# AN IMPORTANT MESSAGE FROM MAZDA

We thank you very much for choosing Mazda. We at Mazda design and build vehicles with complete customer satisfaction in mind. From the moment you get behind the wheel of your new Mazda, you'll notice how good it feels. A feeling you'll appreciate for as long as you own your Mazda.

You'll also be pleased to know how strongly we stand behind every Mazda vehicle. The New Vehicle Limited Warranty and the Powertrain Limited Warranty described in this booklet is one of the finest available.

Together with your Owner's Manual, this warranty booklet details the operating procedures and intervals between maintenance that we recommend you follow to maximize the performance of your Mazda.

In addition, your authorized Mazda Dealer will take care of all your service needs using Genuine Mazda Parts. They'll do all they can to ensure that your Mazda vehicle continues to exceed all your expectations.

At Mazda, it's not enough to sell vehicles that look impressive in the showroom. We're committed to making sure you enjoy your Mazda for years to come.

Mazda Motor Corporation and Mazda North American Operations

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## Note:

All information is based on the latest data available at the time of publication and, with the exception of the emissions warranty, is subject to change without notice.

# **WARRANTY COVERAGE AT A GLANCE**

				Warranty Term (Whichever comes first)		
		Months in Service	Miles in Service			
	Service Adjustment		12	10,000 20,000 30,000 40,000 50,000 60,000 70,000 80,000 90,000 (150,000		
≥	Sei	vice Adjustillent	12	12,000		
Z Basic		36	36,000			
Basic Original Equipment Battery Powertrain Safety Restraint		36	36,000			
Powertrain		60	60,000			
Safety Restraint		60	60,000			
그 Perforation		60	(Unlimited Miles)			
EMISSION WARRANTY		Emission Defects				
		Any Related Parts	36	36,000		
	raf	Specific Parts	96	80,000		
	Federal	Emission Performance				
		Any Related Parts*	24	24,000		
×		Specific Parts	96	80,000		
SIC		Emission Defects				
EMIS	nia	• Any Related Parts		50,000		
	California	Specific Parts**	84	70,000		
	G	Emission Performance		50,000		
Replacement Parts & Accessories		12	12,000			
			From Installation Date or Purchase Date			

This chart illustrates warranty coverage by months and miles.

Please read the applicable pages for detailed information on what is covered and what is not covered under each of these warranties.

## Note:

Tires are warranted by the Tire Manufacturers.

- \* : Mazda will provide coverage under the terms of the New Vehicle Warranty.
- \*\* : Except those specified parts covered by the Federal Emission Warranty.

Please keep this booklet with your Mazda Vehicle.

This booklet should be presented to a Mazda Dealer if warranty service is needed. This booklet should remain with your Mazda Vehicle, so if you sell it future owners will have this information.

#### **■ DEFINITIONS**

As used in this booklet (unless otherwise specifically stated),

- "Mazda" means Mazda Motor Corporation, 3-1 Shinchi, Fuchu-cho, Aki-gun, Hiroshima, Japan 7308670, and Mazda North American Operations 200 Spectrum Center Drive, Irvine, California 92618, U.S.A.
- "Mazda Vehicle" means a 2018 model year Mazda motor vehicle manufactured by or for Mazda.
- "Mazda Importer/Distributor" means any of the companies identified as a Mazda Importer/Distributor on page 42 of this booklet.
- "Mazda Dealer" means a person authorized by a Mazda Importer/Distributor to service Mazda Vehicles or perform repairs under the warranties in this booklet.
- "Mazda Accessory" means a Mazda genuine accessory or Mazda genuine optional equipment supplied by a Mazda Importer/Distributor.
- "Date of First Service" means the first date the Mazda Vehicle is delivered to the first retail purchaser, is leased or is placed into service as a company vehicle use (e.g., as a demonstrator, rental or fleet vehicle), whichever is earliest.

# **VEHICLE AND OWNER IDENTIFICATION**

Owner's Name	Date of Retail Delivery or First Use			
Address		Month	Day	Year
		Mileage a	t Delivery	
				Miles
City State	Zip Code			
Vehicle Identification Number				
Name of Selling Dealership				
Phone( ) -	Dealer	Code		
SPEEDOMETER REPLACEME	NT RECORD			
Speedometer replaced on	V	vith		Miles
Dealer Name	date			
Dealer Signature				
After the speedometer is repla	acad total mileage	a should be	determined b	av adding
the mileage listed here to the cu	_			

## To Our Customer

Your complete and permanent satisfaction is our business. We are here to serve you. All Authorized Mazda Dealers have the knowledge and the tools to keep your Mazda Vehicle in top condition.

If you have any questions or recommendations for improvement regarding the service of your Mazda Vehicle or servicing by Mazda Dealer personnel, we recommend that you take the following steps:

## Step 1: Contact Your Mazda Dealer -

Discuss the matter with an Authorized Mazda Dealer. This is the quickest and best way to address the issue.

If your concern has not been resolved by the CUSTOMER RELATIONS, SALES, SERVICE or PARTS MANAGER, then please contact the GENERAL MANAGER or the OWNER of the dealership.

# WHEN YOU NEED TO TALK TO MAZDA

## Step 2: Contact Mazda North American Operations -

If for any reason you feel the need for further assistance after contacting your dealership management, you can reach Mazda North American Operations by one of the following ways:

Log on at: www.mazdausa.com

Answers to many questions, including how to locate or contact a local Mazda Dealership in the U.S., can be found here.

You can also contact Mazda:

By E-mail: MazdaCustomerExperience@Mazdausa.com

By Phone at: **(800) 222-5500** 

By Letter at: Attn: Customer Experience Center

Mazda North American Operations

200 Spectrum Center Drive Irvine, California 92618

P.O. Box 19734

Irvine, CA 92623-9734

Whatever way you contact us, please help us to serve you more efficiently and effectively by providing the following information:

- 1. Your name, address, and telephone number
- 2. Year and model of vehicle
- 3. Vehicle Identification Number (17 digits, noted on your registration or title or located on the upper driver's side corner of the dash)
- 4. Purchase date and current mileage
- 5. Your dealer's name and city location
- 6. Your question(s)

If you live outside the U.S.A., please contact your nearest Mazda Distributor (Please see page 42.)

#### Step 3: Contact Better Business Bureau (BBB) —

Mazda North American Operations realizes that mutual agreement on some issues may not be possible. As a final step to ensure that your concerns are being fairly considered, Mazda North American Operations has agreed to participate in a dispute settlement program administered by the Better Business Bureau (BBB) system, at no cost to you the consumer.

BBB AUTO LINE works with consumers and the manufacturer in an attempt to reach a mutually acceptable resolution of any warranty related concerns. If the BBB is not able to facilitate a settlement they will provide an informal hearing before an arbitrator.

You are required to resort to BBB AUTO LINE before exercising rights or seeking remedies under the Federal Magnuson-Moss Warranty Act, 15 U.S.C. § 2301 et seq. To the extent permitted by the applicable state "Lemon Law", you are also required to resort to BBB AUTO LINE before exercising any rights or seeking remedies under the "Lemon Law". If you choose to seek remedies that are not created by the Magnuson-Moss Warranty Act or the applicable state "Lemon Law", you are not required to first use BBB AUTO LINE.

The whole process normally takes 40 days or less. The arbitration decision is not binding on you or Mazda else you accept the decision. For more information about BBB AUTO LINE, including current eligibility standards, please call 1-800-955-5100 or visit the BBB website at www.lemonlaw.bbb.org.

Being truly committed to customer satisfaction is more than a phrase with Mazda. We hope to satisfy every customer directly, but if there is ever a question about our decision, Mazda believes in providing a fast, fair and free method such as the BBB AUTO LINE to ensure Mazda delivers on our commitment to do the right thing for our customers!

#### For Vehicles in CALIFORNIA

- 1. MAZDA NORTH AMERICAN OPERATIONS ("MAZDA") participates in BBB AUTO LINE, a mediation/arbitration program administered by the Council of Better Business Bureaus [4200 Wilson Boulevard, Arlington, Virginia 22203] through local Better Business Bureaus. BBB AUTO LINE and MAZDA have been certified by the Arbitration Certification Program of the California Department of Consumer Affairs.
- 2. If you have a problem arising under a MAZDA written warranty, we encourage you to bring it to our attention. If we are unable to resolve it, you may file a claim with BBB AUTO LINE. Claims must be filed with BBB AUTO LINE within six (6) months after the expiration of the warranty.

