **Heated Steering Wheel**



If equipped with a heated steering wheel, press to turn it on or off. A light on the button displays when the feature is turned on.

The steering wheel takes about three minutes to start heating.

#### Horn

Press on the steering wheel pad to sound the horn.

## Windshield Wiper/Washer



With the ignition in ACC/ ACCESSORY or ON/RUN, move the windshield wiper lever to select the wiper speed.

**HI**: Use for fast wipes.

LO: Use for slow wipes.



INT: Move the lever up to INT, then turn the ♣♥ INT band up or down for more or less sensitivity to moisture. See "Rainsense" later in this section.

**OFF**: Use to turn the wipers off.

**1X**: For a single wipe, briefly move the wiper lever down. For several wipes, hold the wiper lever down.

Heavy snow or ice can overload the wiper motor. See *Electrical System Overload* ♀ 281.

#### Wiper Parking

When using Rainsense wipes, the wipers pause briefly on the windshield. If the wiper lever is moved to OFF or if Rainsense and additional wipes are not required, the wipers may move to the base of the windshield.

If the ignition is turned OFF while the wipers are on LO, HI, or INT, they will immediately stop. If the windshield wiper lever is then moved to OFF before the driver door is opened or within 10 minutes, the wipers will restart and move to the base of the windshield.

If the ignition is turned OFF while the wipers are performing wipes due to windshield washing or Rainsense wipes, the wipers continue to run until they reach the base of the windshield.

#### Rainsense

A sensor detects the amount of water on the windshield and controls the frequency of the windshield wiper.

INT: Move the windshield wiper lever to INT. Turn the <sup>♠</sup>♥ INT band on the wiper lever to adjust the sensitivity.



- Turn the band up for more sensitivity to moisture.
- Turn the band down for less sensitivity to moisture.
- Move the windshield wiper lever out of the INT position to deactivate Rainsense.

#### Wiper Arm Assembly Protection

If equipped with wiper arm assembly protection, when using an automatic car wash, move the windshield wiper lever to OFF. This disables the automatic Rainsense windshield wipers.

With Rainsense, if the transmission is in N (Neutral) and the vehicle speed is very slow, the wipers will automatically stop at the base of the windshield.

The wiper operations return to normal when the transmission is no longer in N (Neutral) or the vehicle speed has increased.

↓ ♥ : Pull the windshield wiper lever toward you to spray windshield washer fluid and activate the wipers. The wipers will continue until the

lever is released or the maximum wash time is reached. When the windshield wiper lever is released, additional wipes may occur depending on how long the windshield washer had been activated. See *Washer Fluid* ♀ 269 for information on filling the windshield washer fluid reservoir.

## **⚠** Warning

In freezing weather, do not use the washer until the windshield is warmed. Otherwise the washer fluid can form ice on the windshield, blocking your vision.

### Compass

The vehicle may have a compass display on the Driver Information Center (DIC). The compass receives its heading and other information from the Global Positioning System (GPS) antenna, StabiliTrak<sup>®</sup>, and vehicle speed information.

The compass system is designed to operate for a certain number of miles or degrees of turn before needing a signal from the GPS satellites. When the compass display shows CAL, drive the vehicle for a short distance in an open area where it can receive a GPS signal. The compass system will automatically determine when a GPS signal is restored and provide a heading again.

#### Clock

The infotainment system controls are used to access the time and date settings through the menu system. The clock menu can only be used with the radio while in ON/ RUN or ACC/ACCESSORY, See information about how to use the menu system.

#### Setting the Clock

The clock is in the center stack display.

To set the time:

- Press CONFIG to enter the menu options or press O. Turn → and select Time and Date or touch Time and Date. Press or touch the Set Time screen button to display other options within that feature.
- 2. Touch + or to increase or decrease the Hours and Minutes displayed on the clock.

If Automatic Clock Update is set, the time displayed on the clock may not update immediately when driving into a new time zone.

**12/24 hr Format** : Select the 12 Hour screen button for standard time: select the 24 Hour screen button for military time.

#### **Power Outlets**

The accessory power outlets can be used to plug in electrical equipment, such as a cell phone or MP3 player.

There is one accessory power outlet on the center stack below the climate controls and one on the rear of the center floor console. These

outlets are powered when the key is in ON/RUN or ACC/ACCESSORY. or until the driver door is opened within 10 minutes of turning off the vehicle. See Retained Accessory Power (RAP) ⇒ 230.

#### Caution

Leaving electrical equipment plugged in for an extended period of time while the vehicle is off will drain the battery. Always unplug electrical equipment when not in use and do not plug in equipment that exceeds the maximum 20 amp rating.

Certain electrical accessories may not be compatible with the accessory power outlet and could overload vehicle or adapter fuses. If a problem is experienced, see vour dealer.

When adding electrical equipment, be sure to follow the installation instructions included with the equipment. See Add-On Electrical 

#### Caution

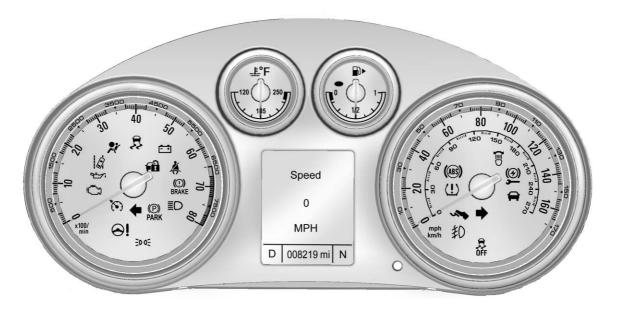
Hanging heavy equipment from the power outlet can cause damage not covered by the vehicle warranty. The power outlets are designed for accessory power plugs only, such as cell phone charge cords.

## Warning Lights, Gauges, and Indicators

Warning lights and gauges can signal that something is wrong before it becomes serious enough to cause an expensive repair or replacement. Paying attention to the warning lights and gauges could prevent injury.

Some warning lights come on briefly when the engine is started to indicate they are working. When one of the warning lights comes on and stays on while driving, or when one of the gauges shows there may be a problem, check the section that explains what to do. Waiting to do repairs can be costly and even dangerous.

## **Instrument Cluster**



### **Speedometer**

The speedometer shows the vehicle speed in kilometers per hour (km/h) and miles per hour (mph).

#### **Odometer**

The odometer shows how far the vehicle has been driven, in either kilometers or miles.

### **Trip Odometer**

The trip odometer shows how far the vehicle has been driven since the trip odometer was last reset.

The trip odometer is accessed and reset through the Driver Information Center (DIC). See *Driver Information Center (DIC)* ⇒ 110.

#### **Tachometer**

The tachometer displays the engine speed in revolutions per minute (rpm).

#### Caution

If the engine is operated with the rpm's in the warning area at the high end of the tachometer, the vehicle could be damaged, and the damage would not be covered by the vehicle warranty. Do not operate the engine with the rpm's in the warning area.

## **Fuel Gauge**



When the ignition is on, the fuel gauge tells you about how much fuel you have left in your tank.

An arrow on the fuel gauge indicates the side of the vehicle the fuel door is on.

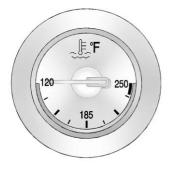
When the fuel is low, a message may appear in the Driver Information Center (DIC), and a chime will sound.

Here are four things that some owners ask about. None of these show a problem with your fuel gauge:

- At the service station, the fuel pump shuts off before the gauge reads full.
- It takes a little more or less fuel to fill up than the gauge indicated. For example, the gauge may have indicated the tank was half full, but it actually took a little more or less than half the tank's capacity to fill the tank.
- The gauge moves a little while turning a corner or speeding up.

 The gauge takes a few seconds to stabilize after the ignition is turned on, and will go back to empty when the ignition is turned off.

# Engine Coolant Temperature Gauge



This gauge shows the engine coolant temperature.

If the indicator needle moves to the hot side of the gauge toward the shaded area, the engine is too hot.

If the vehicle has been operated under normal driving conditions, pull off the road, stop the vehicle, and turn off the engine as soon as possible.

## Safety Belt Reminders

## **Driver Safety Belt Reminder Light**

There is a driver safety belt reminder light on the instrument cluster.



When the vehicle is started, this light flashes and a chime may come on to remind the driver to fasten their safety belt. Then the light stays on solid until the belt is buckled. This cycle may continue several times if the driver remains or becomes unbuckled while the vehicle is moving.

If the driver safety belt is buckled, neither the light nor the chime comes on.

## Passenger Safety Belt Reminder Light

There is a passenger safety belt reminder light near the passenger airbag status indicator. See Passenger Sensing System ♦ 63.



When the vehicle is started, this light flashes and a chime may come on to remind passengers to fasten their safety belt. Then the light stays on solid until the belt is buckled. This cycle continues several times if the passenger remains or becomes unbuckled while the vehicle is moving.

If the passenger safety belt is buckled, neither the chime nor the light comes on.

The front passenger safety belt reminder light and chime may turn on if an object is put on the seat such as a briefcase, handbag, grocery bag, laptop, or other electronic device. To turn off the reminder light and/or chime, remove the object from the seat or buckle the safety belt.

## **Airbag Readiness Light**

This light shows if there is an electrical problem with the airbag system. The system check includes the airbag sensor(s), passenger sensing system, the pretensioners, the airbag modules, the roll bars, the wiring, and the crash sensing and diagnostic module. For more information on the airbag system, see *Airbag System* 

58.



The airbag readiness light comes on for several seconds when the vehicle is started. If the light does not come on then, have it fixed immediately.

## **Marning**

If the airbag readiness light stays on after the vehicle is started or comes on while driving, it means the airbag system might not be working properly. The airbags in the vehicle might not inflate in a crash, or they could even inflate without a crash. To help avoid injury, have the vehicle serviced right away.

## Passenger Airbag Status Indicator

The vehicle has a passenger sensing system. See *Passenger Sensing System* ⇒ 63 for important safety information. The center stack has a passenger airbag status indicator.



When the vehicle is started, the passenger airbag status indicator will light ON and OFF for several seconds as a system check. Then, after several seconds, the status indicator will light either ON or OFF to let you know the status of the front outboard passenger frontal airbag and knee airbag.

If the word ON is lit on the passenger airbag status indicator, it means that the front outboard passenger frontal airbag and knee airbag are allowed to inflate.

If the word OFF is lit on the passenger airbag status indicator, it means that the passenger sensing system has turned off the front outboard passenger frontal airbag and passenger knee airbag.

If, after several seconds, both status indicator lights remain on, or if there are no lights at all, there may be a

problem with the lights or the passenger sensing system. See your dealer for service.

## ⚠ Warning

If the airbag readiness light ever comes on and stays on, it means that something may be wrong with the airbag system. To help avoid injury to yourself or others. have the vehicle serviced right away. See Airbag Readiness *Light* ⇒ 101 for more information, including important safety information.

## **Charging System Light**



The charging system light comes on briefly when the ignition is turned on, but the engine is not running, as a check to show the light is working.

The light turns off when the engine is started. If it does not, have the vehicle serviced by your dealer.

If the light stays on, or comes on while driving, there could be a problem with the electrical charging system. Have it checked by your dealer. Driving while this light is on could drain the battery.

If a short distance must be driven with the light on, be sure to turn off all accessories, such as the radio and air conditioner.

## Malfunction Indicator Lamp (Check Engine Light)

This light is part of the vehicle's emission control on-board diagnostic system. If this light is on while the engine is running, a malfunction has been detected and the vehicle may require service. The light should come on to show that it is working when the ignition is in ON/RUN with the engine not running. See Ignition 



Malfunctions are often indicated by the system before any problem is noticeable. Being aware of the light and seeking service promptly when it comes on may prevent damage.

#### Caution

If the vehicle is driven continually with this light on, the emission control system may not work as well, the fuel economy may be lower, and the vehicle may not run smoothly. This could lead to costly repairs that might not be covered by the vehicle warranty.

#### Caution

Modifications to the engine, transmission, exhaust, intake, or fuel system, or the use of replacement tires that do not meet the original tire specifications, can cause this light to come on. This could lead to costly repairs not covered by the vehicle warranty. This could also affect the vehicle's ability to pass an Emissions Inspection/
Maintenance test. See

Accessories and

Modifications 

≥ 255.

If the light is flashing: A malfunction has been detected that could damage the emission control system and increase vehicle emissions. Diagnosis and service may be required.

To help prevent damage, reduce vehicle speed and avoid hard accelerations and uphill grades.

If the light continues to flash, find a safe place to park. Turn the vehicle off and wait at least 10 seconds before restarting the engine. If the light is still flashing, follow the previous guidelines and see your dealer for service as soon as possible.

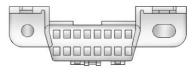
If the light is on steady: A malfunction has been detected. Diagnosis and service may be required.

#### Check the following:

If the light remains on, see your dealer.

## **Emissions Inspection and Maintenance Programs**

If the vehicle requires an Emissions Inspection/Maintenance test, the test equipment will likely connect to the vehicle's Data Link Connector (DLC).



The DLC is under the instrument panel to the left of the steering wheel. Connecting devices that are not used to perform an Emissions Inspection/Maintenance test or to service the vehicle may affect vehicle operation. See Add-On Electrical Equipment ⇒ 252. See your dealer if assistance is needed.

The vehicle may not pass inspection if:

- The light is on when the engine is running.
- The light does not come on when the ignition is in ON/RUN with the engine not running.
- Critical emission control systems have not been completely diagnosed. If this happens, the vehicle would not be ready for inspection and might require several days of routine driving before the system is ready for inspection. This can happen if the 12-volt battery has recently been replaced or run down, or if the vehicle has been recently serviced.

See your dealer if the vehicle will not pass or cannot be made ready for the test.

## **Brake System Warning** Light

The vehicle brake system consists of two hydraulic circuits. If one circuit is not working, the remaining circuit can still work to stop the vehicle. For normal braking performance, both circuits need to be working.

The brake system warning light will come on when there is a brake problem.

If the warning light stavs on, have the vehicle inspected by your dealer right away.



This light should come on briefly when the engine is started. If it does not come on then, have it fixed so it will be ready to warn you if there is a problem.

## ⚠ Warning

The brake system might not be working properly if the brake system warning light is on. Driving with the brake system warning light on can lead to a crash. If the light is still on after the vehicle has been pulled off the road and carefully stopped. have the vehicle towed for service.

If the light comes on while driving, a chime sounds. Pull off the road and stop. The pedal might be harder to push or go closer to the floor. It might also take longer to stop. If the light is still on, have the vehicle towed for service. See 

# Electric Parking Brake Light



The parking brake status light comes on when the brake is applied. If the light continues flashing after the parking brake is released, or while driving, there is a problem with the Electric Parking Brake (EPB) system.

If the light does not come on, or remains flashing, see your dealer.

# Service Electric Parking Brake Light



The parking brake warning light should come on briefly when starting the vehicle. If it does not come on, have it fixed so it will be ready to warn if there is a problem.

If this light stays on, there is a problem with the Electric Parking Brake (EPB) system or another system on the vehicle that is causing the parking brake system to work at a reduced level. The vehicle can still be driven, but should be taken to a dealer as soon as possible. See the information for the EPB under *Parking Brake* ♀ 236.

# Antilock Brake System (ABS) Warning Light



The Antilock Brake System (ABS) light comes on briefly when the engine is started.

If the light does not come on, have the vehicle serviced by your dealer.

If the ABS light comes on and stays on while driving, stop as soon as possible and turn the ignition off. Start the engine again to reset the system. If the light stays on after driving at a speed above 20 km/h (13 mph), see your dealer for service. A chime may also sound when the light comes on steady.

If the regular brake system warning light is not on, the vehicle still has brakes, but not antilock brakes. If the regular brake system warning light is also on, the vehicle does not have antilock brakes and there is a problem with the regular brakes. See *Brake System Warning Light* \$\dip 104.

## **Operate Pedal Light**



This light comes on when the brake pedal needs to be applied to release the Electric Parking Brake (EPB).

# Power Steering Warning Light



If equipped, this light comes on briefly when the ignition is turned to ON/RUN as a check to show it is working.

If it does not come on have the vehicle serviced by your dealer.

If this light stays on, or comes on while driving, the system may not be working. If this happens, see your dealer for service.

# Lane Departure Warning (LDW) Light



If equipped, this light comes on briefly while starting the vehicle. If it does not come on, have the vehicle serviced.

This light is green if LDW is on and ready to operate.

This light changes to amber and flashes to indicate that the lane marking has been crossed without using a turn signal in that direction.

### **Vehicle Ahead Indicator**



If equipped, this indicator will display green when a vehicle is detected ahead

## StabiliTrak® OFF Light



This light comes on briefly while starting the engine. If it does not, have the vehicle serviced by your dealer.

This light comes on when the StabiliTrak system is turned off. If StabiliTrak is off, the Traction Control System (TCS) is also off.

If StabiliTrak and TCS are off, the system does not assist in controlling the vehicle. Turn on the TCS and the StabiliTrak systems, and the warning light turns off.

# Traction Control System (TCS)/StabiliTrak<sup>®</sup> Light



This light comes on briefly when the engine is started.

If the light does not come on, have the vehicle serviced by your dealer. If the system is working normally, the indicator light turns off. If the light is on and not flashing, the TCS and potentially the StabiliTrak system have been disabled.

A Driver Information Center (DIC) message may display. Check the DIC messages to determine which feature(s) is no longer functioning and whether the vehicle requires service.

If the light is on and flashing, the TCS and/or the StabiliTrak system is actively working.

## **Tire Pressure Light**



For vehicles with the Tire Pressure Monitor System (TPMS), this light comes on briefly when the engine is started. It provides information about tire pressures and the TPMS.

#### When the Light Is On Steady

This indicates that one or more of the tires are significantly underinflated.

Stop as soon as possible, and inflate the tires to the pressure value shown on the Tire and Loading Information label. See *Tire Pressure* \$295.

#### When the Light Flashes First and Then Is On Steady

If the light flashes for about a minute and then stays on, there may be a problem with the TPMS. If the problem is not corrected, the light will come on at every ignition cycle. See *Tire Pressure Monitor*Operation \$\dip\$ 297.

## **Engine Oil Pressure Light**

#### Caution

Lack of proper engine oil maintenance can damage the engine. Driving with the engine oil low can also damage the engine.

(Continued)

# Caution (Continued)

The repairs would not be covered by the vehicle warranty. Check the oil level as soon as possible. Add oil if required, but if the oil level is within the operating range and the oil pressure is still low, have the vehicle serviced. Always follow the maintenance schedule for changing engine oil.



This light should come on briefly as the engine is started. If it does not come on, have the vehicle serviced by your dealer.

If the light comes on and stays on, it means that oil is not flowing through the engine properly. The vehicle could be low on oil and might have some other system problem. See your dealer.

# **Low Fuel Warning Light**



This light comes on for a few seconds when the ignition is turned on as a check to indicate it is working. If it does not come on, have it fixed.

The low fuel warning light comes on and a chime sounds when the vehicle is low on fuel. The light turns off when fuel is added to the fuel tank.

# **Security Light**



The security light should come on briefly as the engine is started. If it does not come on, have the vehicle serviced by your dealer. If the system is working normally, the indicator light turns off.

If the light stays on and the engine does not start, there could be a problem with the theft-deterrent system. See *Immobilizer* Operation ⇒ 32.

# **High-Beam On Light**



The high-beam on light comes on when the high-beam headlamps are in use.

See Headlamp High/Low-Beam Changer ⇒ 120 for more information.

# Adaptive Forward Lighting (AFL) Light



This light should come on briefly as the vehicle is started. If it does not come on, have the vehicle serviced by your dealer.

This light comes on solid when there is a problem with the AFL system. It flashes when the system is switching between lighting modes. See *Adaptive Forward Lighting (AFL)* ⇒ 121.

# **Front Fog Lamp Light**



If equipped, this light comes on when the fog lamps are on.

The light goes out when the fog lamps are turned off. See *Fog Lamps* ⇔ 122.

# **Lamps On Reminder**



This light comes on when the exterior lamps are in use. See Exterior Lamp Controls ⇒ 119.

# **Cruise Control Light**



For vehicles with cruise control, the cruise control light is white when the cruise control is on and ready, and turns green when the cruise control is set and active.

The light turns off when the cruise control is turned off. See *Cruise* Control ⇒ 241.

# **Door Ajar Light**



If equipped, this light comes on when a door is open or not securely latched. Before driving, check that all doors are properly closed.

# **Information Displays**

# Driver Information Center (DIC)

The DIC displays information about the vehicle. It also displays warning messages if a system problem is detected. See *Vehicle Messages* 

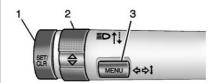
⇒ 113. All messages appear in the DIC display in the center of the instrument cluster.

# **DIC Operation and Displays**

The DIC has different displays which can be accessed by using the DIC buttons on the turn signal lever. The DIC displays trip, fuel, and vehicle system information, and warning messages if a system problem is detected.

The bottom of the DIC display shows the position of the shift lever and the odometer. It may also show the direction the vehicle is driving.

## **DIC Buttons**



- SET/CLR: Press to set, or press and hold to clear, the menu item displayed.
- △ / ▽: Use to scroll through the items in each menu. A small marker will move across the bottom of the page as you scroll through the items. This shows where each page is in the menu.
- MENU: Press to get to the Trip/ Fuel Menu and the Vehicle Information Menu. This button is also used to return to or exit the last screen displayed on the DIC.

## Trip/Fuel Menu Items

Press MENU on the turn signal lever until the Trip/Fuel Menu is displayed. Use  $\triangle$  /  $\nabla$  to scroll through the following menu items:

- Digital Speedometer
- Trip 1
- Trip 2
- Fuel Range
- Average Fuel Economy
- Instantaneous Fuel Economy
- Average Vehicle Speed
- Timer
- Navigation

## **Digital Speedometer**

The speedometer shows how fast the vehicle is moving in either kilometers per hour (km/h) or miles per hour (mph). The speedometer cannot be reset.

# Trip 1 and Trip 2

These displays show the current distance traveled, in either kilometers (km) or miles (mi), since

the last reset for the trip odometer. The trip odometer can be reset to zero by pressing SET/CLR, or the trip odometer reset stem in the instrument cluster, while the trip odometer display is showing.

## **Fuel Range**

This display shows the approximate distance the vehicle can be driven without refueling. The fuel range estimate is based on an average of the vehicle's fuel economy over recent driving history and the amount of fuel remaining in the fuel tank. Fuel range cannot be reset.

### **Average Fuel Economy**

This display shows the approximate average liters per 100 kilometers (L/100 km) or miles per gallon (mpg). Average fuel economy is calculated based on the number of L/100 km (mpg) recorded since the last time this menu item was reset. This number reflects only the approximate average fuel economy that the vehicle has right now, and will change as driving conditions change. The average fuel economy

can be reset by pressing SET/CLR while the Average Fuel Economy display is showing.

## **Instantaneous Fuel Economy**

The instantaneous fuel economy display shows the current fuel economy in liters per 100 kilometers (L/100 km) or miles per gallon (mpg). The instantaneous fuel economy reflects only the current approximate fuel economy, and changes frequently as driving conditions change. Unlike average economy, this display cannot be reset.

## Average Vehicle Speed

This display shows the average speed of the vehicle in kilometers per hour (km/h) or miles per hour (mph). This average is calculated based on the various vehicle speeds recorded since the last reset of this value. The average speed can be reset by pressing SET/CLR while the Average Vehicle Speed display is showing.

### Timer

This display can be used as a timer. To start the timer, press SET/CLR while Timer is displayed. The display will show the amount of time that has passed since the timer was last reset, not including time the ignition is off. Time will continue to be counted as long as the ignition is on, even if another display is being shown on the DIC. The timer will record up to 99 hours, 59 minutes, and 59 seconds (99:59:59) after which the display will return to zero. To stop the timer, press SET/CLR briefly while Timer is displayed. To reset the timer to zero, press and hold SET/CLR.

# Navigation

# Vehicle Information Menu Items

Press MENU on the turn signal lever until the Vehicle Information Menu is displayed. Use  $\triangle$  /  $\nabla$  to scroll through the following menu items:

- Unit
- Tire Pressure
- Remaining Oil Life
- Battery Voltage

#### Unit

Press SET/CLR to set. Move △ /

▼ to switch between metric or US
when the set Unit display is active.
Press SET/CLR to confirm the
setting. This will change the
displays on the cluster and DIC to
either metric or English (US)
measurements.

#### **Tire Pressure**

The display will show a vehicle with the approximate pressures of all four tires. Tire pressure is displayed in either kilopascal (kPa) or pounds per square inch (psi). See Tire Pressure Monitor System 

⇒ 296 and Tire Pressure Monitor 
Operation 

⇒ 297.

## Remaining Oil Life

This display shows an estimate of the oil's remaining useful life. If REMAINING OIL LIFE 99% is displayed, that means 99% of the current oil life remains.

When the remaining oil life is low, the CHANGE ENGINE OIL SOON message will appear on the display. The oil should be changed as soon as possible. See *Engine Oil* ▷ 260. In addition to the engine oil life system monitoring the oil life, additional maintenance is recommended in the Maintenance Schedule. See *Maintenance Schedule* ▷ 331.

Remember, the Remaining Oil Life display must be reset after each oil change. It will not reset itself. Also, be careful not to reset the Remaining Oil Life display accidentally at any time other than when the oil has just been changed. It cannot be reset accurately until the next oil change. To reset the

engine oil life system, press SET/ CLR while the Remaining Oil Life display is active. See *Engine Oil Life System* ⇒ 262.

## **Battery Voltage**

This display shows the current battery voltage. If the voltage is in the normal range, the value will display. For example, the display may read Battery Voltage 15.0 Volts. The vehicle's charging system regulates voltage based on the state of the battery. The battery voltage can fluctuate while viewing this information on the DIC. This is normal. See *Charging System Light* \$\phi\$ 102.

# **Vehicle Messages**

Messages displayed on the DIC indicate the status of the vehicle or some action that may be needed to correct a condition. Multiple messages may display one after the other.

The messages that do not require immediate action can be acknowledged and cleared by pressing SET/CLR. The messages that require immediate action cannot be cleared until that action is performed. All messages should be taken seriously and clearing the messages does not correct the problem.

Follow the instructions given in the messages. The system displays messages regarding the following topics:

- Service Messages
- Fluid Levels
- Vehicle Security
- Brakes
- Ride Control Systems

- Driver Assistance Systems
- Cruise Control
- Lighting and Bulb Replacement
- Wiper/Washer Systems
- Doors and Windows
- Convertible Top
- Safety Belts
- Airbag Systems
- Engine and Transmission
- Tire Pressure
- Battery

# Vehicle Personalization

Use the audio system controls to access the personalization menus for customizing vehicle features.

The following are all possible personalization features. Depending on the vehicle, some may not be available.

# Infotainment System Audio System Controls

## **Using the Faceplate**

### **←** ⋅ Knob

- Press the outer diameter (chrome ring) to enter, select, or activate a highlighted menu option.
- Turn to highlight a menu option.
- Press the outer diameter (chrome ring) to enable or disable a system setting.

### **BACK**

- Press to exit a menu.
- Press to return to a previous screen.

### **Using the Touch Screen**

Touch a screen feature to:

- View more feature options.
- Enable or disable the feature.

 $\triangle$ : Touch to scroll up.

 $\nabla$ : Touch to scroll down.

**Back**: Touch to return to the previous menu.

To access the personalization menu:

- Touch Config on the Home Page on the infotainment system display or press CONFIG on the faceplate.
- Select the desired feature to display a list of available options.
- 3. Select the desired feature setting.

### **Personalization Menus**

The following list of menu items may be available:

- Languages
- Time and Date

- Radio Settings
- Phone Settings
- Navigation Settings
- Display Settings
- Vehicle Settings

Each menu is detailed in the following information.

# Languages

Select Languages, then select from the available language(s).

## **Time and Date**

Manually set the time and date. See  $Clock \Rightarrow 96$ .

# Radio Settings

Select and the following may display:

- Auto Volume
- Gracenote Options
- XM Channel Art
- Max Startup Volume
- Number of Favorites Pages
- XM Categories

Software Versions Menu

#### **Auto Volume**

This feature adjusts the volume to minimize the effects of unwanted background noise that can result from changing road surfaces, driving speeds, or open windows. This feature works best at lower volume settings where background noise is typically louder than the sound system volume.

Select Off, Low, Medium, or High.

### **Gracenote Options**

Select and the following may display:

Normalization

#### Normalization

This feature improves voice recognition and media groupings. See *CD Player* ⇒ 155, *USB* ⇒ 158, *Auxiliary Devices* ⇒ 164, and *Bluetooth Audio* ⇒ 164.

Select to enable or disable.

#### **XM Channel Art**

This feature turns the XM Audio page background on the XM Channel display on and off.

Select to enable or disable.

### **Max Startup Volume**

This feature sets the maximum startup volume. If the vehicle is started and the volume is greater than this level, the volume is adjusted to this level.

Select + or - to increase or decrease the volume.

### **Number of Favorite Pages**

Select to set the number of favorite pages to display.

Select the desired number.

## **XM Categories**

This allows which available XM Categories are used and displayed.

Select to enable or disable available categories.

### **Software Versions Menu**

Select to display information about the system and update software if available.

## **Phone Settings**

Select and the following may display:

Bluetooth

#### Bluetooth

Select and the following may display:

- Device List
- Pair Device

### **Device List**

Select to connect to a different phone source, disconnect a phone, or delete a phone.

### **Pair Device**

Select to pair a new device. See "Pairing a Phone/Device" in Bluetooth 

197.

## **Navigation Settings**

See "Navigation Settings" in Configure Menu ⇒ 183.

# **Display Settings**

Select and the following may display:

- Home Page Menu
- Rear Camera Options
- Display Off
  - Map Settings

## Home Page Menu

Select and the following may display:

- Customize
- Sort
- Restore Home Page Defaults

#### Customize

This feature allows the selection of what icons will be on the first Home Page.

Select and follow the screen prompts.

### Sort

This feature allows the icons on the Home Page to be moved.

Select and follow the screen prompts.

## **Restore Home Page Defaults**

This feature will restore the Home Page to the factory settings.

Select and follow the screen prompts.

# **Rear Camera Options**

Select and the following may display:

- Symbols
- Guide Lines

## **Symbols**

Select to enable or disable.

### **Guide Lines**

Select to enable or disable.

## Display Off

Select to turn the display off. The display will return when any radio buttons are pressed or the screen is touched (if equipped).

## **Map Settings**

## **Vehicle Settings**

Select and the following may display:

- Climate and Air Quality
- Comfort and Convenience
- Collision Detection Systems
- Lighting
- Power Door Locks
- Remote Lock/Unlock/Start
- Return to Factory Settings?

## **Climate and Air Quality**

Select and the following may display:

- Auto Fan Speed
- Remote Start Auto Heat Seat

Auto Rear Defog

## **Auto Fan Speed**

Choose from the following blower speed settings:

Select High, Medium, or Low.

#### Remote Start Auto Heat Seat

When on, this feature will turn the heated seats on when using remote start on cold days.

Select to enable or disable.

## **Auto Rear Defog**

When on, this feature turns on the rear window defogger at vehicle start when the interior temperature is cold and fog is likely. The auto rear defog function can be disabled by selecting . When off, the feature can be turned on by selecting . See "Rear Window Defogger" under Dual Automatic Climate Control System \$\dip 212.

Select to enable or disable.

## **Comfort and Convenience**

Select and the following may display:

- Chime Volume
- Button Chime

#### Chime Volume

This allows the selection of the chime volume level.

Select Low or High.

#### **Button Chime**

This allows the Button Chime feature to be turned on or off.

Select to enable or disable.

## **Collision Detection Systems**

Select and the following may display:

Park Assist

#### **Park Assist**

This allows the Parking Assist feature to be turned on or off.

Select Off or On.

## Lighting

Select and the following may display:

- Vehicle Locator Lights
- Exit Lighting

## **Vehicle Locator Lights**

This allows the vehicle locator lights to be turned on or off.

Select to enable or disable.

### **Exit Lighting**

This allows the selection of how long the exterior lamps stay on when leaving the vehicle when it is dark outside.

Select Off, 30 Seconds, 1 Minute, or 2 Minutes.

#### **Power Door Locks**

Select and the following may display:

- Open Door Anti Lock Out
- Auto Door Unlock
- Delay Door Lock

### **Open Door Anti Lock Out**

When on, this feature will keep the driver door from locking until the door is closed. If this feature is turned on, the Delayed Door Lock menu will not be available.

Select to enable or disable.

#### **Auto Door Unlock**

This allows selection of which doors will automatically unlock when the vehicle is shifted into P (Park).

Select All Doors, Driver Door, or Off.

### **Delay Door Lock**

When on, this feature will delay the locking of the doors. See *Delayed Locking* ⇒ 28.

Select to enable or disable.

### Remote Lock/Unlock/Start

Select and the following may display:

- Remote Unlock Feedback
- Remote Lock Feedback
- Remote Door Unlock

### Remote Unlock Feedback

When on, the exterior lamps will flash when unlocking the vehicle with the RKE transmitter.

Select Flash Lights or Off.

### Remote Lock Feedback

This allows selection of what feedback is provided when unlocking the vehicle with the RKE transmitter.

Select Lights and Horn, Lights Only, Horn Only, or Off.

### **Remote Door Unlock**

This allows selection of which doors will unlock on the first press of on the RKE transmitter. If Driver Door is selected, all doors will unlock on the second press of within five seconds of the prior press.

Select Driver Door or All Doors.

# Return to Factory Settings?

This returns all of the vehicle personalization settings to the factory settings.

Select Yes or No.

# Lighting

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# Exterior Lighting Exterior Lamp Controls



The exterior lamp control is to the left of the steering column on the instrument panel.

There are four positions:

ப்: Briefly turn to this position to turn the automatic lamp control off or on again.

**AUTO:** Turns the headlamps on automatically at normal brightness, together with the parking lamps, taillamps, license plate lamps, instrument panel lights, and sidemarker lamps.

रे0र्ट : Turns on the parking lamps including all lamps, except the headlamps.

D: Turns on the headlamps together with the parking lamps and instrument panel lights. A warning chime sounds if the driver door is opened when the ignition switch is off and the headlamps are on.

‡D: If equipped, press to turn the fog lamps on or off.

When the lights are on, 00 will be lit. See *Lamps On Reminder* ⇒ 109.

# Headlamp High/ Low-Beam Changer



D: Push the turn signal lever away from you and release to turn the high beams on.

To return to low beams, push the lever again or pull it toward you and release.



This indicator light turns on in the instrument cluster when the high-beam headlamps are on.

# Flash-to-Pass

To flash the high beams, pull the turn signal lever all the way toward you. Then release it.

# Daytime Running Lamps (DRL)

DRL can make it easier for others to see the front of your vehicle during the day. Fully functional DRL are required on all vehicles first sold in Canada.

The dedicated DRL will come on when all of the following conditions are met:

- The ignition is in the ON/ RUN mode.
- The exterior lamp control is in AUTO.
- The vehicle is not in P (Park).

The headlamps automatically change from DRL to the regular headlamps depending on the darkness of the surroundings and information provided by the rain sensor. The other lamps that come on with the headlamps will also come on.

When it is bright enough outside, the headlamps go off and the DRL come on. To turn the DRL off or on again, turn the exterior lamp control to  $\circlearrowleft$  and then release. For vehicles first sold in Canada, the DRL cannot be turned off.

# Automatic Headlamp System

When it is dark enough outside and the exterior lamp control is in the automatic position and the engine is running, the headlamps come on automatically. See Exterior Lamp Controls \$\times\$ 119.

The system may also turn on the headlamps when driving through a parking garage or tunnel.

If the vehicle is started in a dark garage, the automatic headlamp system comes on immediately. If it is light outside when the vehicle leaves the garage, there is a slight delay before the automatic headlamp system changes to the DRL. During that delay, the instrument cluster may not be as bright as usual. Make sure the instrument panel brightness control

# **Lights On with Wipers**

If the windshield wipers are activated in daylight with the engine on, and the exterior lamp control is in AUTO, the headlamps, parking lamps, and other exterior lamps come on. The transition time for the lamps coming on varies based on wiper speed. When the wipers are not operating, these lamps turn off. Move the exterior lamp control to to or 20% to disable this feature.

# Adaptive Forward Lighting (AFL)

The AFL system adjusts the headlamps to provide greater road illumination in various driving conditions.

To enable AFL, set the exterior lamp control to the AUTO position.

Moving the control out of the AUTO position will deactivate the system.

AFL will operate when the vehicle

speed is greater than 3 km/h (2 mph). AFL will not operate when the transmission is in R (Reverse). AFL is not immediately operable after starting the vehicle; driving a short distance is required to calibrate the AFL. See Exterior Lamp Controls \$\rightarrow\$ 119.

# **Curve Lighting**

The light beam pivots based on the steering wheel position and vehicle speed of at least 10 km/h (6 mph). The headlamps shine at an angle of up to 15 degrees to the right or left of the direction of travel.

# **Corner Lighting**

On tight bends or when making a turn, depending on the steering angle or the turn signal lamp, an additional left or right reflector is turned on to illuminate the road at a right angle to the direction of travel. It is activated up to a speed of 40 km/h (25 MPH).

## **Reversing Function**

If the headlamps are on and the shift lever is in R (Reverse), both corner lights are turned on. They

# 122 Lighting

remain on for 20 seconds after moving the shift lever out of R (Reverse) position or until the vehicle is driving forward faster than 16 km/h (10 mph).

# Headlamp Leveling Control

The level of the headlamps is adjusted automatically based on vehicle load.

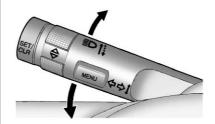
# **Hazard Warning Flashers**



ightharpooling: Press to make the front and rear turn signal lamps flash on and off. This warns others that you are having trouble. Press again to turn the flashers off.

In the event of an accident with airbag deployment the hazard warning flashers are activated automatically.

# Turn and Lane-Change Signals



Move the lever all the way up or down to signal a turn.

An arrow on the instrument cluster will flash in the direction of the turn or lane change.

Raise or lower the lever until the arrow starts to flash to signal a lane change. The turn signal flashes three times.

The lever returns to its starting position when it is released.

If after signaling a turn or lane change the arrow flashes rapidly or does not come on, a signal bulb may be burned out. Replace any burned out bulbs. If a bulb is not burned out, check the fuse. See Fuses and Circuit Breakers \$\dip\$ 282.

# Fog Lamps



The front fog lamp button is on the exterior lamp control to the left of the steering column.

The ignition must be on to turn on the fog lamps.

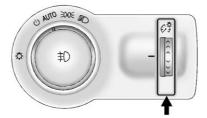
‡0: Press to turn the fog lamps on or off. An indicator light on the instrument cluster comes on when the fog lamps are on.

The fog lamps come on together with the parking lamps.

Some localities have laws that require the headlamps to be on along with the fog lamps.

# **Interior Lighting**

# Instrument Panel Illumination Control



This feature controls the brightness of the instrument panel controls and infotainment display screen. The thumbwheel is to the left of the steering column on the instrument panel.

W: Move the thumbwheel up or down and hold, to brighten or dim the instrument panel controls and infotainment display screen.

# **Courtesy Lamps**

The courtesy lamps come on automatically when any door is opened and the dome lamp is in the door position.

# **Dome Lamps**



The interior lamps control in the overhead console controls both the front and rear interior lamps.

: Press to turn the lamps on automatically when a door is opened.

쌀: Press to turn on the dome lamps.

# **Reading Lamps**

The front reading lamps are in the overhead console.



or a: Press the button near each lamp to turn it on or off.

# **Lighting Features**

# **Entry Lighting**

Some exterior lamps and most of the interior lamps turn on briefly at night or in areas with limited lighting when the Remote Keyless Entry (RKE) transmitter button is pressed. See Remote Keyless Entry (RKE) System Operation 23. After about 30 seconds the exterior lamps turn off, then the dome lamps and remaining interior lamps dim to off. Entry lighting can be disabled manually by changing the ignition out of the OFF position, or by pressing the RKE transmitter button.

This feature can be changed. See *Vehicle Personalization ⇒ 113*.

# **Exit Lighting**

Some exterior lamps come on at night, or in areas with limited lighting, when the key is removed from the ignition. The dome lamps also come on when the key is removed from the ignition. The

exterior lamps and dome lamps remain on after the door is closed for a set amount of time, then automatically turn off.

The exterior lamps turn off immediately by turning the exterior lamps control off.

This feature can be changed. See *Vehicle Personalization ⇒ 113*.

# Battery Load Management

The vehicle has Electric Power Management (EPM) that estimates the battery's temperature and state of charge. It then adjusts the voltage for best performance and extended life of the battery.

When the battery's state of charge is low, the voltage is raised slightly to quickly bring the charge back up. When the state of charge is high, the voltage is lowered slightly to prevent overcharging. If the vehicle has a voltmeter gauge or a voltage display on the Driver Information Center (DIC), you may see the

voltage move up or down. This is normal. If there is a problem, an alert will be displayed.

The battery can be discharged at idle if the electrical loads are very high. This is true for all vehicles. This is because the generator (alternator) may not be spinning fast enough at idle to produce all of the power needed for very high electrical loads.

A high electrical load occurs when several of the following are on, such as: headlamps, high beams, rear window defogger, climate control fan at high speed, heated seats, engine cooling fans, trailer loads, and loads plugged into accessory power outlets.

EPM works to prevent excessive discharge of the battery. It does this by balancing the generator's output and the vehicle's electrical needs. It can increase engine idle speed to generate more power whenever needed. It can temporarily reduce the power demands of some accessories.

Normally, these actions occur in steps or levels, without being noticeable. In rare cases at the highest levels of corrective action, this action may be noticeable to the driver. If so, a DIC message might be displayed and it is recommended that the driver reduce the electrical loads as much as possible. See Driver Information Center (DIC) \( \phi \) 110.

# **Battery Power Protection**

The battery saver feature is designed to protect the vehicle's battery.

If some interior lamps are left on and the ignition is turned off, the battery rundown protection system automatically turns the lamp off after some time.

# Exterior Lighting Battery Saver

The exterior lamps turn off about 10 minutes after the ignition is turned off, if the parking lamps or headlamps have been manually left on. This protects against draining the battery. To restart the 10-minute timer, turn the exterior lamp control to the off position and then back to the parking lamp or headlamp position.

To keep the lamps on for more than 10 minutes, the ignition must be in the ACC/ACCESSORY or ON/RUN position.

# Infotainment System

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# Introduction

## Overview

Read the following pages to become familiar with the infotainment system features.

# **Marning**

Taking your eyes off the road for too long or too often while using any infotainment feature can cause a crash. You or others could be injured or killed. Do not give extended attention to infotainment tasks while driving. Limit your glances at the vehicle displays and focus your attention on driving. Use voice commands whenever possible.

The infotainment system has built-in features intended to help avoid distraction by disabling some functions when driving. These functions may gray out when they are unavailable. Many infotainment

features are also available through the instrument cluster and steering wheel controls.

### Before driving:

- Become familiar with the operation, faceplate buttons, and screen buttons.
- Set up the audio by presetting favorite stations, setting the tone, and adjusting the speakers.
- Set up phone numbers in advance so they can be called easily by pressing a single button or by using a single voice command if equipped with Bluetooth phone capability.

To play the infotainment system with the ignition off, see *Retained Accessory Power (RAP)* ⇒ 230.

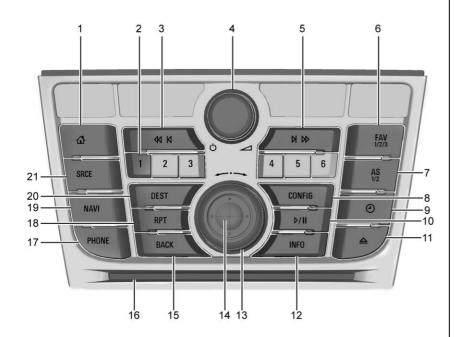
#### **Customer Assistance**

Assistance is available to help with Bluetooth pairing, application downloading and installation, other mobile device interface, and operation support of the

infotainment system. Specialists are available when calling this Customer Assistance number: U.S. 1-855-4SUPPORT (478-7767).

# Infotainment System Overview

The infotainment system is controlled by using the buttons, touch screen, steering wheel controls, and voice recognition.



- 1. **1** (Home)
- 2. Preset Buttons 1-6
- 4. ₺/ (Power/Volume)
- 5. DDD (Seek Next/Forward)
- 6. FAV 1/2/3 (Favorites)

- 7. AS 1/2 (Autostore)
- 8. CONFIG (Configuration Menu)
- 9. (Clock)
- 10. ▷/II (Play/Pause)
- 11. <u>\(\text{\Left}\)</u> (Eject)
- 12. INFO (Information)
- 13. ← (Outer Ring)
- 14. Inner Rocker Knob
- 15. BACK
- 16. CD Slot
- 17. PHONE
- 18. RPT (Repeat Navigation)
- 19. NAVI (Navigation)
- 20. DEST (Destination)
- 21. SRCE (Source)

## **Infotainment Control Buttons**

The buttons on the faceplate are used to start primary functions while using the infotainment system.

**SRCE**: Press to change the audio source to AM, FM, SiriusXM<sup>®</sup> (if equipped), Pandora<sup>®</sup> (if equipped), Stitcher<sup>®</sup> (if equipped), CD, USB/iPod, AUX, or Bluetooth Audio.

### 11 N D D

- AM, FM, SiriusXM (if equipped): Press to seek to the previous strong station.

**Preset Buttons 1–6:** Use to select stored AM, FM, and SiriusXM (if equipped) stations.

### DEST:

· Press to enter a destination.

 If a destination has already been entered, press to access the Destination Menu. See Destination 

↑ 172.

## ს/ 🚅 :

- Press to turn the system on and off.
- Turn to adjust the volume.

### DDD:

- CD, USB, Bluetooth Audio: Press to seek the next track. Press and hold to fast forward through a track. Release the button to return to playing speed. See CD Player 

  155, USB 

  164, or Bluetooth Audio 

  164.
- AM, FM, SiriusXM (if equipped): Press to seek to the previous strong station.

▷/II: Press to pause or resume playback. See CD Player ⇒ 155, USB ⇒ 164, or Bluetooth Audio ⇒ 164.

**FAV 1/2/3:** Press to display the current favorite page number above the preset buttons. Keep pressing to

scroll through the favorites pages. The stored stations for each list display on the bottom of the screen. To change the number of preset Favorite Pages press the Config on the Home Page, then press Radio Settings, and then press Number of Favorite Pages.

**AS 1/2 :** See "Autostore" later in this section.

#### NAVI:

- Press to view the vehicle's current position on the map screen.
- Continue pressing to cycle through the full map and split screens.

#### PHONE:

- Press to enter the phone main screen. See Bluetooth 

  197 or OnStar Overview 

  360.
- Press and hold to mute or unmute the infotainment system.

**RPT:** Press to repeat the last voice guidance prompt.

**BACK**: Press to return to the previous screen in a menu.

Inner Rocker Knob: Move the rocker knob in different directions to navigate through the map display only.

## ←·→ Knob:

- Turn to highlight a feature within a menu. Press the outer diameter (chrome ring) of the knob to activate the highlighted feature.

**INFO:** Press to alternate between an audio or navigation information screen.

**CONFIG**: Press to adjust features for Languages, Time and Date, Radio Settings, Phone Settings, Display Settings, and Vehicle Settings.

①: Press to open the clock menu.

### **Autostore**

To use Autostore:

- Press SRCE to select FM or AM.
- 2. Press AS 1/2 for two seconds.
- The radio searches and automatically stores the six strongest stations.

Press AS 1/2 to alternate between the Autostore stations and favorites.

Autostore does not delete previously stored favorite stations.

Autostore does not function with SiriusXM radio stations.

### **Touch Screen Buttons**

Touch screen buttons are on the screen and highlighted when a feature is available. Some toggle screen buttons highlight when active and gray out when inactive.

# **Steering Wheel Controls**

Depending on the vehicle options, some audio functions can be controlled through the steering wheel controls.



© I № : Press to interact with Bluetooth or voice recognition. See Bluetooth ⇒ 197 or Voice Recognition ⇒ 191.

☼ I ເ Press to decline an incoming call, or to end a current call. Press to silence the vehicle speakers while using the infotainment system. Press again to turn the sound on. Press to cancel voice recognition.

 $\triangle$  **SRC**  $\nabla$  : Press to select an audio source.

Use the thumbwheel to select the next or previous favorite radio station, CD, MP3 track, USB, and Bluetooth Audio.

Use ∆ SRC to skip to the next song or show using Pandora or Stitcher. See Pandora Internet Radio ⇒ 146 or Stitcher Internet Radio ⇒ 150.

+ □ -: Press + to increase the volume. Press - to decrease.

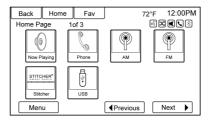
# **Using the System**

The infotainment system is controlled by touching the screen, and by using the knobs and other buttons.

Voice recognition, through the steering wheel controls, can be used to control the infotainment features.

Press ℰ / ཚ on the steering wheel controls to begin voice recognition. See *Voice Recognition* ⇒ 191.

## **Home Page**



### **Touch Screen Buttons**

The Home Page allows access to many of the features.

**Back**: Touch to return to the previous page.

**Home**: Touch to go back to the Home Page.

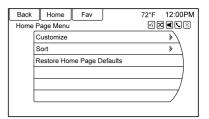
**Fav :** Touch to display a page of stored (favorite) AM, FM, or XM (if equipped) stations. Keep touching Fav to scroll through the favorite pages.

More ▶: This button may display depending on the number of options stored on the Home Page. Touch to go to the next page.

■ Previous: Touch to go to the previous page.

**Next** ▶: Touch to go to the next page.

# **Home Page Customization**



The first Home Page can be customized.

To add screen buttons:

- Touch Menu.
- Touch Customize.

4. Touch Done.

To move screen buttons:

- 1. Touch Sort.
- Touch to select an icon to move and swap with another icon on the first Home Page only.
- 3. Touch Done.

To restore Home Page 1 defaults:

- 1. Touch Menu.
- 2. Touch Restore Home Page Defaults.
- 3. Touch Yes or Cancel.

# **Home Page Features**

Touch screen buttons are highlighted when a feature is available.

Various functions are disabled when the vehicle is moving.



Touch Now Playing to display the active source page. The sources available are AM, FM, SiriusXM (if equipped), CD, USB/iPod, Pandora (if equipped), Stitcher, Bluetooth Audio, and AUX.

See AM-FM Radio \$\phi\$ 136, Satellite Radio \$\phi\$ 139, CD Player \$\phi\$ 155, Pandora Internet Radio \$\phi\$ 146, Stitcher Internet Radio \$\phi\$ 150, and Auxiliary Devices \$\phi\$ 164.



Touch Navigation to display a map of your current vehicle position. See Using the Navigation System ⇒ 166, Maps ⇒ 170, Navigation Symbols ⇒ 170, and Configure Menu ⇒ 183.





Touch Phone to display the Phone main page. See *Bluetooth* ⇒ 197.





Touch Tone to display the Tone main page. Adjust the tone and speakers by touching the screen buttons to change the levels of sound for treble, midrange, bass, fade, and balance. See *AM-FM Radio* ♀ 136.







Touch AM to display the AM main page and play the current or last tuned AM station. See *AM-FM Radio* ⇒ *136*.



Touch XM (if equipped) to display the XM main page and play the current or last tuned SiriusXM channel. See *AM-FM Radio ♦* 136 and *Satellite Radio ♦* 139.







Touch CD to display the CD main page and play the current or last CD track selected. See *CD Player* \$ 155.







Touch USB to display the USB main page and play the current or last track selected. See *Auxiliary Devices* ⇒ 164.



Touch AUX to access any connected auxiliary device. See *Auxiliary Devices ⇒* 164.



Touch Weather (if equipped) to display the weather main page. Select other weather-related options from that list. See "SiriusXM Travel Link Weather" under Satellite Radio 

↑ 139.





Touch Movies (if equipped) to show details of local movie theater listings, start times, and ratings if available. See "SiriusXM Travel Link Movie Listings" under *Satellite* Radio 

↑ 139.



Touch Quick Info to access information on Audio playing, OnStar Turn-by-Turn route (if equipped), 5-day Forecast, Nearby Fuel Stations, and Movie Showtimes. See *Quick Info* 

↑ 145.



Touch Messages (if equipped) to display the Text Message Inbox. See *Text Messaging ⇒* 204.



If equipped, Apps requires a Wi-Fi Internet connection as part of a smartphone or other mobile device data service plan. On most smartphones, activation is in the Settings menu under Mobile Network Sharing, Personal Hotspot, Mobile Hotspot, Wi-Fi Hotspot, or similar. After activation of Wi-Fi on the smartphone, touch Apps on the radio Home Page. Follow the prompts to configure the Internet connection and set up an account. See www.buick.com/intellilink (U.S.).

# Cleaning High Gloss Surfaces and Vehicle Information and Radio Displays

For vehicles with high gloss surfaces or vehicle displays, use a microfiber cloth to wipe surfaces. Before wiping the surface with the microfiber cloth, use a soft bristle brush to remove dirt that could scratch the surface. Then use the microfiber cloth by gently rubbing to clean. Never use window cleaners or solvents. Periodically hand wash the microfiber cloth separately, using mild soap. Do not use bleach or fabric softener. Rinse thoroughly and air dry before next use.

### Caution

Do not attach a device with a suction cup to the display. This may cause damage and would not be covered by the vehicle warranty.

# **Software Updates**

See www.buick.com for software updates.

# Radio

## AM-FM Radio

## Playing the Radio

*ს I*\_\_\_\_:

- Press to turn the radio on or off.
- Turn to increase or decrease the volume of the active source.

The steering wheel controls can also be used to adjust the volume. See Steering Wheel Controls ▷ 130.

## **Radio Operation**

The radio will work when the key is in ON/RUN or ACC/ACCESSORY. When the key is turned from ON/RUN to LOCK/OFF, the radio will continue to work for 10 minutes or until the driver door is opened.

The radio can be turned on by pressing the power button on the radio and will stay on for 10 minutes. Opening the driver door will not turn the radio off when pressing the power button.

Some radios may stay on longer and reset the time for 10 minutes if there are any additional presses of the radio button.

The radio can be turned off at any time by pressing the power button.

### **Audio Source**



Press SRCE on the faceplate or SRC on the steering wheel controls to display and scroll through the available sources AM, FM, SiriusXM (if equipped), Pandora (if equipped), Stitcher, CD, USB, AUX, and Bluetooth Audio.

# **Infotainment System Settings**

## Tone Settings

To access the tone settings, touch Tone Settings on the Home Page. Tone settings are specific to each source.

To adjust the settings:

- Bass: Touch + or to change the level.
- Mid (Midrange): Touch + or to change the level.
- Treble: Touch + or to change the level.
- EQ: Press or turn the 
   knob to cycle through the preset
   EQ options.
- Fade: Touch F or R for more sound from the front or rear speakers. The middle position balances the sound between the front and rear speakers.
- Balance: Touch L or R for more sound from the left or right speakers. The middle position balances the sound between the left and right speakers.

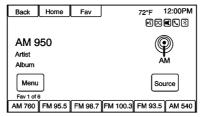
## Finding a Station

Press SRCE on the faceplate or press SRC on the steering wheel controls to select AM, FM, SiriusXM (if equipped), Pandora (if equipped), Stitcher (if equipped), CD, USB, AUX, and Bluetooth Audio. Turn the how knob to find a radio station. To select a preset station, press FAV 1/2/3 to scroll through the favorite pages and then press a preset button on the radio or the screen button.

### Seeking a Station

Press  $\bigcirc$  or  $\bigcirc$  or  $\bigcirc$  to search for a station.

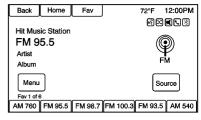
### AM



 Touch the AM screen button on the Home Page or select AM by pressing SRCE on the faceplate or pressing SRC on the steering wheel controls, or say "Tune AM" or "AM" through voice recognition.

- Touch the Menu screen button to display the AM stations or categories.
- Touch to select an option. To update the station list, touch Refresh.

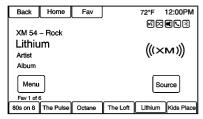
### FΜ



- Touch the FM screen button on the Home Page or select FM by pressing SRCE on the faceplate or pressing SRC on the steering wheel controls, or say "Tune FM" or "FM" through voice recognition.
- Touch the Menu screen button to display the FM stations or categories.

 Touch to select an option. To update the station list, touch Refresh.

## XM (If Equipped)



- Touch the XM screen button on the Home Page or select XM by pressing SRCE on the faceplate or pressing SRC on the steering wheel controls, or say "Tune XM" or "XM" through voice recognition.
- 2. Touch the Menu screen button to display the XM categories.
- Touch a category and then turn the knob to scroll the station list. Touch to select an option.

# **Storing Radio Station Presets**

Up to 36 preset stations can be stored. AM, FM, and SiriusXM (if equipped) can be mixed.

- From the AM, FM, or SiriusXM main page, press and hold any of the 1-6 buttons or one of the preset screen buttons at the bottom of the screen. After a few seconds, a beep is heard and the new preset information displays on that screen button.
- 2. Repeat for each preset.

### Mixed-Band Presets

Each favorite page can store six preset stations. The presets within a page can be different radio bands.

To scroll through the pages, press FAV 1/2/3 or touch the Fav screen button on the top bar. The current page number displays above the preset buttons. The stored stations for each favorite page display on the preset buttons.

To change the number of favorite pages displayed:

- 1. Touch Config on the Home Page.
- Touch Radio Settings.
- Touch Number of Favorite Pages.

## **Recalling a Preset Station**

To recall a preset station from a favorites page, do one of the following:

- Touch the Fav screen button at the top bar to display the preset pop-up. Touch one of the preset screen buttons to go to the selected preset station.
- In the AM, FM, or SiriusXM (if equipped) main page, touch one of the preset screen buttons to go to the selected preset station.

# Radio Data System (RDS)

RDS features are available for use only on FM stations that broadcast RDS information. With RDS, the radio can:

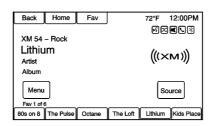
 Seek to stations broadcasting the selected type of programming.

- Receive announcements concerning local and national emergencies.
- Display messages from radio stations.

This system relies on receiving specific information from these stations and only works when the information is available. It is possible that a radio station could broadcast incorrect information that causes the radio features to work improperly. If this happens, contact the radio station.

When information is broadcast from the current FM station, the station name or call letters display on the audio screen. RDS can provide a program type (PTY) for current programming and the name of the program being broadcasted.

# Satellite Radio

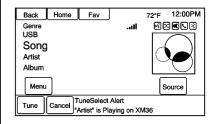


Vehicles with a valid SiriusXM satellite radio subscription can receive SiriusXM programming.

SiriusXM satellite radio has a wide variety of programming and commercial-free music, coast to coast, and in digital-quality sound. See www.siriusxm.com or call 1-866-635-2349 (U.S.).

When SiriusXM is active, the station name, number, category name, song title, and artist display on the screen. SiriusXM may update the background picture at any time.

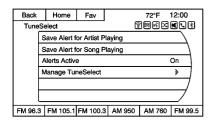
### **TuneSelect**



An alert will be sent when the radio sees that search criteria on any SiriusXM channel is met and will offer the option to tune to that song or artist. Up to 10 artists and songs can be saved in the TuneSelect list.

To store an Artist or Song:

- Touch Menu when the Artist or Song is on SiriusXM.
- 2. Select TuneSelect to access the TuneSelect Menu.



- Select Save Alert for Artist Playing or Save Alert for Song Playing.
- 4. Touch OK to confirm.

To turn TuneSelect on or off:

- Touch Menu when in SiriusXM.
- Select TuneSelect.
- Select Alerts Active to turn the alerts on or off.

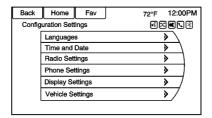
To delete TuneSelect Alerts:

- Touch Menu when in SiriusXM.
- 2. Touch Manage TuneSelect.
- Touch Delete Alerts.
- Select the alert to delete.
- 5. Touch OK to confirm.

# SiriusXM Categories

SiriusXM stations are organized in categories.

# Adding or Removing XM Categories



To customize which SiriusXM categories are used and displayed in the system:

- Press CONFIG or touch the Config screen button on the Home Page.
- Select Radio Settings from the Settings Menu list.
- Select XM Categories.

 Select or deselect any category to be used in XM mode.
 A checkmark will indicate that the category is selected.

Touch Show All XM Categories to restore all SiriusXM categories.

### SiriusXM Channel Art

SiriusXM provides updated category background graphics and the radio will automatically update the screen. SiriusXM may send updated category graphics to the vehicle. When this happens, the background graphics may appear to be incorrect but the radio will update once all of the graphics have been downloaded from SiriusXM.

To turn SiriusXM channel graphics on or off:

- 1. Press **1** on the faceplate.
- Select XM.
- Touch Menu on the XM Now Playing Screen.
- I. Touch the XM Channel Art to turn on or off.

# NavTraffic® (If Equipped)

The navigation system might have a SiriusXM NavTraffic receiver. It is a subscription service provided through SiriusXM Satellite Radio. A service fee is required to receive the SiriusXM NavTraffic service. Real-time traffic information is provided to fully integrate the navigation system to display current traffic conditions for the chosen route. See "Traffic Settings" later in this section.

A screen displays to indicate that the SiriusXM NavTraffic subscription is not activated.

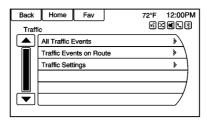
If activated, traffic information displays:

- Unscheduled traffic incident data, such as accidents and disabled vehicles.
- Scheduled traffic incident data, such as road construction and road closures.
- Traffic flow information (rate of speed data). Flow data might not be available in all markets.

Traffic information is delivered to the vehicle by the SiriusXM Radio satellites. SiriusXM NavTraffic provides continuously updated traffic information.

SiriusXM NavTraffic currently broadcasts the traffic information for many markets nationally. The service may be available in more cities in the future. See www.xmnavtraffic.com for more details on local coverage.

To access the traffic features, touch the Traffic button from the Navigation Menu or map screen.



All Traffic Events: Touch to view a list of reported traffic conditions for up to approximately 100 km (70 mi). It could take some time to display the information received.

The information is displayed with an arrow and distance. The arrow indicates the distance is a straight line and the direction of the event from the vehicle's current position.

**Traffic Events on Route:** Touch to display a list of reported traffic conditions on the current route. The button is toned down if no route is active.

**Traffic Settings :** Touch to customize traffic options.

# SiriusXM Travel Link (If Available)

The infotainment system may have SiriusXM Travel Link<sup>®</sup>. It is a subscription service provided through SiriusXM Satellite Radio. A service fee is required to receive the SiriusXM Travel Link service. When subscribed to SiriusXM Travel Link, one or more services may be available:

- Travel Link Fuel Pricing: Detailed nationwide fuel price information may be available.
- Travel Link Movie Listings: Detailed local movie theater listings, start times, and ratings may be available.
- Travel Link Weather: National and Local Weather gives current and forecasted weather.

For more detailed information and coverage details on SiriusXM Travel Link see www.siriusxm.com.

## SiriusXM Travel Link Fuel Pricing

When SiriusXM Travel Link information is available, the system will display a list of fuel stations close to the vehicle location. The list will include the fuel station name. direction, distance and price. The list can be sorted by distance or price and there are four different fuel types to choose from. As the vehicle is moving, a direction arrow and distance to fuel station will update. The arrow represents the direction to the gas station from the current vehicle position. The distance represents the straight line distance between the vehicle location and the fuel station.

From the Home Page, touch Fuel. The system will display a list of fuel stations close to the vehicle.

Change the fuel information on the screen by touching the Fuel Menu button to:

 Sort Fuel Stations By Price or By Distance: The default sort method is by distance.  Choose Fuel Type: The available fuel types are Regular (unleaded), Mid-Range, Premium, and Diesel.

For more information on the fuel station, select the fuel station name. The screen will show the fuel station name, address, phone number, distance, amenities, and the last time the fuel price was updated. If a fuel station does not appear in the list, it may be new or the price may not have been updated in the past 24 hours.

If equipped with Navigation when the fuel station is selected, see *Destination*  $\Rightarrow$  172 for more information of navigation routing features.

Allow up to five minutes after turning on the vehicle for the fuel information to appear.

# SiriusXM Travel Link Movie Listings

When SiriusXM Travel Link information is available, the Movie feature provides movie showtime and theater information for movies close to the vehicle location.

From the Home Page, touch Movies. The system displays the Movie and Theater search page.

To search movies:

- Select the Movie field to choose a movie name.
- Select the Theater field to choose a specific theater.
- Select the Date field to choose which date to search movies and/or theaters.
- Touch the Search button to view a list of movies or theaters.

When searching by movie, a list will display movies to select. When a movie is selected, a theater list will appear with a direction arrow and distance. The direction and distance will update every 10 seconds as the vehicle is moving. The direction

arrow represents the location of the theater from the current vehicle location. The distance represents the straight line distance between the current vehicle location and the theater.

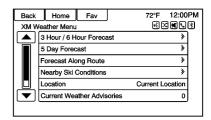
Movie details are available when a movie is selected. Select the appropriate button to display more information:

- Cast and Synopsis
- Playtime
- Rating (G, PG-13, R, etc.)
- Theater Name
- Showtimes

Theater information includes address, phone number, distance, and amenities.

### SiriusXM Travel Link Weather

SiriusXM Travel Link Weather uses the same sources that professional pilots and mariners rely on.



From the Home Page, touch Weather. The system displays the XM Weather Menu. Some options may only be available on vehicles equipped with navigation.

## 3 Hour / 6 Hour Forecast

The 3 Hour / 6 Hour Forecast page shows the current weather condition in the city of the vehicle's current position.

Allow up to 15 minutes for the current weather in the area to display.

## 5 Day Forecast

Touch to show the extended 5 Day forecast.

#### **Forecast Along Route**

If a destination is set, weather conditions can be viewed for up to three locations along the route:

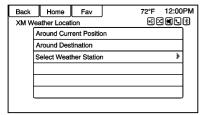
- Current vehicle position.
- Midway point from current position to final destination.
- Current weather condition of the destination city.

## **Nearby Ski Conditions**

Touch to show the nearby ski conditions.

#### Location

Select this option to view weather conditions around or in a specific city entered by name or selected from the map.



The options available are:

- Around Current Position
- Around Destination
- Select Weather Station

#### **Current Weather Advisories**

From the XM Weather Menu, touch the Current Weather Advisories screen button to display any current weather advisory warnings in effect near the current position.

### Troubleshooting

SiriusXM Travel Link services use the SiriusXM® Satellite Signal and GPS Satellite Signal to provide this feature.

When the vehicle is started, it can take up to five minutes for the radio to receive the Travel Link services.

## Travel Link Messages

**No GPS Signal**: Move the vehicle into a position that is visible to the sky.

Acquiring Signal: Radio is downloading the activation information or not receiving a good signal. Move the vehicle to open sky and restart the vehicle.

**No XM Signal :** Reception is blocked. Move the vehicle into open sky.

## **Radio Reception**

Frequency interference and static can occur during normal radio reception if items such as cell phone chargers, vehicle convenience accessories, and external electronic devices are plugged into the accessory power outlet. If there is interference or static, unplug the item from the accessory power outlet.

#### FΜ

FM signals only reach about 16 to 65 km (10 to 40 mi). Although the radio has a built-in electronic circuit that automatically works to reduce interference, some static can occur,

especially around tall buildings or hills, causing the sound to fade in and out.

#### AΜ

The range for most AM stations is greater than for FM, especially at night. The longer range can cause station frequencies to interfere with each other. Static can occur when things like storms and power lines interfere with radio reception. When this happens, try reducing the treble on the radio.

## SiriusXM<sup>®</sup> Satellite Radio Service

SiriusXM Satellite Radio Service gives digital radio reception from coast to coast in the 48 contiguous United States, and in Canada. Just as with FM, tall buildings or hills can interfere with satellite radio signals, causing the sound to fade in and out. In addition, traveling or standing under heavy foliage, bridges, garages, or tunnels may cause loss of the SiriusXM signal for a period of time.

## **Cellular Phone Usage**

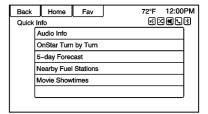
Cell phone usage, such as making or receiving phone calls, charging, or having the phone on may cause static interference in the radio. Unplug the phone or turn it off if this happens.

## **Multi-Band Antenna**

The multi-band antenna is used for OnStar, the SiriusXM Satellite Radio Service System, and GPS (Global Positioning System), if the vehicle has these features. Keep the antenna clear of obstructions for clear reception.

If the vehicle has a sunroof, and it is open, reception can also be affected.

## **Quick Info**



Quick Info gives access to quick information on Audio playing, OnStar Turn-by-Turn route (if equipped), 5-day Forecast, Nearby Fuel Stations, and Movie Showtimes.

To access, touch Quick Info on the Home Page or press INFO on the faceplate. Depending on the system and if the options are available for that region, some options may be grayed out.

**Audio Info :** Displays information on the current item playing.

OnStar Turn-by-Turn: Displays the next maneuver in a route. See OnStar® Destination Download ⇒ 182.

Nearby Fuel Stations: Displays fuel prices and distances for close fuel stations. See "SiriusXM Travel Link Fuel Pricing" in Satellite Radio 

↑ 139.

Movie Showtimes: Displays a list of movies playing in the theaters closest to the current location. See "SiriusXM Travel Link Movie Listings" in Satellite Radio 

139.

## **Pandora Internet Radio**

Pandora<sup>®</sup> is a free Internet radio service that streams personalized radio stations based on artists, songs, genres, and comedians. Create stations using the Pandora website or smartphone application, then use (thumbs up) or (thumbs down) to personalize stations. To set up an account, or for more information, go to

www.pandora.com. Pandora may not be available in Canada or Mexico.

A phone or tablet with Internet connection and the Pandora application installed is required. Personal cell phone data plans are used. Make sure the latest version is installed on the device and the volume is turned up.

#### To install Pandora:

- On an Android<sup>™</sup> phone or Android Tablet, go to the Android Play Store, and search for Pandora. Install to the phone, not to the SD card.
- On a BlackBerry<sup>®</sup> phone, go to the BlackBerry App World<sup>™</sup> and search for Pandora.
- On an iPhone<sup>®</sup>, iPad<sup>®</sup>, or iPod touch<sup>®</sup>, go to the iTunes<sup>®</sup> Store and search for Pandora.

## **Launching Pandora**

Connect the iPhone, iPad, or iPod touch to the USB port, or connect an Android or BlackBerry through

Bluetooth. See Auxiliary Devices

† 164 or Bluetooth † 197. For
first-time use, set up stations before
connecting to the vehicle. The
Pandora icon will be available on
the Home Page and the source
pop-up displays if the latest
application is installed on the
device.

# Using an iPhone, iPod touch, or iPad

- Plug the device into the USB port. The phone screen must be unlocked.
- 2. To launch, do one of the following:
  - Launch the application on the device.
  - Touch Pandora on the Home Page.
  - Press ℰ / ⋈² and say "Pandora" or "Tune Pandora."
  - Accept any notifications on the device screen.

To relaunch Pandora, press SRCE on the faceplate or press SRC on the steering wheel controls.

If nothing happens when the available Pandora screen button is touched, download the latest Pandora application and retry.

Pandora will always be highlighted on the Home Page when an iPhone, iPad, or iPod touch is connected using the USB port. To use, log into your account.

If the "Please See Device" message is shown, the login screen may display on the device.

If Pandora is shut down on the phone or another audio app is used, Pandora may not start on the next ignition cycle. If iPod source is selected, it may show iPod and then switch to Pandora.

#### **Using an Android Phone**

 Pair the Android phone using Bluetooth.

- 2. Use one of the following to launch:
  - Launch the application on the device.
  - Touch Pandora on the Home Page.
  - Press \$\mathscr{C}\$ / \$\mathscr{E}\$ and say "Pandora" or "Tune Pandora."

After Pandora has been launched, press SRCE on the faceplate or press SRC on the steering wheel controls to access Pandora features.

If nothing happens when the available Pandora screen button is touched, download the latest Pandora application and retry.

If the "Please See Device" message is shown, the login screen may display on the device.

If the "Please Unlock the Phone or Restart the App and Try again" message is shown, then the phone may be locked. Unlock the phone, close the app, and then restart the app to ensure proper communication.

### Using a BlackBerry Phone

The phone must be unlocked. To launch Pandora service:

- Pair the BlackBerry phone using Bluetooth.
- 2. Use one of the following to launch:
  - Launch the application on the device.
  - Touch Pandora on the Home Page.
  - Press ℰ / ⋈ and say "Pandora" or "Tune Pandora."

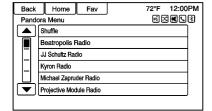
After Pandora has been launched, press SRCE on the faceplate or press SRC on the steering wheel controls to access Pandora features.

If nothing happens when the available Pandora screen button is pressed, download the latest Pandora application and retry.

If the "Please See Device" message is shown, the login screen may display on the device.

If the "Please Unlock the Phone or Restart the App and Try again" message is shown, then your phone may be locked. Unlock the phone, close the app, then restart the app to ensure proper communication.

#### **Pandora Menus**



Touch Menu on the Pandora main page.

Pandora has a menu system with the following:

**Shuffle:** Touch to play the stations in random order.

Touch a user-created station to play from the displayed list.

#### **Pandora Features**

Pandora has features to rate tracks, skip tracks, or change stations.



■ : Touch while playing a track to bookmark either the track or the artist. Bookmarks are viewable on www.pandora.com.

• : When touched, Pandora stores the information, changes to the next track, and does not play the track on this station again. This helps Pandora choose which tracks should not play on this station. This feature is only available on user created stations.

★: When touched, Pandora stores this information and ★ is highlighted for the remainder of the track. This helps Pandora choose which tracks should play on this station.

>> : When touched, Pandora changes to the next track.

▷/||: Press ▷/|| on the radio faceplate to pause playback. Press again to resume.

Tuning Pandora Stations: When Pandora is playing, use ℰ / Ϳϣʹς on the steering wheel to tune to any Pandora station on the device.

- Press ℰ / ⋈ on the steering wheel.
- Say "Tune Pandora <Classic Rock> Radio."

Pandora voice control will not work until Pandora is launched the first time during that ignition cycle.

## Pandora Skip Limit

Pandora limits the number of skips allowed on their service. When the skip limit is reached, will not skip the currently playing track, but feedback will be recorded.

#### **Pandora Advertisement**

Pandora may display advertisements. Artist name and track title will not be displayed and the skip track button is not available.

## Switching Between Pandora and Stitcher

#### **Pandora Troubleshooting**

## Unable to Connect Device to Vehicle

If the device is unable to connect to the USB or Bluetooth:

- Turn the vehicle off.
- 2. Remove the key from the ignition.
- Open and close the driver door, wait about 30 seconds, and try to connect the device again.

#### **Unable to Start Pandora**

If the device is unable to launch Pandora:

- Check that the latest version of Pandora is installed.
- Check that there is an active account logged into Pandora.
- Have at least one station created.
- For Android and BlackBerry devices, check that the device is paired with the vehicle, and the Bluetooth icon on the display is highlighted.
- For iPhone, iPod touch, or iPad devices, check that the USB cable is connected to the USB port and the screen is unlocked.
- Close Pandora on the device and launch again. Devices that allow multitasking may require an extra step to quit the Pandora application. See the cell phone manufacturer's user guide.

# Thumbs Up or Thumbs Down Error

If there is an error trying to rate a track with the or buttons, an error message will display. Touch OK to retry.

#### **Loss of Audio**

Loss of Pandora audio can happen in different ways:

- Weak or lost data connection.
- Device needs to be charged.
- Application needs to be relaunched.
- Connection between phone and radio lost.
- If any iPhone, iPod touch, or iPad is connected to Bluetooth and the dock connector, go to the Airplay icon on the device and select dock connector or disconnect and reconnect the dock connector on the device.
- The volume is too low. Turn up the volume on the device.

 The battery saver and task manager applications on the phone can cause Pandora to function incorrectly. Remove those apps from the phone or remove Pandora and Bluetooth from the task lists.

If the connection is lost between the application and device, a message "Please Unlock the Phone or Restart the App and Try again" will display. Touch OK to retry.

If touching OK does not clear the issue on the phone, see "Please Unlock the Phone or Restart the App and Try again" under "Common Pandora Messages" following.

## **Common Pandora Messages**

Please See Device: When not logged in or when authentication failed, see the device. Touch OK to continue.

Paused or Audio Paused: Playback is paused on the radio or on the device. Press ▷/II or play on the device.

No Stations Found: Logged in but no stations have been created. Touch OK to continue.

Please Unlock the Phone or Restart the App and Try again: Communication failure between the radio and the phone application, or the device is locked.

Devices that allow multitasking may require an extra step to quit the Pandora application. Close Pandora on the device and launch again.

Unlock the phone and check that the Home Page shows on the phone/device.

See the cell phone manufacturer's user guide.

See www.pandora.com/help for more information. If the service will not work, see your dealer for assistance.

## **Stitcher Internet Radio**

Stitcher SmartRadio<sup>®</sup> is an Internet radio service that streams news, sports, and entertainment shows through the audio system. Create personalized, on-demand stations or use Stitcher's preset stations. To set up an account, download the application from the Android Market or iTunes Store, or go to www.stitcher.com.

A phone or tablet with Internet connection is required for this application. Personal cell phone data plans are used. Make sure the latest version is installed on the device and the volume on the device is turned up.

BlackBerry phones are not supported for this application.

To install Stitcher:

 On an Android phone or Tablet with Internet connection, go to the Android Play Store, search for Stitcher, and install to the phone, not to the SD card.  On an iPhone, iPad, or iPod touch, go to the iTunes Store and search for Stitcher.

## **Launching Stitcher**

Connect the iPhone, iPad, or iPod touch to the USB port, or connect Android through Bluetooth. See Auxiliary Devices ⇒ 164 or Bluetooth ⇒ 197. For first-time use, set up the stations before connecting to the vehicle. The Stitcher icon will be available on the Home Page and source pop-up displays if the latest application is installed on the device.

## Using the iPhone, iPod touch, or an iPad

- Plug the device into the USB port. The phone screen must be unlocked.
- 2. Use one of the following to launch:
  - Press the application on the device.
  - Touch Stitcher on the Home Page.

- Press & / \( \sigma^c\) and say
   "Stitcher" or "Tune Stitcher."
- Accept any notifications on the device screen.
- If Stitcher does not begin playing, select a category and then a station.

After Stitcher has been launched, press SRCE on the faceplate or press SRC on the steering wheel controls to access Stitcher features.

If nothing happens when the available Stitcher screen button is touched, download the latest Stitcher application and retry.

Stitcher will always be highlighted on the Home Page when an iPhone, iPad, or iPod touch is connected using the USB port. To use, log into your account.

If the "Please See Device" message is shown, the login screen may display on the device.

If the "Please Unlock the Phone or Restart the App and Try again" message is shown, then the phone may be locked. Unlock the phone, close the app, then restart the app and make sure the home page is visible on the phone/device.

#### **Using an Android Phone**

- 1. Pair the Android phone using Bluetooth.
- 2. Use one of the following to launch:
  - Press the application on the device.
  - Touch Stitcher on the Home Page.
  - Press ℰ / ⋈² and say
     "Stitcher" or "Tune Stitcher."
- If Stitcher does not begin playing, select a category and then a station.

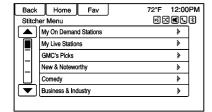
After Stitcher has been launched, press SRCE on the faceplate or press SRC on the steering wheel controls to access Stitcher features.

If nothing happens when the available Stitcher screen button is touched, download the latest Stitcher application and retry.

If the "Please See Device" message is shown, the login screen may display on the device.

If the "Please Unlock the Phone or Restart the App and Try again" message is shown, then your phone may be locked. Unlock the phone, close the app, then restart the app to ensure proper communication.

#### Stitcher Menus



Touch Menu on the Stitcher main page.

Stitcher has a menu system with the following:

My On Demand Stations: Displays a list of favorite stations and shows

Select and store programs as favorites on the device. Favorite station lists can be created to include favorite shows which can be accessed through My On Demand Stations.

**Stitcher Station Categories:** Displays categories by topic.

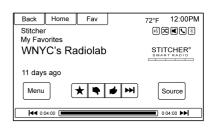
When a category then sub-category is selected, the radio will start playing the first program in that sub-category.

Turn the \_\_\_\_ knob to display the first 24 stations of that sub-category.

**Current Station Playlist:** While listening to a show, turn the knob to display the menu list of shows available for the current station.

#### Stitcher Features

Stitcher service has features to rate or skip shows, or change stations.



**\***: When touched, the current show is added to the favorites station.

: When touched, Stitcher changes to the next show. This helps Stitcher provide a personalized listening experience.

: When touched, Stitcher stores this information and is highlighted for the remainder of the show. This helps Stitcher provide a personalized listening experience.

: When touched. Stitcher changes to the next show.

▷/||: Press on the faceplate to pause playback. Press again to resume.

#### Stitcher Advertisement

Stitcher may display advertisements. Artist name and title may not display and the skip track button is not available.

# Switching Between Pandora and Stitcher

To switch between Pandora and Stitcher, press the application icon on the iPhone, iPod touch, or iPad. This is not required for Android devices. See Pandora Internet Radio 

↑ 146.

## Stitcher Troubleshooting

# Unable to Connect Device to Vehicle

If the device is unable to connect to the USB or Bluetooth:

- 1. Turn the vehicle off.
- 2. Remove the key from the ignition.
- Open and close the driver door, wait about 30 seconds, and try to connect the device again.

The battery saver and task manager applications on the phone can cause Stitcher to function incorrectly. Remove those apps from the phone or remove Stitcher and Bluetooth from the task lists.

#### **Unable to Start Stitcher**

If the device is unable to launch Stitcher:

- Check that the latest version of Stitcher is installed.
- Check that there is an active account logged into Stitcher.
- For Android devices, check that the device is paired with the vehicle, and the Bluetooth icon on the display is highlighted.
- For iPhone, iPod touch, or iPad devices, check that the USB cable is connected to the USB port and the screen is unlocked and the Home Page is showing.
- Close Stitcher on the device and launch again. Devices that allow multitasking may require an

extra step to quit the Stitcher application. See the cell phone manufacturer's user guide.

#### **Loss of Audio**

Loss of Stitcher audio can happen due to:

- Weak or lost data connection.
- Device needs to be charged.
- Application needs to be relaunched.
- Connection between phone and radio is lost.
- If any iPhone, iPod touch, or iPad is connected to Bluetooth and the dock connector, go to the Airplay icon on the device and select dock connector or disconnect and reconnect the dock connector on the device.
- The volume is too low. Turn up the volume on the device.

If the connection is lost between the application and device, a message "Please Unlock the Phone or Restart the App and Try again" will display. Touch OK to retry.

If touching OK does not clear the issue, see "Please Unlock the Phone or Restart the App and Try again" under "Common Stitcher Messages" following.

### **Common Stitcher Messages**

Please Try Again Later: A general error has occurred. A data connection may be unavailable due to a weak or lost signal or the Stitcher service being temporarily down. Touch OK to continue.

Paused or Audio Paused: Playback is paused on the radio or on device. Press ▷/II or play on the device.

Please See Device: When the user is not logged in or when authentication failed, see the device. Touch OK to continue. Disconnect the phone from the radio and follow the Stitcher account login process on the phone.

**No Stations Found:** The user is logged in but no stations have been created. Touch OK to continue.

### Please Choose a New Station:

The end of the station has been reached and there is no more content to play. Select a new station through the Stitcher menu.

## Please Unlock the Phone or Restart the App and Try again:

Communication failure between the radio and the phone application or the device is locked.

See www.stitcher.com/help for more information. If the service will not work, send an e-mail to feedback@stitcher.com or see your dealer for assistance.

#### **Pictures**

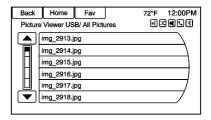
Pictures can only be viewed using USB devices. If pictures are on an SD card, transfer to a USB device or use a USB-SD adapter.

A maximum 5Mb uncompressed photo size is supported, however to achieve this, use a 4 Megapixel or lower resolution camera setting.

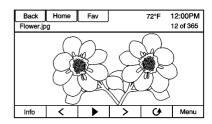
Only jpeg, bmp, gif, and png files are supported.

1. Touch Pictures on the Home Page.

 The system does a search to find the picture folders.
 A "Please wait" message displays until the search is finished.



A list displays. Select a picture to view.



4. Once a picture displays, the following options are available:

**Info:** Touch to turn file name information on or off.

: Touch to display a previous picture if not in slide show mode.

▶ : Touch to toggle between slide show mode and manual mode.

>: Touch to display a next picture if not in slide show mode.

: Touch to manually rotate a picture 90 degrees counterclockwise.

**Menu**: Touch to open the Picture Viewer Settings screen. Slide Picture Viewer Main, Slideshow Timer, and Shuffle Images display as options for configuring the view of images stored in the system.

If the displayed picture screen is not used within six seconds, the upper and lower bar options will disappear. Touch-tap the screen to re-display the upper and lower bar.

## **Audio Players**

# **Avoiding Untrusted Media Devices**

When using media devices such as CDs, DVDs, Blu-Ray Discs<sup>®</sup>, SD cards, USB drives, and mobile devices, consider the source. Untrusted media devices could contain files that affect system operation or performance. Avoid use if the content or origin cannot be trusted.

## **CD Player**

The CD player is capable of playing:

- Most audio CDs
- CD-R
- CD-RW
- MP3, unprotected WMA, and AAC formats

When playing any compatible recordable disc, the sound quality may be reduced due to the disc, the

method of recording, the quality of the music recorded, or how the disc has been handled.

There may be increased skipping, difficulty reading recorded tracks, finding tracks, and/or loading and ejecting. If these problems occur, check the disc for damage or try a known good disc.

To avoid damage to the CD player:

- Do not use scratched or damaged discs.
- Do not apply labels to discs. The labels could get caught in the player.
- Insert only one disc at a time.
- Keep the loading slot free of foreign materials, liquids, and debris.
- Use a marking pen to label the top of the disc.

## **Loading and Ejecting Discs**

To load a disc:

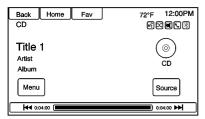
1. Turn the vehicle on.

 Insert a disc into the slot, right side up. The player pulls it in the rest of the way. If the disc is damaged or improperly loaded, there is an error and the disc ejects.

The disc automatically plays once loaded.

Press  $\triangle$  to eject a disc from the CD player. If the disc is not removed within a short period of time, it is automatically pulled back into the player.

## Playing an Audio CD



 Touch CD on the Home Page or select CD from the source pop-up to display the CD main page.

- 2. Touch the Menu screen button to display the menu options.
- 3. Touch to select the option.

On the CD main page, the track number displays and the Song, Artist, and Album information displays when available.

Use the following radio controls to play the disc:

▷/II: Use to pause or resume play.⊲⊲ ⋈:

- Press to seek to the beginning of the current or previous track.
   If the track has been playing for less than five seconds, it seeks to the previous track. If longer than five seconds, the current track starts from the beginning.
- Press and hold to fast reverse through a track. Release the button to return to playing speed. Elapsed time displays.

DDD:

Press to seek to the next track.

 Press and hold to fast forward through a track. Release the button to return to playing speed. Elapsed time displays.

**Knob**: Turn to the right or left to select the next or previous track. Press the outer ring of this knob to select from the list. If a track is selected from the menu, the system plays the track and returns to the CD screen.

## **Error Messages**

If Disc Error displays and/or the disc comes out, it could be due to:

- The disc has an invalid or unknown format.
- The disc is very hot. Try the disc again when the temperature returns to normal.
- The road is very rough. Try the disc again when the road is smoother.
- The disc is dirty, scratched, wet, or upside down.
- The air is very humid. Try the disc again later.

- There was a problem while burning the disc.
- The label is caught in the CD player.

If the CD is not playing correctly, try a known good CD.

If any error continues, contact your dealer.

## **MP3**

## Playing an MP3 CD

To play an MP3 CD, follow the same instructions as "Playing an Audio CD".

The following guidelines must be met when creating an MP3 disc, otherwise the CD might not play:

- Sampling rate: 16 kHz, 22.05 kHz, 24 kHz, 32 kHz, 44.1 kHz, and 48 kHz.
- Bit rates supported: 8, 16, 24, 32, 40, 48, 56, 64, 80, 96, 112, 128, 144, 160, 192, 224, 256, and 320 kbps.

- Maximum number of folders: eight folders with 255 files per folder.
- Maximum of 1,000 files on a disc.
- Recorded on a CD-R or CD-RW.
- The Artist/Album/Song Titles/ Genre information requires a CD to be fully scanned before the music navigator works with these menus.

#### MP3 Music Menu

Touch the Menu screen button while that source is active to access the menu.

Touch any of the following buttons on the MP3 Menu:

**Shuffle Songs:** Touch to play the tracks randomly. Touch again to stop shuffle.

Play Lists: Touch to view the playlists stored on the disc. Select a playlist to view the list of all songs in that playlist. There might be a delay before the list displays. Select a song from the list to begin playback.

**Artists:** Touch to view the list of artists stored on the disc. Select an artist name to view a list of all songs by the artist. There might be a delay before the list displays. Select a song from the list to begin playback.

Albums: Touch to view the albums on the disc. Select the album to view a list of all songs on the album. There might be a delay before the list displays. Select a song from the list to begin playback.

Song Titles: Touch to display a list of all songs on the disc. Songs are displayed as stored on the disc. There might be a delay before the list displays. To begin playback, select a song from the list.

**Genres**: Touch to view the genres. Select a genre to view a list of all songs of that genre. Select a song from the list to begin playback.

**Folders:** Touch to open a folder list to access the files within the folder structure.

## **Root Directory**

The root directory is treated as a folder. All files contained directly under the root directory are accessed prior to any root directory folders.

### **Empty Folders**

If a root directory or folder is empty or contains only folders, the player advances to the next folder in the file structure that contains a compressed audio file. The empty folder(s) are not displayed or numbered.

#### No Folder

When the CD only contains compressed audio files without any folders or playlists, all files are under the root folder.

### **File System and Naming**

The song titles, artists, albums, and genres are taken from the file's ID3 tag and are only displayed if present in the tag. If a song title is not present in the ID3 tag, the radio displays the file name as the track name.

### **Preprogrammed Playlists**

The radio recognizes preprogrammed playlists; however, there is no editing capability. These playlists are treated as special folders containing compressed audio song files.

## **USB**

## Playing from a USB

A USB mass storage or Certified Windows Vista<sup>®</sup>/Media Transfer Protocol (MTP) device can be connected to the USB port.

If equipped, the USB port is in the center stack.

The USB icon displays when the USB device is connected.

#### **USB Media Formats**

The USB port will support the following media formats:

- MP3
- Unprotected WMA
- Unprotected AAC

Other formats may be supported.

## **Gracenote®**

Gracenote technology embedded into the radio helps manage and navigate the USB device music collection. When a USB device is connected to the radio, Gracenote identifies the music collection and delivers the correct album, artist name, genres, and cover art on the screen. If information is missing, Gracenote will fill it in.

# Searching Music Library Using Voice Recognition

Voice Recognition: Gracenote improves music search and navigation by identifying bands, artists, and albums names that may be hard to pronounce, irregular spellings, and nicknames as voice commands to access music. See Voice Recognition 

↑ 191.

Normalization: If equipped, normalization helps to improve the voice recognition accuracy for titles that sound similar. It also helps group long lists of genres into 10 common genres. For example, there may be multiple rock genres in the media library; normalization will group all those into one rock genre. Normalization default is off.

Back	Home	Fav	72°F	12:00PM
Grace	note Options	3	<b>K</b>	
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Ι ΄				

To turn Normalization On:

- 1. Press CONFIG or touch Config on the Home Page.
- 2. Touch Radio Settings, then touch Gracenote Options.
- 3. Touch Normalization to turn on or off.

Cover Art: The Gracenote embedded database contains cover art or album art information for the music on the USB device. If the music is recognized by Gracenote and does have cover art, Gracenote will use the cover art found in the embedded database and display it on the radio. User predefined cover

art will always be used first. If no cover art is found, Gracenote will use generic genre graphics or images of artists.

#### More Like This

The Gracenote database contains attributes for music, such as genre, era of music, region, artist type, mood, etc. Use this to create a playlist of up to 30 songs "more like" the currently playing song. This playlist will be stored in the Playlist Menu when the device is reconnected. If songs are removed from the device, the system will skip over those songs and play the next available song.

### Gracenote Indexing

While Gracenote is indexing, infotainment features are available including selecting music from the menu. Voice recognition music will not be available until the radio has

completed indexing the device. Devices with more music may take longer to index. The device will index when plugged into the radio for the first time. When Indexing is removed from the screen, the radio is ready to support music search. On the next connection or ignition cycle, Indexing will show briefly on the screen. The radio is searching for changes to the device and preparing the music list. If there are no changes, the voice recognition music search will be available. The radio will index and store two devices with up to 10,000 songs on each device.

## **USB MP3 Players and USB Drives**

- The USB MP3 players and USB drives connected must comply with the USB Mass Storage Class specification (USB MSC).
- Hard disk drives are not supported.
- The radio will not be able to play back write-protected music.
- File systems supported: FAT32, NTFS, Linux, and HFS+.

- The following restrictions apply for the data stored on a USB MP3 player or USB device:
  - Maximum folder structure depth: 8 levels.
  - Maximum number of MP3/ WMA files that can be displayed: 10,000.
  - Playlist entries must be in the form of relative paths.
  - The system attribute for folders/files that contain audio data must not be set.

To play a USB device, do one of the following:

- Connect the USB and it begins to play.
- Touch Now Playing on the Home Page.
- Press SRCE to scroll until the USB source screen is available.
- Press ℰ / ⋈ on the steering wheel controls to play CD, Artist, Album, Song Title, or Song Genre. See Voice Recognition ⇒ 191.

The following playlist formats are supported:

- M3U (Standard and Extended)
- iTunes
- PLS (Standard)
- WAX
- ASX
- RMP

The radio supports plugging a cell phone in as a USB drive as long as the cell phone supports USB mass storage class or has USB disc drive support enabled.

While the USB source is active, use the following to operate USB function:

**Knob**: Turn to scroll through the list. Turn quickly to fast scroll alphabetically through large lists.

▷/II : Touch to start, pause, or resume play of the current media source.

**44 N:** 

- Touch to seek to the beginning of the current or previous track. If the track has been playing for less than five seconds, the previous track plays. If playing longer than five seconds, the current track restarts.
- Touch and hold to reverse quickly through playback.
   Release to return to playing speed. Elapsed time displays.

#### DDD:

- Touch to seek to the next track.
- Touch and hold to advance quickly through playback.
   Release to return to playing speed. Elapsed time displays.

#### **USB Menu**

The following are available through the USB Menu:

**Shuffle:** Touch to play the tracks randomly. Touch again to stop shuffle.

#### Play More Like This:

 Touch to automatically create a playlist of songs that are like the song currently playing. The radio will show Playlist Creation Succeeded and continue playing the current song.