# WHEN YOU NEED TO TALK TO MAZDA

# Step 3: Contact Better Business Bureau (BBB) (continued) -

- 3. To file a claim with BBB AUTO LINE, call 1-800-955-5100. There is no charge for the call.
- 4. In order to file a claim with BBB AUTO LINE, you will have to provide your name and address, the brand name and vehicle identification number (VIN) of your vehicle, and a statement of the nature of your problem or complaint. You will also be asked to provide: the approximate date of your acquisition of the vehicle, the vehicle's current mileage, the approximate date and mileage at the time any problem(s) were first brought to the attention of MAZDA or one of our dealers, and a statement of the relief you are seeking.
- 5. BBB AUTO LINE staff may try to help resolve your dispute through mediation. If mediation is not successful, or if you do not wish to participate in mediation, claims within the program's jurisdiction may be presented to an arbitrator at an informal hearing. The arbitrator's decision should ordinarily be issued within 40 days from the time your complaint is filed; there may be a delay of 7 days if you did not first contact MAZDA about your problem, or a delay of up to 30 days if the arbitrator requests an inspection/report by an impartial technical expert or further investigation and report by BBB AUTO LINE.
- 6. You are required to use BBB AUTO LINE before asserting in court any rights or remedies conferred by California Civil Code Section 1793.22. You are also required to use BBB AUTO LINE before exercising rights or seeking remedies created by Title I of the Magnuson-Moss Warranty Act, 15 U.S.C. sec. 2301 et seq. If you choose to seek redress by pursuing rights and remedies not created by California Civil Code Section 1793.22 or Title I of the Magnuson-Moss Warranty Act, resort to BBB AUTO LINE is not required by those statutes.
- 7. California Civil Code Section 1793.2(d) requires that, if MAZDA or its representative is unable to repair a new motor vehicle to conform to the vehicle's applicable express warranty after a reasonable number of attempts, MAZDA may be required to replace or repurchase the vehicle. California Civil Code Section 1793.22(b) creates a presumption that MAZDA has had a reasonable number of attempts to conform the vehicle to its applicable express warranties if, within 18 months from delivery to the buyer or 18,000 miles on the vehicle's odometer, whichever occurs first, one or more of the following occurs:

# Step 3: Contact Better Business Bureau (BBB) (continued) -

- \* The same nonconformity [a failure to conform to the written warranty that substantially impairs the use, value or safety of the vehicle] results in a condition that is likely to cause death or serious bodily injury if the vehicle is driven AND the nonconformity has been subject to repair two or more times by MAZDA or its agents AND the buyer or lessee has directly notified MAZDA of the need for the repair of the nonconformity; OR
- \* The same nonconformity has been subject to repair 4 or more times by MAZDA or its agents AND the buyer has notified MAZDA of the need for the repair of the nonconformity; OR
- \* The vehicle is out of service by reason of repair of nonconformities by MAZDA or its agents for a cumulative total of more than 30 calendar days after delivery of the vehicle to the buyer.

NOTICE TO MAZDA AS REQUIRED ABOVE SHALL BE SENT TO THE FOLLOWING ADDRESS:

Mazda North American Operations 200 Spectrum Center Drive Irvine, California 92618 ATTN: Customer Mediation

- 8. The following remedies may be sought in BBB AUTO LINE: repairs, reimbursement for money paid to repair a vehicle or other expenses incurred as result of a vehicle nonconformity, repurchase or replacement of your vehicle, and compensation for damages and remedies available under MAZDA'S written warranty or applicable law.
- 9. The following remedies may not be sought in BBB AUTO LINE: punitive or multiple damages, attorneys' fees, or consequential damages other than as provided in California Civil Code Section 1794(a) and (b).
- 10. You may reject the decision issued by a BBB AUTO LINE arbitrator. If you reject the decision, you will be free to pursue further legal action. The arbitrator's decision and any findings will be admissible in a court action.
- 11. If you accept the arbitrator's decision, MAZDA will be bound by the decision, and will comply with the decision within a reasonable time not to exceed 30 days after we receive notice of your acceptance of the decision.
- 12. Please call BBB AUTO LINE at 1-800-955-5100 for further details about the program.

## 1. What Is Covered

The New Vehicle Limited Warranty period is **36 months** or **36,000 miles** whichever comes first. This Limited Warranty period begins on the Date of First Service. "Date of First Service" means the first date the Mazda Vehicle is delivered to the first retail purchaser, is leased or is placed into service as a company vehicle use (e.g., as a demonstrator, rental or fleet vehicle), whichever is earliest. This Limited Warranty does not mean that each Mazda vehicle is defect free. For this reason, Mazda provides this Limited Warranty in order to remedy during the warranty period any such defects in materials and workmanship of all parts and components supplied by Mazda subject to the exclusions indicated under "Exceptions" and "What is Not Covered". The vehicle must be brought to an authorized Mazda dealer for all warranty service. The authorized Mazda dealer will without charge for parts or labor, either repair or replace the defective part(s) using new or authorized remanufactured parts. This transferable Limited Warranty is included with all new Mazda vehicles sold in the United States. Mail the "Subsequent Ownership Notification" attached to the end of the booklet to your Mazda Importer/Distributor.

## ■ Original Equipment Battery

The originally equipped battery is fully covered for **36 months** or **36,000 miles**, whichever comes first. The warranty period begins on the Date of First Service. "Date of First Service" means the first date the Mazda Vehicle is delivered to the first retail purchaser, is leased or is placed into service as a company vehicle use (e.g., as a demonstrator, rental or fleet vehicle), whichever is earliest.

#### ■ Exceptions

The items specified below are covered for specific periods which are different from the basic coverage.

#### Adjustments

Service adjustment is covered for the first **12 months** or **12,000 miles**, whichever comes first.

Service adjustment means minor repairs not usually associated with the replacement of parts, such as wheel balance and alignment, tension adjustment of automatic transmission throttle cable and V-belt, fitting of engine hood, trunk lid, or rear hatch, etc.

# Note:

Adjustments required to conform to an EPA approved emission short test, are subject to the applicable emission warranty coverage.

# Air Conditioner Refrigerant Charge

Air conditioner refrigerant charge is covered for the first **12 months** of the warranty period regardless of mileage.

Over the balance of the warranty period, refrigerant charge is covered only when replenished as part of a warranty repair.

# 2. Towing

If Mazda vehicle is not drivable due to a warranted part failure during the coverage period of the New Vehicle Limited Warranty or Powertrain Limited Warranty, towing service will be covered to the nearest Mazda dealer.

# 3. Warranty Application

This warranty is applicable to Mazda Vehicles originally distributed, registered and normally operated in the country(ies) of the United States, Canada, Mexico, or the U.S. territories of Puerto Rico, U.S. Virgin Islands, Guam, Saipan, or American Samoa. The warranty that originally came with this vehicle will be in effect and will not change if the car is legally imported and subsequently registered into a different country or territory identified above.

Although the warranty that came with this vehicle will be honored to the extent possible in the various countries/territories identified above, there may be limitations on the ability of the local Mazda dealership to repair vehicles that have moved across the various borders identified above.

During the warranty period, this warranty is transferable to subsequent owners. Mail the "Subsequent Ownership Notification" attached to the end of the booklet to your Mazda Importer/Distributor.

# **NEW VEHICLE LIMITED WARRANTY**

## 4. What Is Not Covered

# ■ Factors Beyond the Manufacturer's Control

- Misuse of the Mazda Vehicle such as driving over curbs, overloading, racing, snowplowing, etc.
  - (Proper usage is described in your Owner's Manual.)
- Accidents such as collision, fire, flood, theft, riot etc.
- Alteration, modification, tampering etc.
- If the vehicle has been classified a total loss and/or sold for salvage purposes or branded for any other reasons.
- Damage or surface corrosion from the environment such as: Acid rain, airborne fallout (chemicals, tree sap, etc), salt, road hazards, hail, wind storm, lightning, floods and other natural disasters.
- Cosmetic conditions or surface corrosion from stone chips or scratches in the paint.
- Registration of the vehicle out of the U.S., Canadian, or Mexican Markets as identified in the "Warranty Application" for New Vehicle Limited Warranty section of this booklet.

## ■ Damage due to Lack of Maintenance or the Use of Wrong Fuel, Oil or Lubricants

- Lack of proper maintenance as described in your Owner's Manual.
   (Failure to properly maintain your vehicle can result in your warranty being voided either in whole or in part.)
- Improper maintenance, the use of other than specified fuel, oil or lubricants recommended in your Owner's Manual.

#### ■ Normal Deterioration

- Normal wear, tear or deterioration such as discoloration, fading, deformation, blur etc.
- Surface corrosion on any part other than the body sheet metal panels forming the exterior appearance of a Mazda Vehicle.

# 4. What Is Not Covered (Cont'd)

## ■ Maintenance is at Owner's Expense

- Normal maintenance services such as cleaning and polishing, lubrication, and replenishment or replacement of oil, fluid, coolant, worn wiper blades, filters, worn brake and clutch linings, spark plugs, fuses, keyless transmitter batteries etc.
- Maintenance services described as "Scheduled Maintenance Services", "Owner Maintenance Services" or "Appearance Care" in your Owner's Manual.

#### ■ Altered Mileage

 Any repair of a Mazda Vehicle on which the odometer has been altered or on which the actual mileage cannot be readily determined.
 (When replacing the speedometer, the "Speedometer Replacement Record" on page 6 must be filled in by a Mazda Dealer.)

## ■ Extra Expenses and Damages

• Any financial loss, for example: due to loss of use of the Mazda Vehicle, lodging, transportation, travel costs, loss of pay and any other expenses or damages.

#### ■ Tires

• Tires are warranted by the tire manufacturers. Refer to the "Tire Limited Warranty" on page 39 for a brief explanation or the tire warranty pamphlets provided with your Mazda Vehicle for details.

# 5. Your Responsibilities

#### ■ Maintenance

You are responsible for properly operating and maintaining your Mazda Vehicle in accordance with the instructions described in your Owner's Manual. If your vehicle is used under severe driving conditions, you should follow Schedule 2 of the maintenance requirements described in your Owner's Manual.