Playlist Creation Failed may appear if a song is not found in the Gracenote Database.

**Delete Automatic Playlist:** Touch to delete a More Like This playlist.

**Folders:** Touch to open a folder list to access the files within the folder structure.

### Playlists:

- Touch to view the playlists on the USB.
- 2. Select a playlist to view the list of all songs in that playlist.
- 3. Select a song from the list to begin playback.

#### Artists:

- 1. Touch to view the list of artists on the USB.
- 2. Select an artist name to view a list of all albums by the artist.

 To select a song, touch Songs List or touch an album and then select a song from the list.

#### Albums:

- Touch to view the albums on the USB.
- 2. Select the album to view a list of all songs on the album.
- 3. Select a song from the list to begin playback.

#### Genres:

- Touch to view the genres on the USB.
- 2. Select a genre to view a list of all songs of that genre.
- 3. Select a song from the list to begin playback.

#### Songs:

- 1. Touch to display a list of all songs on the USB.
- Songs are displayed as they are stored on the disc. To begin playback, select a song from the list.

## File System and Naming

The songs, artists, albums, and genres are taken from the file's song information and are only displayed if present. The radio displays the file name as the track name if the song information is not available.

## Playing from an iPod®

This feature supports the following iPod models:

- iPod classic<sup>®</sup> (6th generation)
- iPod nano<sup>®</sup> (3G, 4G, 5G, 6G, and 7G)
- iPod touch<sup>®</sup> (1G, 2G, 3G, 4G, 5G, and 6G)

There may be problems with the operation and function in the following situations:

 When connecting an iPod on which a more recent version of the firmware is installed than is supported by the infotainment system.  When connecting an iPod on which firmware from other providers is installed.

To connect an iPod:

- Connect one end of the standard iPod USB cable to the iPod's dock connector.
- 2. Connect the other end to the USB port in the center stack.

iPod music information displays on the radio's display and begins playing through the vehicle's audio system.

The iPod battery recharges automatically while the vehicle is on. The iPod shuts off and stops charging when the vehicle is shut off.

If the iPod is an unsupported model, it can still be listened to in the vehicle by connecting to the auxiliary input jack using a standard 3.5 mm (1/8 in) stereo cable.

### iPod Menu



Use the iPod Menu to select:

**Shuffle:** Touch to play the tracks randomly. Touch again to stop shuffle..

Play More Like This: Allows the radio to create playlists with songs/ tracks that are similar to what is being listened to. The radio will create a playlist with up to 30 similar songs. The playlist will appear in the Playlist category of the menu for future listening.

 Touch to automatically create a playlist of songs that are similar to the song currently playing. The radio will show Playlist Creation Succeeded and continue playing the current song.

**Delete Automatic Playlist:** Touch to delete a More Like This playlist.

### Playlists:

- Touch to view the playlists on the iPod.
- 2. Select a playlist name to view a list of all songs in the playlist.
- 3. Select the song from the list to begin playback.

#### Artists:

- 1. Touch to view the artists on the iPod.
- Select an artist name to view a list of all albums with songs by the artist.
- 3. Select an album.
- 4. Select the song from the list to begin playback.

#### Albums:

 Touch to view the albums on the iPod.

- Select an album name to view a list of all songs on the album or select Songs List to view all songs on the iPod.
- 3. Select the song from the list to begin playback.

#### Genres:

- Touch to view the genres on the iPod.
- 2. Select a genre name to view a list of artists of that genre.
- 3. Select an artist to view all albums of that genre.
- 4. Select Album to view songs.
- 5. Select the song from the list to begin playback.

### Songs:

- 1. Touch to view a list of all songs on the iPod.
- 2. Select the song from the list to begin playback.

#### Podcasts:

 Touch to view the podcasts on the iPod. 2. Select a podcast name to begin playback.

#### Composers:

- Touch to view the composers on the iPod.
- 2. Select the composer to view a list of songs by that composer.
- 3. Select a song from the list to begin playback.

#### **Audio Books:**

- Touch to view the audio books on the iPod.
- 2. Select the audio book from the list to begin playback.

# Playing from an iPhone or iPad®

This feature supports the following iPhone or iPad models:

- iPhone<sup>®</sup> (2G, 3G, 3GS, 4, 4S, 5, 6, and 6 plus)
- iPad<sup>®</sup> (1G, 2G)

Follow the same instructions as stated earlier for using an iPod. To use voice recognition to play music, say "Play USB," "Play Artist," "Play

Album," "Play Song," or "Play Genre." See *Voice* Recognition 

→ 191.

# iPhone, iPod touch, and iPad Troubleshooting

When an iPhone, iPod touch, or iPad is connected through USB and Bluetooth, the audio may not be heard when the iPod source on the radio is selected. If a phone call is received while listening to the iPod source and there is no audio for the iPod after the source, then go to the Airplay icon on the device and select dock connector or disconnect and reconnect the dock connector on the device.

Some functionality may differ based on operating system version on device.

## **USB Troubleshooting**

If the device is not being recognized or the music is missing screen information, restore the radio defaults:

- Touch Config.
- Touch Radio Settings.

- 3. Touch Software Versions Menu.
- 4. Touch Clear and Reset Radio.
- 5. Touch Yes.

Pair the phone again and the device will have to index again.

# Bluetooth Audio and Voice Recognition

See Bluetooth Audio \$ 164 and Voice Recognition \$ 191 for information on using voice recognition with Bluetooth audio.

Make sure all devices have the latest software downloaded.

## **Auxiliary Devices**

If equipped, this vehicle has an auxiliary input jack in the center stack. Possible auxiliary audio sources include:

- Laptop computer
- MP3 player
- Tape player

This jack is not an audio output. Do not plug headphones into the auxiliary input jack. Set up any auxiliary device while the vehicle is in P (Park).

Connect a 3.5 mm (1/8 in) cable from the auxiliary device to the auxiliary input jack. When a device is connected, the system automatically begins playing audio from the device over the vehicle speakers.

If an auxiliary device has already been connected, but a different source is currently active, do one of the following:

- Press SRCE to scroll all of the available audio source screens, until the AUX source screen is selected.
- Say "Play Front AUX" using voice recognition to play the auxiliary device. See Voice Recognition 

  191.
- Touch AUX on the Home Page.

## **Bluetooth Audio**

If equipped, music may be played from a paired Bluetooth device. See "Pairing a Phone/Device" under Bluetooth 

↑ 197.

To play music through a Bluetooth device :

- 1. Power on the device, pair, and connect the device.
- Music can be launched by doing one of the following:
  - Touch Bluetooth on the Home Page.
  - Press SRCE until Bluetooth Audio is selected.
  - Press SRC on the steering wheel controls until Bluetooth Audio is selected.
     See Steering Wheel Controls 

    → 130.

The music can be controlled by either the infotainment controls or the controls on the device.

When a phone is connected to the system through Bluetooth Audio, the phone notifications and sounds may not be heard on the phone until Bluetooth is disconnected. Notification features may vary based on the phone. Check the phone manufacturer's information for notification support.

#### **Bluetooth Audio Menu**

Touch the Menu screen button and the following may display:

Shuffle: Press the outer ring of the knob to turn shuffle on or off. Not all devices support the shuffle feature.

When selecting Bluetooth audio, the Bluetooth device internal music player may not open depending on the status of the device. All devices launch and play back audio differently. Make sure the correct audio source is playing on the device for Bluetooth audio playback on the radio. When the vehicle is not moving, use the device to begin playback.

When selecting Bluetooth audio as a source, the radio may source to the Bluetooth Audio Paused screen with no audio playing. Press play on the device or press |>/|| to begin playback. This may happen depending on how the device communicates over Bluetooth.

Some phones support sending Bluetooth music information to display on the radio. When the radio receives this information, it will check to see if any album art is available and display it.

When playing music on the radio from a Bluetooth device, make sure the Bluetooth device is unlocked and the intended music application is showing on the home screen.

For iPhone/iPod touch and iPad devices, Bluetooth Audio will not work if the device is connected through the USB and Bluetooth at the same time.

## OnStar System

OnStar® with 4G LTE



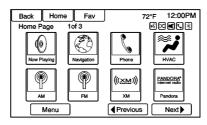
If equipped with OnStar 4G LTE, up to seven devices, such as smartphones, tablets, and laptops, can be connected to high-speed Internet through the vehicle's built-in Wi-Fi hotspot.

Call 1-888-4-ONSTAR (1-888-466-7827) to connect to an OnStar Advisor for assistance. See www.onstar.com for a detailed instruction guide, vehicle availability, details, and system limitations. Services and apps vary by make, model, year, carrier, availability, and conditions. 4G LTE service is available in select markets. 4G LTE performance is based on industry

averages and vehicle systems design. Some services require a data plan.

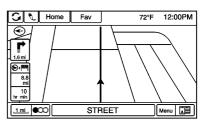
## **Navigation**

# Using the Navigation System



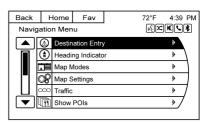
Press NAVI on the faceplate or touch Navigation on the Home Page to access the navigation map.

Press NAVI again to change between alternative views of the normal split and full map views.



The Menu screen button at the bottom right side of the display accesses the Navigation Menu.

The touch-sensitive buttons available are:

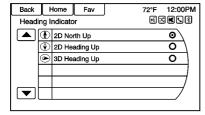


### **Destination Entry/Route Menu**

Touch to enter the Destination Entry screen where a destination can be entered when guidance is inactive.

Touch to enter Route Menu to modify the current route, cancel a destination, or add a waypoint when guidance is active.

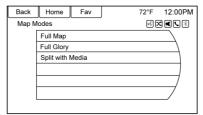
#### **Heading Indicator**



Touch Heading Indicator to display the Map View. There are three indicator settings:

- 2D North Up: Displays North at the top of the map screen regardless of the direction the vehicle is traveling.
- 2D Heading Up: Displays the direction the vehicle is traveling. The shaded triangle icon points North.
- 3D Heading Up: Is the same as 2D Heading Up, but the map is in 3D.

### **Map Modes**

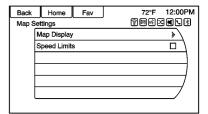


Touch to change the view of the maps while using the navigation function. The system offers a variety of full and split views. Some views are only selectable when route guidance is active.



Another way to change the view of the maps is to touch the map mode icon.

#### **Map Settings**

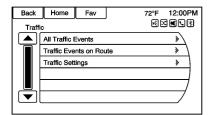


Touch Map Settings to display the Map Display line item. Touch Map Display to select one of the available options:

- Automatic
- Day
- Night

Select Speed Limits to toggle the speed limit display on or off.

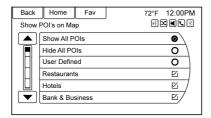
#### Traffic



Touch Traffic to display the Traffic Menu. Touch one of the options:

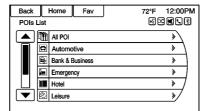
- All Traffic Events: View all reported traffic events while on or off a planned route.
- Traffic Events on Route: View traffic events while on a planned route.
- Traffic Settings: Customize traffic options. This feature can also be accessed by touching the traffic light screen button at the left lower side of the map screen.
   See Configure Menu \$ 183.

### **Show POIs**



Touch to customize which major POI categories are displayed on the map.

## **Nearby POIs**



Touch to display a search list of nearby POIs. Select the desired POI.

#### **POIs Along Route**

Touch to display a search list of POIs that lie along or near the route to the destination. Select the desired POI.

#### **Exit List**

Touch to display a list of the next three highway exits if available. Select an exit to display a list of POIs associated with that exit that can be routed.

#### Switch Route Time/Destination

Touch to customize the arrival/travel time and waypoint/destination information displayed in the main map screen.

#### **Current Position Info**

Touch to display a split screen showing detailed information about the vehicle position. This feature can also be accessed by touching the vehicle information tab on the lower center of the display. The location can be saved to the Address Book by touching Save in the split screen.

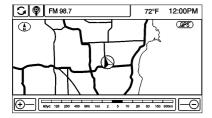
#### **Destination Position Info**

Touch to display a split map screen showing the final destination.

## **Map Adjustments**

The system lets you adjust the scale of view on the map. Also, as you drive, the map scrolls automatically based on the direction of travel.

## Map Scales



There are two ways to change the map scale:

 Touch the Map Scale + or – button on the lower corners of the map screen or the different zoom indications to change the zoom level.

The map scale bar times out if the zoom level is not changed within a few seconds.

The scale can be configured for English or metric units. To change from English to metric, see *Driver Information Center (DIC)* 

⇒ 110.

#### **Scroll Features**



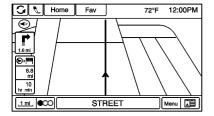
- To scroll within the map, touch anywhere on the map screen and the scroll symbol displays.
- Tap the map to center at that location on the screen.

- Touch and hold the screen in any direction outside the scroll symbol to scroll the map in that direction.
- Scroll speed increases when touching closer to the edge of the screen.
- Press NAVI or BACK on the faceplate to exit map scrolling and return to the current vehicle location on the map.



Touch the cycling arrows at the top of the map screen to toggle from the normal top bar (Back, Home, and Fav) to the audio information bar.

## Maps



This section includes basic information about the map database.

The maps are stored in an internal flash memory that is used in the navigation system.

#### **Detailed Areas**

Road network attributes are contained in the map database for detailed areas. Attributes include information such as street names, street addresses, and turn restrictions. A detailed area includes all major highways, service roads, and residential roads. The detailed areas include points of interest (POIs) such as restaurants, airports, banks, hospitals, police stations,

gas stations, tourist attractions, and historical monuments. The map database may not include data for newly constructed areas, map database corrections, or long term construction projects. The navigation system provides full route guidance in the detailed map areas.

## **Navigation Symbols**

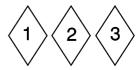
Following are the most common symbols that appear on a map screen.



The vehicle symbol indicates the current position and heading direction of the vehicle on the map.



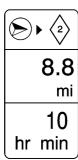
The destination symbol marks the final destination after a route has been planned.



The waypoint symbol marks one or more set waypoints.

A waypoint is a stopover destination point added to the planned route.

The estimated time and distance to the destination are displayed.



If waypoints have been added to the current route, each waypoint destination displays estimated time and distance.



This symbol indicates that the map view is North up. North up displays North at the top of the map screen regardless of the direction the vehicle is traveling. Select this screen symbol to change the view to Heading up or 3D.



This symbol indicates that the map view is Heading up.

Heading up view displays the direction the vehicle is traveling at the top of the map screen. The shaded triangle indicates North.

Touch this screen symbol to change to 3D mode.

The 3D symbol is the same as the Heading up symbol, but the map is in 3D.



The No GPS symbol appears when there is no Global Positioning System (GPS) satellite signal.



This symbol at the bottom of a map screen changes the current map mode screen.

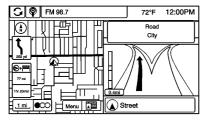


This symbol on the right of the map screen displays the speed limit while on a route. The speed limit may not be accurate due to changes from the Department of Transportation, the local municipalities, or older map data. Always follow the posted speed limit on the road.

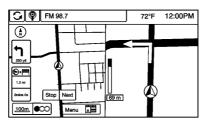
## **Driving on a Route**

### **Urgent Maneuver Alert**

The system will give an indication that the next maneuver is close.

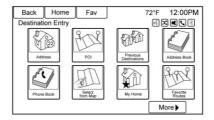


**Driving on a Highway** 



**Driving on a Residential Road** 

## **Destination**



If route guidance is not active, touch Destination on the Home Page to access the Destination Entry screen. Several options can be selected to plan a route by entering destinations. Some destination entry items such as Previous Destinations, Address Book, and My

Home may be grayed out if no destination was previously entered or saved.

## **Alpha-Numeric Keyboard**

Letters of the alphabet, symbols, punctuation, and numbers, when available, display on the navigation screen as alpha/numeric keyboards. The alpha keyboard displays when data needs to be entered.

**ABC or QWERTY:** Touch to toggle between ABC or QWERTY keyboard character layouts.

ÄÖ: Touch to access an alternate language keyboard.

Sym: Use to select symbols.

**Space**: Use to enter a space between characters or the words of a name.

**Delete:** Touch to delete an incorrect character that has been selected.

**Last 5**: Touch to select any of the last five cities or street names entered if available.

#### **Address Entry**



Touch the Address screen button to display the Address Entry screen. Set a route by entering the state name, city name, street name, house number, and intersection.

If no state or province has been entered previously, the city and state fields are not available. Touch the screen button at the right of the city name to select a state or province.

If the state or province was previously set and is displayed, touch the screen button at the right of the city name to change the selected state or province.

To make name selection easier, the system highlights only characters that are available after the previously entered one.

Back	Home	Fav	72°F 12:00PM	
Address Entry				
City:			MI	
Street:				
House #:				
Junction:				
			Done	

**City**: Enter a city name.

State: Enter a state name.

Street: Enter a street name.

**House # :** Enter a valid address number.

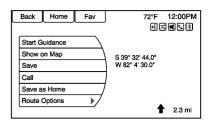
**Junction**: Enter a street name that intersects with the selected street.

To enter the city name first:

- 1. Enter the city name.
- Enter the street name. Use the Delete screen button to delete an incorrectly entered character.

A list displays if six or fewer names are available. If there are more than six, there is a match counter with a number of available streets. Touch the Done screen button to view the list and select the street.

- 3. Enter the house number.
- Touch the Done screen button at any time and the system tries to resolve a destination based on the entered information, then displays it on the screen.



Touch the Start Guidance screen button and the route calculates.

#### To Enter a Destination in Canada

To change the destination address from the United States to Canada, the country will need to change in the navigation system. To change the country address:

## 174 Infotainment System

- 1. Touch Destination on the Home Page.
- Touch the Address screen button to display the Enter Address screen.
- Go to the State/Province line option and select. The State/ Province entry screen displays. Select the Country line option. The Country List displays.
- 4. Select Canada.
- 5. Enter Province and confirm the selection.

# **Entering a Destination in Other Countries**

To change the destination address from the United States to another country, the country will need to change in the navigation system.

To change the country address:

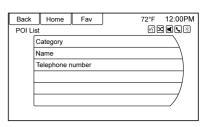
- Touch Destination on the Home Page.
- Touch the Address screen button to display the Address Entry screen.

- Go to the State/Province line option and select. The State/ Province entry screen displays. Select the Country line option. The available Country List displays.
- Select the desired country. For example, select Canada as a default country.
- Enter State/Province. For example, enter Ontario and confirm the selection.

### Point of Interest (POI)



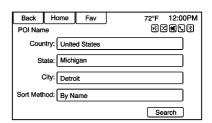
Touch POI on the Destination Entry page. Several options can be selected to plan a route.



The POI List allows selection of a destination search by Category, Name, or Telephone Number.

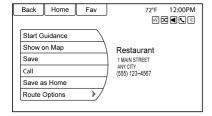
#### Entering by POI name:

1. Select to search By Name.



 Make sure the correct country, state/province, and city are present, then select Search. Add the city location to narrow down the results of the search.

- 3. Enter the POI name.
- Select a few of the characters or spell the name in full, by using the alpha keyboard.
- Select the Done screen button, or if the list has six or fewer items, a list of POIs will immediately display.
- 6. Touch the desired POI.



7. Touch Start Guidance and the route calculates.

#### **Previous Destinations**



Select a destination from the Previous Destination List. Up to 15 points that have been previously entered can be recalled. If the list is full, the oldest destinations are automatically deleted once the newest destinations are added.

#### **Address Book**



If no destination is saved to the address book, save a destination:

1. Touch Destination on the Home Page.

- Enter an address using any of the destination methods (Address Entry, POI Entry, etc.).
- 3. On the Destination Confirmation screen, select Save.
- The system displays the options Name, Number, Icon, and Done. Touch Done to save the destination.
- To customize the address book entry, select Name, Number, or Icon.

If a destination is already saved to the address book, touch Destination on the Home Page to display the Address Book screen button.

Choose a destination by selecting an address that has been stored in the address book.

- Touch Address Book. A list displays the address book entries.
- 2. Select the destination from the list.

3. Touch Start Guidance and the route calculates.

#### To edit Address Book entries:

- 1. Select an item from the address book.
- 2. On the Destination Confirmation screen, select Edit.
- The system displays the options Name, Number, Icon, and Delete. Touch Delete to delete the destination from the address book.
- To customize the address book entry, select Name, Number, or Icon.

## Latitude/Longitude Coordinates



Choose a destination based on latitudinal and longitudinal coordinates.



To enter the location as coordinates, latitude and longitude:

- Touch Destination on the Home Page. Touch the Latitude and Longitude screen button to display the screen above.
- Select Latitude or Longitude to change. Enter the coordinates in degrees, minutes, and seconds.
- 3. Touch Search if the information is correct.
- Touch the Start Guidance screen button. The route calculates.

#### **Favorite Routes**



### Adding a Favorite Route:

- Touch the Home Page Destination button to display the Favorite Routes screen button.
- Touch Favorite Routes to display New Favorite Route.
- 3. Select New Favorite Route and enter a favorite route name.
- Touch OK and the display returns to the favorite routes list.
- Select the favorite route and add a waypoint using any of the destination methods, such as address entry, POI entry, etc.

#### Selecting a Favorite Route:

- Touch the Home Page Destination button to display the Favorite Routes screen button.
- Touch Favorite Routes to display a list of available favorite routes.
- Scroll and select a favorite route.
- Touch the Start Guidance screen button. The route calculates.

#### Deleting a Favorite Route:

- Touch the Home Page
   Destination button to display
   the Favorite Routes screen
   button. Touch this button to
   display the list of available
   favorite routes.
- Scroll and select the route to be deleted.
- Touch Edit.
- 4. Touch Delete Favorite Route.

#### Changing the route name:

- Touch the Home Page
   Destination button to display
   the Favorite Routes screen
   button. Touch this button to
   display the list of available
   favorite routes.
- 2. Touch the Edit screen button.
- Select Edit Name.
- 4. Using the keypad, enter the name.
- Touch the Done screen button. The new name will be in the Favorite Routes Menu.

### My Home



If no home destination is entered, save a destination by touching the Home Page Destination button. Enter a destination using any of the destination entry methods (Address

Entry, POI Entry, etc.). Select Save as Home from the Destination Confirmation screen.

If a destination is already saved as home, touch the Home Page Destination button to display the My Home screen button. Touch this button to start route guidance.

## Select from Map



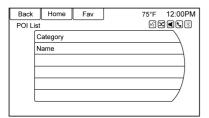
- Touch the Home Page
   Destination button to display
   the Select from Map screen
   button. Touch this button to
   display the map screen with a
   scroll symbol centered on
   the map.
- Touch the Zoom in/out button on the screen and touch the map to locate the destination to select. Touch and hold a finger on the map to activate fast scrolling.

- Touch the Go button on the bottom of the screen to display the Destination Confirmation screen.
- Touch the Start Guidance screen button. The route calculates.

#### **Travel Guide**

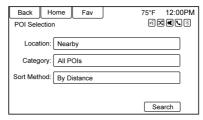


Touch Travel Guide on the Destination Entry page. Several options can be selected to plan a route.

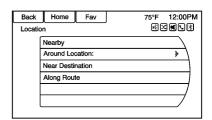


The Travel Guide POI entry list allows selection of a destination search by category or name.

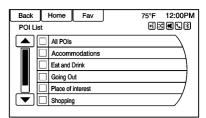
## **Entering by POI Category**



- Select Category from the POI List menu to access the POI Selection screen display.
- Enter the necessary information by first selecting the location line item to access the Location menu.



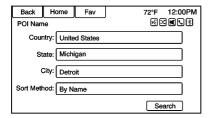
- 3. Select any of the line options such as Nearby.
- Select Category from the POI Selection menu to access the POI List.



Select any of the line options such as All POIs.

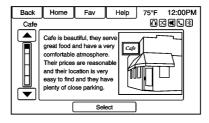
- Select Sort Method from the POI Selection menu to access the Search Order menu. Select one of the two options: By Distance or By Name.
- 7. Select Search.
- 8. Select the desired POI.

Entering by POI name:



- 1. Select to search By Name.
- Make sure the correct country, state/province, and city are present, then select Search.
- 3. Enter the POI name.
- Select a few of the characters or spell the name in full, by using the alpha keyboard.

- Touch the Done screen button, or if the list has six or fewer items, a list of POIs will immediately display.
- 6. Touch the desired POI.

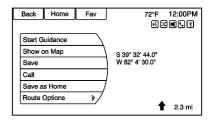


The Travel Guide POI will have some detailed information about the selection made. This information may include:

- Brief Description
- Address
- Number
- Hours of Operation
- Price
- Website

Photos may not be available for certain locations or countries.

#### **Destination Confirmation**



Multiple options are available on the Destination Confirmation screen:

**Start Guidance**: Touch to start a route calculation to the displayed destination.

**Show on Map:** Touch to switch to the map view with the displayed destination centered on the map.

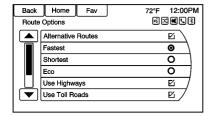
**Save/Edit**: Touch to save the displayed destination into the address book. If the displayed destination is already stored in the address book, Edit will show as the menu item.

**Call:** Touch to initiate a phone call to the displayed phone number, if phone capability is available.

**Save as Home:** Touch to save the displayed destination as your home destination. The home destination will be stored at the top of the list of destinations in the address book.

**Route Options:** Touch to change route options. See "Route Options" following.

#### **Route Options**



Touch to display various route options.

Alternative Routes: If enabled, the system will provide an additional screen after Start Guidance has been selected. Select Fastest, Shortest, or Eco calculated routes before selecting GO.

**Fastest**: This calculates the quickest route.

**Shortest**: This calculates the shortest route.

**Eco:** This calculates the most fuel efficient route based on speed and distance.

Under the Route Options menu, there are route preferences that by default are all enabled.

A checkmark placed next to each preference indicates this. All of these preferences are used when calculating the route. If any of these preferences are unselected, the route will be calculated without including these preferences.

**Use Highways :** Deselect to avoid major roads.

**Use Toll Roads**: Deselect to avoid toll roads.

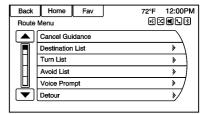
**Use Ferries**: Deselect to avoid ferries

**Use Tunnels**: Deselect to avoid tunnels.

**Use Time Restricted**: Deselect to avoid time restricted roads.

**Use Car Train :** Deselect to avoid car trains.

### Menu with Route Guidance Active



Several functions can be performed after a destination has been entered. Touch the Home Page Destination Entry screen button to access the Route Menu screen.

#### Cancel Guidance

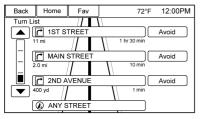
Touch Cancel Guidance to cancel the current route.

#### **Destination List**



Select Destination List to view options for organizing waypoints.

#### **Turn List**



Select Turn List to view a list of maneuvers for the entire route.

Touch the Avoid screen button next to one of the turn maneuvers to

avoid a segment of roads. A maximum of eight avoided segments are allowed.

#### **Avoid List**

Select Avoid List to display a list of avoided road segments with the option to remove the avoided items from the list.

#### **Voice Prompt**

Select Voice Prompt to view options to disable or manage navigation voice prompts and traffic alert prompts.

#### Detour

Touch Detour to display the route detour options. Select to detour the whole route or by a specific distance.

#### **Route Options**

This feature can be accessed from the Destination Confirmation Menu and Destination Menu with Route Guidance Active. See "Destination Confirmation" previously in this section.

#### Waypoints

Up to three waypoints can be added to the current route. The waypoints can be sorted (moved) or deleted.

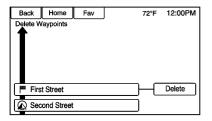


#### To add a waypoint:

- From the Destination List menu, touch Add Waypoint.
- Enter the waypoint by any of the add destination methods. The system calculates and highlights the route and the route can be started.
- To add more waypoints, touch Add Waypoint to add the waypoint in the order desired on the route.

To delete a waypoint:

- From the Destination menu, touch Destination List.
- Touch Delete Waypoint.



Select the waypoints to be deleted. Touch the Delete screen button.

The Sort Waypoint feature allows reorganization of the destination list.

To sort a waypoint:

- 1. From the Destination menu, touch Destination List.
- 2. Touch Sort Waypoints.
- 3. Select the waypoint to move.
- 4. Select the location to move the waypoint to.

Instead of deleting individual waypoints, select Delete All Waypoints to delete all waypoints at the same time.

To save a destination list as a favorite route, select Save as Favorite Route.

# OnStar<sup>®</sup> Destination Download

The destination download lets an OnStar® Subscriber ask an OnStar Advisor to download a destination to the navigation system. OnStar will send address information and location coordinates of the destination into the navigation system.

#### **Using Destination Download**

The navigation radio screen must be turned on before a download.

The navigation system displays "Please wait" as the address is searched within the map database.

If the address is not found within the map database, the system may use latitude and longitude coordinates to locate the destination.

If the system is unable to locate the address, the Downloading OnStar destination failed screen displays.

#### **Route Guidance Not Active**

If an OnStar destination is downloaded while route guidance is not activated, the navigation system displays a pop-up screen with the following screen functions:



**Start Guidance**: Touch to start route calculation to the destination(s) received.

**Show on Map**: Touch to display the Map Screen.

**Save**: Touch to save the downloaded destination to the address book.

**Call**: Touch to initiate a call with Bluetooth Phone or OnStar Hands-Free Calling (if available).

**Save as Home :** Touch to set an address as a home destination.

#### **Route Guidance Active**

If an OnStar destination is downloaded while route guidance is already active, the system displays a pop-up screen with the following screen function:

- Touch Start Guidance; the navigation system adds the downloaded destination before the next waypoint of the existing route (closest to the current vehicle position).
- All other buttons on the pop-up screen operate as described under "Route Guidance Not Active."

#### **Previous Destinations**

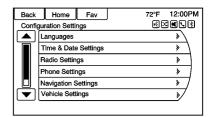
Previously downloaded OnStar destinations are saved under Previous Destinations in the navigation system, where they can be accessed or saved to the Address Book.

### **Configure Menu**

The Configuration Menu is used to adjust features and preferences, such as Sound, Radio, Nav (Navigation), Display, or Time Settings.



 Touch Config on the Home Page or press CONFIG on the faceplate.



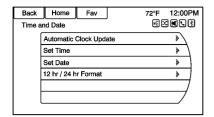
 Touch-tap the scroll bar until the desired option displays. Select the desired settings to change. See Vehicle Personalization 

113 on adjusting most vehicle settings. See "Navigation Settings" and "Navigation Settings Button" later in this section.

#### Languages

Touch Config on the Home Page or press CONFIG on the faceplate to enter the menu options. Turn the knob or touch-tap the scroll bar to scroll through the available options. Press the knob or press Languages to display the languages. Select the desired language.

#### **Time and Date Settings**



From the Time and Date Setting menu, touch to display the Time and Date menu.

**Automatic Clock Update :** When enabled, this feature will set the clock automatically.

**Set Time:** Touch + or - to increase or decrease the Hours and Minutes displayed on the clock.

**Set Date**: Touch + or – to increase or decrease the day.

**12 hr / 24 hr Format :** Touch the 12 Hour screen button for standard time; touch the 24 Hour screen button for military time.

Touch the Back screen button to save the adjustments.

#### Radio Settings

Touch Config on the Home Page or press CONFIG on the faceplate to enter the menu options. Turn the knob or touch-tap the scroll bar to scroll through the available options. Press the knob or touch Radio Settings to display the radio settings menu. Touch this feature to make changes for radio information displayed, preset pages, Auto Volume, and XM Categories Restore. See Satellite Radio ⇒ 139, for information about XM Categories.

The Radio Settings are:

Auto Volume: Select Off, Low, Medium, or High sensitivity to automatically adjust the volume to minimize the effects of unwanted background noise that can result from changing road surfaces, driving speeds, or open windows. This feature works best at lower volume settings where background noise is typically louder than the sound system volume.

Gracenote Options: Touch to enable/disable Normalization used to improve voice recognition and media groupings. See CD Player 

⇒ 155, USB ⇒ 158, Auxiliary Devices 
⇒ 164, and Bluetooth Audio ⇒ 164.

XM Channel Art: Touch to enable/ disable the XM Audio page background on the XM Channel display.

Max Startup Volume: Touch to set the maximum volume level for startup that will be used even if a higher volume had been set when the radio was turned off.

**Number of Favorite Pages :** Touch to select the number of favorite pages to be displayed.

XM Categories: Touch to customize which available XM Categories are used and displayed.

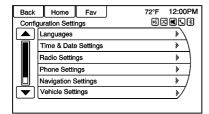
**Software Version Information:**Touch to display information about the system and update software if available.

#### **Phone Settings**

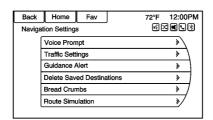
#### **Navigation Settings**

Touch Config on the Home Page to enter the setup menu. Turn the knob or touch-tap the scroll bar until the Navigation Settings option displays. Select this feature to make changes to Voice Prompt, Traffic Settings, Guidance Alert, Delete Saved Destinations, Bread Crumbs, and Route Simulation.

#### **Navigation Settings Button**

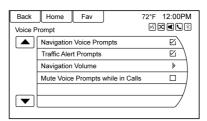


Various navigation system settings are available through the Configuration Settings menu. Some options are only available after a route is planned.



Touch Navigation Settings to access the navigation system settings.

#### **Voice Prompt**



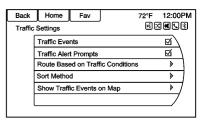
The Voice Prompt menu allows changes to the voice prompt features.

Navigation Voice Prompts: Select the On or Off button to turn the voice instructions on or off while traveling on a planned route. **Traffic Alert Prompts:** Select the On or Off button to turn the traffic voice prompt on or off while traveling on a planned route.

**Navigation Volume :** Select to change the volume of the navigation prompts.

Mute Voice Prompts while in Calls: Select to mute voice prompts while in a call.

#### Traffic Settings



Touch to display the Traffic Settings menu.

**Traffic Events (On/Off)**: Touch to enable or disable the traffic feature.

**Traffic Alert Prompts (On/Off):** Touch to enable or disable the traffic voice prompts.

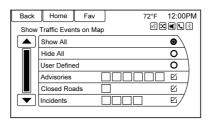
#### Route Based on Traffic Conditions: Touch to display a submenu of options.

- Route Based on Traffic Conditions: Touch to enable or disable the route feature.
- Automatic Recalculation: Touch to enable automatic route recalculation.
- Recalculation after Confirmation: Touch to enable route recalculation after confirmation.

**Sort Method :** Touch to display a submenu of sort options.

- Sort by Distance: Touch to display traffic events in order of distance with the closest event shown first.
- Sort byRoad Name: Touch to display traffic events in alphabetical order.

**Show Traffic Events on Map:** Touch to display traffic icons on the map.



- Show All: Touch to enable display of all traffic icons on the map.
- Hide All: Touch to disable display of all traffic icons on the map.
- User Defined: Touch to define the individual types of icons that are displayed for traffic flow and traffic conditions.

#### **Traffic Flow Status**

The traffic flow status will display in green, yellow, or red lines beside the road.

 Red indicates significantly impaired traffic flow with average speed less than 40 km/h (25 mph).

- Yellow indicates slightly impaired traffic flow with average speed between 40 and 73 km/h (25 and 45 mph).
- Green indicates normal traffic flow with average speed above 73 km/h (45 mph).

#### Closed Roads, Traffic Delays, Roadworks, Incidents, and Advisories

Select the traffic event group for display on the map screen. Some events may cover more than one traffic condition. See the following traffic conditions.

#### **Traffic Conditions**

The following traffic condition icons may display:





Stopped Traffic

**Traffic Jam** 





Accident

**Road Closed** 





**Lane Narrows** 

Road Work, Construction





**Alert** 

**Road Condition** 

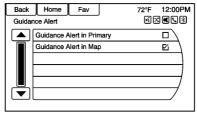




Road Visibility

Other

#### **Guidance Alert**



Touch to enable the guidance alert pop-up to be viewed on the map or on the main screens such as audio, weather, phone, etc. A checkmark appears to indicate the guidance alert mode is on

#### **Delete Saved Destinations**

Back	Home	Fav		72°F	12:00PM
Delete Saved Destinations				€ 0	
	Home Address				⊠\
	Address Book				
	Previous Destinations				
	Favorite Routes				
	Last 5				
	Delete				

Touch to delete all saved destinations. A Delete Saved Destinations submenu displays. Select the desired options for deletion and touch Delete at the bottom to continue. A confirmation screen displays requesting to delete or cancel.

#### **Bread Crumbs**

Bread crumbs, when displayed, show a previously followed route.

Select Display to enable bread crumbs on the map display.

It is possible to record and store bread crumbs to retrieve journeys for future reference. Previously stored bread crumbs can be loaded from the Saved menu item, and then displayed by selecting Show on Map.

#### **Route Simulation**

Select to display a route simulation.

**Use Last Known Position :** Select to start the simulation from the last known position.

**Use Previous Destination :** Select to start the simulation from a previous destination.

**Use Specified Location**: Select to start the simulation from a specified location.

Once the starting position for the simulation is selected, select Navigation and the Map display will be in Simulation mode. **SIM** is displayed on the map.

Select and enter the destination as for a normal journey and select Start Guidance to calculate the route in Simulation mode.

Touch Next to skip to the next turn, or touch Stop to pause the simulation.

To stop the simulation, press DEST and select Cancel Guidance.

To exit from Simulation mode, return to the Navigation Settings menu, select Route Simulation, then select Cancel Route Simulation.

#### Vehicle Settings

#### **Display Settings**

Touch Config on the Home Page or press CONFIG on the faceplate, then select Display Settings from the list.

The following options may display:

**Home Page Menu**: Touch to customize the first page of the Home Page.

**Rear Camera Options**: Touch to enable or disable Symbols and Guide Lines..

**Display Off:** Touch to turn off the display. The display will return when any radio buttons are pressed or the screen is touched (if equipped).

Map Settings: Touch to enter the submenu to change Map Display settings and enable Speed Limit display on map.

**Map Display :** Touch to change the screen background.

- The Automatic setting adjusts the screen background automatically depending on the exterior lighting conditions.
- The Day setting brightens the map background.
- The Night setting darkens the map background.

To change the overall brightness setting for the display, use the vehicle interior lighting instrument panel illumination control.

**Speed Limits**: Touch to enable or disable displayed speed limits on the map.

# Global Positioning System (GPS)

The position of the vehicle is determined by using satellite signals, various vehicle signals, and map data.

At times, other interference such as the satellite condition, road configuration, condition of the vehicle, and/or other circumstances can affect the navigation system's ability to determine the accurate position of the vehicle.

The GPS shows the current position of the vehicle using signals sent by GPS Satellites. When the vehicle is not receiving signals from the satellites, a symbol appears on the map screen. See *Navigation* Symbols ⇒ 170.

This system might not be available or interference can occur if any of the following are true:

 Signals are obstructed by tall buildings, trees, large trucks, or a tunnel.  Satellites are being repaired or improved.

For more information if the GPS is not functioning properly, see *Problems with Route Guidance* 

⇒ 190 and *If the System Needs*Service ⇒ 190.

### Vehicle Positioning

At times, the position of the vehicle on the map could be inaccurate due to one or more of the following reasons:

- The road system has changed.
- The vehicle is driving on slippery road surfaces such as sand, gravel, or snow.
- The vehicle is traveling on winding roads or long straight roads.
- The vehicle is approaching a tall building or a large vehicle.
- The surface streets run parallel to a freeway.
- The vehicle has been transferred by a vehicle carrier or a ferry.

- The current position calibration is set incorrectly.
- The vehicle is traveling at high speed.
- The vehicle changes directions more than once, or the vehicle is turning on a turn table in a parking lot.
- The vehicle is entering and/or exiting a parking lot, garage, or a lot with a roof.
- The GPS signal is not received.
- A roof carrier is installed on the vehicle.
- Tire chains have been installed.
- The tires are replaced or worn.
- The tire pressure for the tires is incorrect.
- This is the first navigation use after the map data is updated.
- The 12-volt battery was disconnected for several days.
- The vehicle is driving in heavy traffic where driving is at low speeds, and the vehicle is stopped and started repeatedly.

# Problems with Route Guidance

Inappropriate route guidance can occur under one or more of the following conditions:

- The turn was not made on the road indicated.
- Route guidance might not be available when using automatic rerouting for the next right or left turn.
- The route might not be changed when using automatic rerouting.
- There is no route guidance when turning at an intersection.
- Plural names of places might be announced occasionally.
- It could take a long time to operate automatic rerouting during high-speed driving.
- Automatic rerouting might display a route returning to the set waypoint if heading for a destination without passing through a set waypoint.

- The route prohibits the entry of a vehicle due to a regulation by time or season or any other regulation which may be given.
- Some routes might not be searched.
- The route to the destination might not be shown if there are new roads, if roads have recently changed, or if certain roads are not listed in the map data. See Maps \$ 170.

To recalibrate the vehicle's position on the map, park with the vehicle running for two to five minutes, until the vehicle position updates. Make sure the vehicle is parked in a location that is safe and has a clear view of the sky and away from large obstructions.

# If the System Needs Service

### **Map Data Updates**

The map data in the vehicle is the most up-to-date information available when the vehicle was produced. The map data is updated periodically, provided that the map information has changed.

For questions about the operation of the navigation system or the update process, contact the GM Nav Disc Center toll-free phone number, 1-877-NAV-DISC (1-877-628-3472) or go to the center's website, www.gmnavdisc.com. If updates are needed, call the GM Nav Disc Center or order a new Map Update online. To order map data, have the vehicle's Vehicle Identification Number (VIN) available. See Vehicle Identification Number (VIN) \$\phi\$ 343.

After receiving the updated map data, see *Maps* ⇒ 170.

# Database Coverage Explanations

Coverage areas vary with respect to the level of map detail available for any given area. Some areas feature greater levels of detail than others. If this happens, it does not mean there is a problem with the system. As the map data is updated, more detail can become available for areas that previously had limited detail. See *Map Data Updates* \$ 190.

### **Voice Recognition**

Voice recognition allows for hands-free operation of the infotainment system features.

Voice recognition can be used when the radio is on or when Retained Accessory Power (RAP) is active. See *Retained Accessory Power* (RAP) ⇒ 230. The system maintains a minimum volume level.

#### **Using Voice Recognition**

 Press ℰ / ⋈ on the steering wheel. The audio system mutes. A voice prompt states, "Please say a command." Wait until the tone is heard before speaking.

that the volume is turned up.

While voice recognition is active, the system displays a ws symbol in the top right of the screen.

If there is no tone, make sure

Clearly speak one of the commands listed later in this section. Press & / \( \!\frac{\cappa}{2} \) twice on the steering wheel to skip the voice prompt messages.

#### **Canceling Voice Recognition**

- Press and release ⋈ / ⋈ on the steering wheel control to cancel a command, if the system response does not match the voice command, or say "Goodbye" or "Cancel."
- 2. The system replies, "Goodbye."

## Helpful Hints for Speaking Commands

- When multiple commands are available, choose the command that works best for you.
- Words in parentheses are optional. For example, for the command "Tune FM (frequency)," saying "Tune FM 87.7" or "Tune FM" are both valid commands.
- When the command is recognized, the system will either perform the function or ask to confirm the choice.

- When the system does not recognize the command, the system says "Pardon."
- If experiencing difficulty with the system recognizing a command, confirm that the command is correct. Try saying the command clearly or wait for a brief moment after the tone.
- Background noise such as a climate control fan positioned on high, open windows, and very loud outside noises, even if the windows are closed, can cause voice commands to be misunderstood.
- The system is able to recognize commands in different languages, such as English, Canadian French, and Spanish. The system only recognizes commands based on the language selected.
- To increase or decrease the voice volume during a voice recognition session, turn the volume knob of the radio, or press the volume steering wheel control. If the volume is

- adjusted during a voice recognition session, a Volume bar appears on the screen showing the voice volume level as it is being adjusted. This also changes the volume of the guidance prompts.
- When using navigation commands, take the time to become familiar with the address. Long delays when giving the address can result in the system not recognizing the address or routing to a different location than intended.
- When providing the house number portion of the address, the system recognizes both digit format and numerical text. An example would be to say, "3-0-0-0-1" or "Thirty Thousand One."
- If the system provides the destination in another country on several attempts, say the "Change Country" command and say the country of interest. The country default is the United States. To enter a destination in

Canada or Mexico, the country will first have to be changed in the system.

#### **Voice Recognition Help**

To enter the help playback session, clearly speak one of the help commands.

**Help:** The system plays back more specific help commands such as Radio Settings to choose from.

Radio: Use this command to learn about how to select a band (AM, FM, or SiriusXM), and how to change radio stations by speaking frequency numbers.

**Phone:** Use this command to learn about how to dial, pair a device, or delete a device.

**My Media**: Use this command to learn how to play specific tracks, artists, albums, devices connected to the USB port, or to change sources.

**Settings**: Use this command to learn about how to turn Verbose on or off, or set the language.

#### **Voice Recognition Commands**

The following list shows the voice commands available for the infotainment system with a brief description of each. The commands are listed with the optional words in parentheses. To use the voice commands, see the previous instructions.

#### Radio Commands

Tune AM, Tune FM, Tune XM, Tune Pandora, Tune Stitcher: Instructs the system to go to the specific band and the last station.

Tune AM (frequency), Tune FM (frequency), Tune XM (station number or name): Instructs the system to go to the specific station.

**Thumbs Up:** Instructs the system to give the current song or station a thumbs up in Pandora or Stitcher.

**Thumbs Down:** Instructs the system to give the current song or station a thumbs down in Pandora or Stitcher.

#### **Phone Commands**

Dial or Call (phone number or contact): Instructs the system to start a phone call. For example, say "Dial 1 248 123 4567." To call a phone book contact, say "Dial" or "Call," say the name and location, and then say "Dial." For example, say "Call John at Home" or "Call John at Work." If a number is not recognized, the first number in the list will be called.

**Pair or Connect**: Instructs the system to begin pairing a device.

**Digit Dial**: Instructs the system to dial a phone number one digit at a time. After saying the digits, say "Dial."

Redial or Redial Last Number: Instructs the system to dial the last phone number called.

Select Device or Change Phone: Instructs the system to switch to a different paired device. The device must be selected from the screen or using the knob.

**Delete Device**: Instructs the system to delete a paired device.

Read Text Messages or Read SMS Messages: Instructs the system to begin reading text messages from a paired device.

Not all devices support text messages. Applicable where equipped.

#### My Media Commands

CD, AUX, USB, or Bluetooth Audio: Instructs the system to change the source.

**Play CD**: Instructs the system to play a CD.

The following commands only apply to USB, iPod, and iPhone sources. They are supported after the device has been indexed.

**Play Artist (artist name):** Instructs the system to play songs by a specific artist.

Play Album (album title): Instructs the system to play a specific album.

Play Song (song title): Instructs the system to play a specific song.

#### Play Genre (genre name) :

Instructs the system to play songs of a particular genre.

#### Search Artist (artist name) :

Instructs the system to show a list of all songs by a specific artist.

Search Composer (composer name): Instructs the system to show a list of all songs by a specific composer.

Search Album (album name): Instructs the system to show a list of all songs on a specific album.

Search Genre (genre name): Instructs the system to show a list of all songs for a specific genre.

Search Folder (folder name): Instructs the system to show a list of all songs in a specific folder.

Search Playlist (playlist name): Instructs the system to show a list of all songs in a specific playlist.

Search Audio Book (audio book name): Instructs the system to show a list of all tracks in a specific audio book.