#### ■ Maintenance Records - Proof of Maintenance

To continue warranty eligibility and to protect your investment, it is your responsibility to properly maintain your vehicle according to factory recommended schedules outlined in your Owner's Manual. As part of this you must keep your maintenance records, receipts, repair orders and any other documents as evidence this maintenance was performed. You must present these documents, should any warranty coverage disagreement occur. Failure to do so can result in your warranty being voided either in whole or in part.

This evidence may consist of the following:

- The Mazda Scheduled Maintenance Record, on page 44, must be completely filled out showing mileage, repair order number, date for each service, and signed by a qualified automotive service technician who service vehicles.
- Original copies of repair orders or other receipts that include the mileage and date the vehicle was serviced. Each receipt should be signed by a qualified automotive service technician.
- For self maintenance, a statement that you completed the maintenance yourself, displaying mileage and the date the work was performed. Also, receipts for the replacement parts (fluid, filters, etc.) indicating the date and mileage must accompany this statement.

#### Note:

If you elect to perform maintenance yourself or have your vehicle serviced at a location other than an Authorized Mazda Dealer, Mazda requires that all fluids, parts and materials must meet Mazda standards for durability and performance as described in your Owner's Manual.

# 6. To Get Warranty Service

You must take your Mazda Vehicle, along with this booklet, to a Mazda Dealer in the United States, Puerto Rico, U.S. Virgin Islands, Guam, Saipan, American Samoa, Canada or Mexico during its normal service hours. While any Mazda Dealer will perform warranty service, Mazda recommends that you return to the dealership where you purchased your Mazda Vehicle because you have already established a relationship with them. If you have any question or need assistance regarding this warranty, refer to "When You Need to Talk to Mazda" on page 7.

# 7. Limited Liability

The liability of Mazda under this warranty is limited solely to the repair or replacement of parts defective in Mazda-supplied material, or workmanship by a Mazda Dealer at its place of business. Specifically, it does not include any expense of, or payment for loss of use of the Mazda Vehicle during warranty repairs.

#### 8. Other Terms

This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

All Implied Warranties, including but not limited to any regarding marketability or fitness for a particular purpose, are limited respectively to the duration of this warranty.

This warranty is given in lieu of all other Express Warranties (except those set forth separately in this booklet) on the part of Mazda, Mazda Importer/Distributor, or the Mazda Dealer selling the Mazda Vehicle. No dealer, or any agent or employee thereof, is authorized to extend or expand this warranty. Mazda or a Mazda Importer/Distributor shall not be liable for any incidental, special, consequential, or exemplary damages, or any service not expressly provided for herein.

Some states do not allow limitations on how long an implied warranty lasts or the exclusion or limitation of incidental or consequential damages, so the above limitations or exclusions may not apply to you.

#### 1. What Is Covered

The Powertrain Limited Warranty period is **60 months** or **60,000 miles** whichever comes first. This Limited Warranty period begins on the Date of First Service. "Date of First Service" means the first date the Mazda Vehicle is delivered to the first retail purchaser, is leased or is placed into service as a company vehicle use (e.g., as a demonstrator, rental or fleet vehicle), whichever is earliest. This Limited Warranty does not mean that each Mazda vehicle is defect free. For this reason, Mazda provides this Limited Warranty in order to remedy during the warranty period any such defects in materials and workmanship of the Powertrain components supplied by Mazda subject to the exclusions indicated under "What is Not Covered". The vehicle must be brought to an authorized Mazda dealer for all warranty service. The authorized Mazda dealer will without charge for parts or labor, either repair or replace the defective part(s) using new or authorized remanufactured parts. This transferable Limited Warranty is included with all new Mazda vehicles sold in the United States. Mail the "Subsequent Ownership Notification" attached to the end of the booklet to your Mazda Importer/Distributor.

## ■ Powertrain components

The following is a general list of components covered by this warranty. (See page 20 for specific components covered.)

- Engine
- Transmission and Transaxle
- Front /Rear Drive System

# 2. Towing

If your Mazda is not drivable due to the failure of a warranted powertrain component, then towing service will be covered to the nearest Mazda dealer during the coverage period of the Powertrain Limited Warranty.

# 3. Warranty Application

The "Warranty Application" is the same as stated for New Vehicle Limited Warranty section of this booklet.

#### 4. What Is Not Covered

The "What is Not Covered" is the same as stated for New Vehicle Limited Warranty section of this booklet.

# 5. Your Responsibilities

#### ■ Maintenance

You are responsible for properly operating and maintaining your Mazda Vehicle in accordance with the instructions described in your Owner's Manual. If your vehicle is used under severe driving conditions, you should follow Schedule 2 of the maintenance requirements described in your Owner's Manual.

#### ■ Maintenance Records - Proof of Maintenance

To continue warranty eligibility and to protect your investment, it is your responsibility to properly maintain your vehicle according to factory recommended schedules outlined in your Owner's Manual. As part of this you must keep your maintenance records, receipts, repair orders and any other documents as evidence this maintenance was performed. You must present these documents, should any warranty coverage disagreement occur. Failure to do so can result in your warranty being voided either in whole or in part.

This evidence may consist of the following:

- The Mazda Scheduled Maintenance Record, on page 44, must be completely filled out showing mileage, repair order number, date for each service, and signed by a qualified automotive service technician who service vehicles.
- Original copies of repair orders or other receipts that include the mileage and date the vehicle was serviced. Each receipt should be signed by a qualified automotive service technician.
- For self maintenance, a statement that you completed the maintenance yourself, displaying mileage and the date the work was performed. Also, receipts for the replacement parts (fluid, filters, etc.) indicating the date and mileage must accompany this statement.

#### Note:

If you elect to perform maintenance yourself or have your vehicle serviced at a location other than an Authorized Mazda Dealer, Mazda requires that all fluids, parts and materials must meet Mazda standards for durability and performance as described in your Owner's Manual.

# 6. To Get Warranty Service

You must take your Mazda Vehicle, along with this booklet, to any Mazda Dealer in the United States, Puerto Rico, U.S. Virgin Islands, Guam, Saipan, American Samoa, Canada or Mexico during their normal service hours.

If you have any questions or need assistance regarding this warranty, refer to the "When You Need to Talk to Mazda" on Page 7.

# 7. Limited Liability

The liability of Mazda under this warranty is limited solely to the repair or replacement of parts defective in Mazda-supplied material, or workmanship by a Mazda Dealer at its place of business. Specifically, it does not include any expense of, or related to, transportation to such a dealer or payment for loss of use of the Mazda Vehicle during warranty repairs.

## 8. Other Terms

The "Other Terms" stated on page 17 in the New Vehicle Limited Warranty also apply to this warranty.

# POWERTRAIN LIMITED WARRANTY

# 9. Powertrain Warranty Parts List

Below are the powertrain components covered under the Powertrain Limited Warranty:

## ■ Engine

- Cylinder Block, Cylinder Head, and All Internal Lubricated Parts (Piston engines)
- · Timing gears
- Timing chain/belt and tensioner
- Timing chain/belt front cover and gaskets
- Flywheel
- Valve Covers and Gaskets
- · Oil Pan
- Oil Pump
- Intake Manifold and Gaskets
- Exhaust Manifold and Gaskets
- Engine Mounts
- Turbocharger Housing and All Internal Parts
- Supercharger Housing and All Internal Parts
- Water Pump and Gaskets
- Thermostat and Gaskets
- Fuel Pump
- Seals and Gaskets

#### ■ Transmission and transaxle

- Transmission Case and All Internal Parts
- Torque converter
- Clutch Pressure Plate
- Transmission Mounts
- Transfer Case and All Internal Parts
- Transmission/Transaxle Control Module

#### **■** Front/Rear Drive System

- Final Drive Housing and all Internally Lubricated Parts
- Rear Axle Housing (Differential) and all Internally Lubricated Parts
- Manual and Automatic Hub (4×4)
- Front Wheel Hubs and Bearing (FWD or AWD only)
- Rear Axle/Hub Bearings (RWD or AWD only)
- Axle/Drive Shafts
- Universal Joints
- · Constant Velocity Joints
- Propeller shaft (RWD or AWD only)
- · Seals and Gaskets

To help decrease the possibility or severity of injury during accidents or emergency stops, Mazda strongly recommends that the driver and all vehicle occupants be properly restrained at all times by using the seat belts provided. (Proper use is outlined in your Owner's Manual.)

In addition to the seat belts, Mazda Vehicles are equipped with supplemental restraint systems (air bags). Air bags are designed to supplement the seat belts by providing additional protection by restraining the forward motion in a serious frontal accident or sideward motion in seats equipped with side airbags and/or side air curtains. The air bags alone may not prevent severe injury in an accident. The driver and all vehicle occupants should always wear seat belts.

# 1. What Is Covered

The Safety Restraint System Limited Warranty period is **60 months** or **60,000 miles** whichever comes first. This Limited Warranty period begins on the Date of First Service. "Date of First Service" means the first date the Mazda Vehicle is delivered to the first retail purchaser, is leased or is placed into service as a company vehicle use (e.g., as a demonstrator, rental or fleet vehicle), whichever is earliest. This Limited Warranty does not mean that each Mazda vehicle is defect free. For this reason, Mazda provides this Limited Warranty in order to remedy during the warranty period any such defects in materials and workmanship of the Safety Restraint System components supplied by Mazda subject to the exclusions indicated under "What is Not Covered". The vehicle must be brought to an authorized Mazda dealer for all warranty service. The authorized Mazda dealer will without charge for parts or labor, either repair or replace the defective part(s) using new parts. This transferable Limited Warranty is included with all new Mazda vehicles sold in the United States. Mail the "Subsequent Ownership Notification" attached to the end of the booklet to your Mazda Importer/Distributor.

#### ■ Safety Restraint System components

The following are general components covered by this warranty.

- Seat Belts and Related Components
- Air Bag System

# ■ Kansas Safety Seat Belt Limited Warranty

For Mazda vehicles sold or registered in the State of Kansas, the seat belts and related components are warranted against defects in manufacturer's materials and workmanship for a period of 10 years, from in-service date, regardless of mileage when replaced/repaired by an authorized Mazda dealer. This warranty does not apply if damage or failure was due to: misuse, alteration, accident, or collision. This warranty also does not apply if damage or failure was due to cosmetic appearance, such as, color fading, spotting, when the safety belts function properly.

# 2. Warranty Application

The "Warranty Application" is the same as stated for New Vehicle Limited Warranty section of this booklet.

## SAFETY RESTRAINT SYSTEM LIMITED WARRANTY

## 3. What Is Not Covered

- Repair or replacement required due to misuse, negligence, improper repair/ adjustment, alteration, or accident/collision damage.
- Replacement of proper functioning part for comfort or appearance.
- Incidental or consequential damages such as loss of use of your Mazda Vehicle, inconvenience or commercial loss.
- If the vehicle has been classified a total loss and/or sold for salvage purposes or branded for any other reasons.
- Registration of the vehicle out of the U.S., Canadian, or Mexican Markets as identified in the "Warranty Application" for New Vehicle Limited Warranty section of this booklet.

# 4. To Get Warranty Service

If a safety problem exists, immediately take your Mazda Vehicle, along with this booklet, to any Mazda Dealer in the United States, Puerto Rico, U.S. Virgin Islands, Guam, Saipan, American Samoa, Canada or Mexico during their normal service hours. If you have any questions or need assistance regarding this warranty, refer to the "When You Need to Talk to Mazda" on Page 7.

# 5. Limited Liability

The liability of Mazda under this warranty is limited solely to the repair or replacement of parts defective in Mazda-supplied material, or workmanship by a Mazda Dealer at its place of business. Specifically, it does not include any expense of, or related to, transportation to such a dealer or payment for loss of use of the Mazda Vehicle during warranty repairs.

#### 6. Other Terms

The "Other Terms" stated on page 17 in the New Vehicle Limited Warranty also apply to this warranty.

## 1. What Is Covered

The Anti-Perforation Limited Warranty period is **60 months** (regardless of mileage). This Limited Warranty period begins on the Date of First Service. "Date of First Service" means the first date the Mazda Vehicle is delivered to the first retail purchaser, is leased or is placed into service as a company vehicle use (e.g., as a demonstrator, rental or fleet vehicle), whichever is earliest. This Limited Warranty does not mean that each Mazda vehicle is defect free. For this reason, Mazda provides this Limited Warranty in order to remedy during the warranty period any such perforation (hole through the body panel) due to corrosion of the body sheet metal panels supplied by Mazda subject to the exclusions indicated under "What is Not Covered". The vehicle must be brought to an authorized Mazda dealer for all warranty service. The authorized Mazda dealer will without charge for parts or labor, either repair or replace the defective part(s) using new parts. This transferable Limited Warranty is included with all new Mazda vehicles sold in the United States. Mail the "Subsequent Ownership Notification" attached to the end of the booklet to your Mazda Importer/ Distributor.

# 2. Warranty Application

The "Warranty Application" is the same as stated for New Vehicle Limited Warranty section of this booklet.

## 3. What Is Not Covered

- Any perforation due to corrosion of the Mazda Vehicle which is caused by industrial fallout, accident, damage, abuse, vehicle modifications or damaging or corrosive cargo in the Mazda Vehicle.
- Any surface corrosion of the Mazda Vehicle which does not result in perforation, such as that typically caused by sand, salt, saltpeter/nitre, hail, or stones.
- Any perforation due to corrosion of the Mazda Vehicle which results, not from a
  defect in material or workmanship, but from failure to maintain the Mazda Vehicle in
  accordance with the procedures specified in Section 4 (page 24) of this warranty
  and the Owner's Manual provided with your Mazda Vehicle.
- Any perforation due to corrosion of a part of the Mazda Vehicle which is not a body sheet metal panel. As used herein, "body sheet metal panel" specifically excludes all parts which are components of the exhaust system of the Mazda Vehicle.
- If the vehicle has been classified a total loss and/or sold for salvage purposes or branded for any other reasons.
- Registration of the vehicle out of the U.S., Canadian, or Mexican Markets as identified in the "Warranty Application" for New Vehicle Limited Warranty section of this booklet.
- Any perforation to panels previously repaired to correct collision damage, fire, theft, natural disaster, etc.

# ANTI-PERFORATION LIMITED WARRANTY

# 4. Your Responsibilities

Inspect the body sheet metal panels of your Mazda Vehicle frequently and if you detect any stone chips or scratches in the paint or protective coating, touch them up immediately.

In addition, under certain conditions, special care should be taken to protect your Mazda Vehicle from corrosion.

- If you drive on salted roads, or if you drive near the ocean, flush the underbody at least once a month with clean water.
- It is important to keep the drain holes in the lower edges of the body clear.
- If your Mazda Vehicle is damaged due to an accident or any event which may cause damage to the paint, have your Mazda Vehicle repaired as soon as possible.
- If you carry special cargo, such as chemicals, fertilizers, de-icing salt, or other corrosive substances, be sure that such materials are well packaged and sealed.
- If you drive frequently on gravel roads, we recommend that you install stone guards behind each wheel.

# 5. To Get Warranty Service

You must take your Mazda Vehicle, along with this booklet, to any Mazda Dealer in the United States, Puerto Rico, U.S. Virgin Islands, Guam, Saipan, American Samoa, Canada or Mexico during their normal service hours. If you have any questions or need assistance regarding this warranty, refer to "When You Need to Talk to Mazda" on page 7.

# 6. Limited Liability

The liability of Mazda under this warranty is limited solely to the repair or replacement of parts defective in material or workmanship by a Mazda Dealer at its place of business. Specifically, it does not include any expense of, or related to, transportation to such a dealer or payment for loss of use of the Mazda Vehicle during warranty repairs.

## 7. Other Terms

The "Other Terms" stated on page 17 in the New Vehicle Limited Warranty also apply to this warranty.

# 1. Introduction

The Federal Clean Air Act requires vehicle manufacturers to provide two emissions related warranties:

- The <u>Federal Emissions Defect Warranty</u>, which covers certain parts of each vehicle's emissions control systems against defects in materials and workmanship, and
- The <u>Federal Emissions</u> <u>Performance Warranty</u>, which covers repairs to certain parts of each vehicle's emission control system if certain conditions are met (see Section 5, for those conditions).

These two emission warranties apply to all Mazda Vehicles (including those registered in states requiring California-certified vehicles). They are given in lieu of all other express or implied warranties (except those set forth separately in this booklet) on the part of Mazda, Mazda Importer/Distributor or the Mazda Dealer selling this Mazda Vehicle. No dealer, or any agent or employee thereof, is authorized to extend or expand these warranties.

# 2. Definitions

- (a) "EPA" means the U.S. Environmental Protection Agency.
- (b) "Owner" means the original and any subsequent owner of a Mazda Vehicle.
- (c) "Mazda Part" means a part sold by a Mazda Dealer, whether new or remanufactured, which is supplied by Mazda.
- (d) "Emission Warranty Part" means a part installed on or in a Mazda Vehicle by or at the direction of Mazda for the sole or primary purpose of reducing the Mazda Vehicle's emissions and that was not in general use prior to model year 1968. The Emission Warranty Parts are listed in Sections 6 and 7.
- (e) "Certified Part" means a replacement part for a Mazda Vehicle certified in accordance with aftermarket part certification regulations issued by the EPA.
- (f) "Written Maintenance Instructions" means those maintenance and operation instructions, together with the time and/or mileage interval at which such maintenance is to be performed, specified in the Owner's Manual for the Mazda Vehicle as being necessary to assure compliance of the Mazda Vehicle with applicable emission standards during the term of this warranty, as specified by law.

## FEDERAL EMISSION CONTROL WARRANTY

#### 3. Exclusions from the Emission Warranties

The following are NOT covered by these Emission Warranties:

- (1) Any incidental, consequential, or exemplary damages (whether in contract or tort), including loss of time, inconvenience, loss of use of the vehicle, cost of transporting it for repair or service, and commercial loss.
- (2) Damage resulting from accidents, misuse, natural disasters, or events beyond the control of Mazda.
- (3) Failures directly caused by lack of proper maintenance, including repair improperly performed or replacements improperly installed by any person other than a Mazda Dealer, or a replacement part or accessory not conforming to Mazda's specifications.
- (4) Any repair of the vehicle on which the odometer mileage has been altered or on which the actual mileage cannot be readily determined. (When replacing the speedometer, the "Speedometer Replacement Record" on page 6 must be filled in by a Mazda Dealer.)
- (5) Registration of the vehicle out of the U.S., Canadian, or Mexican Markets as identified in the "Warranty Application" for New Vehicle Limited Warranty section of this booklet.