**Search Podcast (podcast name):** Instructs the system to show a list of all tracks in a specific podcast.

**More Like This:** Instructs the system to create a playlist of tracks similar to the current track playing.

#### **Settings Commands**

Verbose (set) on (mode), Verbose (set) off (mode): Instructs the system to turn voice prompts on or off. When off, this feature turns off voice prompts.

**Language (language) :** Instructs the system to set the language.

**List Devices**: Instructs the system to give a list of devices to use.

#### **Other Commands**

**Goodbye**: Instructs the system to end a phone call or voice recognition.

**Cancel**: Instructs the system to cancel an action.

**Go Back, Back, Previous :** Instructs the system to go back to a prior menu.

**Main Menu**: Instructs the system to go to the main menu.

Yes, Yep, Yup, Ya, Sure, Right, Correct, OK, Positive, You Got it, Probably, You Bet: These can be used to say "Yes."

No, Nope, Na, No way, Wrong, Incorrect, Negative, Not really, No I said, No I Did Not, No I Do Not: These can be used to say "No."

**Next Page, Page Down:** Instructs the system to scroll forward one page in a list.

**Previous Page, Page Up:** Instructs the system to scroll back one page in a list.

## Navigation Commands (If Equipped)

To activate the navigation voice recognition:

 Press P / W on the steering wheel. The audio system mutes. A voice prompt says, "Please say a command." Wait until the tone is heard before speaking. If there is no tone, make sure the volume is turned up.

While voice recognition is active, the system displays a symbol in the top right of the screen.

- 2. Clearly speak the command "Navigation."
- 3. Clearly speak one of the commands in this section.

The following commands only apply once the Navigation command is given.

Change Country: Changes the country origin to input a destination from that region. The system will accept United States, Canada, or Mexico.

Address or Destination: Allows an address to be stated as a one-shot method. The system will recognize the address if stated all at once or say a city center. An example is to say, "200 Renaissance Street, Detroit, Michigan" or "Detroit, Michigan."

**Directed Address:** Allows an address to be stated one step at a time. The format will be State, City, Street, then House Number.

Intersection: Allows an Intersection to be stated as the destination. The format will be State, City, Street, then Intersection.

**Contact:** When a phone is paired to the system, which contains Address Information stored for contacts, the address associated with that contact can become a route. If the system cannot resolve the address, an error displays.

**Home**: Instructs the system to start guidance to the address saved as My Home.

**Points of Interest or POI**: Allows a Point of Interest to be stated as a destination.

Say the name or list item number of the category and subcategory to return a list of POIs. Say the item number to select a POI from the list. POI commands for Nearby, Along Route, and Around Destination will be available if route guidance is active.

Add Waypoint: Allows addition of individual waypoints or the destination. The system will ask for the choice of entry method to continue. An example is to say, "POI Along Route" or "Intersection."

**Delete Waypoint:** When guidance is active, this command allows the deletion of individual waypoints or the destination. If guidance is not active, the system will indicate the destination list is empty.

Where Am I?, My Location, or Current Position: Instructs the system to give the current position of the vehicle.

**Help:** The system plays back more specific help commands associated with Navigation or a Navigation sub-feature.

Cancel Guidance or Cancel Route: Instructs the system to cancel guidance.

### Entering a Destination in Other Countries

For the voice recognition to respond to a local address, the corresponding country needs to be set in the navigation system.

The country can also be set using voice commands. However, the country will change back to the default country when the vehicle is keyed off.

- Press ℰ / ⋈ on the steering wheel.
- 2. Say "Navigation."
- 3. Say "Change Country."
- 4. Say the country name. For example, say "Canada."

## OnStar Command (If Equipped)

To activate OnStar voice recognition, press on the mirror or press for the steering wheel and say "OnStar" after the beep. This will active the OnStar voice control. See OnStar Overview ⇒ 360.

**OnStar :** These commands can be used after the OnStar button is pressed.

#### **Help Commands**

- Help
- Hands-Free Calling (if available)
- Turn-by-Turn Directions
- OnStar Info

After each list of help commands, the following are available:

- Go Back
- Repeat
- Cancel
- Help
- Goodbye

#### Hands-Free Calling (if available)

- Call
- Store
- Commands
  - Call
  - Store
  - My Number

- Minutes
- Store Last Number
- Digit Dial
- Redial
- Dial
- Number Recall
- Directory
- Digit Store

### Turn-by-Turn Directions (if available)

- Directory
- Plan Route
- Commands
  - Directory
  - Store Destination
  - Plan Route
  - Delete Destination
  - Mute Directions

#### OnStar Info (if available)

- Messages
- Minutes
- My Number

- Commands
  - Messages
  - Virtual Advisor
  - My Number
  - Minutes
  - Number Recall
  - Advisor Playback
- Virtual Advisor

#### Virtual Advisor (if available)

Choose this option to connect to a live Advisor.

#### Voice Pass-Thru

Voice pass-thru allows access to the voice recognition commands on the cell phone, namely Siri® or Voice Command. See the cell phone manufacturer's user guide to see if the cell phone supports this feature.

To activate the phone voice recognition system, press and hold 

⟨ / | ⟨ ⟨ ⟩ on the steering wheel for approximately two seconds.

### Bluetooth Phone/ Devices

#### **Bluetooth**

#### Overview

For vehicles equipped with Bluetooth capability, the system can interact with many cell phones and devices, allowing:

- Placing and receiving hands-free calls.
- Sharing of the cell phone's address book or contact list with the vehicle. The phone book will only display when that phone is connected.
- Placing outgoing calls by voice recognition.

The system can be used while in ON/RUN, ACC/ACCESSORY, or Retained Accessory Power (RAP). The range of the Bluetooth system can be up to 9.1 m (30 ft). The radio can connect to most

Bluetooth-enabled phones. Available features and functions may be dependent on the device.

On a current phone call screen, an image of the contact from your phone's contact list can be displayed. Not all phones are compatible with this feature.

#### **Bluetooth Controls**

Use the buttons on the infotainment system and the steering wheel to operate the Bluetooth system.

#### **Steering Wheel Controls**

C I №: Press to answer incoming calls and start voice recognition.

 $+ \Box - :$  Press + or - to increase or decrease the volume.

#### Infotainment System Controls

For information about how to navigate the menu system using the infotainment controls, see *Overview*  $\Rightarrow$  127.

**PHONE**: Press to enter the Phone main menu. Press and hold to mute or unmute.

#### **Voice Recognition**

The voice recognition system uses commands to control the system and dial phone numbers.

When using voice recognition:

- The system may not recognize voice commands if there is too much background noise.
- A tone sounds to indicate that the system is ready for a voice command. Wait for the tone and then speak.
- Speak clearly in a calm and natural voice.

#### **Audio System**

Sound comes through the vehicle's front audio system speakers and overrides the audio system. Use the VOL/ knob during a call to change the volume level. The

adjusted volume level remains in memory for later calls. The system maintains a minimum volume level.

#### **Bluetooth Audio**

### Pairing with Infotainment Controls

A Bluetooth-enabled cell phone must be paired and then connected to the vehicle before it can be used. See the cell phone manufacturer's user guide for Bluetooth functions before pairing the cell phone. If a Bluetooth phone is not connected, calls will be made using OnStar Hands-Free Calling, if available. See *OnStar Overview* ♀ 360.

#### **Pairing Information**

- A Bluetooth-enabled phone and an audio playback device can be paired to the system at the same time.
- Up to five devices can be paired to the Bluetooth system.

- The pairing process is disabled when the vehicle is moving.
- Pairing only needs to be completed once, unless the pairing information on the cell phone changes or the cell phone is deleted from the system.
- Only one paired cell phone can be connected to the Bluetooth system at a time.
- If multiple paired cell phones are within range of the system, the radio will connect to the first phone in the list or to the phone that was previously connected.

#### Pairing a Phone/Device

- 1. Press CONFIG or PHONE.
- Select Phone Settings.
- Select Pair Device (Phone).
   The radio displays "Please start Bluetooth search on your phone. Confirm or enter number:". If the device supports a four-digit Personal Identification Number (PIN), it will display. The PIN is used in Step 5.

- Start the pairing process on the cell phone to be paired to the vehicle. See the cell phone manufacturer's user guide.
- 5. Locate and select the device named after the vehicle make and model in the list on the cell phone. Follow the instructions on the cell phone to enter the PIN provided in Step 3, or to confirm the six-digit code matches. The system recognizes the new connected phone after the pairing process is complete.
- 6. If the phone prompts to accept connection or allow phone book download, select always accept and allow. The phone book may not be available if not accepted. Some phones will put connection request or a phonebook request in a pull down task bar at the top of the screen. Drag down the task bar and look for connection/phonebook request and accept.
- 7. Repeat to pair additional phones.

### Listing All Paired and Connected Phones/Devices

- 1. Press CONFIG.
- 2. Select Phone Settings.
- 3. Select Device List.

#### **Deleting a Paired Phone/Device**

- 1. Press CONFIG.
- 2. Select Phone Settings.
- Select Device List.
- 4. Select the phone to delete and follow the screen prompts.

#### **Connecting to a Different Phone**

To connect to a different phone, the new phone must be in the vehicle and available to be connected to the Bluetooth system before the process is started.

- 1. Press CONFIG.
- 2. Select Phone Settings.
- Select Device List.
- Select the new phone to connect to and follow the screen prompts.

#### Pairing with Voice Recognition

A Bluetooth-enabled cell phone must be paired and then connected to the vehicle before it can be used. See the cell phone manufacturer's user guide for Bluetooth functions before pairing the cell phone. If a Bluetooth phone is not connected, calls will be made using OnStar Hands-Free Calling, if available. See *OnStar Overview* ♀ 360.

#### Pairing a Phone

- 1. Press & / \(\varphi\). The system responds "Please say a command," followed by a tone.
- Say "Pair." The system
  responds with "Please search
  for Bluetooth devices on your
  phone, select your vehicle,
  confirm or enter the PIN
  number provided on the
  screen."
- Start the search for Bluetooth devices on the phone. Then select the device and follow the instructions on the phone by either entering the four-digit

PIN or confirming the six-digit passcode. The PIN is used in Step 4.

- 4. Locate and select the device named after the vehicle make and model in the list on the cell phone. Follow the instructions on the cell phone to enter the PIN provided in Step 3 or to confirm the six-digit code matches. The system responds "Successfully paired."
- 5. Repeat Steps 1–4 to pair additional phones.

### Listing All Paired and Connected Phones

The system can list all cell phones paired to it. If a paired cell phone is also connected to the vehicle, the system responds to confirm that phone name is connected.

- 1. Press ℰ / ⋈⁄s. The system responds "Please say a command," followed by a tone.
- 2. Say "Device List."

#### **Deleting a Paired Phone**

If the phone name to delete is unknown, see "Listing All Paired and Connected Phones."

- 1. Press ℰ / ષઽ. The system responds "Please say a command," followed by a tone.
- 2. Say "Delete Device."
- The system responds: "To delete a device, please select its name from the list." Select the device to delete on the display and it will be removed.

To cancel this command, press ⋈ / ⋈ on the steering wheel control or press BACK on the radio faceplate.

### Connecting to a Different Phone or Device

To connect to a different cell phone, the system looks for the next available cell phone. Depending on the cell phone to be connected, this command may need to be repeated.

1. Press ℰ / ⋈⁄s. The system responds "Please say a command," followed by a tone.

- 2. Say "Change Phone."
  - To select a device, touch the name on the display.
  - If another cell phone is not found, the original phone remains connected.

# Making a Call Using Phone Book and Infotainment Controls

For cell phones that support the phone book feature, the Bluetooth system can use the contacts stored on the cell phone to make calls. See the cell phone manufacturer's user guide or contact the wireless provider to find out if this feature is supported.

When a cell phone supports the phone book feature, the Phone Book and Call Lists menus are automatically available.

The Phone Book menu allows access to the phone book stored in the cell phone to make a call.

The Call Lists menu allows access to the phone numbers from the Incoming Calls, Outgoing Calls, and Missed Calls menus on the cell phone to make a call.

The radio will display the first 1,000 contacts and the phone numbers for each contact including Home, Work, Mobile, and Other.

To make a call using the Phone Book menu:

- Press 
   C / ⋈ once on the radio or the Phone screen button.
- 2. Select Phone Book.
- Select the letter group of the phone book entry to scroll through the list of names/ numbers.
- 4. Select the name.
- 5. Select the number to call.

To make a call using the Call Lists menu:

- Press PHONE once on the radio or touch the Phone screen button.
- 2. Select Call Lists.

- Select the Incoming Calls, Outgoing Calls, or Missed Calls list.
- 4. Select the name or number to call.

#### Making a Call Using the Infotainment Controls

To make a call:

- Press PHONE once on the radio or touch the Phone screen button.
- 2. Touch Enter Number.
- 3. Enter the phone number.
- Select OK to start dialing the number.
- 5. Select Call to place the call.

To make a call using voice recognition, see "Making a Call" under *Bluetooth* ⇒ 197.

#### **Accepting or Declining a Call**

When an incoming call is received, the infotainment system mutes and a ring tone is heard in the vehicle.

#### **Using the Infotainment Controls**

Turn the high knob to "Answer" or "Decline" and press the outer ring of the high knob or touch Accept or Decline on the screen.

#### **Using Steering Wheel Controls**

Press  $\mathscr{C} / \mathbb{A}$  to answer or  $\mathbb{Z} / \mathfrak{S}$  to decline the call.

#### Call Waiting Using the Infotainment Controls

Call waiting must be supported on the Bluetooth phone and enabled by the wireless service carrier to work.

### Switching Between Calls (Call Waiting Calls Only)

To switch between calls, turn and press the outer ring of the knob and select Switch Call or select Switch Call on the screen.

## Call Waiting Using Steering Wheel Controls

Call waiting must be supported on the cell phone and enabled by the wireless service carrier.

- Press ℰ / ⋈ to answer an incoming call when another call is active. The original call is placed on hold.
- Press ℰ / ⋈ again to return to the original call.
- To decline answering the incoming call, touch Decline on the screen or take no action.
- Press \( \begin{align\*} \begin{align\*} \times \times

#### Conference Calling Using the Infotainment Controls

Conference calling and three-way calling must be supported on the Bluetooth phone and enabled by the wireless service carrier to work. This feature is only supported when the vehicle is not moving.

To start a conference while in a current call:

- Turn and press the outer ring of the knob and select Enter Number.
- 2. Enter the phone number and select OK.
- After the call has been placed, turn the knob and choose Merge Calls.
- 4. To add more callers to the conference call, repeat Steps 1

   3. The number of callers that can be added is limited by your wireless service carrier.

#### **Ending a Call**

#### **Using the Infotainment Controls**

Turn and press the outer ring of the knob and select Hang Up or press Hang Up on the screen.

#### **Using Steering Wheel Controls**

Press Ø / Ø.

#### Muting a Call

During a call, all sounds from inside the vehicle can be muted so that the person on the other end of the call cannot hear them.

#### **Using the Infotainment Controls**

Turn and press the outer ring of the knob and select Mute Call. Press again to cancel mute.

#### Transferring a Call

Audio can be transferred between the Bluetooth system and the cell phone.

The cell phone must be paired and connected with the Bluetooth system before a call can be transferred.

## To Transfer Audio from the Bluetooth System to a Cell Phone

During a call with the audio in the vehicle, touch the Transfer Call button on the screen or press and hold  $\mathscr{C}$  /  $\stackrel{\text{lef}}{=}$  on the steering wheel.

## To Transfer Audio to the Bluetooth System from a Cell Phone

Use the audio transfer feature on the cell phone. See your cell phone manufacturer's user guide for more information. Touch the Transfer Call button on the screen or press and hold  $\mathscr{C}$  / 🎉 on the steering wheel.

## Dual Tone Multi-Frequency (DTMF) Tones

The in-vehicle Bluetooth system can send numbers during a call. This is used when calling a menu-driven phone system.

#### **Using the Infotainment Controls**

- Turn and press the outer ring of the knob and select Enter Number.
- Enter the phone number, or select Enter Number on the screen and select digits, then touch OK.

#### **Hands-Free Phone**

## Using Bluetooth Voice Recognition

To use voice recognition, press  $\mathscr{C}$  /  $\mathscr{C}$  on the steering wheel. Use the commands below for the various voice features. For additional information, say "Help" while in a voice recognition menu.

#### Making a Call

Calls can be made using the following commands.

**Dial or Call:** These commands can be used interchangeably to dial a phone number.

**Digit Dial:** This command allows a phone number to be dialed by entering the digits one at a time.

**Redial:** This command dials the last number used on the cell phone.

To call a number:

- 1. Press ℰ / ⊮⁄s. The system responds "Please say a command," followed by a tone.
- 2. Say "Dial" or "Call."

3. Say the entire number without pausing, followed by "Dial."

Once connected, the person called will be heard through the audio speakers.

To call using a name tag:

- Press ℰ / ⋈: The system responds "Please say a command," followed by a tone.
- Say "Dial" or "Call" and then say the name tag. For example, say "Call John at Work."

Once connected, the person called will be heard through the audio speakers.

#### Using the "Digit Dial" Command

This allows a phone number to be dialed by entering the digits one at a time.

- 1. Press ℰ / ⊮. The system responds "Please say a command," followed by a tone.
- 2. Say "Digit Dial."

 Say each digit, one at a time, to dial. After each digit is entered, the system repeats back the digit it heard followed by a tone. After the last digit has been entered, say "Dial."

If an unwanted number is repeated back, say "Clear" to clear the last number.

Once connected, the person called will be heard through the audio speakers.

#### Using the "Redial" Command

- 1. Press ℰ / ⋈⁄s. The system responds "Please say a command," followed by a tone.
- After the tone, say "Redial."
   The system dials the last number called from the connected cell phone.

Once connected, the person called will be heard through the audio speakers.

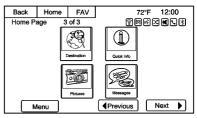
#### Clearing the System

Unless information is deleted out of the vehicle Bluetooth system, it will be retained. This includes phone pairing information. For directions on how to delete this information, see "Deleting a Paired Phone/ Device." previously in this section.

### **Text Messaging**

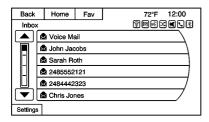
For vehicles equipped with Bluetooth capability, the system, if equipped with text messaging, can display text messages, play back a message over the audio system, and send a predefined message. Not all phones support all functions and work with Bluetooth. The radio only supports the receipt of SMS text messages. A request may need to be accepted on the phone or some phone settings may need to be changed to allow text messaging to function. See the cell phone manufacturer's user guide.

#### **Using Text Messaging**

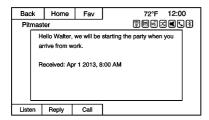


 Touch Messages on the Home Page or select Text Messages from the Phone main screen. Until all text messages are retrieved, the Home Page icon will remain gray and the Phone main screen option will be removed.

> This feature will be disabled if the paired Bluetooth device does not support SMS text messaging.

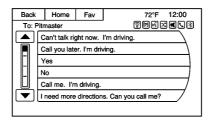


 Once all messages are retrieved, the Text Message Inbox displays. Select a message for viewing. Viewing messages is only available while the vehicle is not in motion.

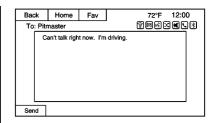


 View the message or select Listen to hear the message through voice recognition. The

- message view screen is locked out while the vehicle is in motion.
- Select Call to dial the contact or number associated with the text.
   Not all phones allow calling the sender of the message and will result in not being able to select Call.
- Select Reply to reply to a text message that was received as an incoming message. Not all phones allow message sending.



 Select the desired message from the display of predefined messages to send as the reply message.



- Select Send to send that message.
- Select Back to cancel and return to the previous screen.

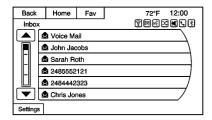
#### **Incoming Text Messages**



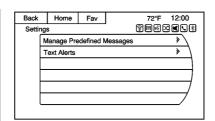
A pop-up screen is displayed when there is an incoming text. The pop-up will remain on the screen until Dismiss is selected.

- Select Listen to hear the message through voice recognition.
- Select View to view the message. Viewing is not available while the vehicle is in motion.
- Select Reply to reply to the message using a predefined message.
- Select Call to dial the contact or number associated with the text.
- Select Dismiss to close out the incoming pop-up message screen.

#### **Text Messaging Settings**



Text Message Settings are available from the Text Message Inbox.



- Select Manage Predefined Messages to create a user defined message that can be used later to reply to a text message.
- Select Text Alerts to choose the alert behavior for incoming text messages:
  - Text alert with tone
  - Tone only
  - Off

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### Maps for Life

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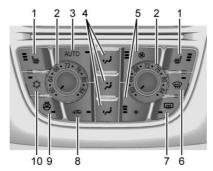
### **Climate Controls**

Dual Automatic Climate Control System Control System	. 212
Air Vents Air Vents	. 214
Maintenance Passenger Compartment Air Filter	. 215

# Climate Control Systems

# **Dual Automatic Climate Control System**

The heating, cooling, and ventilation for the vehicle can be controlled with this system.



- Driver and Passenger Heated Seats (If Equipped)
- Driver and Passenger Temperature Controls
- 3. AUTO (Automatic Operation)
- 4. Air Delivery Modes

- 5. Fan Controls
- Defrost
- 7. Rear Window Defogger
- Recirculation
- Heated Steering Wheel (If Equipped)
- 10. Air Conditioning

#### **Automatic Operation**

The system automatically controls the fan speed, air delivery, air conditioning, and recirculation in order to heat or cool the vehicle to the desired temperature.

When AUTO is lit, all four functions operate automatically. Each function can also be manually set and the setting is displayed. Functions not manually set will continue to be automatically controlled, even if the AUTO indicator is not lit.

For automatic operation:

- 1. Press AUTO.
- Set the temperature. Allow the system time to stabilize. Then adjust the temperature as needed for best comfort.

To improve fuel efficiency and to cool the vehicle faster, recirculation may be automatically selected in warm weather. The recirculation light will not come on. Press to select recirculation; press it again to select outside air.

English units can be changed to metric units through the Driver Information Center (DIC). See Driver Information Center (DIC) \$\dip 110\$.

#### **Manual Operation**

\*: Press the lower \* button to decrease the fan speed. Pressing the lower button longer turns the fan and cooling off. Press the upper \* button to increase the fan speed. The selected fan speed is indicated by the number of segments on the display screen. Press AUTO to return to automatic operation.

Air Delivery Modes: Press, , , , , or, or, to change the direction of the airflow. Any combination of the three buttons can be selected. The indicator light in the button will turn

on. The current mode appears in the display screen. Pressing any of the three buttons cancels automatic air delivery control and the direction of the airflow is controlled manually. Press AUTO to return to automatic operation.

To change the current mode, select one or more of the following:

: Air is directed to the windshield and side window vents.

: Air is directed to the instrument panel outlets.

: Air is directed to the floor outlets.

: Press to clear the windshield of fog or frost more quickly. Air is directed to the windshield.

For best results, clear all snow and ice from the windshield before defrosting.

: Press to turn the air conditioning on or off. If the fan is turned off or the outside temperature falls below freezing, the air conditioning compressor will not run.

Press AUTO to return to automatic operation and the air conditioner runs as needed. When the indicator light is on, the air conditioner runs automatically to cool the air inside the vehicle or to dry the air needed to defog the windshield faster.

: Press to turn recirculation on or off. An indicator light comes on. Air is recirculated to quickly cool the inside of the vehicle or reduce entry of outside air and odors.

#### **Rear Window Defogger**

: Press to turn the rear window defogger on or off. An indicator light on the button comes on to show that the rear window defogger is on.

The defogger only works when the ignition is in ON/RUN. The defogger turns off if the ignition is in the ACC/ACCESSORY or LOCK/OFF position.

The rear window defogger can be set to automatic operation; see "Climate and Air Quality" under Vehicle Personalization 

↑ 113. When Auto Rear Defog is selected, the rear window defogger turns on

#### 214 Climate Controls

automatically when the interior temperature is cold and the outside temperature is about 4 °C (40 °F) and below. The auto rear defogger turns off automatically after about 10 minutes. At higher speeds, the rear window defogger may stay on continuously.

If equipped with heated outside rearview mirrors, they turn on when the rear window defogger button is on and help to clear fog or frost from the surface of the mirrors. See Heated Mirrors 

⇒ 33.

#### Caution

Do not try to clear frost or other material from the inside of the front windshield and rear window with a razor blade or anything else that is sharp. This may damage the rear window defogger grid and affect the radio's ability to pick up stations clearly. The repairs would not be covered by the vehicle warranty.

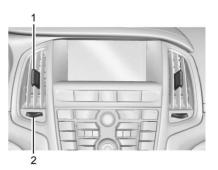
\# or ₩ : Press to turn the heated seats on or off. See Heated Front Seats \$\dip 49\$.

If equipped, press to turn the heated steering wheel on or off. See Heated Steering Wheel 
 94.

Remote Start Climate Control **Operation**: If equipped with the remote vehicle start feature, the climate control system may run when the vehicle is started remotely. The system uses the driver's previous settings to heat or cool the inside of the vehicle. The rear defog may come on during remote start based on cold ambient conditions The rear defog indicator light does not come on during a remote start. If the vehicle has front heated seats. they may come on during a remote start. The heated seat indicator lights do not come on during a remote start. See Remote Vehicle 

### **Air Vents**

**Adjustable Air Vents** 





1. Slider Knob

#### 2. Thumbwheel

Use the slider knobs (1) on the air vents to change the direction of the airflow.

Use the thumbwheels (2) near the air vents to control the amount of airflow or to shut off the airflow.

#### **Fixed Air Vents**

Additional air vents are under the windshield, near the side windows, and in the foot wells.

#### **Operation Tips**

- Keep all outlets open whenever possible for best system performance.
- Keep the path under all seats clear of objects to help circulate the air inside the vehicle more effectively.
- Use of non-GM approved hood deflectors can adversely affect the performance of the system.

#### **Maintenance**

# Passenger Compartment Air Filter

#### Air Intake



The air intake in front of the windshield in the engine compartment must be kept clear to allow air intake. Remove any leaves, dirt or snow.

#### Pollen Filter

The pollen filter cleans dust, pollen, and other airborne irritants from air entering the vehicle through the air intake.

# Driving and Operating

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## **Driving Information**

## **Distracted Driving**

Distraction comes in many forms and can take your focus from the task of driving. Exercise good judgment and do not let other activities divert your attention away from the road. Many local governments have enacted laws regarding driver distraction. Become familiar with the local laws in your area.

To avoid distracted driving, always keep your eyes on the road, hands on the wheel, and mind on the drive.

- Do not use a phone in demanding driving situations.
   Use a hands-free method to place or receive necessary phone calls.
- Watch the road. Do not read, take notes, or look up information on phones or other electronic devices.
- Designate a front seat passenger to handle potential distractions

- Become familiar with vehicle features before driving, such as programming favorite radio stations and adjusting climate control and seat settings.
   Program all trip information into any navigation device prior to driving.
- Wait until the vehicle is parked to retrieve items that have fallen to the floor.
- Stop or park the vehicle to tend to children.
- Keep pets in an appropriate carrier or restraint.
- Avoid stressful conversations while driving, whether with a passenger or on a cell phone.

## ⚠ Warning

Taking your eyes off the road too long or too often could cause a crash resulting in injury or death. Focus your attention on driving.

Refer to the infotainment section for more information on using that system, including pairing and using a cell phone

## **Defensive Driving**

Defensive driving means "always expect the unexpected." The first step in driving defensively is to wear the safety belt. See *Safety Belts* ⇔ 52.

- Assume that other road users (pedestrians, bicyclists, and other drivers) are going to be careless and make mistakes. Anticipate what they might do and be ready.
- Allow enough following distance between you and the driver in front of you.
- Focus on the task of driving.

## **Drunk Driving**

Death and injury associated with drinking and driving is a global tragedy.

## **⚠** Warning

Drinking and then driving is very dangerous. Your reflexes, perceptions, attentiveness, and judgment can be affected by even a small amount of alcohol. You can have a serious — or even fatal — collision if you drive after drinking.

Do not drink and drive or ride with a driver who has been drinking. Ride home in a cab; or if you are with a group, designate a driver who will not drink.

#### **Control of a Vehicle**

Braking, steering, and accelerating are important factors in helping to control a vehicle while driving.

## **Braking**

Braking action involves perception time and reaction time. Deciding to push the brake pedal is perception time. Actually doing it is reaction time. Average driver reaction time is about three-quarters of a second. In that time, a vehicle moving at 100 km/h (60 mph) travels 20 m (66 ft), which could be a lot of distance in an emergency.

Helpful braking tips to keep in mind include:

- Keep enough distance between you and the vehicle in front of you.
- Avoid needless heavy braking.
- Keep pace with traffic.

If the engine ever stops while the vehicle is being driven, brake normally but do not pump the brakes. Doing so could make the pedal harder to push down. If the engine stops, there will be some power brake assist but it will be used when the brake is applied. Once the power assist is used up, it can take longer to stop and the brake pedal will be harder to push.

## Steering

#### **Electric Power Steering**

The vehicle has electric power steering. It does not have power steering fluid. Regular maintenance is not required.

If power steering assist is lost due to a system malfunction, the vehicle can be steered, but may require increased effort. See your dealer if there is a problem.

If the steering wheel is turned until it reaches the end of its travel and is held against that position for an extended period of time, power steering assist may be reduced.

If the steering assist is used for an extended period of time, power assist may be reduced.

Normal use of the power steering assist should return when the system cools down.

See your dealer if there is a problem.

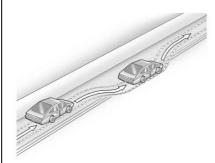
#### **Curve Tips**

- Take curves at a reasonable speed.
- Reduce speed before entering a curve.
- Maintain a reasonable steady speed through the curve.
- Wait until the vehicle is out of the curve before accelerating gently into the straightaway.

#### Steering in Emergencies

- There are some situations when steering around a problem may be more effective than braking.
- Holding both sides of the steering wheel allows you to turn 180 degrees without removing a hand.
- The Antilock Brake System (ABS) allows steering while braking.

## Off-Road Recovery



The vehicle's right wheels can drop off the edge of a road onto the shoulder while driving. Follow these tips:

- Ease off the accelerator and then, if there is nothing in the way, steer the vehicle so that it straddles the edge of the pavement.
- Turn the steering wheel about one-eighth of a turn, until the right front tire contacts the pavement edge.

3. Turn the steering wheel to go straight down the roadway.

## **Loss of Control**

### Skidding

There are three types of skids that correspond to the vehicle's three control systems:

- Braking Skid wheels are not rolling.
- Steering or Cornering Skid too much speed or steering in a curve causes tires to slip and lose cornering force.
- Acceleration Skid too much throttle causes the driving wheels to spin.

Defensive drivers avoid most skids by taking reasonable care suited to existing conditions, and by not overdriving those conditions. But skids are always possible.

If the vehicle starts to slide, follow these suggestions:

 Ease your foot off the accelerator pedal and steer the way you want the vehicle to go. The vehicle may straighten out. Be ready for a second skid if it occurs.

- Slow down and adjust your driving according to weather conditions. Stopping distance can be longer and vehicle control can be affected when traction is reduced by water, snow, ice, gravel, or other material on the road. Learn to recognize warning clues — such as enough water, ice, or packed snow on the road to make a mirrored surface — and slow down when you have any doubt.
- Try to avoid sudden steering, acceleration, or braking, including reducing vehicle speed by shifting to a lower gear. Any sudden changes could cause the tires to slide.

Remember: Antilock brakes help avoid only the braking skid.

## **Driving on Wet Roads**

Rain and wet roads can reduce vehicle traction and affect your ability to stop and accelerate. Always drive slower in these types of driving conditions and avoid driving through large puddles and deep-standing or flowing water.

## ⚠ Warning

Wet brakes can cause crashes. They might not work as well in a quick stop and could cause pulling to one side. You could lose control of the vehicle.

After driving through a large puddle of water or a car/vehicle wash, lightly apply the brake pedal until the brakes work normally.

Flowing or rushing water creates strong forces. Driving through flowing water could cause the vehicle to be carried away. If this happens, you and other vehicle occupants could drown. Do not ignore police warnings and be very cautious about trying to drive through flowing water.

### Hydroplaning

Hydroplaning is dangerous. Water can build up under the vehicle's tires so they actually ride on the water. This can happen if the road is wet enough and you are going fast enough. When the vehicle is hydroplaning, it has little or no contact with the road.

There is no hard and fast rule about hydroplaning. The best advice is to slow down when the road is wet.

#### **Other Rainy Weather Tips**

Besides slowing down, other wet weather driving tips include:

- Allow extra following distance.
- Pass with caution.
- Keep windshield wiping equipment in good shape.
- Keep the windshield washer fluid reservoir filled.
- Turn off cruise control.

#### **Hill and Mountain Roads**

Driving on steep hills or through mountains is different than driving on flat or rolling terrain. Tips include:

- Keep the vehicle serviced and in good shape.
- Check all fluid levels and brakes, tires, cooling system, and transmission.
- Shift to a lower gear when going down steep or long hills.

## **⚠** Warning

Using the brakes to slow the vehicle on a long downhill slope can cause brake overheating, can reduce brake performance, and could result in a loss of braking. Shift the transmission to a lower gear to let the engine assist the brakes on a steep downhill slope.

## **⚠** Warning

Coasting downhill in N (Neutral) or with the ignition off is dangerous. This can cause overheating of the brakes and loss of steering. Always have the engine running and the vehicle in gear.

- Drive at speeds that keep the vehicle in its own lane. Do not swing wide or cross the center line.
- Be alert on top of hills; something could be in your lane (e.g., stalled car, accident).
- Pay attention to special road signs (e.g., falling rocks area, winding roads, long grades, passing or no-passing zones) and take appropriate action.

## Winter Driving

#### **Driving on Snow or Ice**

Snow or ice between the tires and the road creates less traction or grip, so drive carefully. Wet ice can occur at about 0 °C (32 °F) when freezing rain begins to fall. Avoid driving on wet ice or in freezing rain until roads can be treated.

#### For Slippery Road Driving:

- Accelerate gently. Accelerating too quickly causes the wheels to spin and makes the surface under the tires slick.
- The Antilock Brake System (ABS) improves vehicle stability during hard stops, but the brakes should be applied sooner than when on dry pavement.
   See Antilock Brake System (ABS) ⇒ 236.
- Allow greater following distance and watch for slippery spots. Icy patches can occur on otherwise

clear roads in shaded areas.
The surface of a curve or an overpass can remain icy when the surrounding roads are clear.
Avoid sudden steering maneuvers and braking while on ice.

Turn off cruise control.

#### **Blizzard Conditions**

Stop the vehicle in a safe place and signal for help. Stay with the vehicle unless there is help nearby. If possible, use Roadside Assistance. See Roadside Assistance Program 

⇒ 350. To get help and keep everyone in the vehicle safe:

- Turn on the hazard warning flashers.
- Tie a red cloth to an outside mirror.

## **⚠** Warning

Snow can trap engine exhaust under the vehicle. This may cause exhaust gases to get inside. Engine exhaust contains carbon monoxide (CO), which cannot be seen or smelled. It can cause unconsciousness and even death.

If the vehicle is stuck in snow:

- Clear snow from the base of the vehicle, especially any blocking the exhaust pipe.
- Open a window about 5 cm (2 in) on the vehicle side that is away from the wind, to bring in fresh air.
- Fully open the air outlets on or under the instrument panel.
- Adjust the climate control system to circulate the air inside the vehicle and set

(Continued)

### Warning (Continued)

the fan speed to the highest setting. See "Climate Control Systems."

To save fuel, run the engine for short periods to warm the vehicle and then shut the engine off and partially close the window. Moving about to keep warm also helps.

If it takes time for help to arrive, when running the engine, push the accelerator pedal slightly so the engine runs faster than the idle speed. This keeps the battery charged to restart the vehicle and to signal for help with the headlamps. Do this as little as possible, to save fuel.

#### If the Vehicle Is Stuck

Slowly and cautiously spin the wheels to free the vehicle when stuck in sand, mud, ice, or snow.

If stuck too severely for the traction system to free the vehicle, turn the traction system off and use the rocking method. See *Traction Control/Electronic Stability Control*  $\Rightarrow$  239.

## **⚠** Warning

If the vehicle's tires spin at high speed, they can explode, and you or others could be injured. The vehicle can overheat, causing an engine compartment fire or other damage. Spin the wheels as little as possible and avoid going above 56 km/h (35 mph).

## Rocking the Vehicle to Get it Out

Turn the steering wheel left and right to clear the area around the front wheels. Turn off any traction system. Shift back and forth

between R (Reverse) and a low forward gear, spinning the wheels as little as possible. To prevent transmission wear, wait until the wheels stop spinning before shifting gears. Release the accelerator pedal while shifting, and press lightly on the accelerator pedal when the transmission is in gear. Slowly spinning the wheels in the forward and reverse directions causes a rocking motion that could free the vehicle. If that does not get the vehicle out after a few tries. it might need to be towed out. If the vehicle does need to be towed out. 

#### **Vehicle Load Limits**

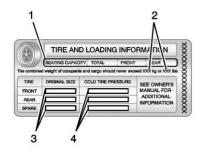
It is very important to know how much weight the vehicle can carry. This weight is called the vehicle capacity weight and includes the weight of all occupants, cargo, and all nonfactory-installed options. Two labels on the vehicle may show how much weight it may

properly carry: the Tire and Loading Information label and the Certification label.

## **⚠** Warning

Do not load the vehicle any heavier than the Gross Vehicle Weight Rating (GVWR), or either the maximum front or rear Gross Axle Weight Rating (GAWR). This can cause systems to break and change the way the vehicle handles. This could cause loss of control and a crash. Overloading can also reduce stopping distance, damage the tires, and shorten the life of the vehicle.

## Tire and Loading Information Label



#### Label Example

A vehicle-specific Tire and Loading Information label is attached to the vehicle's center pillar (B-pillar). The Tire and Loading Information label shows the number of occupant seating positions (1), and the maximum vehicle capacity weight (2) in kilograms and pounds.

The Tire and Loading Information label also shows the tire size of the original equipment tires (3) and the recommended cold tire inflation pressures (4). For more information on tires and inflation see *Tires* ⇒ 288 and *Tire Pressure* ⇒ 295.

There is also important loading information on the Certification label. It may show the Gross Vehicle Weight Rating (GVWR) and the Gross Axle Weight Rating (GAWR) for the front and rear axle. See "Certification Label" later in this section.

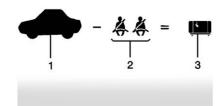
## "Steps for Determining Correct Load Limit-

- Locate the statement "The combined weight of occupants and cargo should never exceed XXX kg or XXX lbs." on your vehicle's placard.
- Determine the combined weight of the driver and passengers that will be riding in your vehicle.

- Subtract the combined weight of the driver and passengers from XXX kg or XXX lbs.
- 4. The resulting figure equals the available amount of cargo and luggage load capacity. For example, if the "XXX" amount equals 1400 lbs. and there will be five 150 lb passengers in your vehicle, the amount of available cargo and luggage load capacity is 650 lbs. (1400-750 (5 x 150) = 650 lbs.)
- Determine the combined weight of luggage and cargo being loaded on the vehicle. That weight may not safely exceed the available cargo and luggage load capacity calculated in Step 4.
- If your vehicle will be towing a trailer, load from your trailer will be transferred to

your vehicle. Consult this manual to determine how this reduces the available cargo and luggage load capacity of your vehicle."

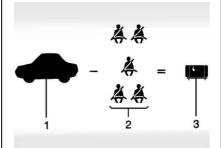
This vehicle is neither designed nor intended to tow a trailer.



#### Example 1

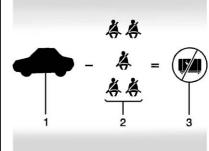
- 1. Vehicle Capacity Weight for Example 1 = 453 kg (1,000 lbs).
- Subtract Occupant
   Weight @ 68 kg (150 lbs)
   × 2 = 136 kg (300 lbs).

3. Available Occupant and Cargo Weight = 317 kg (700 lbs).



#### Example 2

- 1. Vehicle Capacity Weight for Example 2 = 453 kg (1,000 lbs).
- Subtract Occupant
   Weight @ 68 kg (150 lbs)
   × 5 = 340 kg (750 lbs).
- 3. Available Cargo Weight = 113 kg (250 lbs).



#### Example 3

- 1. Vehicle Capacity Weight for Example 3 = 453 kg (1,000 lbs).
- 2. Subtract Occupant Weight @ 91 kg (200 lbs) × 5 = 453 kg (1,000 lbs).
- 3. Available Cargo Weight = 0 kg (0 lbs).

Refer to the vehicle's Tire and Loading Information label for specific information about the vehicle's capacity weight and seating positions. The combined weight of the driver, passengers, and cargo should never exceed the vehicle's capacity weight.

#### **Certification Label**



#### **Label Example**

A vehicle-specific Certification label is attached to the vehicle's center pillar (B-pillar). The label may show the gross weight capacity of the vehicle, called the Gross Vehicle Weight Rating (GVWR). The GVWR includes the weight of the vehicle, all occupants, fuel, and cargo.

## **⚠** Warning

Things inside the vehicle can strike and injure people in a sudden stop or turn, or in a crash.

- Put things in the cargo area of the vehicle. In the cargo area, put them as far forward as possible. Try to spread the weight evenly.
- Never stack heavier things, like suitcases, inside the vehicle so that some of them are above the tops of the seats.
- Do not leave an unsecured child restraint in the vehicle.
- Secure loose items in the vehicle.
- Do not leave a seat folded down unless needed.

# Starting and Operating

#### New Vehicle Break-In

#### Caution

The vehicle does not need an elaborate break-in. But it will perform better in the long run if you follow these guidelines:

- Do not drive at any one constant speed, fast or slow, for the first 805 km (500 mi). Do not make full-throttle starts. Avoid downshifting to brake or slow the vehicle.
- Avoid making hard stops for the first 322 km (200 mi) or so. During this time the new brake linings are not yet broken in. Hard stops with new linings can mean premature wear and earlier replacement. Follow this

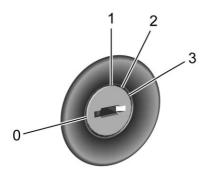
(Continued)

#### Caution (Continued)

breaking-in guideline every time you get new brake linings.

Following break-in, engine speed and load can be gradually increased.

## **Ignition Positions**



The ignition switch has four different positions.

#### Caution

Using a tool to force the key to turn in the ignition could cause damage to the switch or break the key. Use the correct key, make sure it is all the way in, and turn it only with your hand. If the key cannot be turned by hand, see your dealer.

The key must be fully extended to start the vehicle.

To shift out of P (Park), turn the ignition to ON/RUN and apply the brake pedal.

**0 Stopping the Engine**: When the vehicle is stopped, turn the ignition switch to LOCK/OFF to turn the engine off. Retained Accessory Power (RAP) will remain active. See *Retained Accessory Power* (RAP) ⇒ 230.

This is the only position from which the key can be removed. This locks the ignition and automatic transmission. Do not turn the engine off when the vehicle is moving. This will cause a loss of power assist in the brake and steering systems and disable the airbags.

If the vehicle must be shut off in an emergency:

- Brake using a firm and steady pressure. Do not pump the brakes repeatedly. This may deplete power assist, requiring increased brake pedal force.
- Shift the vehicle to N (Neutral).
   This can be done while the vehicle is moving. After shifting to N (Neutral), continue to firmly apply the brakes and steer the vehicle to a safe location.
- Come to a complete stop. Shift to P (Park). Turn the ignition to LOCK/OFF.
- 4. Set the parking brake. See *Parking Brake* \$\dip 236.

## **⚠** Warning

Turning off the vehicle while moving may cause loss of power assist in the brake and steering systems and disable the airbags. While driving, only shut the vehicle off in an emergency.

If the vehicle cannot be pulled over, and must be shut off while driving, turn the ignition to ACC/ ACCESSORY.

- 1: This position provides power to some of the electrical accessories. To move the key from ACC/ACCESSORY to LOCK/OFF, push in the key and then turn it to LOCK/OFF.
- 2: The ignition switch stays in this position when the engine is running. This position can be used to operate the electrical accessories, including the ventilation fan and 12-volt power outlet, as well as to display some warning and indicator lights. This position can also be used for service and diagnostics, and to

verify the proper operation of the malfunction indicator lamp as may be required for emission inspection purposes. The transmission is also unlocked in this position.

The battery could be drained if the key is left in the ACC/ACCESSORY or ON/RUN position with the engine off. The vehicle might not start if the battery is allowed to drain for an extended period of time.

3: This position starts the engine. When the engine starts, release the key. The ignition switch will return to ON/RUN for normal driving.

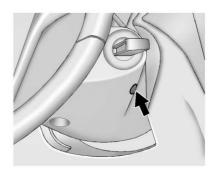
A warning tone sounds when the driver door is opened if the ignition is still in ACC/ACCESSORY and the key is in the ignition.

If the ignition becomes difficult to turn, see  $Keys \Rightarrow 21$ .

#### **Key Lock Release**

The vehicle is equipped with an electronic key lock release. The key lock release is designed to prevent ignition key removal unless the shift lever is in P (Park).

The key lock release is always functional except in the case of an uncharged or low voltage (less than 9-volt) battery. If the vehicle has an uncharged battery or a battery with low voltage, try charging or jump starting the battery. See *Jump Starting - North America* \$ 315.



If charging or jump starting the battery does not work, locate the hole below the ignition lock. Insert a flat bladed tool or another key from the key chain into the opening. When the lever can be felt, actuate the lever toward the driver, and remove the key from the ignition.

## Starting the Engine

Move the shift lever to P (Park) or N (Neutral). To restart the vehicle when it is already moving, use N (Neutral) only.

#### Caution

Do not try to shift to P (Park) if the vehicle is moving. If you do, you could damage the transmission. Shift to P (Park) only when the vehicle is stopped.

#### Caution

If you add electrical parts or accessories, you could change the way the engine operates. Any resulting damage would not be covered by the vehicle warranty. See Add-On Electrical Equipment ⇒ 252.

#### Caution

If the steering wheel is turned until it reaches the end of its travel, and is held in that position while starting the vehicle, damage may occur to the hydraulic power steering system and there may be loss of power steering assist.

#### **Starting Procedure**

 With your foot off the accelerator pedal, turn the ignition key to START. When the engine starts, let go of the key. The idle speed will go down as the engine warms. Do not race the engine immediately after starting it. Operate the engine and transmission gently to allow the oil to warm up and lubricate all moving parts.

#### Caution

Cranking the engine for long periods of time, by returning the ignition to the START position immediately after cranking has ended, can overheat and damage the cranking motor, and drain the battery. Wait at least 15 seconds between each try, to let the cranking motor cool down.

If the engine does not start after five to 10 seconds. especially in very cold weather (below -18 °C or 0 °F), it could be flooded with too much gasoline. Push the accelerator pedal all the way to the floor and hold it there as you hold the key in START for a maximum of 15 seconds. Wait at least 15 seconds between each try, to allow the cranking motor to cool. When the engine starts, let go of the key and accelerator. If the vehicle starts briefly but then stops again. repeat the procedure. This

clears the extra gasoline from the engine. Do not race the engine immediately after starting it. Operate the engine and transmission gently until the oil warms up and lubricates all moving parts.

# Retained Accessory Power (RAP)

The following vehicle accessories may be used for up to 10 minutes after the engine is turned off:

- Power windows
- Accessory power outlets

Power to the infotainment system will continue to operate for 30 minutes or until the key is removed from the ignition switch, regardless of whether any door will be opened.

## **Shifting Into Park**

To shift into P (Park):

 Hold the brake pedal down and set the parking brake.

- Hold the button on the shift lever and push the lever toward the front of the vehicle into P (Park).
- 3. Turn the ignition to LOCK/OFF.
- 4. Remove the key.

### Leaving the Vehicle with the Engine Running

## **⚠** Warning

It can be dangerous to leave the vehicle with the engine running. It could overheat and catch fire.

It is dangerous to get out of the vehicle if the shift lever is not fully in P (Park) with the parking brake firmly set. The vehicle can roll.

Do not leave the vehicle when the engine is running. If you have left the engine running, the vehicle can move suddenly. You or others could be injured. To be sure the vehicle will not move, even when you are on fairly level ground,

(Continued)

### Warning (Continued)

always set the parking brake and move the shift lever to P (Park). See Shifting Into Park 

⇒ 230.

If you have to leave the vehicle with the engine running, the vehicle must be in P (Park) and the parking brake set.

Release the button and check that the shift lever cannot be moved out of P (Park).

### **Torque Lock**

Torque lock is when the weight of the vehicle puts too much force on the parking pawl in the transmission. This happens when parking on a hill and shifting the transmission into P (Park) is not done properly; then it is difficult to shift out of P (Park). To prevent torque lock, set the parking brake and then shift into P (Park). To find out how, see "Shifting Into Park" previously in this section.

If torque lock does occur, the vehicle may need to be pushed uphill by another vehicle to relieve the parking pawl pressure, so you can shift out of P (Park).

## **Shifting out of Park**

## Automatic Transmission Shift Lock

The vehicle has an automatic transmission shift lock control system. The shift lock control system is designed to:

- Prevent ignition key removal unless the shift lever is in P (Park).
- Prevent movement of the shift lever out of P (Park), unless the ignition is in ON/RUN and the brake pedal is applied.

The shift lock is always functional except in the case of an uncharged or low voltage (less than 9-volt) battery.

If the vehicle has an uncharged battery or a battery with low voltage, try charging or jump starting the battery. See *Jump Starting - North America* 

⇒ 315.

If the shift lever cannot be moved out of P (Park):

- Apply and maintain the regular brakes.
- Let up on the shift lever and make sure the shift lever is pushed all the way into P (Park).
- 4. Press the shift lever button.
- 5. Move the shift lever into the desired gear.

If you still cannot move the shift lever from P (Park), consult your dealer or a professional towing service.

# Parking over Things That Burn

## **⚠** Warning

Things that can burn could touch hot exhaust parts under the vehicle and ignite. Do not park over papers, leaves, dry grass, or other things that can burn.

## **Engine Exhaust**

## **⚠** Warning

Engine exhaust contains carbon monoxide (CO), which cannot be seen or smelled. Exposure to CO can cause unconsciousness and even death.

Exhaust may enter the vehicle if:

- The vehicle idles in areas with poor ventilation (parking garages, tunnels, deep snow that may block underbody airflow or tail pipes).
- The exhaust smells or sounds strange or different.
- The exhaust system leaks due to corrosion or damage.
- The vehicle exhaust system has been modified, damaged, or improperly repaired.

(Continued)

### Warning (Continued)

 There are holes or openings in the vehicle body from damage or aftermarket modifications that are not completely sealed.

If unusual fumes are detected or if it is suspected that exhaust is coming into the vehicle:

- Drive it only with the windows completely down.
- Have the vehicle repaired immediately.

Never park the vehicle with the engine running in an enclosed area such as a garage or a building that has no fresh air ventilation.

# Running the Vehicle While Parked

It is better not to park with the engine running.

If the vehicle is left with the engine running, follow the proper steps to be sure the vehicle will not move. See Shifting Into Park 

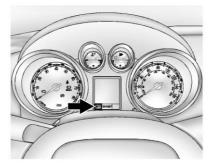
230 and Engine Exhaust 

232.

## Automatic Transmission



The selected gear is also shown in the DIC.



**P**: This position locks the drive wheels. It is the best position to use when starting the engine because the vehicle cannot move easily.

## **⚠** Warning

It is dangerous to get out of the vehicle if the shift lever is not fully in P (Park) with the parking brake firmly set. The vehicle can roll.

Do not leave the vehicle when the engine is running. If you have left the engine running, the vehicle can move suddenly. You or others

(Continued)

#### Warning (Continued)

Make sure the shift lever is fully in P (Park) before starting the engine. The vehicle has an automatic transmission shift lock control system. The regular brake must be fully applied first and then the shift lever button pressed before shifting from P (Park) when the ignition key is in ON/RUN. If you cannot shift out of P (Park), ease pressure on the shift lever, then push the shift lever all the way into P (Park) as you maintain brake application. Then press the shift lever button and move the shift lever into another gear. See Shifting out of Park ⇒ 231.

**R**: Use this gear to back up.

Shifting to R (Reverse) while the vehicle is moving forward could damage the transmission. The repairs would not be covered by the vehicle warranty. Shift to R (Reverse) only after the vehicle is stopped.

N: In this position, the engine does not connect with the wheels. To restart the engine when the vehicle is already moving, use N (Neutral) only. Also, use N (Neutral) when the vehicle is being towed.

## **Marning**

Shifting into a drive gear while the engine is running at high speed is dangerous. Unless your foot is firmly on the brake pedal, the

(Continued)

### Warning (Continued)

vehicle could move very rapidly. You could lose control and hit people or objects. Do not shift into a drive gear while the engine is running at high speed.

#### Caution

Shifting out of P (Park) or N (Neutral) with the engine running at high speed may damage the transmission. The repairs would not be covered by the vehicle warranty. Be sure the engine is not running at high speed when shifting the vehicle.

**D**: This position is for normal driving. It provides the best fuel economy. If more power is needed for passing, and the vehicle is:

 Going less than 56 km/h (35 mph), push the accelerator pedal about halfway down.  Going about 56 km/h (35 mph) or more, push the accelerator all the way down.

#### Caution

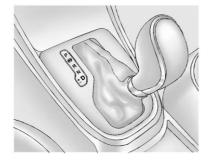
If the vehicle does not shift gears, the transmission could be damaged. Have the vehicle serviced right away.

# Manual Mode Driver Shift Control (DSC)

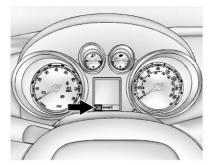
#### Caution

Driving with the engine at a high rpm without upshifting while using Driver Shift Control (DSC), could damage the vehicle. Always upshift when necessary while using DSC.

DSC allows you to shift an automatic transmission similar to a manual transmission. To use the DSC feature:



 Move the shift lever from D (Drive) to the left into the (+) or (-) manual position.



 Press the shift lever forward (+) to upshift or rearward (-) to downshift. An M and the current gear will be displayed in the DIC.

While using the DSC feature, the vehicle will have firmer, quicker shifting. You can use this for sport driving or when climbing or descending hills, to stay in gear longer, or to downshift for more power or engine braking.

The transmission will only allow you to shift into gears appropriate for the vehicle speed and engine revolutions per minute (rpm). The transmission will not automatically

shift to the next lower gear if the engine rpm is too high, nor to the next higher gear when the maximum engine rpm is reached.

If shifting is prevented for any reason, the currently selected gear will flash multiple times, indicating that the transmission has not shifted gears.

While in the DSC mode, the transmission will automatically downshift when the vehicle comes to a stop. This will allow for more power during take-off.

When accelerating the vehicle from a stop in snowy and icy conditions, you may want to shift into second gear. A higher gear allows the vehicle to gain more traction on slippery surfaces.

## **Brakes**

# Antilock Brake System (ABS)

This vehicle has an Antilock Brake System (ABS), an advanced electronic braking system that helps prevent a braking skid.

When the vehicle begins to drive away, ABS checks itself.

A momentary motor or clicking noise may be heard while this test is going on, and it may even be noticed that the brake pedal moves a little. This is normal.



If driving safely on a wet road and it becomes necessary to slam on the brakes and continue braking to avoid a sudden obstacle, a computer senses the wheels are slowing down. If one of the wheels is about to stop rolling, the computer will separately work the brakes at each wheel.

ABS can change the brake pressure to each wheel, as required, faster than any driver could. This can help you steer around the obstacle while braking hard.

As the brakes are applied, the computer keeps receiving updates on wheel speed and controls braking pressure accordingly.

Remember: ABS does not change the time needed to get a foot up to the brake pedal or always decrease stopping distance. If you get too close to the vehicle in front of you, there will not be enough time to apply the brakes if that vehicle suddenly slows or stops. Always leave enough room up ahead to stop, even with ABS.

#### Using ABS

Do not pump the brakes. Just hold the brake pedal down firmly and let ABS work. You may hear the ABS pump or motor operating and feel the brake pedal pulsate. This is normal.

#### **Braking in Emergencies**

ABS allows you to steer and brake at the same time. In many emergencies, steering can help more than even the very best braking.

## **Parking Brake**



The Electric Parking Brake (EPB) switch is on the center console. The EPB can always be activated, even if the ignition is off. To prevent draining the battery, avoid repeated cycles of the EPB when the engine is not running.

Before leaving the vehicle, check the red parking brake status light to ensure that the parking brake is applied.

## **EPB Apply**

To apply the EPB:

- Be sure the vehicle is at a complete stop.
- Lift up the EPB switch momentarily.

The red parking brake status light will flash and then stay on once the EPB is fully applied. If the red parking brake status light flashes continuously, then the EPB is only partially applied or there is a problem with the EPB. A DIC message will display. Release the EPB and try to apply it again. If the light does not come on, or keeps flashing, have the vehicle serviced. Do not drive the vehicle if the red parking brake status light is flashing. See your dealer. See *Electric Parking Brake Light* ⇔ 105.

If the amber parking brake warning light is on, lift up on the EPB switch and hold it up. Continue to hold the switch until the red parking brake status light remains on. If the amber parking brake warning light remains on, see your dealer.

If the EPB is applied while the vehicle is moving, the vehicle will decelerate as long as the switch is held up. If the switch is held up until the vehicle comes to a stop, the EPB will remain applied.

The vehicle may automatically apply the EPB in some situations when the vehicle is not moving. This is normal, and is done to periodically check the correct operation of the EPB system.

If the EPB fails to apply, the rear wheels should be blocked to prevent vehicle movement.

#### **EPB Release**

To release the EPB:

- Place the ignition in the ACC/ ACCESSORY or ON/RUN position.
- 2. Apply and hold the brake pedal.
- 3. Push down momentarily on the EPB switch.

The EPB is released when the red parking brake status light is off.

If the amber parking brake warning light is on, release the EPB by pushing down on the EPB switch and holding it down. Continue to hold the switch until the red parking

brake status light is off. If either light stays on after release is attempted, see your dealer.

#### Caution

Driving with the parking brake on can overheat the brake system and cause premature wear or damage to brake system parts. Make sure that the parking brake is fully released and the brake warning light is off before driving.

#### **Automatic EPB Release**

The EPB will automatically release if the vehicle is running, placed into gear, and an attempt is made to drive away. Avoid rapid acceleration when the EPB is applied, to preserve parking brake lining life.

#### **Brake Assist**

The Brake Assist feature is designed to assist the driver in stopping or decreasing vehicle speed in emergency driving conditions. This feature uses the stability system hydraulic brake control module to supplement the power brake system under conditions where the driver has quickly and forcefully applied the brake pedal in an attempt to quickly stop or slow down the vehicle. The stability system hydraulic brake control module increases brake pressure at each corner of the vehicle until the ABS activates. Minor brake pedal pulsation or pedal movement during this time is normal and the driver should continue to apply the brake pedal as the driving situation dictates. The Brake Assist feature will automatically disengage when the brake pedal is released or brake pedal pressure is quickly decreased.

## Hill Start Assist (HSA)

This vehicle has a Hill Start Assist (HSA) feature, which may be useful when the vehicle is stopped on an incline. This feature is designed to prevent the vehicle from rolling, either forward or rearward, during vehicle drive off. After the driver

completely stops and holds the vehicle in a complete standstill on an incline, HSA will be automatically activated. During the transition period between when the driver releases the brake pedal and starts to accelerate to drive off on a grade. HSA holds the braking pressure to ensure that there is no rolling. The brakes will automatically release when the accelerator pedal is applied.

## **Ride Control Systems**

## Traction Control/ Electronic Stability Control

### **System Operation**

The vehicle has a Traction Control System (TCS) and StabiliTrak<sup>®</sup>, an electronic stability control system. These systems help limit wheel spin and assist the driver in maintaining control, especially on slippery road conditions.

TCS activates if it senses that any of the drive wheels are spinning or beginning to lose traction. When this happens, TCS applies the brakes to the spinning wheels and reduces engine power to limit wheel spin.

StabiliTrak activates when the vehicle senses a difference between the intended path and the direction the vehicle is actually traveling. StabiliTrak selectively applies braking pressure to any one of the

vehicle wheel brakes to assist the driver in keeping the vehicle on the intended path.

If cruise control is being used and TCS or StabiliTrak begins to limit wheel spin, cruise control will disengage. Cruise control may be turned back on when road conditions allow.

Both systems come on automatically when the vehicle is started and begins to move. The systems may be heard or felt while they are operating or while performing diagnostic checks. This is normal and does not mean there is a problem with the vehicle.



The indicator light for both systems is in the instrument cluster. This light will:

- Flash when TCS is limiting wheel spin.
- Flash when StabiliTrak is activated.
- Turn on and stay on when either system is not working.

If either system fails to turn on or to activate, a message displays in the Driver Information Center (DIC), and \$\overline{\mathbb{Z}}\$ comes on and stays on to indicate that the system is inactive and is not assisting the driver in maintaining control. The vehicle is safe to drive, but driving should be adjusted accordingly.

If ≅ comes on and stays on:

1. Stop the vehicle.

- 2. Turn the engine off and wait 15 seconds.
- 3. Start the engine.

Drive the vehicle. If \$\overline{R}\$ comes on and stays on, the vehicle may need more time to diagnose the problem. If the condition persists, see your dealer.

## Turning the Systems Off and On



#### Caution

Do not repeatedly brake or accelerate heavily when TCS is off. The vehicle driveline could be damaged.

To turn off only TCS, press and release  $\frac{2}{67}$ . The appropriate DIC message is displayed.

To turn TCS on again, press and release  $\stackrel{\bullet}{a}$ . The appropriate DIC message is displayed .

If TCS is limiting wheel spin when  $\frac{1}{4}$  is pressed, the system will not turn off until the wheels stop spinning.

To turn off both TCS and StabiliTrak, press and hold 幕 until the StabiliTrak Off light 幕 comes on and stays on in the instrument cluster. The appropriate DIC message is displayed.

To turn TCS and StabiliTrak on again, press and release \$\frac{1}{8}\$. The StabiliTrak Off light \$\frac{1}{8}\$ in the instrument cluster turns off. The appropriate DIC message is displayed.

### **Cruise Control**

The cruise control lets the vehicle maintain a speed of about 40 km/h (25 mph) or more without keeping your foot on the accelerator. Cruise control does not work at speeds below 40 km/h (25 mph).

## **⚠** Warning

Cruise control can be dangerous where you cannot drive safely at a steady speed. Do not use cruise control on winding roads or in heavy traffic.

Cruise control can be dangerous on slippery roads. On such roads, fast changes in tire traction can cause excessive wheel slip, and you could lose control. Do not use cruise control on slippery roads.

The vehicle has a Traction Control System (TCS) or StabiliTrak system that begins to limit wheel spin while using cruise control and the cruise control will automatically disengage.

See Traction Control/Electronic Stability Control ⇒ 239. If a collision alert occurs when cruise control is activated, cruise control is disengaged. See Forward Collision Alert (FCA) System ⇒ 245. When road conditions allow you to safely use it again, cruise control can be turned back on.

If the brakes are applied, cruise control disengages.



is: Press to turn the cruise control system on or off. A white indicator comes on in the instrument cluster when cruise is turned on.

**RES/+**: If there is a set speed in memory, move the thumbwheel up briefly to resume to that speed or hold upward to accelerate. If cruise control is already active, use to increase vehicle speed.

**SET/-**: Move the thumbwheel down briefly to set the speed and activate cruise control. If cruise control is already active, use to decrease speed.

: Press to disengage cruise control without erasing the set speed from memory.

#### **Setting Cruise Control**

To set a speed:

- 1. Press in to turn cruise control on.
- Get up to the speed desired.
- Move the thumbwheel down toward SET/- and release it.

4. Remove your foot from the accelerator.

The cruise control indicator on the instrument cluster turns green after cruise control has been set to the desired speed. See *Instrument Cluster* ♀ 98.

#### Resuming a Set Speed

If the cruise control is set at a desired speed and then the brakes are applied or  $\bigotimes$  is pressed, the cruise control is disengaged without erasing the set speed from memory. Once the vehicle speed is about 40 km/h (25 mph) or greater, move the thumbwheel up toward RES/+ briefly. The vehicle returns to the previously set speed.

## Increasing Speed While Using Cruise Control

If the cruise control system is already activated:

 Move the thumbwheel up toward RES/+ and hold it until the desired speed is reached, then release it.  To increase vehicle speed in small increments, move the thumbwheel up toward RES/+ briefly. For each press, the vehicle goes about 1.6 km/h (1 mph) faster.

The speedometer reading can be displayed in either English or metric units. See *Driver Information Center (DIC)* ⇒ 110. The increment value used depends on the units displayed.

## Reducing Speed While Using Cruise Control

If the cruise control system is already activated:

- Move the thumbwheel toward SET/- and hold until the desired lower speed is reached, then release it.
- To decrease the vehicle speed in small increments, move the thumbwheel toward SET/– briefly. For each press, the vehicle goes about 1.6 km/h (1 mph) slower.

The speedometer reading can be displayed in either English or metric units. See *Driver Information Center (DIC)* ⇒ 110. The increment value used depends on the units displayed.

## Passing Another Vehicle While Using Cruise Control

Use the accelerator pedal to increase the vehicle speed. When you take your foot off the pedal, the vehicle slows down to the previous set cruise control speed. While pressing the accelerator pedal or shortly following the release to override cruise control, briefly moving the thumbwheel toward SET/- will result in cruise set to the current vehicle speed.

#### **Using Cruise Control on Hills**

How well cruise control works on hills depends on the vehicle speed, load, and the steepness of the hills. When going up steep hills, you might have to step on the accelerator pedal to maintain the vehicle speed. When going downhill, you might have to brake or shift to a lower gear to keep your

speed down. If the brake pedal is applied, cruise control will disengage.

#### **Ending Cruise Control**

There are four ways to end cruise control:

- To disengage cruise control, step lightly on the brake pedal.
- Press ※
- Shift the transmission to N (Neutral).
- To turn off cruise control, press

#### **Erasing Speed Memory**

The cruise control set speed is erased from memory if  $\delta n$  is pressed or if the vehicle is turned off.

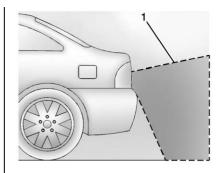
# **Driver Assistance Systems**

# Assistance Systems for Parking or Backing

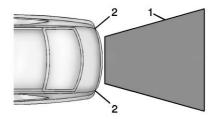
If equipped, the Rear Vision Camera (RVC), Rear Parking Assist (RPA), and Front Parking Assist (FPA) may help the driver park or avoid objects. Always check around the vehicle when parking or backing.

#### Rear Vision Camera (RVC)

When the vehicle is shifted into R (Reverse), the RVC displays an image of the area behind the vehicle in the center stack display.



 View Displayed by the Camera



- View Displayed by the Camera
- 2. Corners of the Rear Bumper

Displayed images may be farther or closer than they appear. The area displayed is limited and objects that are close to either corner of the bumper or under the bumper do not display.

Touch MENU on the infotainment screen to adjust the display brightness while viewing the rear camera display.

A warning triangle may display on the RVC screen to show that RPA has detected an object. This triangle changes from amber to red and increases in size the closer the object.

## **⚠** Warning

The camera(s) do not display children, pedestrians, bicyclists, crossing traffic, animals, or any other object outside of the cameras' field of view, below the bumper, or under the vehicle. Shown distances may be different from actual distances. Do not drive or park the vehicle using (Continued)

### Warning (Continued)

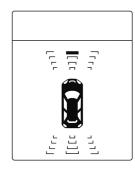
only these camera(s). Always check behind and around the vehicle before driving. Failure to use proper care may result in injury, death, or vehicle damage.

#### **Parking Assist**

With RPA, as the vehicle backs up at speeds of less than 8 km/h (5 mph), the sensors on the rear bumper detect objects up to 2.5 m (8 ft) behind the vehicle that are within a zone 25 cm (10 in) high off the ground and below bumper level. If the vehicle has Front Parking Assist (FPA), it also detects objects 1.2 m (4 ft) in front of the vehicle. These detection distances may be shorter during warmer or humid weather. Blocked sensors will not detect objects and can also cause false detections. Keep the sensors clean of mud, dirt, snow, ice, and slush: and clean sensors after a car wash in freezing temperatures.

## **⚠** Warning

The Parking Assist system does not detect children, pedestrians, bicyclists, animals, or objects located below the bumper or that are too close or too far from the vehicle. It is not available at speeds greater than 8 km/h (5 mph). To prevent injury, death, or vehicle damage, even with parking assist, always check the area around the vehicle and check all mirrors before moving forward or backing.



The instrument cluster may have a parking assist display with bars that show "distance to object" and object location information for RPA, and on some vehicles, for the FPA system. As the object gets closer, more bars light up, and the bars change color from yellow to amber to red.

When an object is first detected in the rear, one beep will be heard from the rear. When an object is very close (<0.6 m (2 ft) in the vehicle rear, or <0.3 m (1 ft) in the vehicle front), five beeps will sound from the rear or front depending on object location. Beeps for FPA are higher pitched than for RPA.

#### **Turning the Features On or Off**



The P// button on the center stack is used to turn on or off Parking Assist. The indicator light next to the

button comes on when the features are on and turns off when the features have been disabled.

The parking assist symbols and guidance lines can be turned on or off through the infotainment system. See "Rear Camera Options" in Vehicle Personalization ⇒ 113

# Forward Collision Alert (FCA) System

If equipped, the FCA system may help to avoid or reduce the harm caused by front-end crashes. FCA provides a visual alert and beeps when approaching a vehicle directly ahead too quickly.

The forward-looking FCA camera sensor is on the windshield ahead of the rearview mirror. FCA detects vehicles within a distance of approximately 60 m (197 ft) and operates at speeds above 40 km/h (25 mph).

## **⚠** Warning

FCA is a warning system and does not apply the brakes. When approaching a slower-moving or stopped vehicle ahead too rapidly, or when following a vehicle too closely, FCA may not provide a warning with enough time to help avoid a crash. It also may not provide any warning at all. FCA does not warn of pedestrians, animals, signs, guardrails, bridges, construction barrels, or other objects. Be ready to take action and apply the brakes. See Defensive Driving ♀ 217.

#### **Detecting the Vehicle Ahead**



FCA warnings will not occur unless the FCA system detects a vehicle ahead. When a vehicle is detected, the vehicle ahead indicator will display green. Vehicles may not be detected on curves, highway exit ramps, or hills, due to poor visibility; or if a vehicle ahead is partially blocked by pedestrians or other objects. FCA will not detect another vehicle ahead until it is completely in the driving lane.

## **A** Warning

FCA does not provide a warning to help avoid a crash, unless it detects a vehicle. FCA may not detect a vehicle ahead if the FCA sensor is blocked by dirt, snow, or ice, or if the windshield is damaged. It may also not detect a vehicle on winding or hilly roads, or in conditions that can limit visibility such as fog, rain, or snow, or if the headlamps or windshield are not cleaned or in (Continued)

#### Warning (Continued)

proper condition. Keep the windshield, headlamps, and FCA sensors clean and in good repair.

#### **Collision Alert**



When your vehicle approaches another vehicle too rapidly, the FCA display will come on in the DIC and several high-pitched beeps will sound. When this Collision Alert occurs, the brake system may prepare for driver braking to occur more rapidly which can cause a brief, mild deceleration. Continue to apply the brake pedal as needed. Cruise control may be disengaged when the Collision Alert occurs.

## **Selecting the Alert Timing**



The Collision Alert control is on the steering wheel. Press to set the alert timing. The first button press shows the current control setting on the DIC. Additional button presses will change this setting and turn the system off.

#### **Unnecessary Alerts**

FCA may provide unnecessary alerts to turning vehicles, vehicles in other lanes, objects that are not vehicles, or shadows. These alerts are normal operation and the vehicle does not need service.

#### Cleaning the System

If the FCA system does not seem to operate properly, clean the outside of the windshield area in front of the camera sensor before considering taking the vehicle in for service.

# Lane Departure Warning (LDW)

If equipped, LDW may help avoid crashes due to unintentional lane departures. It may provide an alert if the vehicle is crossing a lane without using a turn signal in that direction. LDW uses a camera sensor to detect the lane markings at speeds of 56 km/h (35 mph) or greater.

## **⚠** Warning

The LDW system does not steer the vehicle. The LDW system may not:

 Provide enough time to avoid a crash.

(Continued)

#### Warning (Continued)

- Detect lane markings under poor weather or visibility conditions. This can occur if the windshield or headlamps are blocked by dirt, snow, or ice; if they are not in proper condition; or if the sun shines directly into the camera.
- Detect road edges.
- Detect lanes on winding or hilly roads.

If LDW only detects lane markings on one side of the road, it will only warn you when departing the lane on the side where it has detected a lane marking. Always keep your attention on the road and maintain proper vehicle position within the lane, or vehicle damage, injury, or death could occur. Always keep the windshield, headlamps, and

(Continued)

#### Warning (Continued)

camera sensors clean and in good repair. Do not use LDW in bad weather conditions.

#### **How the System Works**

The LDW camera sensor is on the windshield ahead of the rearview mirror.

To turn LDW on and off, press on the center stack. The control indicator will light when LDW is on.



When LDW is on, is green if LDW is available to warn of a lane departure. If the vehicle crosses a detected lane marking without using the turn signal in that direction, is changes to amber and flashes.

Additionally, there will be three beeps on the right or left, depending on the lane departure direction.

## When the System Does Not Seem To Work Properly

The system may not detect lanes as well when there are:

- · Close vehicles ahead.
- Sudden lighting changes, such as when driving through tunnels.
- Banked roads.

If the LDW system is not functioning properly when lane markings are clearly visible, cleaning the windshield may help.

LDW alerts may occur due to tar marks, shadows, cracks in the road, temporary or construction lane markings, or other road imperfections. This is normal system operation; the vehicle does not need service. Turn LDW off if these conditions continue.

## **Fuel**

Use of the recommended fuel is an important part of the proper maintenance of this vehicle. When driving in the U.S. and Canada, to help keep the engine clean and maintain optimum vehicle performance, we recommend using TOP TIER Detergent Gasolines. See www.toptiergas.com for a list of TOP TIER Detergent Gasolines.





Essences Détergentes

Use premium unleaded gasoline meeting ASTM specification D4814 with a posted octane rating of 91 or higher. Regular unleaded gasoline rated at 87 octane or higher can be

used, but acceleration and fuel economy will be reduced, and an audible knocking noise may be heard. If this occurs, use a gasoline rated at 91 octane or higher as soon as possible. Otherwise, the engine could be damaged. If heavy knocking is heard when using gasoline with a 91 octane rating or higher, the engine needs service.

#### Use of Seasonal Fuels

Use summer and winter fuels in the appropriate season. The fuels industry automatically modifies the fuel for the appropriate season. If fuel is left in the vehicle tank for long periods of time, driving or starting could be affected. Drive the vehicle until the fuel is at one-half tank or less, then refuel with the current seasonal fuel.

#### **Prohibited Fuels**

Gasolines containing oxygenates such as ethers and ethanol, as well as reformulated gasolines, are available in some cities. If these gasolines comply with the previously described specification, then they are acceptable to use.

However, E85 (85% ethanol) and other fuels containing more than 15% ethanol must be used only in FlexFuel vehicles.

#### Caution

Do not use fuel containing methanol. It can corrode metal parts in the fuel system and also damage plastic and rubber parts. That damage would not be covered under the vehicle warranty.

Some gasolines, mainly high octane racing gasolines, can contain an octane-enhancing additive called methylcyclopentadienyl manganese tricarbonyl (MMT). Do not use gasolines and/or fuel additives with MMT as they can reduce spark plug life and affect emission control system performance. The malfunction indicator lamp may turn on. If this occurs, see your dealer for service.

# California Fuel Requirements

If the vehicle is certified to meet California Emissions Standards, it is designed to operate on fuels that meet California specifications. See the underhood emission control label. If this fuel is not available in states adopting California Emissions Standards, the vehicle will operate satisfactorily on fuels meeting federal specifications, but emission control system performance may be affected. The malfunction indicator lamp could turn on and the vehicle may not pass a smog-check test. See Malfunction Indicator Lamp occurs, return to your authorized dealer for diagnosis. If it is determined that the condition is caused by the type of fuel used. repairs may not be covered by the vehicle warranty.

## Fuels in Foreign Countries

If planning to drive in countries outside the U.S. or Canada, the proper fuel might be hard to find. Check regional auto club or fuel retail brand websites for availability in the country where driving. Never use leaded gasoline, fuel containing methanol, manganese, or any other fuel not recommended. Costly repairs caused by use of improper fuel would not be covered by the vehicle warranty.

#### **Fuel Additives**

To keep fuel systems clean, TOP TIER Detergent Gasoline is recommended. See *Fuel* ⇒ 248.

If TOP TIER Detergent Gasoline is not available, one bottle of Fuel System Treatment PLUS added to the fuel tank at every engine oil change, can help. Fuel System Treatment PLUS is the only gasoline additive recommended by General Motors. It is available at your dealer.

## Filling the Tank

## **Marning**

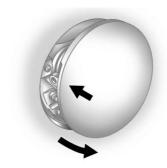
Fuel vapors and fuel fires burn violently and can cause injury or death.

- To help avoid injuries to you and others, read and follow all the instructions on the fuel pump island.
- Turn off the engine when refueling.
- Keep sparks, flames, and smoking materials away from fuel.
- Do not leave the fuel pump unattended.
- Do not use a cell phone while refueling.
- Do not re-enter the vehicle while pumping fuel.
- Keep children away from the fuel pump and never let children pump fuel.

(Continued)

## Warning (Continued)

 Fuel can spray out if the fuel cap is opened too quickly. This spray can happen if the tank is nearly full, and is more likely in hot weather. Open the fuel cap slowly and wait for any hiss noise to stop, then unscrew the cap all the way.



The fuel cap is behind a hinged fuel door on the passenger side of the vehicle. The fuel door is locked when the vehicle doors are locked.

Press on the RKE transmitter to unlock. To open the fuel door, push and release the rearward center edge of the door.



Turn the fuel cap counterclockwise to remove. While refueling, hang the tethered fuel cap from the hook on the fuel door.

## **⚠** Warning

Overfilling the fuel tank by more than three clicks of a standard fill nozzle may cause:

- Vehicle performance issues, including engine stalling and damage to the fuel system.
- · Fuel spills.
- Potential fuel fires.

Be careful not to spill fuel. Wait a few seconds after you have finished pumping before removing the nozzle. Clean fuel from painted surfaces as soon as possible. See Exterior Care \$\times 321\$.

When replacing the fuel cap, turn it clockwise until it clicks. Make sure the cap is fully installed. The diagnostic system can determine if the fuel cap has been left off or improperly installed. This would allow fuel to evaporate into the atmosphere. See *Malfunction Indicator Lamp (Check Engine Light)* 

⇒ 102.

## **⚠** Warning

If a fire starts while you are refueling, do not remove the nozzle. Shut off the flow of fuel by shutting off the pump or by notifying the station attendant. Leave the area immediately.

#### Caution

If a new fuel cap is needed, be sure to get the right type of cap from your dealer. The wrong type of fuel cap may not fit properly, may cause the malfunction indicator lamp to light, and could damage the fuel tank and emissions system. See Malfunction Indicator Lamp (Check Engine Light) \$\dip 102\$.

# Filling a Portable Fuel Container

## **⚠** Warning

Filling a portable fuel container while it is in the vehicle can cause fuel vapors that can ignite either by static electricity or other means. You or others could be badly burned and the vehicle could be damaged. Always:

- Use approved fuel containers.
- Remove the container from the vehicle, trunk, or pickup bed before filling.
- Place the container on the ground.
- Place the nozzle inside the fill opening of the container before dispensing fuel, and keep it in contact with the fill opening until filling is complete.

(Continued)

#### Warning (Continued)

- Fill the container no more than 95% full to allow for expansion.
- Do not smoke, light matches, or use lighters while pumping fuel.
- Avoid using cell phones or other electronic devices.

## **Trailer Towing**

# General Towing Information

The vehicle is neither designed nor intended to tow a trailer.

# Conversions and Add-Ons

## Add-On Electrical Equipment

## **⚠** Warning

The Data Link Connector (DLC) is used for vehicle service and Emission Inspection/Maintenance testing. See Malfunction Indicator Lamp (Check Engine Light)

⇒ 102. A device connected to the DLC — such as an aftermarket fleet or driver-behavior tracking device — may interfere with vehicle systems. This could affect vehicle operation and cause a crash. Such devices may also access information stored in the vehicle's systems.

#### Caution

Some electrical equipment can damage the vehicle or cause components to not work and would not be covered by the vehicle warranty. Always check with your dealer before adding electrical equipment.

Add-on equipment can drain the vehicle's 12-volt battery, even if the vehicle is not operating.

The vehicle has an airbag system. Before attempting to add anything electrical to the vehicle, see Servicing the Airbag-Equipped Vehicle ⇒ 67 and Adding Equipment to the Airbag-Equipped Vehicle ⇒ 68.

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### **General Information**

For service and parts needs, visit your dealer. You will receive genuine GM parts and GM-trained and supported service people.

Genuine GM parts have one of these marks:



Genuine 🛍 l Parts



Accessories

# California Proposition 65 Warning

**WARNING:** Most motor vehicles, including this one, contain and/or emit chemicals known to the State of California to cause cancer and birth defects or other reproductive

harm. Engine exhaust, many parts and systems, many fluids, and some component wear by-products contain and/or emit these chemicals.

See Battery - North America ⇒ 271 and Jump Starting - North America ⇒ 315.

## California Perchlorate Materials Requirements

Certain types of automotive applications, such as airbag initiators, safety belt pretensioners, and lithium batteries contained in Remote Keyless Entry transmitters, may contain perchlorate materials. Special handling may be necessary. For additional information, see www.dtsc.ca.gov/hazardouswaste/perchlorate.

## Accessories and Modifications

Adding non-dealer accessories or making modifications to the vehicle can affect vehicle performance and safety, including such things as airbags, braking, stability, ride and handling, emissions systems, aerodynamics, durability, and electronic systems like antilock brakes, traction control, and stability control. These accessories or modifications could even cause malfunction or damage not covered by the vehicle warranty.

Damage to suspension components caused by modifying vehicle height outside of factory settings will not be covered by the vehicle warranty.

Damage to vehicle components resulting from modifications or the installation or use of non-GM certified parts, including control module or software modifications, is not covered under the terms of the vehicle warranty and may affect remaining warranty coverage for affected parts.

GM Accessories are designed to complement and function with other systems on the vehicle. See your dealer to accessorize the vehicle using genuine GM Accessories installed by a dealer technician.

## **Vehicle Checks**

## Doing Your Own Service Work

## ⚠ Warning

It can be dangerous to work on your vehicle if you do not have the proper knowledge, service manual, tools, or parts. Always follow owner manual procedures and consult the service manual for your vehicle before doing any service work.

If doing some of your own service work, use the proper service manual. It tells you much more about how to service the vehicle than this manual can. To order the proper service manual, see *Service Publications Ordering*Information 

355.

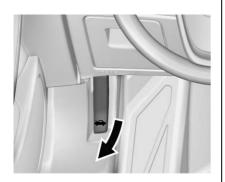
This vehicle has an airbag system. Before attempting to do your own service work, see Servicing the Airbag-Equipped Vehicle ⇒ 67.

#### Caution

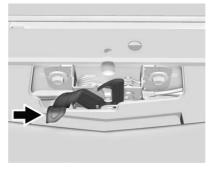
Even small amounts of contamination can cause damage to vehicle systems. Do not allow contaminants to contact the fluids, reservoir caps, or dipsticks.

#### Hood

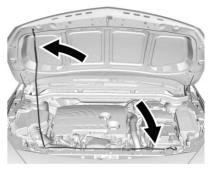
To open the hood:



 Pull the hood release handle inside the vehicle. It is on the lower left side of the instrument panel.



Go to the front of the vehicle and move the secondary hood release lever toward the driver side of the vehicle.



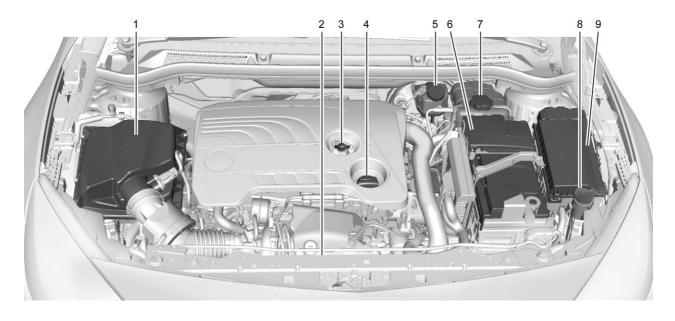
 Lift the hood and release the hood prop from its retainer, above the radiator. Securely place the hood prop into the slot on the underside of the hood.

#### 258 Vehicle Care

#### To close the hood:

- Before closing the hood, be sure all filler caps are on properly. Then, lift the hood to relieve pressure on the hood prop. Remove the hood prop from the slot in the underside of the hood and return the prop to its retainer. The prop rod must click into place when returning it to the retainer to prevent hood damage.
- Lower the hood 30 cm (12 in) above the vehicle and release it so it fully latches. Check to make sure the hood is closed and repeat the process if necessary.

## **Engine Compartment Overview**



- 3. Engine Oil Dipstick. See *Engine Oil* ⇒ 260.
- 5. Brake Fluid Reservoir. See *Brakes* \$ 270.

- 9. Engine Compartment Fuse Block 

  ⇒ 282.

## **Engine Oil**

To ensure proper engine performance and long life, careful attention must be paid to engine oil.

Following these simple, but important steps will help protect your investment:

- Use engine oil approved to the proper specification and of the proper viscosity grade. See "Selecting the Right Engine Oil" in this section.
- Check the engine oil level regularly and maintain the proper oil level. See "Checking Engine Oil" and "When to Add Engine Oil" in this section.
- Always dispose of engine oil properly. See "What to Do with Used Oil" in this section.

### **Checking Engine Oil**

It is a good idea to check the engine oil level at each fuel fill. In order to get an accurate reading, the vehicle must be on level ground. The engine oil dipstick handle is a loop. See *Engine Compartment Overview*  $\Rightarrow$  259 for the location of the engine oil dipstick.

Obtaining an accurate oil level reading is essential:

 If the engine has been running recently, turn off the engine and allow several minutes for the oil to drain back into the oil pan. Checking the oil level too soon after engine shutoff will not provide an accurate oil level reading.

## **⚠** Warning

The engine oil dipstick handle may be hot; it could burn you. Use a towel or glove to touch the dipstick handle.

 Pull out the dipstick and wipe it with a clean paper towel or cloth, then push it back in all the way. Remove it again, keeping the tip down, and check the level.

#### When to Add Engine Oil



If the oil is below the cross-hatched area at the tip of the dipstick, add 1 L (1 qt) of the recommended oil and then recheck the level. See "Selecting the Right Engine Oil" later in this section for an explanation of what kind of oil to use. For engine oil crankcase capacity, see Capacities and Specifications ♀ 344.

#### Caution

Do not add too much oil. Oil levels above or below the acceptable operating range shown on the dipstick are harmful to the engine. If you find that you have an oil level above the operating range, i.e., the engine (Continued)

#### Caution (Continued)

has so much oil that the oil level gets above the cross-hatched area that shows the proper operating range, the engine could be damaged. You should drain out the excess oil or limit driving of the vehicle and seek a service professional to remove the excess amount of oil.

See Engine Compartment Overview 

⇒ 259 for the location of the engine oil fill cap.

Add enough oil to put the level somewhere in the proper operating range. Push the dipstick all the way back in when through.

#### Selecting the Right Engine Oil

Selecting the right engine oil depends on both the proper oil specification and viscosity grade. See Recommended Fluids and Lubricants \$\dip 340\$.

#### **Specification**

Ask for and use engine oils that meet the dexos1<sup>™</sup> specification.



Engine oils that have been approved by GM as meeting the dexos1 specification are marked with the dexos1 approved logo. See www.gmdexos.com.

#### Caution

Failure to use the recommended engine oil or equivalent can result in engine damage not covered by the vehicle warranty.

#### **Viscosity Grade**

Use SAE 5W-30 viscosity grade engine oil.

Cold Temperature Operation: In an area of extreme cold, where the temperature falls below -29 °C (-20 °F), an SAE 0W-30 oil may be used. An oil of this viscosity grade will provide easier cold starting for the engine at extremely low temperatures. When selecting an oil of the appropriate viscosity grade, it is recommended to select an oil of the correct specification. See "Specification" earlier in this section.

## Engine Oil Additives/Engine Oil Flushes

Do not add anything to the oil. The recommended oils meeting the dexos1 specification are all that is needed for good performance and engine protection.

Engine oil system flushes are not recommended and could cause engine damage not covered by the vehicle warranty.

#### What to Do with Used Oil

Used engine oil contains certain elements that can be unhealthy for your skin and could even cause cancer. Do not let used oil stay on your skin for very long. Clean your skin and nails with soap and water, or a good hand cleaner. Wash or properly dispose of clothing or rags containing used engine oil. See the manufacturer's warnings about the use and disposal of oil products.

Used oil can be a threat to the environment. If you change your own oil, be sure to drain all the oil from the filter before disposal. Never dispose of oil by putting it in the trash or pouring it on the ground, into sewers, or into streams or bodies of water. Recycle it by taking it to a place that collects used oil.

# Engine Oil Life System When to Change Engine Oil

This vehicle has a computer system that indicates when to change the engine oil and filter. This is based on a combination of factors which include engine revolutions, engine temperature, and miles driven. Based on driving conditions, the mileage at which an oil change is indicated can vary considerably. For

the oil life system to work properly, the system must be reset every time the oil is changed.

When the system has calculated that oil life has been diminished, it indicates that an oil change is necessary. A CHANGE ENGINE OIL SOON message comes on. Change the oil as soon as possible within the next 1000 km (600 mi). It is possible that, if driving under the best conditions, the oil life system might indicate that an oil change is not necessary for up to a year. The engine oil and filter must be changed at least once a year and, at this time, the system must be reset. Your dealer has trained service people who will perform this work and reset the system. It is also important to check the oil regularly over the course of an oil drain interval and keep it at the proper level

If the system is ever reset accidentally, the oil must be changed at 5 000 km (3,000 mi) since the last oil change.
Remember to reset the oil life system whenever the oil is changed.

## How to Reset the Engine Oil Life System

Reset the system whenever the engine oil is changed so that the system can calculate the next engine oil change. To reset the system:

- 1. Turn the ignition to ON/RUN with the engine off.
- Press the DIC MENU button on the turn signal lever to enter the Vehicle Information Menu. Use the thumbwheel to scroll through the menu items until you reach REMAINING OIL LIFE.
- 3. Press SET/CLR to reset the oil life at 100%.
- 4. Turn the ignition to LOCK/OFF.

The system is reset when the CHANGE ENGINE OIL SOON message is off and the REMAINING OIL LIFE 100% message is displayed.

If the CHANGE ENGINE OIL SOON message comes back on when the vehicle is started, the engine oil life system has not been reset. Repeat the procedure.

## **Automatic Transmission Fluid**

#### How to Check Automatic Transmission Fluid

It is not necessary to check the transmission fluid level.

A transmission fluid leak is the only reason for fluid loss. If a leak occurs, take the vehicle to your dealer and have it repaired as soon as possible.

There is a special procedure for checking and changing the transmission fluid. Because this procedure is difficult, you should have this done at your dealer.

## **Engine Air Cleaner/Filter**

## When to Inspect the Engine Air Cleaner/Filter

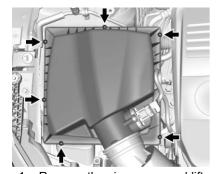
For intervals on changing and inspecting the engine air cleaner/ filter, see *Maintenance*Schedule ⇒ 331.

## How to Inspect the Engine Air Cleaner/Filter

Do not start the engine or have the engine running with the engine air cleaner/filter housing open. Before removing the engine air cleaner/filter, make sure that the engine air cleaner/filter housing and nearby components are free of dirt and debris. Remove the engine air cleaner/filter. Lightly tap and shake the engine air cleaner/filter (away from the vehicle), to release loose dust and dirt. Inspect the engine air cleaner/filter for damage, and

replace if damaged. Do not clean the engine air cleaner/filter with water or compressed air.

To inspect or replace the air cleaner/filter:



- Remove the six screws and lift the cover off the engine air cleaner/filter assembly.
- 2. Inspect or replace the engine air cleaner/filter.
- Lower the cover into the engine air cleaner/filter assembly, then secure with the six screws.

## ⚠ Warning

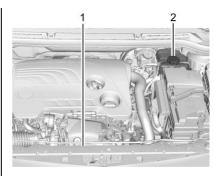
Operating the engine with the air cleaner/filter off can cause you or others to be burned. The air cleaner not only cleans the air; it helps to stop flames if the engine backfires. Use caution when working on the engine and do not drive with the air cleaner/filter off.

#### Caution

If the air cleaner/filter is off, dirt can easily get into the engine, which could damage it. Always have the air cleaner/filter in place when you are driving.

## **Cooling System**

The cooling system allows the engine to maintain the correct working temperature.



- Engine Cooling Fan (Out of View)
- 2. Engine Coolant Surge Tank and Pressure Cap

## ⚠ Warning

An electric engine cooling fan under the hood can start up even when the engine is not running and can cause injury. Keep hands, clothing, and tools away from any underhood electric fan.

## **⚠** Warning

Heater and radiator hoses, and other engine parts, can be very hot. Do not touch them. If you do, you can be burned.

Do not run the engine if there is a leak. If you run the engine, it could lose all coolant. That could cause an engine fire, and you could be burned. Get any leak fixed before you drive the vehicle.

#### Caution

Using coolant other than DEX-COOL® can cause premature engine, heater core, or radiator corrosion. In addition, the engine coolant could require changing sooner. Any repairs would not be covered by the vehicle warranty. Always use DEX-COOL (silicate-free) coolant in the vehicle.

### **Engine Coolant**

The cooling system in the vehicle is filled with DEX-COOL engine coolant. This coolant is designed to remain in the vehicle for 5 years or 240 000 km (150,000 mi), whichever occurs first.

The following explains the cooling system and how to check and add coolant when it is low. If there is a problem with engine overheating, see *Engine Overheating* ⇒ 268.

#### What to Use

## **Marning**

Adding only plain water or some other liquid to the cooling system can be dangerous. Plain water and other liquids, can boil before the proper coolant mixture will. The coolant warning system is set for the proper coolant mixture. With plain water or the wrong mixture, the engine could get too hot but you would not get the (Continued)

#### Warning (Continued)

overheat warning. The engine could catch fire and you or others could be burned. Use a 50/50 mixture of clean, drinkable water and DEX-COOL coolant.

Use a 50/50 mixture of clean drinkable water and DEX-COOL coolant. This mixture:

- Gives freezing protection down to -37 °C (-34 °F), outside temperature.
- Gives boiling protection up to 129 °C (265 °F), engine temperature.
- Protects against rust and corrosion.
- Will not damage aluminum parts.
- Helps keep the proper engine temperature.