# 4. Emission Defect Warranty

Mazda warrants to the ultimate purchaser and each subsequent purchaser that this Mazda Vehicle is designed, built, and certified so as to conform at the time of sale with applicable regulations under Section 202 of the Federal Clean Air Act. This Warranty does not mean that each Mazda vehicle is defect free. For this reason, Mazda provides this Warranty in order to remedy during the warranty period any such defects in materials and workmanship which would cause it to fail to confirm with the applicable regulations during the warranty periods mentioned herein after. The vehicle must be brought to an authorized Mazda dealer for all warranty service. The applicable regulations require that the warranty period is for the first 24 months\* or 24,000 miles, whichever comes first. However, Mazda will provide you a coverage of 36 months\* or 36,000 miles, whichever comes first, under the terms of the New Vehicle Limited Warranty. The applicable regulations also require that the warranty period for specific major Emission Warranty Parts listed in Section 7 is for the first 96 months\* or 80,000 miles, whichever comes first.

\* This warranty period begins on the Date of First Service. "Date of First Service" means the first date the Mazda Vehicle is delivered to the first retail purchaser, is leased or is placed into service as a company vehicle use (e.g., as a demonstrator, rental or fleet vehicle), whichever is earliest.

Any defects in warranted parts that are identified within those warranty periods will be repaired or replaced by Mazda, at its option, with new or remanufactured parts at no cost to the Mazda Vehicle owner by a Mazda Dealer in the U.S.A. The liability of Mazda under this Emission Defect Warranty is solely limited to such repair or replacement.

# 5. Emission Performance Warranty

# ■ Important Notice

This warranty has been prepared in accordance with certain regulations promulgated by the EPA which provide that a remedy will be available under this warranty only when a vehicle fails an EPA approved emission short test; usually this means when an Owner could be subject to a penalty under state or federal law because of such failure. At the date of the printing of this warranty, some states did not have vehicle inspection programs for testing vehicles for conformity with such short tests and had not enacted laws subjecting vehicle Owners to such penalties.

Therefore, it is possible that in some states or local areas no remedy will be available under this warranty as a matter of law.

#### ■ Warranty

Pursuant to Section 207 (b) of the U.S. Clean Air Act, Mazda warrants to each Owner that if:

- (a) The Mazda Vehicle is maintained and operated in compliance with the Written Maintenance Instructions; and
- (b) The Mazda Vehicle fails to conform at any time during the term of this warranty to the applicable emission standards as judged by an emission test approved by the EPA; and
- (c) Such nonconformity results or will result in the Owner having to bear any penalty or other sanction (including the denial of the right to use the Mazda Vehicle) under local, state or Federal law; and
- (d) If such nonconformity results from the failure of an Emission Warranty Part.

Mazda shall remedy the nonconformity at no cost to the Owner in accordance with the following:

- During a period of vehicle operation that does not exceed **24 months\* or 24,000 miles,** whichever comes first, if the failed Emission Warranty Part is listed in the 24 months/24,000 miles Emission Warranty Parts List in Section 6.
- During a period of vehicle operation that does not exceed **96 months\* or 80,000 miles,** whichever comes first, if the failed Emission Warranty Part is listed in the 96 months/80,000 miles Emission Warranty Parts List in Section 7.
  - \* This warranty period begins on the Date of First Service. "Date of First Service" means the first date the Mazda Vehicle is delivered to the first retail purchaser, is leased or is placed into service as a company vehicle use (e.g., as a demonstrator, rental or fleet vehicle), whichever is earliest.

## FEDERAL EMISSION CONTROL WARRANTY

# ■ Compliance with Written Maintenance Instructions

Each Owner is required to comply with the Written Maintenance Instructions and a claim under this warranty may be denied on the basis of noncompliance by the Owner with such instructions. If and when it is considered that the vehicle's nonconformity with the applicable emission standards has resulted from the Owner's noncompliance with those Written Maintenance Instructions which the manufacturer considers necessary for the vehicle to meet the standards, the Owner may be required to submit evidence of such compliance. Receipts and other documents covering the performance of Scheduled Maintenance and proper use in accordance with the Written Maintenance Instructions, including but not limited to the validated Scheduled Maintenance Record in this booklet, should, therefore, be retained by the Owner and should be transferred to each subsequent Owner of the Mazda Vehicle.

#### ■ Use of Mazda Parts

The Mazda Vehicle is designed, built and tested using Mazda Parts so that the Mazda Vehicle is able to perform in conformity with EPA regulations as provided by this warranty. Accordingly, it is recommended that any replacement parts used for maintenance, repair or replacement of the Mazda Vehicle be Mazda Parts, or parts equivalent to those with which the Mazda Vehicle or its engine was originally equipped.

#### ■ Use of Non-Mazda Parts

Owners may elect to use parts other than Mazda Parts in the performance of any maintenance or repairs and such use in itself will not invalidate this warranty. However, use of parts other than Mazda, may cause Mazda to deny an emission performance warranty claim on the basis of uncertified replacement parts used in the maintenance or repair of a Mazda Vehicle if the uncertified replacement parts are either defective in material or workmanship or not equivalent, from an emission standpoint, to Mazda Parts.

## ■ Repair or Replacement by Mazda Dealer

Mazda's obligation to remedy nonconformities under this warranty shall be performed by a Mazda Dealer, which shall make all adjustments, repairs or replacements necessary to assure that the Mazda Vehicle complies with applicable emission standards of the EPA and that the Mazda Vehicle will continue to comply during the remainder of the term of this warranty (if proper maintenance and operation are continued).

■ Maintenance by An Establishment or Individual Other Than Mazda
Maintenance, replacement, or repair of the emission control devices and
systems covered by this warranty may be performed by any automotive repair
establishment or individual using Certified Parts. However, the Owner should note
that service by a person other than a Mazda Dealer may cause Mazda to deny a
claim under this warranty, if it is shown that the improper installation or adjustment
of any part has caused the Mazda Vehicle to fail the emission test, either directly or
by causing another warranted part to fail.

#### ■ Warranty Claim Procedures

A warranty claim may be submitted by bringing the Mazda Vehicle to any Mazda Dealer during the Dealer's regular business hours, together with a copy of a failed emissions test. Upon presentation of a claim, Mazda shall notify the Owner within 30 days, or a shorter period of time within which repair is required by local, State or Federal law, that the claim will be honored or shall provide the Owner in writing with an explanation of the basis upon which the claim is being denied. Failure to notify the Owner within such a time period, shall cause Mazda to be responsible for repairing the Mazda Vehicle free of charge to the Owner, unless such failure is attributable to the Owner or to events beyond the control of Mazda or the Mazda Dealer.

#### ■ Further Information

Owners may obtain further information concerning this warranty and may report violations of this warranty by contacting the below.

U.S. Environmental Protection Agency Office of Transportation and Air Quality Compliance Division, Light-Duty Vehicle Group Attn: Warranty Complaints 2000 Traverwood Drive Ann Arbor, MI 48105

Email: complianceinfo@epa.gov

# 6. 24 months/24,000 miles Emission Warranty Parts List

# ■ Air/Fuel Metering System

- Closed loop system
- Oxygen sensor
- Air flow sensor (Air flow meter)
- Fuel injectors
- Cold start enrichment system
- Cold start injector
- Electronic idle speed control system
  - Idle air control valve (Idle speed control valve)
  - Air valve
- Deceleration controls
- Variable Valve Timing System
  - Sequential valve timing actuator
  - Oil control valve

# ■ Ignition Spark Advance/Retard System

- Certain spark advance/retard control components
  - High energy electronic ignition
  - Spark plugs\*

## **■** Fuel Evaporative System

- Canister and associated control valve
  - Purge valve
  - Purge solenoid
  - Fuel filler cap

# ■ Positive Crankcase Ventilation (PCV) System

PCV valve

# ■ Exhaust Gas Recirculation (EGR) System

- EGR function control valve (EGR control valve) and associated parts
  - FGR valve
  - EGR valve control solenoid

# ■ Secondary Air Injection System

- Air pump
- Air control valves and distribution pipes

# ■ Miscellaneous Items Used in Above Systems

- Hoses, clamps, fittings, gaskets, sealing materials, tubing, brackets and belts
- Exhaust pipe (between exhaust manifold and catalyst)
- · Sensors, switches and valves

# 7. 96 months/80,000 miles Emission Warranty Parts List

- Catalytic Converter
- Electronic Emission Control Unit
- Onboard Emission Diagnostic Device (Incorporated into Electronic Emission Control Unit)

<sup>\*</sup> Spark plugs are warranted under the basic warranty or until the first required maintenance, whichever comes first.

The California Air Resources Board and Mazda are pleased to explain the emission control system warranty on your Mazda Vehicle. In California, new motor vehicles must be designed, built and certified to meet the State's stringent anti-smog standards.

Mazda must warrant the emission control system on your Mazda Vehicle for the periods of time listed below, provided there has been no abuse, neglect or improper maintenance of your Mazda Vehicle.

Your emission control system may include parts such as the fuel-injection system, ignition system, catalytic converter, and powertrain control module. Also included may be hoses, belts, connectors, and other emission-related assemblies.

Where a warrantable condition exists, Mazda will repair your Mazda Vehicle at no cost to you including diagnosis, parts, and labor.