#### Caution

If improper coolant mixture, inhibitors, or additives are used in the vehicle cooling system, the engine could overheat and be damaged. Too much water in the mixture can freeze and crack engine cooling parts. The repairs would not be covered by the vehicle warranty. Use only the proper mixture of engine coolant for the cooling system. See Recommended Fluids and Lubricants ♀ 340.

Never dispose of engine coolant by putting it in the trash, pouring it on the ground, or into sewers, streams, or bodies of water. Have the coolant changed by an authorized service center, familiar with legal requirements regarding used coolant disposal. This will help protect the environment and your health.

#### **Checking Coolant**

The vehicle must be on a level surface when checking the coolant level.

It is normal to see coolant moving in the upper coolant hose return line when the engine is running.

Check to see if coolant is visible in the coolant surge tank. If the coolant inside the coolant surge tank is boiling, do not do anything else until it cools down.

If coolant is visible but the coolant level is not at or above the mark pointed to, add a 50/50 mixture of clean, drinkable water and DEX-COOL coolant.

Be sure the cooling system is cool before this is done.

If no coolant is visible in the coolant surge tank, add coolant as follows:

## How to Add Coolant to the Coolant Surge Tank

#### Caution

This vehicle has a specific coolant fill procedure. Failure to follow this procedure could cause the engine to overheat and be severely damaged.

If no problem is found, check to see if coolant is visible in the coolant surge tank. If coolant is visible but the coolant level is not at the indicated level mark, add a 50/50 mixture of clean, drinkable water and DEX-COOL coolant at the coolant surge tank, but be sure the cooling system, including the coolant surge tank pressure cap, is cool before you do it.

## **⚠** Warning

Steam and scalding liquids from a hot cooling system can blow out and burn you badly. Never turn

(Continued)

#### Warning (Continued)

the cap when the cooling system, including the surge tank pressure cap, is hot. Wait for the cooling system and surge tank pressure cap to cool.

#### Caution

In cold weather, water can freeze and crack the engine, radiator, heater core, and other parts. Use the recommended coolant and the proper coolant mixture.

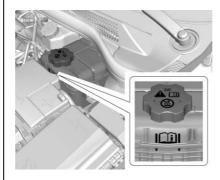
## **⚠** Warning

You can be burned if you spill coolant on hot engine parts. Coolant contains ethylene glycol and it will burn if the engine parts are hot enough. Do not spill coolant on a hot engine.

 Remove the coolant surge tank pressure cap when the cooling system, including the coolant surge tank pressure cap and upper radiator hose, is no longer hot.

Turn the pressure cap slowly counterclockwise about one-quarter of a turn. If you hear a hiss, wait for that to stop. This will allow any pressure still left to be vented out the discharge hose.

2. Keep turning the pressure cap slowly and remove it.



- Fill the coolant surge tank with the proper DEX-COOL coolant mixture to the indicated level mark.
- 4. With the coolant surge tank pressure cap off, start the engine and let it run until you can feel the upper radiator hose getting hot. Watch out for the engine cooling fan.

By this time, the coolant level inside the coolant surge tank may be lower. If the level is lower, add more of the proper DEX-COOL coolant mixture to the coolant surge tank until the level reaches the indicated level mark

5. Replace the pressure cap tightly.

Check the level in the coolant surge tank when the cooling system has cooled down. If the coolant is not at the proper level, repeat Steps 1–3 and reinstall the pressure cap. If the coolant still is not at the proper level when the system cools down again, see your dealer.

#### Caution

If the pressure cap is not tightly installed, coolant loss and possible engine damage may occur. Be sure the cap is properly and tightly secured.

## **Engine Overheating**

If the decision is made to lift the hood, make sure the vehicle is parked on a level surface.

Then check to see if the engine cooling fan is running. If the engine is overheating, the fan should be running. If it is not, do not continue to run the engine. Have the vehicle serviced.

#### Caution

Running the engine without coolant may cause damage or a fire. Vehicle damage would not be covered by the vehicle warranty.

## If Steam Is Coming from the Engine Compartment

## **⚠** Warning

Steam from an overheated engine can burn you badly, even if you just open the hood. Stay away from the engine if you see or hear steam coming from it. Just turn it off and get everyone away from the vehicle until it cools down. Wait until there is no sign of steam or coolant before you open the hood.

If you keep driving when the engine is overheated, the liquids in it can catch fire. You or others could be badly burned. Stop the (Continued)

#### Warning (Continued)

engine if it overheats, and get out of the vehicle until the engine is cool.

## If No Steam Is Coming from the Engine Compartment

If an engine overheat warning is displayed but no steam can be seen or heard, the problem may not be too serious. Sometimes the engine can get a little too hot when the vehicle:

- Climbs a long hill on a hot day.
- Stops after high-speed driving.
- Idles for long periods in traffic.

If the overheat warning is displayed with no sign of steam:

- 1. Turn the air conditioning off.
- Turn the heater on to the highest temperature and to the highest fan speed. Open the windows as necessary.

 When it is safe to do so, pull off the road, shift to P (Park) or N (Neutral), and let the engine idle.

If the engine coolant temperature gauge is no longer in the overheat zone, the vehicle can be driven. Continue to drive the vehicle slowly for about 10 minutes. Keep a safe vehicle distance from the vehicle in front. If the warning does not come back on, continue to drive normally and have the cooling system checked for proper fill and function.

If the warning continues, pull over, stop, and park the vehicle right away.

If there is no sign of steam, idle the engine for three minutes while parked. If the warning is still displayed, turn off the engine until it cools down.

#### Washer Fluid

#### What to Use

When the vehicle needs windshield washer fluid, be sure to read the manufacturer's instructions before

use. If operating the vehicle in an area where the temperature may fall below freezing, use a fluid that has sufficient protection against freezing.

#### **Adding Washer Fluid**



Open the cap with the washer symbol on it. Add washer fluid until the tank is full. See *Engine*Compartment Overview \$\to\$ 259 for reservoir location.

#### Caution

 Do not use washer fluid that contains any type of water repellent coating. This can cause the wiper blades to chatter or skip.

(Continued)

#### Caution (Continued)

- Do not use engine coolant (antifreeze) in the windshield washer. It can damage the windshield washer system and paint.
- Do not mix water with ready-to-use washer fluid. Water can cause the solution to freeze and damage the washer fluid tank and other parts of the washer system.
- When using concentrated washer fluid, follow the manufacturer instructions for adding water.
- Fill the washer fluid tank only three-quarters full when it is very cold. This allows for fluid expansion if freezing occurs, which could damage the tank if it is completely full.

#### **Brakes**

Disc brake pads have built-in wear indicators that make a high-pitched warning sound when the brake pads are worn and new pads are needed. The sound can come and go or can be heard all the time when the vehicle is moving, except when applying the brake pedal firmly.

## **⚠** Warning

The brake wear warning sound means that soon the brakes will not work well. That could lead to a crash. When the brake wear warning sound is heard, have the vehicle serviced.

#### Caution

Continuing to drive with worn-out brake pads could result in costly brake repair. Some driving conditions or climates can cause a brake squeal when the brakes are first applied or lightly applied. This does not mean something is wrong with the brakes.

Properly torqued wheel nuts are necessary to help prevent brake pulsation. When tires are rotated, inspect brake pads for wear and evenly tighten wheel nuts in the proper sequence to torque specifications. See Capacities and Specifications 

⇒ 344.

Brake pads should be replaced as complete sets.

#### **Brake Pedal Travel**

See your dealer if the brake pedal does not return to normal height, or if there is a rapid increase in pedal travel. This could be a sign that brake service may be required.

#### Replacing Brake System Parts

Always replace brake system parts with new, approved replacement parts. If this is not done, the brakes may not work properly. The braking performance expected can change in many other ways if the wrong

replacement brake parts are installed or if parts are improperly installed.

#### **Brake Fluid**



The brake master cylinder reservoir is filled with GM approved DOT 4 brake fluid as indicated on the reservoir cap. See *Engine*Compartment Overview \$259 for the location of the reservoir.

#### **Checking Brake Fluid**

With the vehicle in P (Park) on a level surface, the brake fluid level should be between the minimum and maximum marks on the brake fluid reservoir.

There are only two reasons why the brake fluid level in the reservoir may go down:

- Normal brake lining wear. When new linings are installed, the fluid level goes back up.
- A fluid leak in the brake hydraulic system. Have the brake hydraulic system fixed. With a leak, the brakes will not work well.

Always clean the brake fluid reservoir cap and the area around the cap before removing it.

Do not top off the brake fluid. Adding fluid does not correct a leak. If fluid is added when the linings are worn, there will be too much fluid when new brake linings are installed. Add or remove fluid, as necessary, only when work is done on the brake hydraulic system.

### **⚠** Warning

If too much brake fluid is added, it can spill on the engine and burn, if the engine is hot enough. You or others could be burned, and the vehicle could be damaged. Add brake fluid only when work is done on the brake hydraulic system.

Brake fluid absorbs water over time which degrades the effectiveness of the brake fluid. Replace brake fluid at the specified intervals to prevent increased stopping distance. See *Maintenance Schedule* \$331.

#### What to Add

Use only GM approved DOT 4 brake fluid from a clean, sealed container. See Recommended Fluids and Lubricants ⇒ 340.

## **⚠** Warning

The wrong or contaminated brake fluid could result in damage to the brake system. This could result in the loss of braking leading to a possible injury. Always use the proper GM approved brake fluid.

#### Caution

If brake fluid is spilled on the vehicle's painted surfaces, the paint finish can be damaged. Immediately wash off any painted surface.

### **Battery - North America**

The original equipment battery is maintenance free. Do not remove the cap and do not add fluid.

Refer to the replacement number shown on the original battery label when a new battery is needed. See *Engine Compartment Overview* \$259 for battery location.

## **⚠** Warning

WARNING: Battery posts, terminals, and related accessories contain lead and lead compounds, chemicals known to the State of California to cause cancer and birth defects or other reproductive harm. Batteries also contain other chemicals known to the State of California to cause cancer. WASH HANDS AFTER HANDLING.

#### **Vehicle Storage**

## **⚠** Warning

Batteries have acid that can burn you and gas that can explode. You can be badly hurt if you are not careful. See *Jump Starting - North America* ⇒ 315 for tips on working around a battery without getting hurt.

Infrequent Usage: Remove the black, negative (-) cable from the battery to keep the battery from running down.

Extended Storage: Remove the black, negative (-) cable from the battery or use a battery trickle charger.

#### **Starter Switch Check**

## ⚠ Warning

When you are doing this inspection, the vehicle could move suddenly. If the vehicle moves, you or others could be injured.

- Before starting this check, be sure there is enough room around the vehicle.
- 2. Apply both the parking brake and the regular brake.

Do not use the accelerator pedal, and be ready to turn off the engine immediately if it starts.

 Try to start the engine in each gear. The vehicle should start only in P (Park) or N (Neutral). If the vehicle starts in any other position, contact your dealer for service.

### Automatic Transmission Shift Lock Control Function Check

## **⚠** Warning

When you are doing this inspection, the vehicle could move suddenly. If the vehicle moves, you or others could be injured.

- Before starting this check, be sure there is enough room around the vehicle. It should be parked on a level surface.
- Apply the parking brake. Be ready to apply the regular brake immediately if the vehicle begins to move.

 With the engine off, turn the ignition on, but do not start the engine. Without applying the regular brake, try to move the shift lever out of P (Park) with normal effort. If the shift lever moves out of P (Park), contact your dealer for service.

## Ignition Transmission Lock Check

While parked and with the parking brake set, try to turn the ignition to LOCK/OFF in each shift lever position.

- The ignition should turn to LOCK/OFF only when the shift lever is in P (Park).
- The ignition key should come out only in LOCK/OFF.

Contact your dealer if service is required.

## Park Brake and P (Park) Mechanism Check

### **⚠** Warning

When you are doing this check, the vehicle could begin to move. You or others could be injured and property could be damaged. Make sure there is room in front of the vehicle in case it begins to roll. Be ready to apply the regular brake at once should the vehicle begin to move.

Park on a fairly steep hill, with the vehicle facing downhill. Keeping your foot on the regular brake, set the parking brake.

 To check the parking brake's holding ability: With the engine running and the transmission in N (Neutral), slowly remove foot pressure from the regular brake pedal. Do this until the vehicle is held by the parking brake only. To check the P (Park)
mechanism's holding ability:
With the engine running, shift to
P (Park). Then release the
parking brake followed by the
regular brake.

Contact your dealer if service is required.

## Wiper Blade Replacement

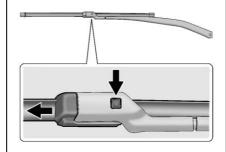
Replacement blades come in different types and are removed in different ways. For proper type and length, see *Maintenance* Replacement Parts \$\dip\$ 341.

#### Caution

Allowing the wiper arm to touch the windshield when no wiper blade is installed could damage the windshield. Any damage that occurs would not be covered by the vehicle warranty. Do not allow the wiper arm to touch the windshield.

To replace the windshield wiper blade:

 Pull the windshield wiper assembly away from the windshield.



- Press the button in the middle of the wiper arm connector, and pull the wiper blade away from the arm connector.
- 3. Remove the wiper blade.
- 4. Reverse Steps 1–3 for wiper blade replacement.

## **Headlamp Aiming**

Headlamp aim has been preset and should need no further adjustment.

If the vehicle is damaged in a crash, the headlamp aim may be affected. If adjustment to the headlamps is necessary, see your dealer.

## **Bulb Replacement**

For any bulb-changing procedure not listed in this section, contact your dealer.

# High Intensity Discharge (HID) Lighting

## **⚠** Warning

The High Intensity Discharge (HID) lighting system operates at a very high voltage. If you try to service any of the system components, you could be seriously injured. Have your dealer or a qualified technician service them.

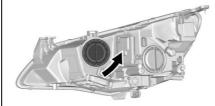
After an HID headlamp bulb has been replaced, the beam might be a slightly different shade than it was originally. This is normal.

### **LED Lighting**

This vehicle has several LED lamps. For replacement of any LED lighting assembly, contact your dealer.

# Adaptive Forward Lighting Lamps

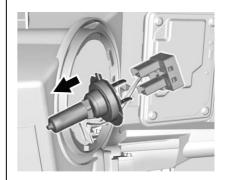
**Corner Lighting Lamps** 



 Turn the cap counterclockwise and remove it.



 Turn the bulb holder counterclockwise to disengage. Remove the bulb holder from the reflector.

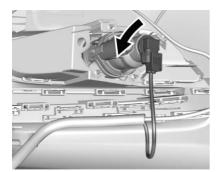


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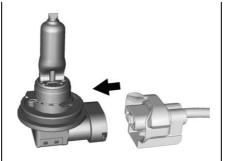
- 3. Pull the bulb from the plug connector.
- Replace the bulb and connect the bulb holder with the plug connector.
- Insert the bulb holder, engaging the two lugs into the reflector and turn clockwise to secure.

## Fog Lamps

The bulbs are accessible from the underside of the vehicle.

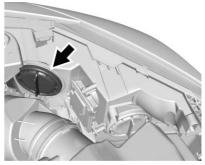


 Turn the bulb holder counterclockwise and remove it from the reflector.

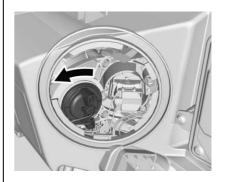


- Disengage the bulb socket from the plug connector by pressing the retaining lug.
- Remove and replace the bulb socket with bulb and attach the plug connector.
- Insert the bulb socket into the reflector by turning clockwise and engage.

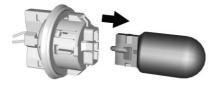
## **Front Turn Signal Lamps**



Turn cap counterclockwise and remove it.

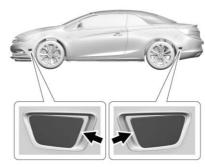


 Turn bulb socket counterclockwise and remove it from the reflector.



- 3. Pull bulb from bulb holder and replace it.
- Insert the bulb socket into the reflector and turn clockwise.
- 5. Fit the cap and turn clockwise.

### **Sidemarker Lamps**



 Insert a tool in between the sidemarker housing and the bumper. To prevent damage, place a cloth between the tool and the bumper.



Push the tool to disengage the clip and remove the sidemarker. Do not use excessive force.



3. Turn the bulb socket 90° counterclockwise and remove it from housing.



- 4. Pull the bulb from the bulb holder and replace it.
- Re-insert the socket into the housing and turn it 90° clockwise.
- Insert the sidemarker in reverse order in the bumper first, then gently push in the clip on the side.

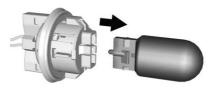
## **Side Turn Signal Lamps**



- Insert a tool between side turn signal and fender. Place a cloth between the tool and the fender.
- Push the tool to disengage the clip and remove the side turn signal lamp.



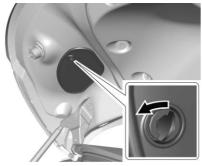
Turn the bulb holder counterclockwise and remove from housing.



4. Pull bulb from bulb holder and replace it.

- 5. Insert the bulb holder and turn it clockwise.
- Insert right end of the lamp, slide to the right, and insert left end.

### **Back-Up Lamps**



 The cover is inside of the trunk lid. Remove the screw on the cover with a tool and turn clockwise to remove the cover.



Remove bulb holder by turning counterclockwise.



3. Remove and replace the bulb.

 Insert bulb holder into the taillamp assembly and turn clockwise.



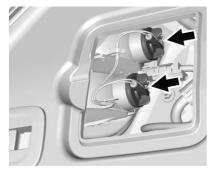
Close the cover by inserting the fastener clips first. Lock the cover by turning the screw clockwise with a tool.

### **Rear Position Lights**

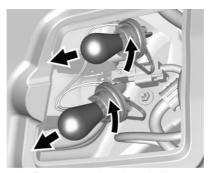
1. Open the trunk lid.



2. Release cover in side trim panel and remove.

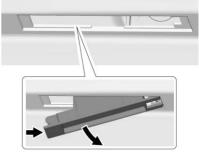


3. Remove bulb holder by turning counterclockwise.

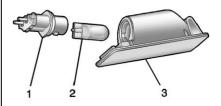


- 4. Remove and replace bulb.
- 5. Insert the bulb holder into the housing and turn clockwise.
- 6. Attach the side trim cover.

## **License Plate Lamp**



Lamp Assembly



**Bulb Assembly** 

1. Bulb Socket

- 2. Bulb
- 3. Lamp Assembly

To replace one of these bulbs:

- 1. Push the left end of the lamp assembly toward the right.
- 2. Turn the lamp assembly down to remove it.
- 3. Turn the bulb socket (1) counterclockwise to remove it from the lamp assembly (3).
- 4. Pull the bulb (2) straight out of the bulb socket (1).
- Push the replacement bulb straight into the bulb socket and turn the bulb socket clockwise to install it into the lamp assembly.
- Turn the lamp assembly into the lamp assembly opening engaging the clip side first.
- 7. Push on the lamp side opposite the clip until the lamp assembly snaps into place.

### **Replacement Bulbs**

Exterior Lamp	Bulb Number
Corner Lighting Lamps	H7LL
Fog Lamps	H11
Turn signal Lamp	7444 Amber
Sidemarker Lamps	W5W
Side Turn Signal Lamps	W10/5
Back-Up lamps	W16W
Rear Position Lamps (Inside	PY21W (Amber)
Trunk)	P21/5W (Park/ Brake)
License Plate Lamp	W5W

For replacement bulbs not listed here, contact your dealer.

## **Electrical System**

## Electrical System Overload

The vehicle has fuses and circuit breakers to protect against an electrical system overload.

When the current electrical load is too heavy, the circuit breaker opens and closes, protecting the circuit until the current load returns to normal or the problem is fixed. This greatly reduces the chance of circuit overload and fire caused by electrical problems.

Fuses and circuit breakers protect power devices in the vehicle.

Replace a bad fuse with a new one of the identical size and rating.

If there is a problem on the road and a fuse needs to be replaced, the same amperage fuse can be borrowed. Choose some feature of the vehicle that is not needed to use and replace it as soon as possible.

#### **Headlamp Wiring**

An electrical overload may cause the lamps to go on and off, or in some cases to remain off. Have the headlamp wiring checked right away if the lamps go on and off or remain off.

#### Windshield Wipers

If the wiper motor overheats due to heavy snow or ice, the windshield wipers will stop until the motor cools, and the wiper control is turned off. After removal of the blockage, the wiper motor will restart when the control is moved to the desired operating position.

Although the circuit is protected from electrical overload, overload due to heavy snow or ice may cause wiper linkage damage.

Always clear ice and heavy snow from the windshield before using the windshield wipers.

If the overload is caused by an electrical problem and not snow or ice, be sure to get it fixed.

## Fuses and Circuit Breakers

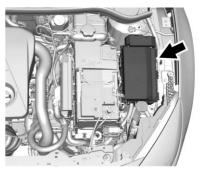
The wiring circuits in the vehicle are protected from short circuits by a combination of fuses and circuit breakers. This greatly reduces the chance of damage caused by electrical problems.

To check a fuse, look at the silver-colored band inside the fuse. If the band is broken or melted, replace the fuse. Be sure to replace a bad fuse with a new one of the identical size and rating.

Fuses of the same amperage can be temporarily borrowed from another fuse location, if a fuse goes out. Replace the fuse as soon as possible.

To identify and check fuses, circuit breakers, and relays, see Engine Compartment Fuse Block ⇒ 282, Instrument Panel Fuse Block ⇒ 285, and Rear Compartment Fuse Block ⇒ 286.

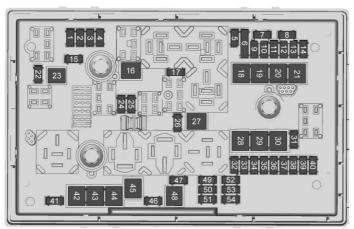
## Engine Compartment Fuse Block



To open the fuse block cover, press the clips at the front and back and rotate the cover up to the side.

#### Caution

Spilling liquid on any electrical component on the vehicle may damage it. Always keep the covers on any electrical component.



**Engine Compartment Fuse Block** 

There is a fuse puller in the engine
compartment fuse block.

The vehicle may not be equipped with all of the fuses, relays, and features shown.

Fuses	Usage
1	Engine control module
2	O2 sensor

Fuses	Usage
3	Fuel injection/ Ignition system
4	Fuel injection/ Ignition system
5	_
6	Heated mirrors
7	Fan control

Fuses	Usage
8	O2 sensor/ Powertrain cooling
9	Rear window sensor
10	Vehicle battery sensor
11	Trunk release
12	Adaptive headlamps/ Automatic headlamp leveling
13	ABS valves
14	_
15	Engine control module
16	Starter
17	Transmission control module
18	Rear window defogger
19	Front power window
20	Rear power window
21	Rear electrical center
22	_

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Fuses	Usage	Fuses	Usage	Fuses	Usage
23	_	36	Climate control	52	_
24	Right high-beam	37	_	53	Transmission control
	headlamp	38	Vacuum pump		module/Engine control module
25	Left high-beam headlamp	39	Fuel system control module	54	Vacuum pump/
26	Front fog lamps	40	Front windshield		Instrument panel cluster/HVAC
27	_		washer		oldotol/11771O
28	_	41	_		
29	Electric parking	42	Engine cooling fan		
	brake	43	Windshield wipers		
30	ABS pump	44	_		
31	_	45	Engine cooling fan		
32	Airbag	46	_		
33	Adaptive headlamps/ Automatic headlamp	47	Horn		
	leveling	48	Engine cooling fan		
34	Exhaust gas	49	Fuel pump		
	recirculation	50	Headlamp leveling/		
35			Adaptive Headlamps		
	sensor/Exterior mirror	51	_		

## Instrument Panel Fuse Block



The instrument panel fuse block is on the driver side of the instrument panel. To access:

- Open the storage compartment.
- Pull straight down and out to remove the storage compartment.
- 3. Remove the cover.

To reinstall the cover, line up the retainers and push into place.



**Instrument Panel Fuse Block** 

The vehicle may not be equipped with all of the fuses, relays, and features shown.

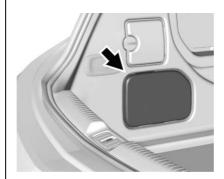
Fuses	Usage
1	Displays
2	Body control module/Exterior lamps

Fuses	Usage
3	Body control module/Exterior lamps
4	Infotainment system
5	Information system/ Instrument
6	Power outlet

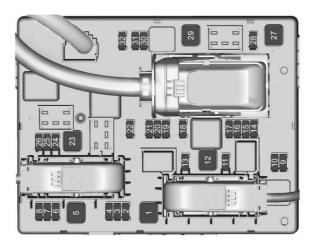
Fuses	Usage
7	Power outlet
8	Body control module/Left low-beam headlamp
9	Body control module/right low-beam headlamp
10	Body control module/Door locks
11	Interior fan
12	Driver power seat
13	Passenger power seat
14	Diagnostic connector
15	Airbag
16	Trunk lid relay
17	A/C system
18	Service diagnose
19	Body control module/Brake lamps/Reverse lamps/Interior lamps
20	_

Fuses	Usage
21	Instrument panel
22	Ignition
23	Body control module
24	Body control module
25	_
26	Trunk power outlet accessory

# Rear Compartment Fuse Block



The rear compartment fuse block, if equipped, is on the left side of the trunk behind a cover.



The vehicle may not be equipped with all of the fuses, relays, and features shown.

Fuses	Usage
1	Convertible control module/Right power rail
2	_
3	Rear parking assist

Fuses	Usage
4	Selective catalytic reduction system
5	_
6	_
7	Power seats
8	Convertible control module

Fuses	Usage
9	Selective catalytic reduction system
10	Selective catalytic reduction system
11	Tire pressure monitor/Rear vision camera
12	Convertible control module/Reverse lamps
13	_
14	Rear seat electrical folding
15	_
16	Rear vision camera/ Convertible control module
17	_
18	_
19	Heated steering wheel
20	_
21	Heated seats

Usage
_
Convertible control module/Left power rail
Selective catalytic reduction system
_
Non-logistic mode
Passive entry/ Passive start
_
Hydraulic unit
_
_
_

# Wheels and Tires

## **Tires**

Every new GM vehicle has high-quality tires made by a leading tire manufacturer. See the warranty manual for information regarding the tire warranty and where to get service. For additional information refer to the tire manufacturer.

# **⚠** Warning

- Poorly maintained and improperly used tires are dangerous.

(Continued)

# Warning (Continued)

- Underinflated tires pose
  the same danger as
  overloaded tires. The
  resulting crash could
  cause serious injury.
  Check all tires frequently
  to maintain the
  recommended pressure.
  Tire pressure should be
  checked when the tires
  are cold.
- Overinflated tires are more likely to be cut, punctured, or broken by a sudden impact — such as when hitting a pothole. Keep tires at the recommended pressure.
- Worn or old tires can cause a crash. If the tread is badly worn, replace them.

(Continued)

## Warning (Continued)

- Replace any tires that have been damaged by impacts with potholes, curbs, etc.
- Improperly repaired tires can cause a crash. Only the dealer or an authorized tire service center should repair, replace, dismount, and mount the tires.
- Do not spin the tires in excess of 56 km/h (35 mph) on slippery surfaces such as snow, mud, ice, etc. Excessive spinning may cause the tires to explode.

#### **All-Season Tires**

This vehicle may come with all-season tires. These tires are designed to provide good overall performance on most road surfaces and weather conditions. Original equipment tires designed to GM's specific tire performance criteria have a TPC specification code molded onto the sidewall. Original equipment all-season tires can be identified by the last two characters of this TPC code, which will be "MS."

Consider installing winter tires on the vehicle if frequent driving on snow or ice-covered roads is expected. All-season tires provide adequate performance for most winter driving conditions, but they may not offer the same level of traction or performance as winter tires on snow or ice-covered roads. See Winter Tires \$\dip\$ 289.

#### Winter Tires

This vehicle was not originally equipped with winter tires. Winter tires are designed for increased traction on snow and ice-covered roads. Consider installing winter tires on the vehicle if frequent driving on ice or snow covered roads is expected. See your dealer

for details regarding winter tire availability and proper tire selection. Also, see *Buying New Tires* ⇒ 302.

With winter tires, there may be decreased dry road traction, increased road noise, and shorter tread life. After changing to winter tires, be alert for changes in vehicle handling and braking.

If using winter tires:

- Use tires of the same brand and tread type on all four wheel positions.
- Use only radial ply tires of the same size, load range, and speed rating as the original equipment tires.

Winter tires with the same speed rating as the original equipment tires may not be available for H, V, W, Y, and ZR speed rated tires. If winter tires with a lower speed rating are chosen, never exceed the tire's maximum speed capability.

## **Low-Profile Tires**

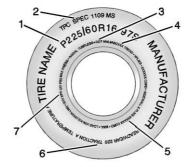
If the vehicle has 245/40R20 size tires, they are classified as low-profile tires.

#### Caution

Low-profile tires are more susceptible to damage from road hazards or curb impact than standard profile tires. Tire and/or wheel assembly damage can occur when coming into contact with road hazards like potholes, or sharp edged objects, or when sliding into a curb. The warranty does not cover this type of damage. Keep tires set to the correct inflation pressure and when possible, avoid contact with curbs, potholes, and other road hazards.

# Tire Sidewall Labeling

Useful information about a tire is molded into its sidewall. The examples show a typical passenger vehicle tire and a compact spare tire sidewall.



## Passenger (P-Metric) Tire Example

(1) Tire Size: The tire size is a combination of letters and numbers used to define a particular tire's width, height, aspect ratio, construction type, and service description. See the "Tire Size" illustration later in this section.

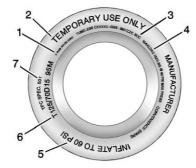
- (2) TPC Spec (Tire Performance Criteria Specification): Original equipment tires designed to GM's specific tire performance criteria have a TPC specification code molded onto the sidewall. GM's TPC specifications meet or exceed all federal safety quidelines.
- (3) DOT (Department of Transportation): The Department of Transportation (DOT) code indicates that the tire is in compliance with the U.S. Department of Transportation Motor Vehicle Safety Standards.

# **DOT Tire Date of Manufacture**: The last four digits of the TIN indicate the tire manufactured date. The first two digits represent the week (01–52) and the last two digits, the year. For example, the third

week of the year 2010 would have a four-digit DOT date of 0310.

- (4) Tire Identification Number (TIN): The letters and numbers following the DOT (Department of Transportation) code are the Tire Identification Number (TIN). The TIN shows the manufacturer and plant code, tire size, and date the tire was manufactured. The TIN is molded onto both sides of the tire, although only one side may have the date of manufacture.
- (5) Tire Ply Material: The type of cord and number of plies in the sidewall and under the tread.

(7) Maximum Cold Inflation
Load Limit: Maximum load that
can be carried and the
maximum pressure needed to
support that load.



**Compact Spare Tire Example** 

- (1) Tire Ply Material: The type of cord and number of plies in the sidewall and under the tread.
- (2) Temporary Use Only: The compact spare tire or temporary use tire should not be driven at speeds over 80 km/h (50 mph). The compact spare tire is for emergency use when a regular

road tire has lost air and gone flat. If the vehicle has a compact spare tire, see *Compact Spare Tire* \$ 314 and *If a Tire Goes Flat* \$ 307.

- (3) Tire Identification Number (TIN): The letters and numbers following the DOT (Department of Transportation) code are the Tire Identification Number (TIN). The TIN shows the manufacturer and plant code, tire size, and date the tire was manufactured. The TIN is molded onto both sides of the tire, although only one side may have the date of manufacture.
- (4) Maximum Cold Inflation
  Load Limit: Maximum load that
  can be carried and the
  maximum pressure needed to
  support that load.
- (5) Tire Inflation: The temporary use tire or compact spare tire should be inflated to 420 kPa (60 psi). For more

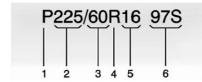
information on tire pressure and inflation see *Tire*Pressure ⇒ 295.

- **(6) Tire Size**: A combination of letters and numbers define a tire's width, height, aspect ratio, construction type, and service description. The letter T as the first character in the tire size means the tire is for temporary use only.
- (7) TPC Spec (Tire Performance Criteria Specification): Original equipment tires designed to GM's specific tire performance criteria have a TPC specification code molded onto the sidewall. GM's TPC specifications meet or exceed all federal safety guidelines.

# **Tire Designations**

#### **Tire Size**

The following is an example of a typical passenger vehicle tire size.



- (1) Passenger (P-Metric) Tire: The United States version of a metric tire sizing system. The letter P as the first character in the tire size means a passenger vehicle tire engineered to standards set by the U.S. Tire and Rim Association.
- (2) Tire Width: The three-digit number indicates the tire section width in millimeters from sidewall to sidewall.

- (3) Aspect Ratio: A two-digit number that indicates the tire height-to-width measurements. For example, if the tire size aspect ratio is 60, as shown in item 3 of the illustration, it would mean that the tire's sidewall is 60 percent as high as it is wide.
- (4) Construction Code: A letter code is used to indicate the type of ply construction in the tire. The letter R means radial ply construction; the letter D means diagonal or bias ply construction; and the letter B means belted-bias ply construction.
- **(5) Rim Diameter**: Diameter of the wheel in inches.
- (6) Service Description: These characters represent the load index and speed rating of the tire. The load index represents the load carrying capacity a tire is certified to carry. The speed rating is the maximum speed a tire is certified to carry a load.

# Tire Terminology and Definitions

Air Pressure: The amount of air inside the tire pressing outward on each square inch of the tire. Air pressure is expressed in kPa (kilopascal) or psi (pounds per square inch).

Accessory Weight: The combined weight of optional accessories. Some examples of optional accessories are automatic transmission, power windows, power seats, and air conditioning.

**Aspect Ratio**: The relationship of a tire's height to its width.

**Belt**: A rubber coated layer of cords between the plies and the tread. Cords may be made from steel or other reinforcing materials.

**Bead**: The tire bead contains steel wires wrapped by steel cords that hold the tire onto the rim.

**Bias Ply Tire**: A pneumatic tire in which the plies are laid at alternate angles less than 90 degrees to the centerline of the tread.

**Curb Weight**: The weight of a motor vehicle with standard and optional equipment including the maximum capacity of fuel, oil, and coolant, but without passengers and cargo.

**DOT Markings**: A code molded into the sidewall of a tire signifying that the tire is in compliance with the U.S.

Department of Transportation (DOT) Motor Vehicle Safety Standards. The DOT code includes the Tire Identification Number (TIN), an alphanumeric designator which can also identify the tire manufacturer, production plant, brand, and date of production.

**GVWR**: Gross Vehicle Weight Rating. See *Vehicle Load Limits* ⇒ 223.

**GAWR FRT**: Gross Axle Weight Rating for the front axle. See *Vehicle Load Limits* ⇒ 223.

Intended Outboard Sidewall:
The side of an asymmetrical tire
that must always face outward
when mounted on a vehicle.

**Kilopascal (kPa)**: The metric unit for air pressure.

**Load Index**: An assigned number ranging from 1 to 279 that corresponds to the load carrying capacity of a tire.

# Maximum Inflation Pressure: The maximum air pressure to which a cold tire can be inflated. The maximum air pressure is

which a cold tire can be inflat The maximum air pressure is molded onto the sidewall.

**Maximum Load Rating**: The load rating for a tire at the maximum permissible inflation pressure for that tire.

Maximum Loaded Vehicle Weight: The sum of curb weight, accessory weight, vehicle capacity weight, and production options weight. Normal Occupant Weight: The number of occupants a vehicle is designed to seat multiplied by 68 kg (150 lb). See *Vehicle Load Limits* ⇒ 223.

# Occupant Distribution : Designated seating positions.

Outward Facing Sidewall: The side of an asymmetrical tire that has a particular side that faces outward when mounted on a vehicle. The side of the tire that contains a whitewall, bears white lettering, or bears manufacturer, brand, and/or model name molding that is higher or deeper than the same moldings on the other sidewall of the tire.

Passenger (P-Metric) Tire: A tire used on passenger cars and some light duty trucks and multipurpose vehicles.

Recommended Inflation
Pressure: Vehicle
manufacturer's recommended

tire inflation pressure as shown on the tire placard. See *Tire Pressure* ⇒ 295 and *Vehicle Load Limits* ⇒ 223.

Radial Ply Tire: A pneumatic tire in which the ply cords that extend to the beads are laid at 90 degrees to the centerline of the tread.

**Rim**: A metal support for a tire and upon which the tire beads are seated.

**Sidewall**: The portion of a tire between the tread and the bead.

**Speed Rating**: An alphanumeric code assigned to a tire indicating the maximum speed at which a tire can operate.

**Traction**: The friction between the tire and the road surface. The amount of grip provided.

**Tread**: The portion of a tire that comes into contact with the road.

Treadwear Indicators: Narrow bands, sometimes called wear bars, that show across the tread of a tire when only 1.6 mm (1/16 in) of tread remains. See When It Is Time for New Tires ⇒ 302

**UTQGS (Uniform Tire Quality** Grading Standards): A tire information system that provides consumers with ratings for a tire's traction, temperature, and treadwear. Ratings are determined by tire manufacturers using government testing procedures. The ratings are molded into the sidewall of the tire. See Uniform 

Vehicle Capacity Weight: The number of designated seating positions multiplied by 68 kg (150 lb) plus the rated cargo load. See Vehicle Load 

Vehicle Maximum Load on the Tire: Load on an individual tire due to curb weight, accessory

weight, occupant weight, and cargo weight.

Vehicle Placard: A label permanently attached to a vehicle showing the vehicle capacity weight and the original equipment tire size and recommended inflation pressure. See "Tire and Loading Information Label" under Vehicle 

#### Tire Pressure

Tires need the correct amount of air pressure to operate effectively.

#### Caution

Neither tire underinflation nor overinflation is good. Underinflated tires, or tires that do not have enough air, can result in:

- Tire overloading and overheating which could lead to a blowout.
- Premature or irregular wear.
- Poor handling.
- Reduced fuel economy.

Overinflated tires, or tires that have too much air, can result in:

- Unusual wear.
- Poor handling.
- Rough ride.
- Needless damage from road hazards.

The Tire and Loading Information label on the vehicle indicates the original equipment tires and the correct cold tire inflation pressures. The recommended pressure is the minimum air pressure needed to support the vehicle's maximum load carrying capacity. See Vehicle Load Limits ⇒ 223.

How the vehicle is loaded affects vehicle handling and ride comfort. Never load the vehicle with more weight than it was designed to carry.

#### When to Check

Check the tires once a month or more. Do not forget the compact spare, if the vehicle has one. The cold compact spare tire pressure should be at 420 kPa (60 psi). See *Compact Spare Tire* \$ 314.

#### **How to Check**

Use a good quality pocket-type gauge to check tire pressure. Proper tire inflation cannot be determined by looking at the tire. Check the tire inflation pressure when the tires are cold, meaning the vehicle has not been driven for at least three hours or no more than 1.6 km (1 mi).

Remove the valve cap from the tire valve stem. Press the tire gauge firmly onto the valve to get a pressure measurement. If the cold tire inflation pressure matches the recommended pressure on the Tire and Loading Information label, no further adjustment is necessary. If the inflation pressure is low, add air until the recommended pressure is reached. If the inflation pressure is high, press on the metal stem in the center of the tire valve to release air.

Recheck the tire pressure with the tire gauge.

Put the valve caps back on the valve stems to keep out dirt and moisture and prevent leaks. Use only valve caps designed for the vehicle by GM. TPMS sensors could be damaged and would not be covered by the vehicle warranty.

# Tire Pressure Monitor System

The Tire Pressure Monitor System (TPMS) uses radio and sensor technology to check tire pressure levels. The TPMS sensors monitor the air pressure in your tires and transmit tire pressure readings to a receiver located in the vehicle.

Each tire, including the spare (if provided), should be checked monthly when cold and inflated to the inflation pressure recommended by the vehicle manufacturer on the vehicle placard or tire inflation pressure label. (If your vehicle has tires of a different size than the size indicated on the vehicle placard or

tire inflation pressure label, you should determine the proper tire inflation pressure for those tires.)

As an added safety feature, your vehicle has been equipped with a tire pressure monitoring system (TPMS) that illuminates a low tire pressure telltale when one or more of your tires is significantly under-inflated.

Accordingly, when the low tire pressure telltale illuminates, you should stop and check your tires as soon as possible, and inflate them to the proper pressure. Driving on a significantly under-inflated tire causes the tire to overheat and can lead to tire failure. Under-inflation also reduces fuel efficiency and tire tread life, and may affect the vehicle's handling and stopping ability.

Please note that the TPMS is not a substitute for proper tire maintenance, and it is the driver's responsibility to maintain correct tire pressure, even if under-inflation has

not reached the level to trigger illumination of the TPMS low tire pressure telltale.

Your vehicle has also been equipped with a TPMS malfunction indicator to indicate when the system is not operating properly. The TPMS malfunction indicator is combined with the low tire pressure telltale. When the system detects a malfunction, the telltale will flash for approximately one minute and then remain continuously illuminated. This sequence will continue upon subsequent vehicle start-ups as long as the malfunction exists.

When the malfunction indicator is illuminated, the system may not be able to detect or signal low tire pressure as intended. TPMS malfunctions may occur for a variety of reasons, including the installation of replacement or alternate tires or wheels on the vehicle that prevent the TPMS from functioning properly. Always check the TPMS malfunction telltale after replacing one or more tires or wheels on your vehicle to ensure that the replacement or

alternate tires and wheels allow the TPMS to continue to function properly.

# Tire Pressure Monitor Operation

This vehicle may have a Tire Pressure Monitor System (TPMS). The TPMS is designed to warn the driver when a low tire pressure condition exists. TPMS sensors are mounted onto each tire and wheel assembly, excluding the spare tire and wheel assembly. The TPMS sensors monitor the air pressure in the tires and transmits the tire pressure readings to a receiver in the vehicle.



When a low tire pressure condition is detected, the TPMS illuminates the low tire pressure warning light on the instrument cluster. If the warning light comes on, stop as soon as possible and inflate the tires to the recommended pressure shown on the Tire and Loading Information label. See *Vehicle Load Limits* ♀ 223.

A message to check the pressure in a specific tire displays in the Driver Information Center (DIC). The low tire pressure warning light and the DIC warning message come on at each ignition cycle until the tires are inflated to the correct inflation pressure. Using the DIC, tire pressure levels can be viewed. For additional information and details about the DIC operation and displays see *Driver Information Center (DIC)* \(\phi\) 110.

The low tire pressure warning light may come on in cool weather when the vehicle is first started, and then turn off as the vehicle is driven. This could be an early indicator that the air pressure is getting low and needs to be inflated to the proper pressure.

A Tire and Loading Information label, attached to your vehicle, shows the size of the original equipment tires and the correct inflation pressure for the tires when they are cold. See *Vehicle Load Limits*  $\Rightarrow$  223, for an example of the Tire and Loading Information label and its location. Also see *Tire Pressure*  $\Rightarrow$  295.

The TPMS can warn about a low tire pressure condition but it does not replace normal tire maintenance. See *Tire Inspection* 

⇒ 300, *Tire Rotation* ⇒ 301 and *Tires* ⇒ 288.

#### Caution

Tire sealant materials are not all the same. A non-approved tire sealant could damage the TPMS sensors. TPMS sensor damage caused by using an incorrect tire sealant is not covered by the vehicle warranty. Always use only the GM approved tire sealant available through your dealer or included in the vehicle.

# TPMS Malfunction Light and Message

The TPMS will not function properly if one or more of the TPMS sensors are missing or inoperable. When the system detects a malfunction, the low tire warning light flashes for about one minute and then stays on for the remainder of the ignition cycle. A DIC warning message also displays. The malfunction light and DIC warning message come on at each ignition cycle until the problem

is corrected. Some of the conditions that can cause these to come on are:

- One of the road tires has been replaced with the spare tire. The spare tire does not have a TPMS sensor. The malfunction light and DIC message should go off after the road tire is replaced and the sensor matching process is performed successfully. See "TPMS Sensor Matching Process" following.
- The TPMS sensor matching process was not done or not completed successfully after rotating the tires. The malfunction light and the DIC message should go off after successfully completing the sensor matching process. See "TPMS Sensor Matching Process" following.
- One or more TPMS sensors are missing or damaged. The malfunction light and the DIC message should go off when the TPMS sensors are installed and

- the sensor matching process is performed successfully. See your dealer for service.
- Replacement tires or wheels do not match the original equipment tires or wheels. Tires and wheels other than those recommended could prevent the TPMS from functioning properly. See Buying New Tires 

  302.
- Operating electronic devices or being near facilities using radio wave frequencies similar to the TPMS could cause the TPMS sensors to malfunction.

If the TPMS is not functioning properly it cannot detect or signal a low tire condition. See your dealer for service if the TPMS malfunction light and DIC message comes on and stays on.

# TPMS Sensor Matching Process

Each TPMS sensor has a unique identification code. The identification code needs to be matched to a new tire/wheel position after rotating the vehicle's tires or replacing one or

more of the TPMS sensors. The TPMS sensor matching process should also be performed after replacing a spare tire with a road tire containing the TPMS sensor. The malfunction light and the DIC message should go off at the next ignition cycle. The sensors are matched to the tire/wheel positions, using a TPMS relearn tool, in the following order: driver side front tire, passenger side front tire, passenger side rear tire, and driver side rear. See your dealer for service or to purchase a relearn tool. A TPMS relearn tool can also be purchased. See Tire Pressure Monitor Sensor Activation Tool at www.gmtoolsandequipment.com or call 1-800-GM TOOLS (1-800-468-6657).

There are two minutes to match the first tire/wheel position, and five minutes overall to match all four tire/wheel positions. If it takes longer, the matching process stops and must be restarted.

The TPMS sensor matching process is:

- 1. Set the parking brake.
- Put an automatic transmission in P (Park) or a manual transmission in 1 (First) or R (Reverse).
- 3. Turn the ignition to ON/RUN with the engine off. See *Ignition Positions* ⇒ 227.
- Press MENU to select the Vehicle Information Menu in the Driver Information Center (DIC).
- Use the thumbwheel to scroll to the Tire Pressure Menu Item screen.
- Press SET/CLR to begin the sensor matching process.
   A message asking if the process should begin should
- Press SET/CLR again to confirm the selection.

appear.

- The horn sounds twice to signal the receiver is in relearn mode and the TIRE LEARNING ACTIVE message displays on the DIC screen.
- 8. Start with the driver side front tire.
- Place the relearn tool against the tire sidewall, near the valve stem. Then press the button to activate the TPMS sensor. A horn chirp confirms that the sensor identification code has been matched to this tire and wheel position.
- Proceed to the passenger side front tire, and repeat the procedure in Step 8.
- Proceed to the passenger side rear tire, and repeat the procedure in Step 8.
- 12. Proceed to the driver side rear tire, and repeat the procedure in Step 8. The horn sounds two times to indicate the sensor identification code has been matched to the driver side rear tire, and the TPMS sensor

- matching process is no longer active. The TIRE LEARNING ACTIVE message on the DIC display screen goes off.
- 13. Turn the ignition to LOCK/OFF.
- Set all four tires to the recommended air pressure level as indicated on the Tire and Loading Information label.

# Tire Inspection

We recommend that the tires, including the spare tire, if the vehicle has one, be inspected for signs of wear or damage at least once a month.

Replace the tire if:

- The indicators at three or more places around the tire can be seen.
- There is cord or fabric showing through the tire's rubber.

- The tread or sidewall is cracked, cut, or snagged deep enough to show cord or fabric.
- The tire has a bump, bulge, or split.
- The tire has a puncture, cut, or other damage that cannot be repaired well because of the size or location of the damage.

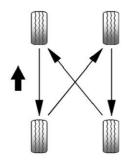
## **Tire Rotation**

Tires should be rotated every 12 000 km (7,500 mi). See *Maintenance Schedule* ⇒ 331.

Tires are rotated to achieve a more uniform wear for all tires. The first rotation is the most important.

Anytime unusual wear is noticed, rotate the tires as soon as possible, check for proper tire inflation pressure, and check for damaged tires or wheels. If the unusual wear continues after the

rotation, check the wheel alignment. See When It Is Time for New Tires ⇒ 302 and Wheel Replacement ⇒ 306.



Use this rotation pattern when rotating the tires.

Do not include the compact spare tire in the tire rotation.

Adjust the front and rear tires to the recommended inflation pressure on the Tire and Loading Information label after the tires have been rotated. See *Tire Pressure* ♀ 295 and *Vehicle Load Limits* ♀ 223.

# **Warning**

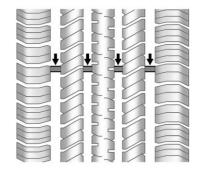
Rust or dirt on a wheel, or on the parts to which it is fastened, can make wheel nuts become loose after time. The wheel could come off and cause an accident. When changing a wheel, remove any rust or dirt from places where the wheel attaches to the vehicle. In an emergency, a cloth or a paper towel can be used; however, use a scraper or wire brush later to remove all rust or dirt.

Lightly coat the center of the wheel hub with wheel bearing grease after a wheel change or tire rotation to prevent corrosion or rust build-up. Do not get

grease on the flat wheel mounting surface or on the wheel nuts or bolts.

# When It Is Time for New Tires

Factors such as maintenance, temperatures, driving speeds, vehicle loading, and road conditions affect the wear rate of the tires.



Treadwear indicators are one way to tell when it is time for new tires. Treadwear indicators appear when the tires have only 1.6 mm (1/16 in)

or less of tread remaining. See *Tire Inspection* \$ 301 and *Tire Rotation* \$ 301.

The rubber in tires ages over time. This also applies to the spare tire, if the vehicle has one, even if it is never used. Multiple factors including temperatures, loading conditions, and inflation pressure maintenance affect how fast aging takes place. GM recommends that tires, including the spare if equipped, be replaced after six years, regardless of tread wear. The tire manufacture date is the last four digits of the DOT Tire Identification Number (TIN) which is molded into one side of the tire sidewall. The first two digits represent the week (01–52) and the last two digits, the year. For example, the third week of the year 2010 would have a four-digit DOT date of 0310.

## Vehicle Storage

Tires age when stored normally mounted on a parked vehicle. Park a vehicle that will be stored for at least a month in a cool, dry, clean area away from direct sunlight to

slow aging. This area should be free of grease, gasoline, or other substances that can deteriorate rubber.

Parking for an extended period can cause flat spots on the tires that may result in vibrations while driving. When storing a vehicle for at least a month, remove the tires or raise the vehicle to reduce the weight from the tires.

# **Buying New Tires**

GM has developed and matched specific tires for the vehicle. The original equipment tires installed were designed to meet General Motors Tire Performance Criteria Specification (TPC Spec) system rating. When replacement tires are needed, GM strongly recommends buying tires with the same TPC Spec rating.

GM's exclusive TPC Spec system considers over a dozen critical specifications that impact the overall performance of the vehicle, including brake system performance, ride and handling, traction control, and tire pressure monitoring performance. GM's TPC Spec number is molded onto the tire's sidewall near the tire size. If the tires have an all-season tread design, the TPC Spec number will be followed by MS for mud and snow. See *Tire Sidewall Labeling* \$290.

GM recommends replacing worn tires in complete sets of four. Uniform tread depth on all tires will help to maintain the performance of the vehicle. Braking and handling performance may be adversely affected if all the tires are not replaced at the same time. If proper rotation and maintenance have been done, all four tires should wear out at about the same time. See *Tire Rotation* \$301. However, if it is

necessary to replace only one axle set of worn tires, place the new tires on the rear axle.

Winter tires with the same speed rating as the original equipment tires may not be available for H, V, W, Y and ZR speed rated tires. Never exceed the winter tires' maximum speed capability when using winter tires with a lower speed rating.

# **⚠** Warning

Tires could explode during improper service. Attempting to mount or dismount a tire could cause injury or death. Only your dealer or authorized tire service center should mount or dismount the tires.

# **⚠** Warning

Mixing tires of different sizes, brands, or types may cause loss of control of the vehicle, resulting in a crash or other vehicle damage. Use the correct size, brand, and type of tires on all wheels.

# **⚠** Warning

Using bias-ply tires on the vehicle may cause the wheel rim flanges to develop cracks after many miles of driving. A tire and/or wheel could fail suddenly and cause a crash. Use only radial-ply tires with the wheels on the vehicle.

If the vehicle tires must be replaced with a tire that does not have a TPC Spec number, make sure they are the same size,

load range, speed rating, and construction (radial) as the original tires.

# Different Size Tires and Wheels

If wheels or tires are installed that are a different size than the original equipment wheels and tires, vehicle performance, including its braking, ride and handling characteristics, stability, and resistance to rollover may be affected. If the vehicle has electronic systems such as antilock brakes, rollover airbags, roll bars,

traction control, electronic stability control, or All-Wheel Drive, the performance of these systems can also be affected.

# **⚠** Warning

If different sized wheels are used, there may not be an acceptable level of performance and safety if tires not recommended for those wheels are selected. This increases the chance of a crash and serious injury. Only use GM specific wheel and tire systems developed for the vehicle, and have them properly installed by a GM certified technician.

# Uniform Tire Quality Grading

The following information relates to the system developed by the United States National Highway

Traffic Safety Administration (NHTSA), which grades tires by treadwear, traction, and temperature performance. This applies only to vehicles sold in the United States. The grades are molded on the sidewalls of most passenger car tires. The Uniform Tire Quality Grading (UTQG) system does not apply to deep tread, winter tires, compact spare tires, tires with nominal rim diameters of 10 to 12 inches (25 to 30 cm), or to some limited-production tires.

While the tires available on General Motors passenger cars and light trucks may vary with respect to these grades, they must also conform to federal safety requirements and additional General Motors Tire Performance Criteria (TPC) standards.

Quality grades can be found where applicable on the tire sidewall between tread shoulder and maximum section width. For example:

# Treadwear 200 Traction AA Temperature A

All Passenger Car Tires Must Conform to Federal Safety Requirements In Addition To These Grades.

#### Treadwear

The treadwear grade is a comparative rating based on the wear rate of the tire when tested under controlled conditions on a specified government test course. For example, a tire graded 150 would wear one and one-half (1½) times as well on the government course as a tire graded 100. The relative performance of tires depends upon the actual conditions of their use, however, and may depart significantly from the

norm due to variations in driving habits, service practices and differences in road characteristics and climate.

#### **Traction**

The traction grades, from highest to lowest, are AA, A, B, and C. Those grades represent the tire's ability to stop on wet pavement as measured under controlled conditions on specified government test surfaces of asphalt and concrete. A tire marked C may have poor traction performance. Warning: The traction grade assigned to this tire is based on straight-ahead braking traction tests, and does not include acceleration, cornering, hydroplaning, or peak traction characteristics.

## **Temperature**

The temperature grades are A (the highest), B, and C, representing the tire's resistance

to the generation of heat and its ability to dissipate heat when tested under controlled conditions on a specified indoor laboratory test wheel. Sustained high temperature can cause the material of the tire to degenerate and reduce tire life, and excessive temperature can lead to sudden tire failure. The grade C corresponds to a level of performance which all passenger car tires must meet under the Federal Motor Safety Standard No. 109. Grades B and A represent higher levels of performance on the laboratory test wheel than the minimum required by law. Warning: The temperature grade for this tire is established for a tire that is properly inflated and not overloaded. Excessive speed, underinflation, or excessive loading, either separately or in combination, can cause heat buildup and possible tire failure.

# Wheel Alignment and Tire Balance

The tires and wheels were aligned and balanced at the factory to provide the longest tire life and best overall performance. Adjustments to wheel alignment and tire balancing are not necessary on a regular basis. Consider an alignment check if there is unusual tire wear or the vehicle is significantly pulling to one side or the other. Some slight pull to the left or right, depending on the crown of the road and/or other road surface variations such as troughs or ruts, is normal. If the vehicle is vibrating when driving on a smooth road, the tires and wheels may need to be rebalanced. See your dealer for proper diagnosis.

# Wheel Replacement

Replace any wheel that is bent, cracked, or badly rusted or corroded. If wheel nuts keep coming loose, the wheel, wheel bolts, and wheel nuts should be replaced. If the wheel leaks air, replace it.

Some aluminum wheels can be repaired. See your dealer if any of these conditions exist.

Your dealer will know the kind of wheel that is needed.

Each new wheel should have the same load-carrying capacity, diameter, width, offset, and be mounted the same way as the one it replaces.

Replace wheels, wheel bolts, wheel nuts, or Tire Pressure Monitor System (TPMS) sensors with new GM original equipment parts.

# **⚠** Warning

Using the wrong replacement wheels, wheel bolts, or wheel nuts can be dangerous. It could affect the braking and handling of the vehicle. Tires can lose air, and cause loss of control, causing a crash. Always use the correct wheel, wheel bolts, and wheel nuts for replacement.

#### Caution

The wrong wheel can also cause problems with bearing life, brake cooling, speedometer or odometer calibration, headlamp aim, bumper height, vehicle ground clearance, and tire or tire chain clearance to the body and chassis.

## **Used Replacement Wheels**

# **Marning**

Replacing a wheel with a used one is dangerous. How it has been used or how far it has been driven may be unknown. It could fail suddenly and cause a crash. When replacing wheels, use a new GM original equipment wheel.

#### **Tire Chains**

# **⚠** Warning

Do not use tire chains. There is not enough clearance. Tire chains used on a vehicle without the proper amount of clearance can cause damage to the brakes, suspension, or other vehicle parts. The area damaged by the tire chains could cause loss of control and a crash.

Use another type of traction device only if its manufacturer recommends it for the vehicle's tire size combination and road conditions. Follow that manufacturer's instructions. To avoid vehicle damage, drive slow and readjust or remove the traction device if it contacts the vehicle. Do not spin the wheels. If traction devices are used, install them on the front tires.

## If a Tire Goes Flat

It is unusual for a tire to blow out while driving, especially if the tires are maintained properly. See *Tires*  $\Rightarrow$  288. If air goes out of a tire, it is much more likely to leak out slowly. But if there ever is a blowout, here are a few tips about what to expect and what to do:

If a front tire fails, the flat tire creates a drag that pulls the vehicle toward that side. Take your foot off the accelerator pedal and grip the steering wheel firmly. Steer to maintain lane position, and then gently brake to a stop, well off the road, if possible.

A rear blowout, particularly on a curve, acts much like a skid and may require the same correction as used in a skid. Stop pressing the accelerator pedal and steer to straighten the vehicle. It may be very bumpy and noisy. Gently brake to a stop, well off the road, if possible.

# **⚠** Warning

Driving on a flat tire will cause permanent damage to the tire. Re-inflating a tire after it has been driven on while severely underinflated or flat may cause a blowout and a serious crash. Never attempt to re-inflate a tire that has been driven on while severely underinflated or flat. Have your dealer or an authorized tire service center repair or replace the flat tire as soon as possible.

# **⚠** Warning

Lifting a vehicle and getting under it to do maintenance or repairs is dangerous without the appropriate safety equipment and training. If a jack is provided with the vehicle, it is designed only for changing a flat tire. If it is used for anything else, you or others could

(Continued)

## Warning (Continued)

be badly injured or killed if the vehicle slips off the jack. If a jack is provided with the vehicle, only use it for changing a flat tire.

If a tire goes flat, avoid further tire and wheel damage by driving slowly to a level place, well off the road, if possible. Turn on the hazard warning flashers. See Hazard Warning Flashers 

↑ 122.

# **⚠** Warning

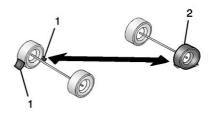
Changing a tire can be dangerous. The vehicle can slip off the jack and roll over or fall causing injury or death. Find a level place to change the tire. To help prevent the vehicle from moving:

1. Set the parking brake firmly. (Continued)

# Warning (Continued)

- Put an automatic transmission in P (Park) or a manual transmission in 1 (First) or R (Reverse).
- Turn off the engine and do not restart while the vehicle is raised.
- 4. Do not allow passengers to remain in the vehicle.
- Place wheel blocks, if equipped, on both sides of the tire at the opposite corner of the tire being changed.

When the vehicle has a flat tire (2), use the following example as a guide to assist in the placement of the wheel blocks (1), if equipped.

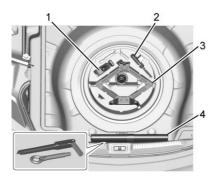


- 1. Wheel Block (If Equipped)
- 2. Flat Tire

The following information explains how to repair or change a tire.

# **Tire Changing**

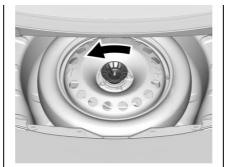
# Removing the Spare Tire and Tools



- 1. Strap
- 2. Screwdriver
- 3. Jack
- 4. Wheel Wrench and Tow Eye (In Bag)

To access the spare tire and tools:

- 2. Lift the load floor.



- Turn the retainer nut counterclockwise to remove it.
   Remove the spare tire and place it near the tire being changed.
- Remove the jack and tools and place them near the tire being changed.

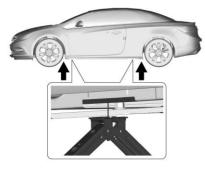
# Removing the Flat Tire and Installing the Spare Tire



- Turn the wheel wrench counterclockwise to loosen all the wheel nuts, but do not remove them yet.
- 3. Place the jack under the vehicle.
- Place the hex tube end of the wheel wrench over the hex head of the jack.

#### Caution

Make sure that the jack lift head is in the correct position or you may damage your vehicle. The repairs would not be covered by your warranty.



Position the jack lift head at the jack location nearest the flat tire.



Set the jack to the necessary height. Position it directly below the jacking position so it does not slip.

# ⚠ Warning

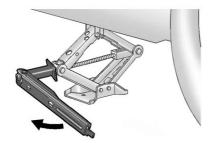
Getting under a vehicle when it is lifted on a jack is dangerous. If the vehicle slips off the jack, you could be badly injured or killed. Never get under a vehicle when it is supported only by a jack.

# **⚠** Warning

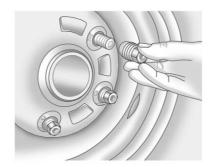
Raising the vehicle with the jack improperly positioned can damage the vehicle and even make the vehicle fall. To help avoid personal injury and vehicle damage, be sure to fit the jack lift head into the proper location before raising the vehicle.

# **⚠** Warning

Lifting a vehicle and getting under it to do maintenance or repairs is dangerous without the appropriate safety equipment and training. If a jack is provided with the vehicle, it is designed only for changing a flat tire. If it is used for anything else, you or others could be badly injured or killed if the vehicle slips off the jack. If a jack is provided with the vehicle, only use it for changing a flat tire.



- Raise the jack by turning the handle clockwise until it comes in contact with the recommended jacking location.
- Raise the vehicle far enough off the ground so there is enough room for the road tire to clear the ground.



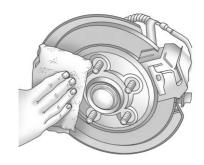
- 9. Remove all of the wheel nuts.
- 10. Remove the flat tire.

# **Marning**

Rust or dirt on a wheel, or on the parts to which it is fastened, can make wheel nuts become loose after time. The wheel could come off and cause an accident. When changing a wheel, remove any rust or dirt from places where the wheel attaches to the vehicle. In an emergency, a cloth or a paper (Continued)

## Warning (Continued)

towel can be used; however, use a scraper or wire brush later to remove all rust or dirt.



- Remove any rust or dirt from the wheel bolts, mounting surfaces, and spare wheel.
- 12. Place the compact spare tire on the wheel-mounting surface.

# **Marning**

Never use oil or grease on bolts or nuts because the nuts might come loose. The vehicle's wheel could fall off, causing a crash.

- Reinstall the wheel nuts.
   Tighten each nut by hand until the wheel is held against the hub.
- Lower the vehicle by turning the jack handle counterclockwise.

# **⚠** Warning

Wheel nuts that are improperly or incorrectly tightened can cause the wheels to become loose or come off. The wheel nuts should be tightened with a torque wrench to the proper torque specification after replacing. Follow the torque specification supplied by the aftermarket manufacturer when using accessory locking wheel (Continued)

# Warning (Continued)

nuts. See Capacities and Specifications 

⇒ 344 for original equipment wheel nut torque specifications.

#### Caution

Improperly tightened wheel nuts can lead to brake pulsation and rotor damage. To avoid expensive brake repairs, evenly tighten the wheel nuts in the proper sequence and to the proper torque specification. See Capacities and Specifications \$\display\$ 344 for the wheel nut torque specification.



- Tighten the wheel nuts firmly in a crisscross sequence, as shown.
- Lower the jack all the way and remove the jack from under the vehicle.
- 17. Tighten the wheel nuts firmly with the wheel wrench.

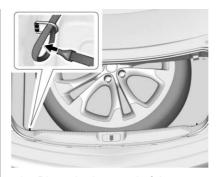
# Storing a Flat or Spare Tire and Tools

# **⚠** Warning

Storing a jack, a tire, or other equipment in the passenger compartment of the vehicle could cause injury. In a sudden stop or collision, loose equipment could strike someone. Store all these in the proper place.

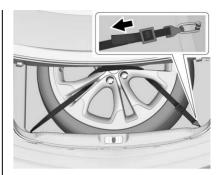
## **Storing the Flat Tire and Tools**

- Replace the wheel wrench in the tool bag and the jack and tools in their original storage location.
- 2. Remove the strap.
- Place the flat tire in the storage compartment with the valve stem up.



 Place the loop end of the strap through the left rear cargo tie-down.

> Place the hook end of the strap through the loop and pull it until the strap is securely fastened to the cargo tie down.



- Insert the strap through the wheel, as shown.
- 6. Attach the hook to the right rear cargo tie-down.
- Tighten the strap and secure it using the buckle.
- 8. Replace the load floor.

The compact spare is for temporary use only. Replace the compact spare tire with a full-size tire as soon as possible.

# Storing the Compact Spare Tire and Tools

Reverse the instructions for removing the spare tire and tools to store the compact spare tire.

# **Compact Spare Tire**

# **Marning**

Driving with more than one compact spare tire at a time could result in loss of braking and handling. This could lead to a crash and you or others could be injured. Use only one compact spare tire at a time.

If this vehicle has a compact spare tire, it was fully inflated when new; however, it can lose air over time. Check the inflation pressure regularly. It should be 420 kPa (60 psi).

Stop as soon as possible and check that the spare tire is correctly inflated after being installed on the vehicle. The compact spare tire is designed for temporary use only.

The vehicle will perform differently with the spare tire installed and it is recommended that the vehicle speed be limited to 80 km/h (50 mph). To conserve the tread of the spare tire, have the standard tire repaired or replaced as soon as convenient and return the spare tire to the storage area.

When using a compact spare tire, the AWD (if equipped), ABS, and Traction Control systems may engage until the spare tire is recognized by the vehicle, especially on slippery roads. Adjust driving to reduce possible wheel slip.

#### Caution

When the compact spare is installed, do not take the vehicle through an automatic car wash with guide rails. The compact spare can get caught on the rails which can damage the tire, wheel, and other parts of the vehicle.

Do not use the compact spare on other vehicles.

Do not mix the compact spare tire or wheel with other wheels or tires. They will not fit. Keep the spare tire and its wheel together.

#### Caution

Tire chains will not fit the compact spare. Using them can damage the vehicle and the chains. Do not use tire chains on the compact spare.

# **Jump Starting**

# Jump Starting - North America

For more information about the vehicle battery, see *Battery - North America* ⇒ 271.

If the battery has run down, try to use another vehicle and some jumper cables to start your vehicle. Be sure to use the following steps to do it safely.

# **⚠** Warning

WARNING: Battery posts, terminals, and related accessories contain lead and lead compounds, chemicals known to the State of California to cause cancer and birth defects or other reproductive harm. Batteries also contain other chemicals known to the State of California to cause cancer. WASH HANDS AFTER HANDLING.

(Continued)

## Warning (Continued)

# ⚠ Warning

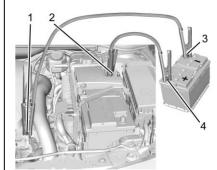
Batteries can hurt you. They can be dangerous because:

- They contain acid that can burn you.
- They contain gas that can explode or ignite.
- They contain enough electricity to burn you.

If you do not follow these steps exactly, some or all of these things can hurt you.

#### Caution

Ignoring these steps could result in costly damage to the vehicle that would not be covered by the vehicle warranty. Trying to start the vehicle by pushing or pulling it will not work, and it could damage the vehicle.



- Discharged Battery Negative Grounding Point
- 2. Discharged Battery Positive Terminal
- Good Battery Negative Terminal

4. Good Battery Positive Terminal

The jump start negative grounding point (1) for the discharged battery is the engine block or an engine mounting bolt. Connect to a spot as far away from the discharged battery as possible.

The jump start positive terminal (2) on the discharged battery is in the engine compartment on the driver side of the vehicle.

The jump start negative terminal (3) and positive terminal (4) are on the battery of the vehicle providing the jump start.

The positive jump start connection for the discharged battery is under a trim cover. Open the cover to expose the terminal.

Check the other vehicle.
 It must have a 12-volt battery with a negative ground system.

#### Caution

If the other vehicle does not have a 12-volt system with a negative ground, both vehicles can be damaged. Only use a vehicle that has a 12-volt system with a negative ground for jump starting.

- 2. Position the two vehicles so that they are not touching.
- Set the parking brake firmly and put the shift lever in P (Park) with an automatic transmission, or Neutral with a manual transmission.

#### Caution

If any accessories are left on or plugged in during the jump starting procedure, they could be damaged. The repairs would not be covered by the vehicle warranty. Whenever possible, turn off or unplug all accessories on either vehicle when jump starting.

 Turn the ignition to LOCK/OFF. Turn off all lights and accessories in both vehicles, except the hazard warning flashers if needed.

# **⚠** Warning

An electric fan can start up even when the engine is not running and can injure you. Keep hands, clothing, and tools away from any underhood electric fan.

# **Marning**

Using a match near a battery can cause battery gas to explode. People have been hurt doing this, and some have been blinded. Use a flashlight if you need more light.

Battery fluid contains acid that can burn you. Do not get it on you. If you accidentally get it in (Continued)

## Warning (Continued)

your eyes or on your skin, flush the place with water and get medical help immediately.

# **Marning**

Fans or other moving engine parts can injure you badly. Keep your hands away from moving parts once the engine is running.

- Connect one end of the red positive (+) cable to the positive (+) terminal on the discharged battery.
- Connect the other end of the red positive (+) cable to the positive (+) terminal of the good battery.
- Connect one end of the black negative (–) cable to the negative (–) terminal of the good battery.

- Connect the other end of the black negative (–) cable to the negative (–) grounding point for the discharged battery.
- Start the engine in the vehicle with the good battery and run the engine at idle speed for at least four minutes.
- Try to start the vehicle that had the dead battery. If it will not start after a few tries, it probably needs service.

#### Caution

If the jumper cables are connected or removed in the wrong order, electrical shorting may occur and damage the vehicle. The repairs would not be covered by the vehicle warranty. Always connect and remove the jumper cables in the correct order, making sure that the cables do not touch each other or other metal.

#### Jumper Cable Removal

Reverse the sequence exactly when removing the jumper cables.

After starting the disabled vehicle and removing the jumper cables, allow it to idle for several minutes.

# **Towing the Vehicle**

#### Caution

Incorrectly towing a disabled vehicle may cause damage. The damage would not be covered by the vehicle warranty.

Do not lash or hook to suspension components. Use the proper straps around the tires to secure the vehicle.

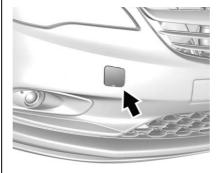
Have the vehicle towed on a flatbed car carrier. A wheel lift tow truck could damage the vehicle.

Consult your dealer or a professional towing service if the disabled vehicle must be towed.

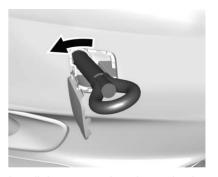
#### Caution

Improper use of the tow eye can cause vehicle damage. Use caution and low speeds to prevent damage to the vehicle.

# Front Tow Eye



Carefully open the cover by using the small notch that conceals the front tow eye socket.



Install the tow eye into the socket by turning it counterclockwise until it stops in a horizontal position.

When the tow eye is removed, reinstall the cover with the notch in the original position.

#### **Rear Tow Eye**



Carefully open the cover by using the small notch that conceals the rear tow eye socket.



Install the tow eye into the socket by turning it counterclockwise until it stops in a horizontal position.

When the tow eye is removed, reinstall the cover with the notch in the original position.

# Recreational Vehicle Towing

Recreational vehicle towing means towing the vehicle behind another vehicle – such as behind a motor home. The two most common types of recreational vehicle towing are known as dinghy towing and dolly towing. Dinghy towing is towing the vehicle with all four wheels on the ground. Dolly towing is towing the vehicle with two wheels on the ground and two wheels up on a device known as a dolly.

Here are some important things to consider before recreational vehicle towing:

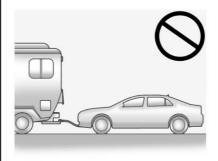
- What is the towing capacity of the towing vehicle? Be sure to read the tow vehicle manufacturer's recommendations.
- How far will the vehicle be towed? Some vehicles have restrictions on how far and how long they can tow.
- Does the vehicle have the proper towing equipment? See your dealer or trailering professional for additional advice and equipment recommendations.

 Is the vehicle ready to be towed? Just as preparing the vehicle for a long trip, make sure the vehicle is prepared to be towed.

#### Caution

Use of a shield mounted in front of the vehicle grille could restrict airflow and cause damage to the transmission. The repairs would not be covered by the vehicle warranty. If using a shield, only use one that attaches to the towing vehicle.

# **Dinghy Towing**



#### Caution

If the vehicle is towed with all four wheels on the ground, the drivetrain components could be damaged. The repairs would not be covered by the vehicle warranty. Do not tow the vehicle with all four wheels on the ground.

The vehicle was not designed to be towed with all four wheels on the ground. If the vehicle must be towed, a dolly should be used. See "Dolly Towing" following.

# **Dolly Towing**



Tow the vehicle with the two rear wheels on the ground and the front wheels on a dolly.

To tow the vehicle with two wheels on the ground and a dolly:

- 1. Put the front wheels on a dolly.
- 2. Put the shift lever in P (Park).
- 3. Secure the vehicle to the dolly.



#### Caution

Towing the vehicle from the rear could damage it. Also, repairs would not be covered by the vehicle warranty. Never have the vehicle towed from the rear.

# **Appearance Care**

## **Exterior Care**

#### Locks

Locks are lubricated at the factory. Use a de-icing agent only when absolutely necessary, and have the locks greased after using. See Recommended Fluids and Lubricants \$\dip\$ 340.

## Washing the Vehicle

To preserve the vehicle's finish, wash it often and out of direct sunlight.

#### Caution

Do not use petroleum-based, acidic, or abrasive cleaning agents as they can damage the vehicle's paint, metal, or plastic parts. If damage occurs, it would not be covered by the vehicle warranty. Approved cleaning products can be obtained from (Continued)

## Caution (Continued)

your dealer. Follow all manufacturer directions regarding correct product usage, necessary safety precautions, and appropriate disposal of any vehicle care product.

#### Caution

Avoid using high-pressure washes closer than 30 cm (12 in) to the surface of the vehicle. Use of power washers exceeding 8,274 kPa (1,200 psi) can result in damage or removal of paint and decals.

#### Caution

Do not power wash any component under the hood that has this symbol.

(Continued)

#### Caution (Continued)

This could cause damage that would not be covered by the vehicle warranty.

If using an automatic car wash, follow the car wash instructions. The windshield wiper and rear window wiper, if equipped, must be off. Remove any accessories that may be damaged or interfere with the car wash equipment.

Rinse the vehicle well, before washing and after, to remove all cleaning agents completely. If they are allowed to dry on the surface, they could stain.

Dry the finish with a soft, clean chamois or an all-cotton towel to avoid surface scratches and water spotting.

#### **Finish Care**

Application of aftermarket clearcoat sealant/wax materials is not recommended. If painted surfaces are damaged, see your dealer to have the damage assessed and repaired. Foreign materials such as calcium chloride and other salts, ice melting agents, road oil and tar, tree sap, bird droppings, chemicals from industrial chimneys, etc., can damage the vehicle's finish if they remain on painted surfaces. Wash the vehicle as soon as possible. If necessary, use non-abrasive cleaners that are marked safe for painted surfaces to remove foreign matter.

Occasional hand waxing or mild polishing should be done to remove residue from the paint finish. See your dealer for approved cleaning products.

Do not apply waxes or polishes to uncoated plastic, vinyl, rubber, decals, simulated wood, or flat paint as damage can occur.

#### Caution

Machine compounding or aggressive polishing on a basecoat/clearcoat paint finish (Continued)

## Caution (Continued)

may damage it. Use only non-abrasive waxes and polishes that are made for a basecoat/ clearcoat paint finish on the vehicle.

To keep the paint finish looking new, keep the vehicle garaged or covered whenever possible.

# **Protecting Exterior Bright Metal Moldings**

#### Caution

Failure to clean and protect the bright metal moldings can result in a hazy white finish or pitting. This damage would not be covered by the vehicle warranty.

The bright metal moldings on the vehicle are aluminum, chrome or stainless steel. To prevent damage always follow these cleaning instructions:

- Be sure the molding is cool to the touch before applying any cleaning solution.
- Use only approved cleaning solutions for aluminum, chrome or stainless steel. Some cleaners are highly acidic or contain alkaline substances and can damage the moldings.
- Always dilute a concentrated cleaner according to the manufacturer's instructions.
- Do not use cleaners that are not intended for automotive use.
- Use a nonabrasive wax on the vehicle after washing to protect and extend the molding finish.

## Cleaning Exterior Lamps/ Lenses, Emblems, Decals, and Stripes

Use only lukewarm or cold water, a soft cloth, and a car washing soap to clean exterior lamps, lenses, emblems, decals, and stripes. Follow instructions under "Washing the Vehicle" previously in this section.

Lamp covers are made of plastic, and some have a UV protective coating. Do not clean or wipe them when dry.

Do not use any of the following on lamp covers:

- Abrasive or caustic agents.
- Washer fluids and other cleaning agents in higher concentrations than suggested by the manufacturer.
- Solvents, alcohols, fuels, or other harsh cleaners.
- Ice scrapers or other hard items.

 Aftermarket appearance caps or covers while the lamps are illuminated, due to excessive heat generated.

#### Caution

Failure to clean lamps properly can cause damage to the lamp cover that would not be covered by the vehicle warranty.

#### Caution

Using wax on low gloss black finish stripes can increase the gloss level and create a non-uniform finish. Clean low gloss stripes with soap and water only.

#### Air Intakes

Clear debris from the air intakes, between the hood and windshield, when washing the vehicle.

# Windshield and Wiper Blades

Clean the outside of the windshield with glass cleaner.

Clean rubber blades using a lint-free cloth or paper towel soaked with windshield washer fluid or a mild detergent. Wash the windshield thoroughly when cleaning the blades. Bugs, road grime, sap, and a buildup of vehicle wash/wax treatments may cause wiper streaking.

Replace the wiper blades if they are worn or damaged. Damage can be caused by extreme dusty conditions, sand, salt, heat, sun, snow, and ice.

## Weatherstrips

Apply Dielectric silicone grease on weatherstrips to make them last longer, seal better, and not stick or squeak. Lubricate weatherstrips at least once a year. Hot, dry climates may require more frequent application. Black marks from rubber material on painted surfaces

#### **Tires**

Use a stiff brush with tire cleaner to clean the tires.

### Caution

Using petroleum-based tire dressing products on the vehicle may damage the paint finish and/ or tires. When applying a tire dressing, always wipe off any overspray from all painted surfaces on the vehicle.

# Wheels and Trim — Aluminum or Chrome

Use a soft, clean cloth with mild soap and water to clean the wheels. After rinsing thoroughly with clean water, dry with a soft, clean towel. A wax may then be applied.

#### Caution

Chrome wheels and other chrome trim may be damaged if the vehicle is not washed after driving on roads that have been sprayed with magnesium, calcium, or sodium chloride. These chlorides are used on roads for conditions such as ice and dust. Always wash the chrome with soap and water after exposure.

#### Caution

To avoid surface damage, do not use strong soaps, chemicals, abrasive polishes, cleaners, brushes, or cleaners that contain acid on aluminum or chrome-plated wheels. Use only approved cleaners. Also, never drive a vehicle with aluminum or chrome-plated wheels through an automatic car wash that uses silicone carbide tire cleaning

(Continued)

### Caution (Continued)

brushes. Damage could occur and the repairs would not be covered by the vehicle warranty.

# **Brake System**

Visually inspect brake lines and hoses for proper hook-up, binding, leaks, cracks, chafing, etc. Inspect disc brake pads for wear and rotors for surface condition. Inspect drum brake linings/shoes for wear or cracks. Inspect all other brake parts.

# Steering, Suspension, and Chassis Components

Visually inspect steering, suspension, and chassis components for damaged, loose, or missing parts or signs of wear at least once a year.

Inspect power steering for proper hook-up, binding, leaks, cracks, chafing, etc.

Visually check constant velocity joint boots and axle seals for leaks.

# **Body Component Lubrication**

Lubricate all key lock cylinders, hood hinges, liftgate hinges, and the steel fuel door hinges, unless the components are plastic. Applying silicone grease on weatherstrips with a clean cloth will make them last longer, seal better, and not stick or squeak.

## **Underbody Maintenance**

At least twice a year, spring and fall, use plain water to flush any corrosive materials from the underbody. Take care to thoroughly clean any areas where mud and other debris can collect.

Do not directly power wash the transfer case and/or front/rear axle output seals. High pressure water can overcome the seals and contaminate the fluid. Contaminated fluid will decrease the life of the transfer case and/or axles and should be replaced.

# **Sheet Metal Damage**

If the vehicle is damaged and requires sheet metal repair or replacement, make sure the body repair shop applies anti-corrosion material to parts repaired or replaced to restore corrosion protection.

Original manufacturer replacement parts will provide the corrosion protection while maintaining the vehicle warranty.

# Finish Damage

Quickly repair minor chips and scratches with touch-up materials available from your dealer to avoid corrosion. Larger areas of finish damage can be corrected in your dealer's body and paint shop.

### **Chemical Paint Spotting**

Airborne pollutants can fall upon and attack painted vehicle surfaces causing blotchy, ring-shaped discolorations, and small, irregular dark spots etched into the paint surface. See "Finish Care" previously in this section.

## **Interior Care**

To prevent dirt particle abrasions, regularly clean the vehicle's interior. Immediately remove any soils. Newspapers or dark garments can transfer color to the vehicle's interior.

Use a soft bristle brush to remove dust from knobs and crevices on the instrument cluster. Using a mild soap solution, immediately remove hand lotions, sunscreen, and insect repellent from all interior surfaces or permanent damage may result.

Use cleaners specifically designed for the surfaces being cleaned to prevent permanent damage. Apply all cleaners directly to the cleaning cloth. Do not spray cleaners on any switches or controls. Remove cleaners quickly.

Before using cleaners, read and follow all safety instructions on the label. While cleaning the interior, open the doors and windows to get proper ventilation.

To prevent damage, do not clean the interior using the following cleaners or techniques:

- Never use a razor or any other sharp object to remove soil from any interior surface.
- Never use a brush with stiff bristles.
- Never rub any surface aggressively or with too much pressure.
- Do not use laundry detergents or dishwashing soaps with degreasers. For liquid cleaners, use approximately 20 drops per 3.8 L (1 gal) of water.
   A concentrated soap solution will create streaks and attract dirt.
   Do not use solutions that contain strong or caustic soap.
- Do not heavily saturate the upholstery when cleaning.
- Do not use solvents or cleaners containing solvents.

### Interior Glass

To clean, use a terry cloth fabric dampened with water. Wipe droplets left behind with a clean dry cloth. If necessary, use a commercial glass cleaner after cleaning with plain water.

#### Caution

To prevent scratching, never use abrasive cleaners on automotive glass. Abrasive cleaners or aggressive cleaning may damage the rear window defogger.

Cleaning the windshield with water during the first three to six months of ownership will reduce tendency to fog.

## **Speaker Covers**

Vacuum around a speaker cover gently, so that the speaker will not be damaged. Clean spots with water and mild soap.

### **Coated Moldings**

Coated moldings should be cleaned.

- When lightly soiled, wipe with a sponge or soft, lint-free cloth dampened with water.
- When heavily soiled, use warm soapy water.

# Fabric/Carpet/Suede

Start by vacuuming the surface using a soft brush attachment. If a rotating vacuum brush attachment is being used, only use it on the floor carpet. Before cleaning, gently remove as much of the soil as possible:

- Gently blot liquids with a paper towel. Continue blotting until no more soil can be removed.
- For solid soils, remove as much as possible prior to vacuuming.

#### To clean:

 Saturate a clean, lint-free colorfast cloth with water. Microfiber cloth is recommended to prevent lint transfer to the fabric or carpet.

- Remove excess moisture by gently wringing until water does not drip from the cleaning cloth.
- Start on the outside edge of the soil and gently rub toward the center. Fold the cleaning cloth to a clean area frequently to prevent forcing the soil in to the fabric.
- Continue gently rubbing the soiled area until there is no longer any color transfer from the soil to the cleaning cloth.
- If the soil is not completely removed, use a mild soap solution followed only by plain water.

If the soil is not completely removed, it may be necessary to use a commercial upholstery cleaner or spot lifter. Test a small hidden area for colorfastness before using a commercial upholstery cleaner or spot lifter. If ring formation occurs, clean the entire fabric or carpet.

After cleaning, use a paper towel to blot excess moisture.

# Cleaning High Gloss Surfaces and Vehicle Information and Radio Displays

Use a microfiber cloth on high gloss surfaces or vehicle displays. First, use a soft bristle brush to remove dirt that can scratch the surface. Then gently clean by rubbing with a microfiber cloth. Never use window cleaners or solvents. Periodically hand wash the microfiber cloth separately, using mild soap. Do not use bleach or fabric softener. Rinse thoroughly and air dry before next use.

### Caution

Do not attach a device with a suction cup to the display. This may cause damage and would not be covered by the vehicle warranty.

# Instrument Panel, Leather, Vinyl, Other Plastic Surfaces, Low Gloss Paint Surfaces, and Natural Open Pore Wood Surfaces

Use a soft microfiber cloth dampened with water to remove dust and loose dirt. For a more thorough cleaning, use a soft microfiber cloth dampened with a mild soap solution.

### Caution

Soaking or saturating leather, especially perforated leather, as well as other interior surfaces, may cause permanent damage. Wipe excess moisture from these surfaces after cleaning and allow them to dry naturally. Never use heat, steam, or spot removers. Do not use cleaners that contain silicone or wax-based products. Cleaners containing these solvents can permanently change (Continued)

# Caution (Continued)

the appearance and feel of leather or soft trim, and are not recommended.

Do not use cleaners that increase gloss, especially on the instrument panel. Reflected glare can decrease visibility through the windshield under certain conditions.

### Caution

Use of air fresheners may cause permanent damage to plastics and painted surfaces. If an air freshener comes in contact with any plastic or painted surface in the vehicle, blot immediately and clean with a soft cloth dampened with a mild soap solution.

Damage caused by air fresheners would not be covered by the vehicle warranty.

# Cargo Cover and Convenience Net

Wash with warm water and mild detergent. Do not use chlorine bleach. Rinse with cold water, and then dry completely.

# Care of Safety Belts

Keep belts clean and dry.

# **Marning**

Do not bleach or dye safety belt webbing. It may severely weaken the webbing. In a crash, they might not be able to provide adequate protection. Clean and rinse safety belt webbing only with mild soap and lukewarm water. Allow the webbing to dry.

## **Floor Mats**

# **⚠** Warning

If a floor mat is the wrong size or is not properly installed, it can interfere with the pedals. Interference with the pedals can cause unintended acceleration and/or increased stopping distance which can cause a crash and injury. Make sure the floor mat does not interfere with the pedals.

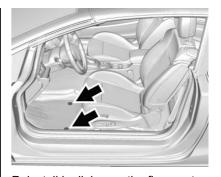
Use the following guidelines for proper floor mat usage:

 The original equipment floor mats were designed for your vehicle. If the floor mats need replacing, it is recommended that GM certified floor mats be purchased. Non-GM floor mats may not fit properly and may interfere with the pedals. Always check that the floor mats do not interfere with the pedals.

- Do not use a floor mat if the vehicle is not equipped with a floor mat retainer on the driver side floor.
- Use the floor mat with the correct side up. Do not turn it over.
- Do not place anything on top of the driver side floor mat.
- Use only a single floor mat on the driver side.
- Do not place one floor mat on top of another.

# Removing and Replacing the Floor Mats

Pull up on the rear of the floor mat to unlock each retainer and remove.



Reinstall by lining up the floor mat retainer openings over the carpet retainers and snap into position.

Make sure the floor mat is properly secured in place.

Verify the floor mat does not interfere with the pedals.

# Service and Maintenance

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# **General Information**

Your vehicle is an important investment. This section describes the required maintenance for the vehicle. Follow this schedule to help protect against major repair expenses resulting from neglect or inadequate maintenance. It may also help to maintain the value of the vehicle if it is sold. It is the responsibility of the owner to have all required maintenance performed.

Your dealer has trained technicians who can perform required maintenance using genuine replacement parts. They have up-to-date tools and equipment for fast and accurate diagnostics. Many dealers have extended evening and Saturday hours, courtesy transportation, and online scheduling to assist with service needs.

Your dealer recognizes the importance of providing competitively priced maintenance and repair services. With trained technicians, the dealer is the place for routine maintenance such as oil

changes and tire rotations and additional maintenance items like tires, brakes, batteries, and wiper blades.

### Caution

Damage caused by improper maintenance can lead to costly repairs and may not be covered by the vehicle warranty. Maintenance intervals, checks, inspections, recommended fluids, and lubricants are important to keep the vehicle in good working condition.

The Tire Rotation and Required Services are the responsibility of the vehicle owner. It is recommended to have your dealer perform these services every 12 000 km/7,500 mi. Proper vehicle maintenance helps to keep the vehicle in good working condition, improves fuel economy, and reduces vehicle emissions.

Because of the way people use vehicles, maintenance needs vary. There may need to be more

frequent checks and services. The Additional Required Services - Normal are for vehicles that:

- Carry passengers and cargo within recommended limits on the Tire and Loading Information label. See Vehicle Load Limits \$\dig 223.
- Are driven on reasonable road surfaces within legal driving limits.

Refer to the information in the Maintenance Schedule Additional Required Services - Normal chart.

The Additional Required Services - Severe are for vehicles that are:

- Mainly driven in heavy city traffic in hot weather.
- Mainly driven in hilly or mountainous terrain.
- Frequently towing a trailer.
- Used for high speed or competitive driving.

Used for taxi, police, or delivery service.

Refer to the information in the Maintenance Schedule Additional Required Services - Severe chart.

# **⚠** Warning

Performing maintenance work can be dangerous and can cause serious injury. Perform maintenance work only if the required information, proper tools, and equipment are available. If they are not, see your dealer to have a trained technician do the work. See *Doing Your Own* Service Work \$\dip 256\$.

# Maintenance Schedule

#### **Owner Checks and Services**

#### At Each Fuel Stop

• Check the engine oil level. See *Engine Oil* ⇒ 260.

#### Once a Month

- Inspect the tires for wear. See *Tire Inspection* ⇒ 300.

# **Engine Oil Change**

When the CHANGE ENGINE OIL SOON message displays, have the engine oil and filter changed within the next 1 000 km/600 mi. If driven under the best conditions, the engine oil life system may not indicate the need for vehicle service for up to a year. The engine oil and filter must be changed at least once

a year and the oil life system must be reset. Your trained dealer technician can perform this work. If the engine oil life system is reset accidentally, service the vehicle within 5 000 km/3,000 mi since the last service. Reset the oil life system when the oil is changed. See *Engine Oil Life System* 

⇒ 262.

# Tire Rotation and Required Services Every 12 000 km/ 7,500 mi

Rotate the tires, if recommended for the vehicle, and perform the following services. See *Tire Rotation*  $\Rightarrow$  301.

- Visually inspect windshield wiper blades for wear, cracking, or contamination and replace worn or damaged blades. See Exterior Care ⇒ 321. Replace wiper blades every 20 000 km/ 12,000 mi or 12 months. See Wiper Blade Replacement ⇒ 273.

- Visually check for fluid leaks.

- Visually inspect fuel system for damage or leaks.
- Visually inspect exhaust system and nearby heat shields for loose or damaged parts.
- Lubricate body components. See *Exterior Care ⇒* 321.

- Check accelerator pedal for damage, high effort, or binding. Replace if needed.
- Visually inspect gas strut for signs of wear, cracks, or other damage. Check the hold open ability of the strut. See your dealer if service is required.

# 334 Service and Maintenance

Maintenance Schedule Additional Required Services - Normal	12 000 km/7,500 mi	24 000 km/15,000 mi	36 000 km/22,500 mi	48 000 km/30,000 mi	60 000 km/37,500 mi	72 000 km/45,000 mi	84 000 km/52,500 mi	96 000 km/60,000 mi	108 000 km/67,500 mi	120 000 km/75,000 mi	132 000 km/82,500 mi	144 000 km/90,000 mi	156 000 km/97,500 mi	168 000 km/105,000 mi	180 000 km/112,500 mi	192 000 km/120,000 mi	204 000 km/127,500 mi	216 000 km/135,000 mi	228 000 km/142,500 mi	240 000 km/150,000 mi
Rotate tires and perform Required Services. Check engine oil level and oil life percentage. Change engine oil and filter, if needed.	<b>✓</b>	<b>✓</b>	<b>✓</b>	<b>✓</b>	✓	<b>✓</b>	<b>✓</b>	<b>✓</b>	<b>✓</b>	<b>✓</b>	<b>✓</b>	<b>✓</b>	<b>✓</b>	<b>✓</b>	<b>✓</b>	<b>✓</b>	<b>✓</b>	✓	<b>✓</b>	✓
Replace passenger compartment air filter. (1)			✓			<b>✓</b>			<b>√</b>			✓			✓			✓		
Inspect evaporative control system. (2)						✓						✓						✓		
Replace engine air cleaner filter. (3)						✓						✓						✓		
Replace spark plugs. Inspect spark plug wires.								✓								✓				
Drain and fill engine cooling system. (4)																				✓
Visually inspect accessory drive belts. (5)																				✓
Replace brake fluid. (6)																				

### Footnotes — Maintenance Schedule Additional Required Services - Normal

- (1) Or every two years, whichever comes first. More frequent passenger compartment air filter replacement may be needed if driving in areas with heavy traffic, poor air quality, high dust levels, or environmental allergens. Passenger compartment air filter replacement may also be needed if there is reduced airflow, window fogging, or odors. Your GM dealer can help determine when to replace the filter.
- (2) Check all fuel and vapor lines and hoses for proper hook-up, routing, and condition.
- (3) Or every four years, whichever comes first. If driving in dusty conditions, inspect the filter at each oil change or more often as needed.
- **(4)** Or every five years, whichever comes first. See *Cooling* System \$\dip 264\$.