Under the authority of Section 177 of the Federal Clean Air Act, some states require that new vehicles currently registered in their jurisdictions comply with California's emission control system warranty requirements. If your vehicle is currently registered in such a state, or in California, the warranty provisions set forth in this section apply to it.

# 1. Mazda's Warranty Coverage

- (a) For **3 years** or **50,000 miles** whichever first occurs:(\*1)
  - If your Mazda Vehicle fails a California Smog Check inspection, all necessary repairs and adjustments will be made by Mazda to ensure that your Mazda Vehicle passes the inspection. This is your emission control system PERFORMANCE WARRANTY.
  - 2) If any emission-related part (listed on page 30) on your Mazda Vehicle is defective, the part will be repaired or replaced by Mazda. This is your short term emission control system **DEFECTS WARRANTY.**
- (b) For **7 years** or **70,000 miles** whichever first occurs:(\*1)
  - If an emission-related part listed in this warranty booklet specially noted with coverage for 7 years or 70,000 miles is defective, the part will be repaired or replaced by Mazda. This is your long-term emission control system **DEFECTS** WARRANTY.
    - (\*1) This warranty applies to all California emission certified Mazda vehicles currently registered in California, Connecticut, Delaware, Maine, Maryland, Massachusetts, New Jersey, New York, Oregon, Pennsylvania, Rhode Island, Vermont or Washington.

# 2. Owner's Warranty Responsibilities:

As the Mazda Vehicle owner, you are responsible for the performance of the required maintenance listed in your Owner's Manual. Mazda recommends that you retain all receipts covering maintenance on your Mazda Vehicle, but Mazda cannot deny warranty solely for the lack of receipts or for your failure to ensure the performance of all scheduled maintenance.

You are responsible for presenting your Mazda Vehicle to a Mazda Dealer as soon as a problem exists. The warranty repairs should be completed in a reasonable amount of time, not to exceed 30 days.

As the Mazda Vehicle owner, you should also be aware that Mazda may deny warranty coverage if your Mazda Vehicle or a part has failed due to abuse, neglect, improper maintenance, or unapproved modifications.

## 3. Customer Assistance

If you have any questions regarding your warranty rights and responsibilities, you should contact

Mazda North American Operations' CUSTOMER EXPERIENCE CENTER toll free at: (800) 222-5500

or the California Air Resources Board at 9480 Telstar Avenue Suite 4, El Monte California 91731.

# 4. Start of Warranty Period

This warranty begins on the date the vehicle is delivered to the ultimate purchaser or on the date the vehicle is first placed in service as a demonstrator, lease or company car, whichever comes first.

# 5. Repair or Replacement by Mazda Dealer

A Mazda Dealer will repair or replace, at its option, all Warranted Parts which fail during the term of this warranty, and all other components which are damaged during the term of this warranty as a result of such failure, without charge to Owner, using Mazda Parts at its place of business.

The Mazda Dealer shall determine if the repair or replacement is covered by warranty. Repair or replacement shall include diagnosis.

When a Warranted Part is replaced, the newly installed part is warranted for the remaining period of the applicable California Emission Control Warranty.

# 6. Repair or Replacement by Dealers Other Than Mazda

If, under this warranty a part requires repair or replacement, Owners may choose to have this work performed by any automotive service establishment or individual, rather than at a Mazda Dealer. They may also perform the work themselves using any replacement parts. Such service in and of itself will not invalidate this warranty.

## However, Owners should note the following:

- (a) The cost of such service by dealers other than Mazda will not be covered under this warranty except in an "emergency" as set forth below.
- (b) An "emergency" exists when Warranted Parts are not available within 30 days from a Mazda Dealer, when a repair is not completed within 30 days, or when a Mazda Dealer is not reasonably available to perform service under this warranty.
- (c) The cost of such service by dealers other than Mazda in an "emergency" shall be reimbursed to the Owner as follows: as to all Warranted Parts which require repair or replacement under this warranty, the Owner shall be reimbursed for all such replacement parts in an amount not to exceed the retail price suggested for such parts by Mazda North American Operations. As to labor, including diagnostic charge related to the emergency repair, the Owner shall be reimbursed in an amount not to exceed Mazda's recommended time allowance and geographically appropriate hourly labor rate for the repair or replacement performed under this warranty. All failed parts and paid invoices must be presented to a Mazda Dealer after repair as a condition of reimbursement for emergency repairs not performed by a Mazda Dealer.

#### 7. Use of Mazda Parts

The emission control system of the Mazda Vehicle is designed, built and tested using Mazda Parts so that the Mazda Vehicle is certified as being in conformity with the California emission control regulations. Accordingly, it is recommended that any replacement part used for maintenance, repair, or replacement of emission control systems be Mazda designated parts.

#### 8. Use of Non-Mazda Parts

Owners may elect to use parts other than Mazda Parts in the performance of any maintenance or repairs and such use in and of itself will not invalidate this warranty.

#### However, Owners should note the following:

- (a) The cost of non-Mazda designated parts will not be covered under this warranty except in emergency cases.
- (b) Use of replacement parts which are not of equivalent quality to Mazda Parts may impair the effectiveness of emission control systems.

  If non-Mazda designated parts are used, the Owner should obtain assurance that such parts are warranted by their manufacturer to be equivalent to Mazda Parts.
  - such parts are warranted by their manufacturer to be equivalent to Mazda Parts in performance and durability.
- (c) Mazda assumes no liability under this warranty with respect to non-Mazda designated parts except for damage to non-Mazda designated parts by a Mazda Part.
- (d) Use of non-Mazda designated parts resulting in damage to Warranted Parts will invalidate the warranty for these parts.

# 9. What Is Not Covered by This Warranty

- (a) Items described as not covered in paragraph 6 (a), 8 (a), 8 (c), and 8 (d).
- (b) Malfunctions in any part caused by misuse, abuse, neglect, modification, alteration, tampering, disconnection, improper or inadequate maintenance, or use of leaded gasoline.
- (c) Damage resulting from accident, acts of nature or other events beyond the control of Mazda.
- (d) The repair or replacement of Warranted Parts which are scheduled for replacement within the warranty term provided in Section 1, such as spark plugs and filters. These parts shall be warranted only until the first scheduled time or mileage for replacement.
- (e) Any incidental or consequential damages, such as loss of time, inconvenience, loss of use of the Mazda Vehicle, cost of transporting the Mazda Vehicle to a Mazda Dealer for service, and commercial loss.
- (f) Any repair of a Mazda Vehicle on which the odometer mileage has been altered or on which the actual mileage cannot be readily determined. (When the Owner replaces the speedometer or has it replaced by a repair facility, then the "Speedometer Replacement Record" on page 6 must be filled in by a Mazda Dealer.)

# 10. Other Terms

This warranty is given in lieu of all other Express and Implied Warranties (except those set forth separately in this booklet) on the Warranted Parts by Mazda and all other authorized Mazda representatives. Any warranty of merchantability or fitness is hereby disclaimed. No Mazda Dealer, or any agent or employee thereof, is authorized to extend or expand this warranty.

# (1) 7 YEARS/70,000 MILES EMISSION CONTROL WARRANTY AND VEHICLE INSPECTION PROGRAM(\*1)

(\*1) This warranty applies to all California emission certified Mazda vehicles currently registered in California, Connecticut, Delaware, Maine, Maryland, Massachusetts, New Jersey, New York, Oregon, Pennsylvania, Rhode Island, Vermont or Washington.

- (A) If the Mazda Dealer determines that an emission-related part listed in this warranty booklet specially noted with coverage for 7 years or 70,000 miles is defective, then Mazda shall be liable for the expenses of detecting and correcting the part failure or malfunction, unless the Mazda Dealer demonstrates one or more conditions as provided under Section 9, the "What Is Not Covered" section of this warranty. This section applies to situations after a period of use of 3 years or 50,000 miles, but before a period of use of 7 years or 70,000 miles.
- (B) If the Mazda Dealer demonstrates one or more conditions as provided under Section 9, the "What Is Not Covered" section of this Warranty, the Owner shall be liable for all diagnostic and repair expenses.
- (C) If the Mazda Dealer determines an emission-related part listed in this warranty booklet specially noted with coverage for 7 years or 70,000 miles is defective and in combination with one or more conditions as provided under Section 9, the "What Is Not Covered" section of this warranty, then Mazda shall be liable for the diagnostic and repair costs related to detecting and repairing the warrantable defects.

In the alternative, the Owner of a Mazda Vehicle whose emission-related part listed in this warranty booklet specially noted with coverage for 7 years or 70,000 miles is defective may choose to have the Mazda Vehicle repaired at another repair facility other than a Mazda Dealer. If a warrantable defect is found, the Owner may deliver the Mazda Vehicle to a Mazda Dealer and have the defect corrected free of charge. Mazda shall not be liable for any expense incurred at a service establishment not authorized to perform warranty repairs, except when an "emergency" situation exists as specified in Section 6 (b), in this warranty.

Mazda will not reimburse the Owner for any emission-related diagnosis or repair by an automotive service establishment or individual other than a Mazda Dealer except when an "emergency" situation exists.

If Mazda or the Mazda Dealer fails to notify the Owner within 30 days that the repair, replacement, or diagnosis is not covered by this performance warranty, unless so requested by the Owner, or due to events beyond the control of Mazda or the Mazda Dealer, Mazda shall be responsible for repairing the Mazda Vehicle free of charge to the Owner.