- (5) Or every 10 years, whichever comes first. Inspect for fraying, excessive cracking, or damage; replace, if needed.
- **(6)** Replace brake fluid every three years. See *Brake Fluid* ⇒ 270.

Maintenance Schedule Additional Required Services - Severe	12 000 km/7,500 mi	24 000 km/15,000 mi	36 000 km/22,500 mi	48 000 km/30,000 mi	60 000 km/37,500 mi	72 000 km/45,000 mi	84 000 km/52,500 mi	96 000 km/60,000 mi	108 000 km/67,500 mi	120 000 km/75,000 mi	132 000 km/82,500 mi	144 000 km/90,000 mi	156 000 km/97,500 mi	168 000 km/105,000 mi	180 000 km/112,500 mi	192 000 km/120,000 mi	204 000 km/127,500 mi	216 000 km/135,000 mi	228 000 km/142,500 mi	240 000 km/150,000 mi
Rotate tires and perform Required Services. Check engine oil level and oil life percentage. Change engine oil and filter, if needed.	<b>✓</b>	<b>✓</b>	<b>✓</b>	<b>✓</b>	<b>✓</b>	<b>✓</b>	✓	✓	<b>✓</b>	✓	<b>✓</b>	<b>✓</b>	✓	✓	<b>✓</b>	<b>✓</b>	<b>✓</b>	✓	<b>✓</b>	<b>✓</b>
Replace passenger compartment air filter. (1)			<b>✓</b>			<b>✓</b>			<b>√</b>			<b>√</b>			<b>√</b>			<b>√</b>		
Inspect evaporative control system. (2)						<b>√</b>						<b>√</b>						✓		
Replace engine air cleaner filter. (3)						<b>√</b>						<b>√</b>						✓		
Change automatic transmission fluid.						<b>✓</b>						<b>√</b>						✓		
Replace spark plugs. Inspect spark plug wires.								<b>√</b>								<b>√</b>				
Drain and fill engine cooling system. (4)																				✓
Visually inspect accessory drive belts. (5)																				✓
Replace brake fluid. (6)																				

### Footnotes — Maintenance Schedule Additional Required Services - Severe

(1) Or every two years, whichever comes first. More frequent passenger compartment air filter replacement may be needed if driving in areas with heavy traffic, poor air quality, high dust levels, or environmental allergens.

Passenger compartment air filter replacement may also be needed if there is reduced airflow, window fogging, or odors. Your GM dealer can help determine when to replace the filter.

(2) Check all fuel and vapor lines and hoses for proper hook-up, routing, and condition.

- (3) Or every four years, whichever comes first. If driving in dusty conditions, inspect the filter at each oil change or more often as needed.
- **(4)** Or every five years, whichever comes first. See *Cooling* System ⇒ 264.

- (5) Or every 10 years, whichever comes first. Inspect for fraying, excessive cracking, or damage; replace, if needed.
- **(6)** Replace brake fluid every three years. See *Brake Fluid* ⇒ 270.

# Special Application Services

- Severe Commercial Use Vehicles Only: Lubricate chassis components every oil change.

# Additional Maintenance and Care

Your vehicle is an important investment and caring for it properly may help to avoid future costly repairs. To maintain vehicle performance, additional maintenance services may be required.

It is recommended that your dealer perform these services — their trained dealer technicians know your vehicle best. Your dealer can also perform a thorough assessment with a multi-point inspection to recommend when your vehicle may need attention.

The following list is intended to explain the services and conditions to look for that may indicate services are required.

# Battery

The 12-volt battery supplies power to start the engine and operate any additional electrical accessories.

- To avoid break-down or failure to start the vehicle, maintain a battery with full cranking power.
- Trained dealer technicians have the diagnostic equipment to test the battery and ensure that the connections and cables are corrosion-free.

### **Belts**

- Belts may need replacing if they squeak or show signs of cracking or splitting.
- Trained dealer technicians have access to tools and equipment to inspect the belts and recommend adjustment or replacement when necessary.

### **Brakes**

Brakes stop the vehicle and are crucial to safe driving.

Signs of brake wear may include chirping, grinding, or squealing noises, or difficulty stopping.

Trained dealer technicians have access to tools and equipment to inspect the brakes and recommend quality parts engineered for the vehicle.

#### Fluids

Proper fluid levels and approved fluids protect the vehicle's systems and components. See Recommended Fluids and fluids.

- Engine oil and windshield washer fluid levels should be checked at every fuel fill.
- Instrument cluster lights may come on to indicate that fluids may be low and need to be filled

#### Hoses

Hoses transport fluids and should be regularly inspected to ensure that there are no cracks or leaks. With a multi-point inspection, your dealer can inspect the hoses and advise if replacement is needed.

### Lamps

Properly working headlamps, taillamps, and brake lamps are important to see and be seen on the road.

- Signs that the headlamps need attention include dimming, failure to light, cracking, or damage. The brake lamps need to be checked periodically to ensure that they light when braking.
- With a multi-point inspection, your dealer can check the lamps and note any concerns.

#### **Shocks and Struts**

Shocks and struts help aid in control for a smoother ride

- Signs of wear may include steering wheel vibration, bounce/ sway while braking, longer stopping distance, or uneven tire wear.
- As part of the multi-point inspection, trained dealer technicians can visually inspect the shocks and struts for signs

of leaking, blown seals, or damage, and can advise when service is needed.

#### **Tires**

Tires need to be properly inflated, rotated, and balanced. Maintaining the tires can save money and fuel, and can reduce the risk of tire failure.

- Signs that the tires need to be replaced include three or more visible treadwear indicators; cord or fabric showing through the rubber; cracks or cuts in the tread or sidewall; or a bulge or split in the tire.
- Trained dealer technicians can inspect and recommend the right tires. Your dealer can also provide tire/wheel balancing services to ensure smooth vehicle operation at all speeds. Your dealer sells and services name brand tires

#### **Vehicle Care**

To help keep the vehicle looking like new, vehicle care products are available from your dealer. For information on how to clean and protect the vehicle's interior and exterior, see *Interior Care* ⇒ 326 and *Exterior Care* ⇒ 321.

## **Wheel Alignment**

Wheel alignment is critical for ensuring that the tires deliver optimal wear and performance.

- Signs that the alignment may need to be adjusted include pulling, improper vehicle handling, or unusual tire wear.
- Your dealer has the required equipment to ensure proper wheel alignment.

#### Windshield

For safety, appearance, and the best viewing, keep the windshield clean and clear.

- Signs of damage include scratches, cracks, and chips.
- Trained dealer technicians can inspect the windshield and recommend proper replacement if needed.

### Wiper Blades

Wiper blades need to be cleaned and kept in good condition to provide a clear view.

- Signs of wear include streaking, skipping across the windshield, and worn or split rubber.
- Trained dealer technicians can check the wiper blades and replace them when needed.

# **Recommended Fluids, Lubricants, and Parts**

# **Recommended Fluids and Lubricants**

Usage	Fluid/Lubricant
Automatic Transmission	DEXRON®-VI Automatic Transmission Fluid.
Engine Coolant	50/50 mixture of clean, drinkable water and use only DEX-COOL <sup>®</sup> Coolant. See <i>Engine Coolant</i> ⇒ 265.
Engine Oil	Engine oil meeting the dexos1™ specification of the proper SAE viscosity grade. ACDelco dexos1 Synthetic Blend is recommended. See <i>Engine Oil</i> ⇒ 260.
Hydraulic Brake System	DOT 4 Hydraulic Brake Fluid (GM Part No. 19299570, in Canada 19299571).
Key Lock Cylinders, Hood, Door, and Trunk Lid Hinges	Multi-Purpose Lubricant, Superlube (GM Part No. 12346241, in Canada 10953474).
Weatherstrip Conditioning	Weatherstrip Lubricant (GM Part No. 3634770, in Canada 10953518) or Dielectric Silicone Grease (GM Part No. 12345579, in Canada 10953481).
Windshield Washer	Automotive windshield washer fluid that meets regional freeze protection requirements.

# **Maintenance Replacement Parts**

Replacement parts identified below by name, part number, or specification can be obtained from your dealer.

Part	GM Part Number	ACDelco Part Number
Engine Air Cleaner/Filter	13272719	A3144C
Passenger Compartment Air Filter	13503677	CF197
Engine Oil Filter	55594652	PF101G
Spark Plugs	55490097	41-151
Wiper Blades		
Driver Side – 68.6 cm (27 in)	13348838	_
Passenger Side – 63.5 cm (25 in)	13348836	_

# **Maintenance Records**

After the scheduled services are performed, record the date, odometer reading, who performed the service, and the type of services performed in the boxes provided. Retain all maintenance receipts.

Date	Odometer Reading	Serviced By	Services Performed

# **Technical Data**

Vehicle Identification Vehicle Identification Number (VIN)	
Vehicle Data	
Capacities and	
Specifications	344
Engine Drive Belt Routing	

# **Vehicle Identification**

# Vehicle Identification Number (VIN)



This legal identifier is in the front corner of the instrument panel, on the left side of the vehicle. It can be seen through the windshield from outside. The Vehicle Identification Number (VIN) also appears on the Vehicle Certification and Service Parts labels and certificates of title and registration.

# **Engine Identification**

The eighth character in the VIN is the engine code. This code identifies the vehicle's engine, specifications, and replacement parts. See "Engine Specifications" under Capacities and Specifications 

⇒ 344 for the vehicle's engine code.

# Service Parts Identification Label

This label, in either the glove box or the trunk area, has the following information:

- Vehicle Identification Number (VIN).
- Model designation.
- Paint information.
- Production options and special equipment.

Do not remove this label from the vehicle.

# **Vehicle Data**

# **Capacities and Specifications**

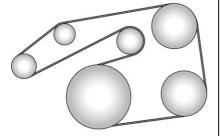
Application	Capacities							
Application	Metric	English						
Air Conditioning Refrigerant	charge amount, see the	ystem refrigerant type and refrigerant label under the or more information.						
Engine Cooling System	6.3 L	6.7 qt						
Engine Oil with Filter	5.5 L	5.8 qt						
Fuel Tank	56 L	14.8 gal						
Wheel Nut Torque	140 <b>N•</b> m	100 lb ft						

All capacities are approximate. When adding, be sure to fill to the approximate level, as recommended in this manual. Recheck fluid level after filling.

# **Engine Specifications**

Engine	VIN Code	Transmission	Spark Plug Gap
1.6L L4 Engine	5	Automatic	0.60–0.70 mm (0.0236– 0.0276 in)

# **Engine Drive Belt Routing**



# **Customer Information**

Customer Information

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# **Customer Information**

# Customer Satisfaction Procedure

Your satisfaction and goodwill are important to your dealer and to Buick. Normally, any concerns with the sales transaction or the operation of the vehicle will be resolved by your dealer's sales or service departments. Sometimes, however, despite the best intentions of all concerned, misunderstandings can occur. If your concern has not been resolved to your satisfaction, the following steps should be taken:

STEP ONE: Discuss your concern with a member of dealership management. Normally, concerns can be quickly resolved at that level. If the matter has already been reviewed with the sales, service, or parts manager, contact the owner of your dealership or the general manager.

**STEP TWO:** If after contacting a member of dealership management, it appears your concern cannot be

resolved by your dealership without further help, in the U.S., call 1-800-521-7300. In Canada, contact General Motors of Canada Customer Care Centre at 1-800-263-3777 (English) or 1-800-263-7854 (French).

We encourage you to call the toll-free number in order to give the inquiry prompt attention. Have the following information available to give the Customer Assistance representative:

- Vehicle Identification
   Number (VIN). This is available
   from the vehicle registration or
   title, or the plate at the top left of
   the instrument panel and visible
   through the windshield.
- Dealership name and location.
- Vehicle delivery date and present mileage.

When contacting Buick, remember that your concern will likely be resolved at a dealer's facility. That is why we suggest following Step One first.

#### STEP THREE — U.S. Owners:

Both General Motors and your dealer are committed to making sure you are completely satisfied with the new vehicle. However, if you continue to remain unsatisfied after following the procedure outlined in Steps One and Two, you can file with the Better Business Bureau (BBB) Auto Line® Program to enforce your rights.

The BBB Auto Line Program is an out-of-court program administered by the Council of Better Business Bureaus to settle automotive disputes regarding vehicle repairs or the interpretation of the New Vehicle Limited Warranty. Although you may be required to resort to this informal dispute resolution program prior to filing a court action, use of the program is free of charge and your case will generally be heard within 40 days. If you do not agree with the decision given in your case, you may reject it and proceed with any other venue for relief available to you.

You may contact the BBB Auto Line Program using the toll-free telephone number or write them at the following address:

BBB Auto Line Program Council of Better Business Bureaus, Inc. 3033 Wilson Boulevard Suite 600 Arlington, VA 22201

Telephone: 1-800-955-5100 http://www.bbb.org/council/ programs-services/ dispute-handling-and-resolution/ bbb-auto-line

This program is available in all 50 states and the District of Columbia. Eligibility is limited by vehicle age, mileage, and other factors. General Motors reserves the right to change eligibility limitations and/or discontinue its participation in this program.

#### STEP THREE — Canadian

Owners: In the event that you do not feel your concerns have been addressed after following the procedure outlined in Steps One and Two, General Motors of Canada Company wants you to be aware of its participation in a no-charge Mediation/Arbitration program. General Motors of Canada Company has committed to binding arbitration of owner disputes involving factory-related vehicle service claims. The program provides for the review of the facts involved by an impartial third party arbiter, and may include an informal hearing before the arbiter. The program is designed so that the entire dispute settlement process. from the time you file your complaint to the final decision, should be completed in about 70 days. We believe our impartial program offers advantages over courts in most jurisdictions because it is informal, quick, and free of charge.

For further information concerning eligibility in the Canadian Motor Vehicle Arbitration Plan (CAMVAP), call toll-free 1-800-207-0685, or call the General Motors Customer Care Centre, 1-800-263-3777 (English), 1-800-263-7854 (French), or write to:

Mediation/Arbitration Program c/o Customer Care Centre General Motors of Canada Company

Mail Code: CA1-163-005 1908 Colonel Sam Drive Oshawa, Ontario L1H 8P7

The inquiry should be accompanied by the Vehicle Identification Number (VIN).

# **Customer Assistance Offices**

Buick encourages customers to call the toll-free number for assistance. However, if a customer wishes to write or e-mail Buick, the letter should be addressed to:

### **United States and Puerto Rico**

Buick Customer Assistance Center P.O. Box 33136 Detroit, MI 48232-5136 www.Buick.com

1-800-521-7300 1-800-832-8425 (For Text Telephone devices (TTYs)) Roadside Assistance: 1-800-252-1112 From U.S. Virgin Islands:

1-800-496-9994

### Canada

General Motors of Canada Company Customer Care Centre, Mail Code: CA1-163-005 1908 Colonel Sam Drive Oshawa, Ontario L1H 8P7 www.gm.ca

1-800-263-3777 (English) 1-800-263-7854 (French) 1-800-263-3830 (For Text Telephone devices (TTYs)) Roadside Assistance: 1-800-268-6800

#### **All Overseas Locations**

Please contact the local General Motors Business Unit.

# Customer Assistance for Text Telephone (TTY) Users

To assist customers who are deaf, hard of hearing, or speech-impaired and who use Text Telephones (TTYs), Buick has TTY equipment available at its Customer Assistance Center. Any TTY user can communicate with Buick by dialing: 1-800-832-8425. TTY users in Canada can dial 1-800-263-3830.

### **Online Owner Center**

# Online Owner Experience (U.S.) my.buick.com

The Buick online owner experience allows interaction with Buick and keeps important vehicle-specific information in one place.

### **Membership Benefits**

im: Download owner manuals and view vehicle-specific how-to videos.

F: View maintenance schedules, alerts, and OnStar onboard vehicle diagnostic information. Schedule service appointments.

: View and print dealer-recorded service records and self-recorded service records.

: Select a dealer and view locations, maps, phone numbers, and hours.

Track your vehicle's warranty information.

►: View active recalls by Vehicle Identification Number (VIN). See Vehicle Identification Number (VIN) ⇒ 343.

: View GM Card, SiriusXM Satellite radio (if equipped), and OnStar account information.

: Chat with online help representatives.

See my.buick.com to register your vehicle.

# Buick Owner Centre (Canada) buickowner.ca

Visit the Buick Owner Centre:

- Chat live with online help representatives.
- Use the Vehicle Tools section.
- Access third party enthusiast sites and social media networks.
- Locate owner resources such as lease-end, financing, and warranty information.

- Retrieve your favorite articles, quizzes, tips, and multimedia galleries organized into the Featured Articles and Auto Care Sections.
- Download the owner manual for your vehicle, quickly and easily.
- Find the Buick-recommended maintenance services for your vehicle.

# GM Mobility Reimbursement Program

# **MOBILITY**

This program is available to qualified applicants for cost reimbursement of eligible aftermarket adaptive equipment required for the vehicle, such as hand controls or a wheelchair/scooter lift for the vehicle.

For more information on the limited offer, visit www.gmmobility.com or call the GM Mobility Assistance Center at 1-800-323-9935. Text Telephone (TTY) users, call 1-800-833-9935.

General Motors of Canada also has a Mobility Program. Visit www.gm.ca or call 1-800-GM-DRIVE (463-7483) for details. TTY users call 1-800-263-3830.

# Roadside Assistance Program

For U.S.-purchased vehicles, call 1-800-252-1112; (Text Telephone (TTY): 1-888-889-2438).

For Canadian-purchased vehicles, call 1-800-268-6800.

Service is available 24 hours a day, 365 days a year.

# **Calling for Assistance**

When calling Roadside Assistance, have the following information ready:

 Your name, home address, and home telephone number.

- Telephone number of your location.
- Location of the vehicle.
- Model, year, color, and license plate number of the vehicle.
- Odometer reading, Vehicle Identification Number (VIN), and delivery date of the vehicle.
- Description of the problem.

# Coverage

Services are provided for the duration of the vehicle's powertrain warranty.

In the U.S., anyone driving the vehicle is covered. In Canada, a person driving the vehicle without permission from the owner is not covered.

Roadside Assistance is not a part of the New Vehicle Limited Warranty. General Motors North America and Buick reserve the right to make any changes or discontinue the Roadside Assistance program at any time without notification. General Motors North America and Buick reserve the right to limit services or payment to an owner or driver if they decide the claims are made too often, or the same type of claim is made many times.

#### Services Provided

- Emergency Fuel Delivery:
   Delivery of enough fuel for the vehicle to get to the nearest service station.
- Lock-Out Service: Service to unlock the vehicle if you are locked out. A remote unlock may be available if you have OnStar<sup>®</sup>. For security reasons, the driver must present identification before this service is given.
- Emergency Tow from a Public Road or Highway: Tow to the nearest Buick dealer for warranty service, or if the vehicle was in a crash and cannot be driven. Assistance is not given when the vehicle is stuck in sand, mud, or snow.

- Flat Tire Change: Service to change a flat tire with the spare tire. The spare tire, if equipped, must be in good condition and properly inflated. It is the owner's responsibility for the repair or replacement of the tire if it is not covered by the warranty.
- Battery Jump Start: Service to jump start a dead battery.
- Trip Interruption Benefits and Assistance: If your trip is interrupted due to a warranty event, incidental expenses may be reimbursed within the Powertrain warranty period. Items considered are reasonable and customary hotel, meals, rental car, or a vehicle being delivered back to the customer, up to 805 km (500 mi).

# Services Not Included in Roadside Assistance

- Impound towing caused by violation of any laws.
- Legal fines.

 Mounting, dismounting, or changing of snow tires, chains, or other traction devices.

Service is not provided if a vehicle is in an area that is not accessible to the service vehicle or is not a regularly traveled or maintained public road, which includes ice and winter roads. Off-road use is not covered.

# Services Specific to Canadian-Purchased Vehicles

- Fuel Delivery: Reimbursement is up to 7 liters. Diesel fuel delivery may be restricted.
   Propane and other fuels are not provided through this service.
- Lock-Out Service: Vehicle registration is required.
- Trip Interruption Benefits and Assistance: Must be over 150 km from where your trip was started to qualify.
   Pre-authorization, original detailed receipts, and a copy of the repair orders are required.
   Once authorization has been received, the Roadside

- Assistance advisor will help you make arrangements and explain how to receive payment.
- Alternative Service: If
   assistance cannot be provided
   right away, the Roadside
   Assistance advisor may give
   permission to get local
   emergency road service. You will
   receive payment, up to \$100,
   after sending the original receipt
   to Roadside Assistance.
   Mechanical failures may be
   covered, however any cost for
   parts and labor for repairs not
   covered by the warranty are the
   owner responsibility.

# Scheduling Service Appointments

When the vehicle requires warranty service, contact your dealer and request an appointment. By scheduling a service appointment and advising the service consultant of your transportation needs, your dealer can help minimize your inconvenience.

If the vehicle cannot be scheduled into the service department immediately, keep driving it until it can be scheduled for service, unless, of course, the problem is safety related. If it is, please call your dealership, let them know this, and ask for instructions.

If your dealer requests you to bring the vehicle for service, you are urged to do so as early in the work day as possible to allow for same-day repair.

# Courtesy Transportation Program

To enhance your ownership experience, we and our participating dealers are proud to offer Courtesy Transportation, a customer support program for vehicles with the Bumper-to-Bumper (Base Warranty Coverage period in Canada), extended powertrain, and/or hybrid-specific warranties in both the U.S. and Canada.

Several Courtesy Transportation options are available to assist in reducing inconvenience when warranty repairs are required.

Courtesy Transportation is not a part of the New Vehicle Limited Warranty. A separate booklet entitled "Limited Warranty and Owner Assistance Information" furnished with each new vehicle provides detailed warranty coverage information.

# **Transportation Options**

Warranty service can generally be completed while you wait. However, if you are unable to do so, your dealer may offer the following transportation options:

#### Shuttle Service

This includes one-way or round-trip shuttle service within reasonable time and distance parameters of your dealer's area.

# Public Transportation or Fuel Reimbursement

If overnight warranty repairs are needed, and public transportation is used, the expense must be supported by original receipts and within the maximum amount allowed by GM for shuttle service. If U.S. customers arrange their own transportation, limited reimbursement for reasonable fuel expenses may be available. Claim amounts should reflect actual costs and be supported by original receipts. See your dealer for information.

### Courtesy Rental Vehicle

For an overnight warranty repair, the dealer may provide an available courtesy rental vehicle or provide for reimbursement of a rental vehicle. Reimbursement is limited and must be supported by original receipts as well as a signed and completed rental agreement and meet state/ provincial, local, and rental vehicle provider requirements. Requirements vary and may include minimum age requirements.

insurance coverage, credit card, etc. Additional fees such as fuel usage charges, taxes, levies, usage fees, excessive mileage, or rental usage beyond the completion of the repair are also your responsibility.

It may not be possible to provide a like vehicle as a courtesy rental.

# Additional Program Information

All program options, such as shuttle service, may not be available at every dealer. Contact your dealer for specific availability.

General Motors reserves the right to unilaterally modify, change, or discontinue Courtesy Transportation at any time and to resolve all questions of claim eligibility pursuant to the terms and conditions described herein at its sole discretion.

# **Collision Damage Repair**

If the vehicle is involved in a collision and it is damaged, have the damage repaired by a qualified technician using the proper

equipment and quality replacement parts. Poorly performed collision repairs diminish the vehicle resale value, and safety performance can be compromised in subsequent collisions.

#### **Collision Parts**

Genuine GM Collision parts are new parts made with the same materials and construction methods as the parts with which the vehicle was originally built. Genuine GM Collision parts are the best choice to ensure that the vehicle's designed appearance, durability, and safety are preserved. The use of Genuine GM parts can help maintain the GM New Vehicle Limited Warranty.

Recycled original equipment parts may also be used for repair. These parts are typically removed from vehicles that were total losses in prior crashes. In most cases, the parts being recycled are from undamaged sections of the vehicle. A recycled original equipment GM part may be an acceptable choice to maintain the vehicle's originally designed appearance and safety

performance; however, the history of these parts is not known. Such parts are not covered by the GM New Vehicle Limited Warranty, and any related failures are not covered by that warranty.

Aftermarket collision parts are also available. These are made by companies other than GM and may not have been tested for the vehicle. As a result, these parts may fit poorly, exhibit premature durability/corrosion problems, and may not perform properly in subsequent collisions. Aftermarket parts are not covered by the GM New Vehicle Limited Warranty, and any vehicle failure related to such parts is not covered by that warranty.

# Repair Facility

GM also recommends that you choose a collision repair facility that meets your needs before you ever need collision repairs. Your dealer may have a collision repair center with GM-trained technicians and state-of-the-art equipment, or be able to recommend a collision repair

center that has GM-trained technicians and comparable equipment.

# Insuring the Vehicle

Protect your investment in the GM vehicle with comprehensive and collision insurance coverage. There are significant differences in the quality of coverage afforded by various insurance policy terms. Many insurance policies provide reduced protection to the GM vehicle by limiting compensation for damage repairs through the use of aftermarket collision parts. Some insurance companies will not specify aftermarket collision parts. When purchasing insurance, we recommend that you ensure that the vehicle will be repaired with GM original equipment collision parts. If such insurance coverage is not available from your current insurance carrier, consider switching to another insurance carrier.

If the vehicle is leased, the leasing company may require you to have insurance that ensures repairs with Genuine GM Original Equipment Manufacturer (OEM) parts or Genuine Manufacturer replacement parts. Read the lease carefully, as you may be charged at the end of the lease for poor quality repairs.

#### If a Crash Occurs

If there has been an injury, call emergency services for help. Do not leave the scene of a crash until all matters have been taken care of. Move the vehicle only if its position puts you in danger, or you are instructed to move it by a police officer.

Give only the necessary information to police and other parties involved in the crash.

Gather the following information:

- Driver name, address, and telephone number.
- Driver license number.
- Owner name, address, and telephone number.

- Vehicle license plate number.
- Vehicle make, model, and model year.
- Vehicle Identification Number (VIN).
- Insurance company and policy number.
- General description of the damage to the other vehicle.

Choose a reputable repair facility that uses quality replacement parts. See "Collision Parts" earlier in this section.

# Managing the Vehicle Damage Repair Process

In the event that the vehicle requires damage repairs, GM recommends that you take an active role in its repair. If you have a pre-determined repair facility of choice, take the vehicle there, or have it towed there. Specify to the facility that any required replacement collision parts be original equipment parts, either

new Genuine GM parts or recycled original GM parts. Remember, recycled parts will not be covered by the GM vehicle warranty.

Insurance pays the bill for the repair, but you must live with the repair. Depending on your policy limits, your insurance company may initially value the repair using aftermarket parts. Discuss this with the repair professional, and insist on Genuine GM parts. Remember, if the vehicle is leased, you may be obligated to have the vehicle repaired with Genuine GM parts, even if your insurance coverage does not pay the full cost.

If another party's insurance company is paying for the repairs, you are not obligated to accept a repair valuation based on that insurance company's collision policy repair limits, as you have no contractual limits with that company. In such cases, you can have control of the repair and parts choices as long as the cost stays within reasonable limits.

# Service Publications Ordering Information

#### Service Manuals

Service Manuals have the diagnosis and repair information on the engines, transmission, axle, suspension, brakes, electrical, steering, body, etc.

#### Service Bulletins

Service Bulletins give additional technical service information needed to knowledgeably service General Motors cars and trucks. Each bulletin contains instructions to assist in the diagnosis and service of the vehicle.

### **Owner Information**

Owner publications are written specifically for owners and intended to provide basic operational information about the vehicle. The Owner Manual includes the Maintenance Schedule for all models.

In-Portfolio: Includes a Portfolio, Owner Manual, and Warranty Manual.

RETAIL SELL PRICE: \$35.00 – \$40.00 (U.S.) plus handling and shipping fees.

Without Pouch: Owner Manual only.

RETAIL SELL PRICE: \$25.00 (U.S.) plus handling and shipping fees.

#### **Current and Past Models**

Technical Service Bulletins and Manuals are available for current and past model GM vehicles.

ORDER TOLL FREE: 1-800-551-4123 Monday – Friday 8:00 AM – 6:00 PM Eastern Time

For Credit Card Orders Only (VISA-MasterCard-Discover), see Helm, Inc. at: www.helminc.com.

Or write to:

Helm, Incorporated Attention: Customer Service 47911 Halyard Drive Plymouth, MI 48170 Prices are subject to change without notice and without incurring obligation. Allow ample time for delivery.

All listed prices are quoted in U.S. funds. Make checks payable in U.S. funds.

# Radio Frequency Statement

This vehicle has systems that operate on a radio frequency that complies with Part 15/Part 18 of the Federal Communications Commission (FCC) rules and with Industry Canada Standards RSS-GEN/210/216/220/251/310, ICES-001.

Operation is subject to the following two conditions:

- 1. The device may not cause harmful interference.
- The device must accept any interference received, including interference that may cause undesired operation of the device.

Changes or modifications to any of these systems by other than an authorized service facility could void authorization to use this equipment.

# Reporting Safety Defects

# Reporting Safety Defects to the United States Government

If you believe that your vehicle has a defect which could cause a crash or could cause injury or death, you should immediately inform the National Highway Traffic Safety Administration (NHTSA) in addition to notifying General Motors

If NHTSA receives similar complaints, it may open an investigation, and if it finds that a safety defect exists in a group of vehicles, it may order a recall and remedy campaign. However, NHTSA cannot become involved in individual problems between you, your dealer, or General Motors.

To contact NHTSA, you may call the Vehicle Safety Hotline toll-free at 1-888-327-4236 (TTY: 1-800-424-9153); go to http://www.safercar.gov; or write to:

Administrator, NHTSA 1200 New Jersey Avenue, S.E. Washington, D.C. 20590

You can also obtain other information about motor vehicle safety from <a href="http://www.safercar.gov">http://www.safercar.gov</a>.

# Reporting Safety Defects to the Canadian Government

If you live in Canada, and you believe that the vehicle has a safety defect, notify Transport Canada immediately, and notify General Motors of Canada Company. Call Transport Canada at 1-800-333-0510 or write to:

Transport Canada Road Safety Branch 80 rue Noel Gatineau, QC J8Z 0A1

# Reporting Safety Defects to General Motors

In addition to notifying NHTSA (or Transport Canada) in a situation like this, notify General Motors.

Call 1-800-521-7300, or write:

Buick Customer Assistance Center P.O. Box 33136 Detroit, MI 48232–5136

In Canada, call 1-800-263-3777 (English) or 1-800-263-7854 (French), or write:

General Motors of Canada Company Customer Care Centre, Mail Code: CA1-163-005 1908 Colonel Sam Drive Oshawa, Ontario L1H 8P7

# Vehicle Data Recording and Privacy

The vehicle has a number of computers that record information about the vehicle's performance and how it is driven. For example, the vehicle uses computer modules to monitor and control engine and transmission performance, to monitor the conditions for airbag deployment and deploy them in a crash, and, if equipped, to provide antilock braking to help the driver control the vehicle. These modules may store data to help the dealer technician service the vehicle. Some modules may also store data about how the vehicle is operated, such as rate of fuel consumption or average speed. These modules may retain personal preferences, such as radio presets, seat positions, and temperature settings.

# **Event Data Recorders**

This vehicle is equipped with an event data recorder (EDR). The main purpose of an EDR is to record, in certain crash or near crash-like situations, such as an air bag deployment or hitting a road obstacle, data that will assist in understanding how a vehicle's systems performed. The EDR is designed to record data related to vehicle dynamics and safety systems for a short period of time, typically 30 seconds or less. The EDR in this vehicle is designed to record such data as:

- How various systems in your vehicle were operating;
- Whether or not the driver and passenger safety belts were buckled/fastened:
- How far (if at all) the driver was depressing the accelerator and/ or brake pedal; and,
- How fast the vehicle was traveling.

These data can help provide a better understanding of the circumstances in which crashes and injuries occur.

#### Note

EDR data are recorded by your vehicle only if a non-trivial crash situation occurs; no data are recorded by the EDR under normal driving conditions and no personal data (e.g., name, gender, age, and crash location) are recorded. However, other parties, such as law enforcement, could combine the EDR data with the type of personally identifying data routinely acquired during a crash investigation.

To read data recorded by an EDR, special equipment is required, and access to the vehicle or the EDR is needed. In addition to the vehicle manufacturer, other parties, such as law enforcement, that have the special equipment, can read the information if they have access to the vehicle or the EDR.

GM will not access this data or share it with others except: with the consent of the vehicle owner or. if the vehicle is leased, with the consent of the lessee: in response to an official request by police or similar government office: as part of GM's defense of litigation through the discovery process; or, as required by law. Data that GM collects or receives may also be used for GM research needs or may be made available to others for research purposes, where a need is shown and the data is not tied to a specific vehicle or vehicle owner.

# OnStar<sup>®</sup>

If the vehicle is equipped with OnStar® and has an active subscription, additional data may be collected through the OnStar system. This includes information about the vehicle's operation; collisions involving the vehicle; the use of the vehicle and its features; and, in certain situations, the location and approximate GPS speed of the vehicle. Refer to the

OnStar Terms and Conditions and Privacy Statement on the OnStar website.

# **Infotainment System**

If the vehicle is equipped with a navigation system as part of the infotainment system, use of the system may result in the storage of destinations, addresses, telephone numbers, and other trip information. See "Navigation Settings" under Configure Menu 

↑ 183 for information on stored data and for deletion instructions.

# **OnStar**

**OnStar Overview** 

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### **OnStar Overview**







- Voice Command Button
- Blue OnStar Button
- Red Emergency Button

This vehicle may be equipped with a comprehensive, in-vehicle system that can connect to an OnStar Advisor for Emergency, Security, Navigation, Connections, and Diagnostics Services, OnStar services may require a paid subscription and data plan. OnStar requires the vehicle battery and electrical system, cellular service, and GPS satellite signals to be available and operating. OnStar acts as a link to existing emergency service providers. OnStar may collect information about you and your vehicle, including location information. See OnStar's Terms &

Conditions and Privacy Statement for more details including system limitations at www.onstar.com (U.S.) or www.onstar.ca (Canada).

The OnStar system status light is next to the OnStar buttons. If the status light is:

- Solid Green: System is ready.
- Flashing Green: On a call.
- Red: Indicates a problem.
- Off: System is off. Press twice to speak with an OnStar Advisor.

Press of or call 1-888-40NSTAR (1-888-466-7827) to speak to an Advisor.

### Press **(2)** to:

- Make a call, end a call, or answer an incoming call.
- Give OnStar Hands-Free Calling voice commands.
- Give OnStar Turn-by-Turn Navigation voice commands.

 Obtain the Wi-Fi<sup>®</sup> hotspot name or SSID and password, if equipped.

Press of to connect to an Advisor to:

- Verify account information or update contact information.
- · Get driving directions.
- Receive a Diagnostic check of the vehicle's key operating systems.
- Receive Roadside Assistance.
- Manage Wi-Fi Settings, if equipped.

Press to get a priority connection to an OnStar Advisor available 24/7 to:

- Get help for an emergency.
- Be a Good Samaritan or respond to an AMBER Alert.
- Get assistance in severe weather or other crisis situations and find evacuation routes.

### **OnStar Services**

### **Emergency**

Emergency Services require an active, OnStar subscription plan (excludes Basic Plan). With Automatic Crash Response, built-in sensors can automatically alert a specially trained OnStar Advisor who is immediately connected in to the vehicle to help.

Press for a priority connection to an OnStar Advisor who can contact emergency service providers, direct them to your exact location, and relay important information.

With OnStar Crisis Assist, specially trained Advisors are available 24 hours a day, 7 days a week, to provide a central point of contact, assistance, and information during a crisis.

With Roadside Assistance, Advisors can locate a nearby service provider to help with a flat tire, a battery jump, or an empty gas tank.

### Security

If equipped, OnStar provides these services:

- With Stolen Vehicle Assistance, OnStar Advisors can use GPS to pinpoint the vehicle and help authorities quickly recover it.
- With Remote Ignition Block, if equipped, OnStar can block the engine from being restarted.
- With Stolen Vehicle Slowdown, if equipped, OnStar can work with law enforcement to gradually slow the vehicle down.

### **Navigation**

OnStar navigation requires a specific OnStar subscription plan.

Press to receive Turn-by-Turn directions or have them sent to the vehicle's navigation screen, if equipped.

### **Turn-by-Turn Navigation**

1. Press to connect to an Advisor.

- 2. Request directions to be downloaded to the vehicle.
- Follow the voice-guided commands.

### Using Voice Commands During a Planned Route

#### **Cancel Route**

- 1. Press ②. System responds: "OnStar ready," then a tone.
- Say "Cancel route." System responds: "Do you want to cancel directions?"
- Say "Yes." System responds: "OK, request completed, thank you, goodbye."

#### **Route Preview**

- 1. Press ②. System responds: "OnStar ready," then a tone.
- Say "Route preview." System responds with the next three maneuvers.

### Repeat

1. Press ②. System responds: "OnStar ready," then a tone.

Say "Repeat." System responds with the last direction given, then responds with "OnStar ready," then a tone.

### **Get My Destination**

- 1. Press ②. System responds: "OnStar ready," then a tone.
- Say "Get my destination." System responds with the address and distance to the destination, then responds with "OnStar ready," then a tone.

#### **Destination Download**

Subscribers can have directions sent to the vehicle's navigation screen, if equipped.

Press , then ask the Advisor to download directions to the vehicle's navigation system, if equipped. After the call ends, the navigation screen will provide prompts to begin driving directions. Routes that are sent to the navigation screen can only be canceled through the navigation system.

See www.onstar.com (U.S.) or www.onstar.ca (Canada).

### Connections

The following OnStar services help with staying connected.

For coverage maps, see www.onstar.com (U.S.) or www.onstar.ca (Canada).

### **Ensuring Security**

- Change the default passwords for the Wi-Fi hotspot and RemoteLink mobile application. Make these passwords different from each other and use a combination of letters, numbers, and symbols to increase the security.
- Change the default name of the SSID (Service Set Identifier). This is your network's name that is visible to other wireless devices. Choose a unique name and avoid family names or vehicle descriptions.

# OnStar Wi-Fi<sup>®</sup> Hotspot (If Equipped)

The vehicle may have a built-in Wi-Fi hotspot that provides access to the Internet and web content at

4G LTE speed. Up to seven mobile devices can be connected. A data plan is required. Use the in-vehicle controls only when it is safe to do so.

- To retrieve Wi-Fi hotspot information, press , wait for the prompt, then say "Wi-Fi settings." On some vehicles, touch Wi-Fi Settings on the screen.
- The Wi-Fi settings will display the Wi-Fi hotspot name (SSID), password, and on some vehicles, the connection type (no Internet connection, 3G, 4G, 4G LTE), and signal quality (poor, good, excellent).
- To change the SSID or password, press or call 1-888-4ONSTAR to connect with an Advisor.

# OnStar RemoteLink® Mobile App (If Equipped)

Download the OnStar RemoteLink mobile app to select Apple<sup>®</sup> iOS, Android<sup>™</sup>, BlackBerry<sup>®</sup>, or Windows<sup>®</sup> mobile devices.

OnStar Subscribers can access the following services from a mobile device:

- Remotely start/stop the vehicle, if factory-equipped.
- Lock/unlock doors, if equipped with automatic locks.
- Activate the horn and lamps.
- Check the vehicle's fuel level, oil life, or tire pressure, if factory-equipped with the Tire Pressure Monitor System.
- Send directions to the vehicle.
- Locate the vehicle on a map (U.S. market only).
- Turn the vehicle's Wi-Fi hotspot on/off, manage settings, and monitor data consumption, if equipped.

For OnStar RemoteLink information and compatibility, see www.onstar.com (U.S.) or www.onstar.ca (Canada).

### **Remote Services**

Contact an OnStar Advisor to unlock the doors or sound the horn and flash the lamps.

### **OnStar AtYourService**

OnStar Advisors can provide special offers from restaurants and retailers on your route, help locate hotels, or book a room.

### **OnStar Hands-Free Calling**

Make and receive calls with the built-in wireless calling service, which requires available minutes.

#### Make a Call

- 1. Press ②. System responds: "OnStar ready."
- Say "Call." System responds: "Call. Please say the name or number to call."
- Say the entire number without pausing, including a "1" and the area code. System responds: "OK, calling."

### Calling 911 Emergency

- 1. Press ②. System responds: "OnStar ready."
- Say "Call." System responds: "Call. Please say the name or number to call."
- 3. Say "911" without pausing. System responds: "911."
- 4. Say "Call." System responds: "OK, dialing 911."

### **Retrieve My Number**

- 1. Press ②. System responds: "OnStar ready."
- Say "My number." System responds: "Your OnStar Hands-Free Calling number is," then says the number.

#### End a Call

Press ②. System responds: "Call ended."

### **Verify Minutes and Expiration**

Press ② and say "Minutes" then "Verify" to check how many minutes remain and their expiration date.

### **Diagnostics**

Advanced Diagnostics provides a status of the vehicle's key systems with a monthly e-mail, or by pressing . If equipped, Diagnostic Alerts can be received in real-time via e-mail or text. The Proactive Alerts feature (if available) can help predict and alert of potential upcoming maintenance issues with select components on the vehicle, before they become a problem.

OnStar can also monitor and report tire pressure, if the vehicle is equipped with a Tire Pressure Monitoring System.

# OnStar Additional Information

### **In-Vehicle Audio Messages**

Audio messages may play important information at the following times:

- Prior to vehicle purchase.
   Press of to set up an account.
- With the OnStar Basic Plan, every 60 days.
- After change in ownership and at 90 days.

### **Transferring Service**

Press to request account transfer eligibility information. The Advisor can cancel or change account information.

# Selling/Transferring the Vehicle

Call 1-888-4ONSTAR (1-888-466-7827) immediately to terminate your OnStar services if the vehicle is disposed of, sold, transferred, or if the lease ends.

# Reactivation for Subsequent Owners

Press and follow the prompts to speak to an Advisor as soon as possible. The Advisor will update vehicle records and explain OnStar service options.

### **How OnStar Service Works**

Automatic Crash Response,
Emergency Services, Crisis Assist,
Stolen Vehicle Assistance,
Advanced Diagnostics, Remote
Services, Roadside Assistance,
Turn-by-Turn Navigation, and
Hands-Free Calling are available on
most vehicles. Not all OnStar
services are available everywhere
or on all vehicles. For more
information, a full description of
OnStar services, system limitations,
and OnStar terms and conditions:

- Call 1-888-40NSTAR (1-888-466-7827).
- See www.onstar.com (U.S.).
- See www.onstar.ca (Canada).
- Call TTY 1-877-248-2080.

Press to speak with an Advisor.

OnStar services cannot work unless the vehicle is in a place where OnStar has an agreement with a wireless service provider for service in that area. The wireless service provider must also have coverage, network capacity, reception, and technology compatible with OnStar services. Service involving location information about the vehicle cannot work unless GPS signals are available, unobstructed, and compatible with the OnStar hardware. OnStar services may not work if the OnStar equipment is not properly installed or it has not been properly maintained. If equipment or software is added, connected. or modified, OnStar services may not work. Other problems beyond the control of OnStar — such as hills, tall buildings, tunnels, weather, electrical system design and architecture of the vehicle, damage to the vehicle in a crash, or wireless phone network congestion or jamming — may prevent service.

# Services for People with Disabilities

Advisors provide services to help Subscribers with physical disabilities and medical conditions.

### Press of to help:

- Locate a gas station with an attendant to pump gas.
- Find a hotel, restaurant, etc., that meets accessibility needs.
- Provide directions to the closest hospital or pharmacy in urgent situations.

#### TTY Users

OnStar has the ability to communicate to deaf, hard-of-hearing, or speech-impaired customers while in the vehicle. The available dealer-installed TTY system can provide in-vehicle access to all OnStar services, except Virtual Advisor and OnStar Turn-by-Turn Navigation.

# OnStar Personal Identification Number (PIN)

A PIN is needed to access some OnStar services. The PIN will need to be changed the first time when speaking with an Advisor. To change the OnStar PIN, contact an OnStar Advisor by pressing or calling 1-888-4ONSTAR.

### Warranty

OnStar equipment may be warranted as part of the vehicle warranty.

### Languages

The vehicle can be programmed to respond in multiple languages.

Press and ask for an Advisor.

Advisors are available in English,

Spanish, and French. Available languages may vary by country.

#### Potential Issues

OnStar cannot perform Remote Door Unlock or Stolen Vehicle Assistance after the vehicle has been off continuously for five days without an ignition cycle. If the vehicle has not been started for five days, OnStar can contact Roadside Assistance or a locksmith to help gain access to the vehicle.

# Global Positioning System (GPS)

- Obstruction of the GPS can occur in a large city with tall buildings; in parking garages; around airports; in tunnels and underpasses; or in an area with very dense trees. If GPS signals are not available, the OnStar system should still operate to call OnStar. However, OnStar could have difficulty identifying the exact location.
- In emergency situations, OnStar can use the last stored GPS location to send to emergency responders.

A temporary loss of GPS can cause loss of the ability to send a Turn-by-Turn Navigation route. The Advisor may give a verbal route or may ask for a call back after the vehicle is driven into an open area.

#### **Cellular and GPS Antennas**

Cellular reception is required for OnStar to send remote signals to the vehicle. Do not place items over or near the antenna to prevent blocking cellular and GPS signal reception.

# Unable to Connect to OnStar Message

If there is limited cellular coverage or the cellular network has reached maximum capacity, this message may come on. Press to try the call again or try again after driving a few miles into another cellular area.

#### **Vehicle and Power Issues**

OnStar services require a vehicle electrical system, wireless service, and GPS satellite technologies to be available and operating for features to function properly. These systems may not operate if the battery is discharged or disconnected.

### **Add-on Electrical Equipment**

The OnStar system is integrated into the electrical architecture of the vehicle. Do not add any electrical equipment. See *Add-On Electrical Equipment* ⇒ 252. Added electrical equipment may interfere with the operation of the OnStar system and cause it to not operate.

### **Vehicle Software Updates**

OnStar or GM may remotely deliver software updates or changes to the vehicle without further notice or consent. These updates or changes may enhance or maintain safety, security, or the operation of the vehicle or the vehicle systems. Software updates or changes may affect or erase data or settings that are stored in the vehicle, such as OnStar Hands-Free Calling name tags, saved navigation destinations. or pre-set radio stations. Neither OnStar nor GM is responsible for any affected or erased data or settings. These updates or changes may also collect personal information. Such collection is described in the OnStar privacy

statement or separately disclosed at the time of installation. These updates or changes may also cause a system to automatically communicate with GM servers to collect information about vehicle system status, identify whether updates or changes are available, or deliver updates or changes. An active OnStar agreement constitutes consent to these software updates or changes and agreement that either OnStar or GM may remotely deliver them to the vehicle.

### **Privacy**

The complete OnStar Privacy Statement may be found at www.onstar.com (U.S.), or www.onstar.ca (Canada). We recommend that you review it. If you have any questions, call 1-888-40NSTAR (1-888-466-7827) or press to speak with an Advisor. Users of wireless communications are cautioned that the privacy of any information sent via wireless cellular communications cannot be assured. Third parties

may unlawfully intercept or access transmissions and private communications without consent.

# OnStar - Software Acknowledgements

Certain OnStar components include libcurl and unzip software and other third party software. Below are the notices and licenses associated with libcurl and unzip and for other third party software please see http://www.lg.com/global/support/opensource/index and https://www.onstar.com/us/en/support/getdocuments.html

#### libcurl:

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#### unzip:

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