Maintenance records and receipts should be retained in the event questions arise concerning maintenance, and should be transferred to each subsequent owner.

# 11. Definitions

- (a) "Mazda Vehicle" means a 2018 model year Mazda motor vehicle manufactured by or for Mazda in accordance with the laws and regulations of the State of California.
- (b) "Owner" means each owner of a Mazda Vehicle as defined above Section 11 (a), currently registered for use in the States that comply with California's emission control system warranty requirements.
- (c) "Mazda Part" means a part sold by a Mazda Dealer, whether new or remanufactured, which is supplied by Mazda.
- (d) "Warranted Part" means any part installed on a Mazda Vehicle by or at the direction of Mazda, which affects any regulated emission from the Mazda Vehicle or its engine.

#### 7 years/70,000 miles Emission Defect Warranty Parts List

r years/ ro,000 miles Emissi	<del></del>		,			
	Mazda3	Mazda6	Mazda CX-3	Mazda CX-5	Mazda CX-9	Mazda MX-5
ABS Unit	1	1	1	1	1	1
Air Intake Pipe					<b>√</b> (*3)	
AT Shift Solenoid Valve	/	/	1	1	1	1
Catalytic Converter (*1)	1	/	1	1	1	1
Charcoal Canister	<b>√</b> (*2)					
Cylinder Head Cover		<b>√</b> (*5)				
EGR Cooler		1			1	
Electric Sequential Valve Timing Motor/Driver	1	/	1	<b>√</b>	1	1
Emission Harness	/	/	1	1	/	1
Evaporative Hose				1	/	/
Evaporative Pipe	1	1	1	1	/	1
Exhaust Manifold		<b>√</b> (*5)			1	
Exhaust Manifold Gasket					1	
Front Harness	1	1	1	1	1	1
Fuel Distributor				/	/	/
Fuel Filler Pipe	1	1				
Fuel injector					1	1
Fuel Pump Unit	1	1	1	<b>√</b>	1	1
Fuel Tank	1	1	1	1	1	1
Inhibitor Switch						1
Instrument Cluster (Speedometer) (In Case of Check Engine Light LED failure.)	1	1		1		1
Instrument Panel Harness	1	1	1	1	1	1
Intake Manifold				1	/	1
Intercooler		/			1	
Main Fuel Pipe	1	1	1	1	1	1
Neutral Switch						<b>√</b> (*4)
Neutral Switch Gasket						<b>√</b> (*4)
Powertrain Control Module (*1)	/	/	/	1	/	/
Rear Harness	/	/	1	1	/	1
Rollover Valve		1			Ì	
Sequential Valve Timing Actuator	1	1	1	1	1	1
Throttle Body	1		1		1	1
Transmission (Transaxle) Control Module (*1)	1	1	1	1	1	1
Turbocharger		<b>√</b>			/	
Turbocharger Gasket		1			1	
Turbocharger Vacuum Tube		<b>√</b> (*3)				

The parts marked with check mark [v] are applicable to this warranty.

For details, please contact your Mazda Dealer.

<sup>(\*1)</sup> These parts are also applied to Federal specific 96 months/80,000 miles Emission Warranty listed in Section 7, on page 30. (\*2) 4-DOOR only (\*3) Specific part only (\*4) MT only (\*5) TURBO only

The originally equipped tires are warranted by the tire manufacturer. Refer to the separate tire warranty pamphlet in the glove box for details.

#### 1. To Get Warranty Service

To obtain warranty service, you are responsible for presenting the unserviceable tire to any authorized dealer of the tire manufacturer in the United States, Puerto Rico, U.S. Virgin Islands, Guam, Saipan, American Samoa, Canada or Mexico. For the location of authorized tire dealers, refer to your local telephone directory. Your Mazda Dealer may also assist you in obtaining warranty service from the tire manufacturer.

#### 2. Tire Warrantor

To obtain detailed tire warranty information or for customer service, contact the appropriate tire warrantor listed below.

#### The Respective Tire Warrantors are:

#### Bridgestone Americas, Inc.

535 Marriott Drive PO Box 140990 Nashville, TN 37214-0990 1-800-367-3872 www.bridgestoneamericas.com

#### The Warrantor of Falken Tires is Sumitomo Rubber North America, Inc.

8656 Haven Avenue, Rancho Cucamonga, CA 91730 1-800-723-2553 www.falkentire.com

#### **Dunlop Tire Corporation**

200 Innovation Way Akron, OH 44316-0001 1-330-796-2121 www.dunloptires.com

#### Yokohama Tire Corporation

601 South Acacia Avenue Fullerton, CA 92831 1-800-722-9888 www.yokohamatire.com

#### Tovo Tire (USA) Corporation

6261 Katella Ave. Suite 2B Cypress, CA 90630 1-800-442-8696 www.toyotires.com

#### American Kenda Rubber Ind. Co., LTD

7095 Americana Parkway Reynoldsburg, OH 43068 1-800-225-4714 www.kendatire.com

#### Michelin North America. Inc.

Consumer Care Department P.O. Box 19001 Greenville, SC 29602-9001 1-866-866-6605 www.michelinman.com

#### Goodyear Tire and Rubber Company

200 Innovation Way Akron, OH 44316-0001 1-330-796-2121 www.goodyear.com

#### Pirelli Tire North America

Consumer Affairs Group 100 Pirelli Drive Rome, GA 30162-7000 1-800-747-3554 (1-800-Pirelli) www.pirelli.com

#### Continental Tire the Americas, LLC

1830 McMillan Park Dr. Fort Mill, SC 29707 1-800-847-3349 www.continentaltire.com

## REPLACEMENT PARTS AND ACCESSORIES LIMITED WARRANTY

#### 1. What Is Covered

The Mazda genuine replacement parts and Mazda Accessories limited warranty covers Mazda genuine new or remanufactured replacement parts and Mazda Accessories sold by a Mazda Dealer and also includes Mazda Accessories installed by a Mazda Dealer or a Mazda Importer/Distributor prior to the retail delivery of a new Mazda Vehicle. This Limited Warranty does not mean that each Mazda part or accessory is defect free. For this reason, Mazda provides this Limited Warranty in order to remedy during the warranty period any such defects in materials and workmanship, subject to the exclusions indicated under "What Is Not Covered."

Mazda genuine replacement parts (other than the battery) and Accessories purchased by a customer from a Mazda importer/Distributor or a Mazda dealer and installed by a Mazda importer/Distributor or a Mazda dealer are covered for the first 12 months/12,000 miles from the installation date or the remainder of the warranty coverage applied to the component by Mazda, whichever is longer. Mazda genuine replacement parts (other than the battery) and Accessories purchased by a customer from a Mazda dealer and not installed by a Mazda Dealer are covered for the first 12 months/12,000 miles from the purchase date for the amount of the part purchase cost only excluding installation labor charges.

Mazdaspeed Performance Accessories are not covered by the Replacement Parts and Accessories Limited Warranty. The Mazdaspeed Performance Accessories are covered by the Mazdaspeed Performance Accessories Warranty.

- Mazdaspeed BLUE Performance Accessories are covered on terms much like this general warranty.
- Mazdaspeed Green Performance Accessories are warranted for 12 months or 12,000 miles from date of purchase.
- Mazdaspeed Orange Performance Accessories are sold "as is" without any warranty and are designed for Off Road Use ONLY.

Please see your Mazdaspeed Dealer for complete Mazdaspeed Performance Accessories Warranty Information.

Mazda genuine replacement battery sold by a Mazda Importer/Distributor or a Mazda Dealer is covered by the separate replacement battery warranty. See your Mazda dealer for details.

## REPLACEMENT PARTS AND ACCESSORIES LIMITED WARRANTY

#### 2. What Is Not Covered

- Damage or corrosion due to accidents, misuse, or alterations.
- Damage or surface corrosion from the environment such as acid rain, airborne fallout (chemicals, tree sap), stones, salt, road hazards, hail, wind storm, lightning, floods, and other natural disasters.
- Normal wear, tear, or deterioration, such as discoloration, fading, deformation, blurring, etc.
- Air conditioner refrigerant charge after the first 12 months, unless replenished as part of a warranty repair.
- Replacement batteries (consult with your Mazda Dealer for the separate battery warranties.)
- Replacement parts or accessories installed on any Mazda Vehicle originally distributed, registered and normally operated out of the U.S., Canadian, or Mexican Markets as identified in the "Warranty Application" for New Vehicle Limited Warranty section of this booklet.
- Replacement parts or accessories installed on a Mazda Vehicle in which the odometer has been altered, or on which the actual mileage cannot be readily determined.
- Replacement parts or accessories used in applications for which they are not designed.
- Replacement parts or accessories installed improperly by dealers, Importer/Distributor other than Mazda.
- Any replacement part or accessory without proof of purchase or replacement date.
- Non-Mazda replacement parts or accessories which Mazda Dealers may sell or install on your Mazda Vehicle.
- If the vehicle has been classified for a total loss and/or sold for salvage purposes or branded for any other reasons.
- Registration of the vehicle out of the U.S., Canadian, or Mexican Markets as identified in the "Warranty Application" for New Vehicle Limited Warranty section of this booklet.

#### 3. To Get Warranty Service

You must take your Mazda Vehicle, along with this booklet and proof of purchase or replacement date, to a Mazda Dealer in the United States, Puerto Rico, U.S. Virgin Islands, Guam, Saipan, American Samoa, Canada or Mexico during their normal service hours. If you have any questions or need assistance regarding this warranty, refer to "When You Need to Talk to Mazda" on page 7.

#### 4. Limited Liability

The liability of a Mazda Importer/Distributor under this warranty is limited solely to the repair or replacement of parts defective in material or workmanship by a Mazda Dealer at their place of business, and specifically does not include any expense of, or related to, transportation to such a dealer or payment for loss of use of the Mazda Vehicle during warranty repairs.

#### 5. Other Terms

The "Other Terms" stated on page 17 in the New Vehicle Limited Warranty also apply to this warranty.

#### U.S.A. (Importer/Distributor)

#### Mazda North American Operations

200 Spectrum Center Drive Irvine, California 92618 P.O. Box 19734 Irvine, CA 92623-9734

Phone: 1 (800) 222-5500 (In the U.S.A.) (949) 727-1990 (Outside of the U.S.A.)

#### Distributors outside of the U.S.A.

#### CANADA

#### Mazda Canada, Inc.

55 Vogell Road, Richmond Hill, Ontario, L4B 3K5, Canada Phone: 1 (800) 263-4680 (In Canada) (905) 787-7000 (Outside of Canada)

#### **MEXICO**

#### Mazda Motor de Mexico

Mario Pani Nº 400 P.B. Col. Lomas de Santa Fe Cd. de Mexico 05348

Phone: (800) 222-5500 (In the U.S.A.) 01-866-315-0220 (Outside of the U.S.A.)

#### **PUERTO RICO**

International Automotive
Distributor Group, LLC
(d/b/a Mazda de Puerto Rico)
P.O. Box 191850, San Juan, Puerto Rico
00919-1850

Phone: (787) 641-1777

#### **GUAM**

## Triple J Enterprises, Inc. (d/b/a Triple J Motors)

P.O. Box 6066 Tamuning, Guam 96931 Phone: (671) 646-9126

#### SAIPAN

## Triple J Saipan, Inc. (d/b/a Triple J Motors)

P.O. Box 500487, Saipan MP 96950-0487 Phone: (670) 235-4868

The service record below has been designed to include the signature of your Mazda Dealer representative or other repair establishment representative. This signed form is evidence of completion of scheduled maintenance services and should be kept with the receipts, repair orders, and invoices in the glove box. All records should be given to any subsequent owner of the Mazda Vehicle. Failure to properly maintain your vehicle can result in your warranty being voided either in whole or in part.

#### ■ Maintenance Records - Proof of Maintenance

To continue warranty eligibility and to protect your investment, it is your responsibility to properly maintain your vehicle according to factory recommended schedules outlined in your Owner's Manual. As part of this you must keep your maintenance records, receipts, repair orders and any other documents as evidence this maintenance was performed. You must present these documents, should any warranty coverage disagreement occur. Failure to do so can result in your warranty being voided either in whole or in part.

This evidence may consist of the following:

- The Mazda Scheduled Maintenance Record, on page 44, must be completely filled out showing mileage, repair order number, date for each service, and signed by a qualified automotive service technician who service vehicles.
- Original copies of repair orders or other receipts that include the mileage and date the vehicle was serviced. Each receipt should be signed by a qualified automotive service technician.
- For self maintenance, a statement that you completed the maintenance yourself, displaying mileage and the date the work was performed. Also, receipts for the replacement parts (fluid, filters, etc.) indicating the date and mileage must accompany this statement.

#### Note:

If you elect to perform maintenance yourself or have your vehicle serviced at a location other than an Authorized Mazda Dealer, Mazda requires that all fluids, parts and materials must meet Mazda standards for durability and performance as described in your Owner's Manual.

#### ■ Scheduled Maintenance Intervals

For your information, refer to the owner's manual for your vehicle's recommended maintenance schedule.

Pre-Delive	ery Inspection	3	Mileage/Month Service
Mileage		Mileage	
R.O. No./[	Date:	R.O. No./[	Date:
Authorize	d Signature:	Authorize	d Signature:
Dealership	):	Dealership	0:
1	Mileage/Month Service	4	Mileage/Month Service
Mileage		Mileage	
R.O. No./[	Date:	R.O. No./[	Date:
Authorize	d Signature:	Authorize	d Signature:
Dealership	):	Dealership	o:
2	Mileage/Month Service	5	Mileage/Month Service
Mileage		Mileage	
R.O. No./[	Date:	R.O. No./[	Date:
Authorize	d Signature:	Authorize	d Signature:
Dealership	):	Dealership	o:

6	Mileage/Month Service	10	Mileage/Month Service
Mileage		Mileage	
R.O. No./D	ate:	R.O. No./	
Authorized	l Signature:	Authorize	ed Signature:
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7	Mileage/Month Service	11	Mileage/Month Service
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	I Signature:		ed Signature:
Dealership:		Dealershi	
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3	Mileage/Month Service	12	Mileage/Month Service
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Mileage R.O. No./Date	Mileage/Month Service		Mileage/Month Servic
D O No /Date		Mileage	
R.O. NO./Date	e:	R.O. No./	Date:
Authorized Si	ignature:	Authorize	ed Signature:
Dealership:		Dealershi	p:
L5	Mileage/Month Service	19	Mileage/Month Servic
Mileage		Mileage	
R.O. No./Date		R.O. No./	
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22	Mileage/Month Service	26	Mileage/Month Servi
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R.O. No./D	Pate:	R.O. No./	'Date:
Authorized	d Signature:	Authorize	ed Signature:
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23 Mileage	Mileage/Month Service	27 Mileage	Mileage/Month Servi
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24	Mileage/Month Service	28	
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The undersigned Dealer wants you to know that at the time your new Mazda Vehicle is being delivered:

- 1. Based upon written notification furnished by the manufacturer, we have knowledge that this Mazda Vehicle is covered by an Environmental Protection Agency (EPA) Certificate of Conformity.
- 2. We have made a visual inspection. This inspection is limited to those emission control devices or portions thereof which are visible without removal or adjustment of any vehicle component or system of the Mazda Vehicle, whether emissions related or otherwise. Based upon such visual inspection, there are no apparent deficiencies in the installation of emission control devices by the manufacturer. ("Emission control device" is limited to all devices installed on a Mazda Vehicle for the sole or primary purpose of controlling Mazda Vehicle's emissions which were not in general use prior to 1968.)
- 3. We have performed all emission control system preparations required by the manufacturer prior to the sale of the Mazda Vehicle, as set forth in the current pre-delivery service manual provided by the manufacturer.
- 4. Except as may be provided in Paragraph 5 below, the Mazda Vehicle warrantor shall remedy problems free of charge to the customer, under terms of the warrantor's emission performance warranty, if this Mazda Vehicle fails to pass an EPA-approved emission test under BOTH of the following conditions:
  - a. If such test is prior to the expiration of three months or 4,000 miles (whichever comes first) from date or mileage at time of delivery to the ultimate buyer.
  - b. If the Mazda Vehicle has been maintained and used in accordance with the manufacturer's written instructions for proper maintenance and use.
- 5.  $\square$  Check if the Mazda Vehicle is a company car or demonstrator and complete the followina:

The Mazda Vehicle with which this statement is delivered was placed in service as a demonstrator or company car prior to delivery. The manufacturer's emission

performance warranty period commenc	ed on the date	the vehicle	was first place	d in
service, namely on				
	Month	Day	Year	
		,		

#### NOTE

Dealership Name

The dealer makes no representation or warranty that the emission control system or any part thereof is without defect nor that the system will properly perform. The warrantor's emission performance warranty referred to above furnished with this Mazda Vehicle is solely that of the warrantor.

This statement is required by Section 207 of the Clean Air Act (42 U.S.C. 7541) and the

EPA regulations issued thereunder.		

## Change of Address or Subsequent Ownership Notification

In case of a change in your address or if you purchased your Mazda Vehicle as a used vehicle, please complete this form and mail it.

Dav	Last Name, First Name	
Code  Code  ne  icle Identification Number  icle Identification Number  Month Day Year	Street Address	
Month		State
Month	Zip Code — —	
Month	Phone	
Month Day	E-mail	
Month Day	Vehicle Identification Number	
7	☐ Change / ☐ Purchase date	

The above information is very important in order to contact you concerning recall information, should such a situation occur.

# Change of Address or Subsequent Ownership Notification

In case of a change in your address or if you purchased your Mazda Vehicle as a used vehicle, please complete this form and mail it.

The above information is very important in order to contact you concerning recall information, should such a situation occur.



NO POSTAGE NECESSARY IF MAILED IN THE UNITED STATES

#### **BUSINESS REPLY MAIL**

FIRST CLAS

PERMIT NO. 9250

IRVINE. CA

POSTAGE WILL BE PAID BY ADDRESSEE

Mazda North American Operations Attn: Customer Experience Center P.O. Box 19734 Irvine, CA 92623-9734





NO POSTAGE NECESSARY IF MAILED IN THE UNITED STATES

#### **BUSINESS REPLY MAIL**

FIRST CLASS

PERMIT NO. 9250

IRVINE, CA

POSTAGE WILL BE PAID BY ADDRESSEE

Mazda North American Operations Attn: Customer Experience Center P.O. Box 19734 Irvine, CA 92623-9734

